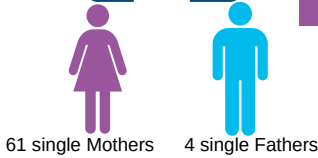
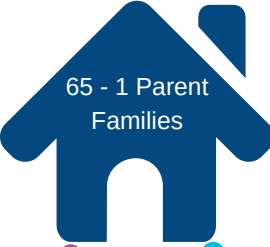
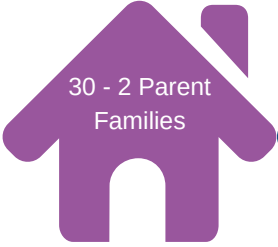


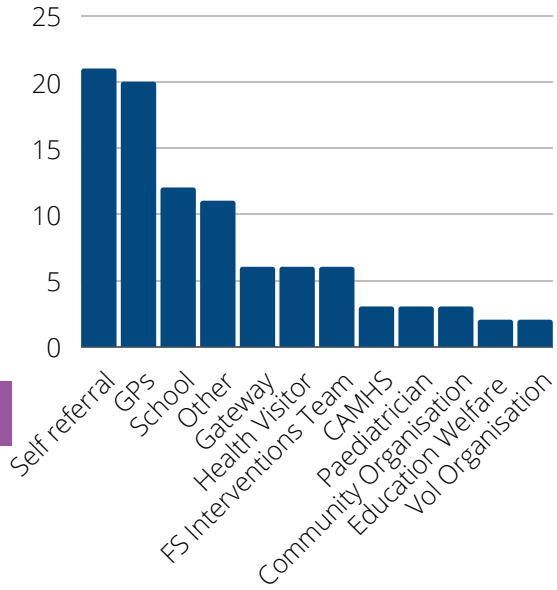
Family Samples 2021/22



95 family sample questionnaires completed



Referring Agency



Outcomes of Service Intervention



85 parents/child did not need referral to statutory Social Services



94 parents/child found intervention had a positive outcome

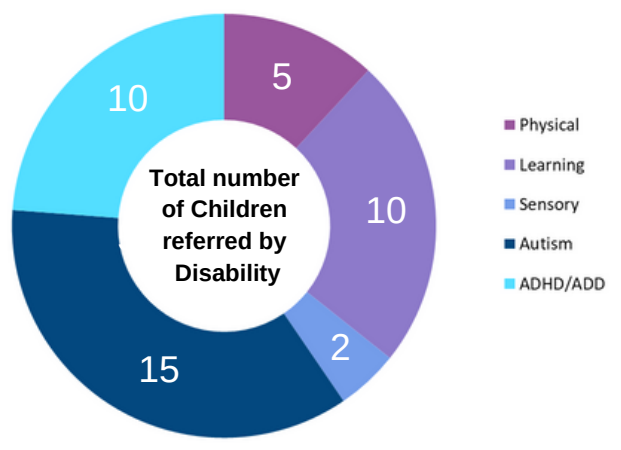


95 parents found the process of engaging with a Hub worked well



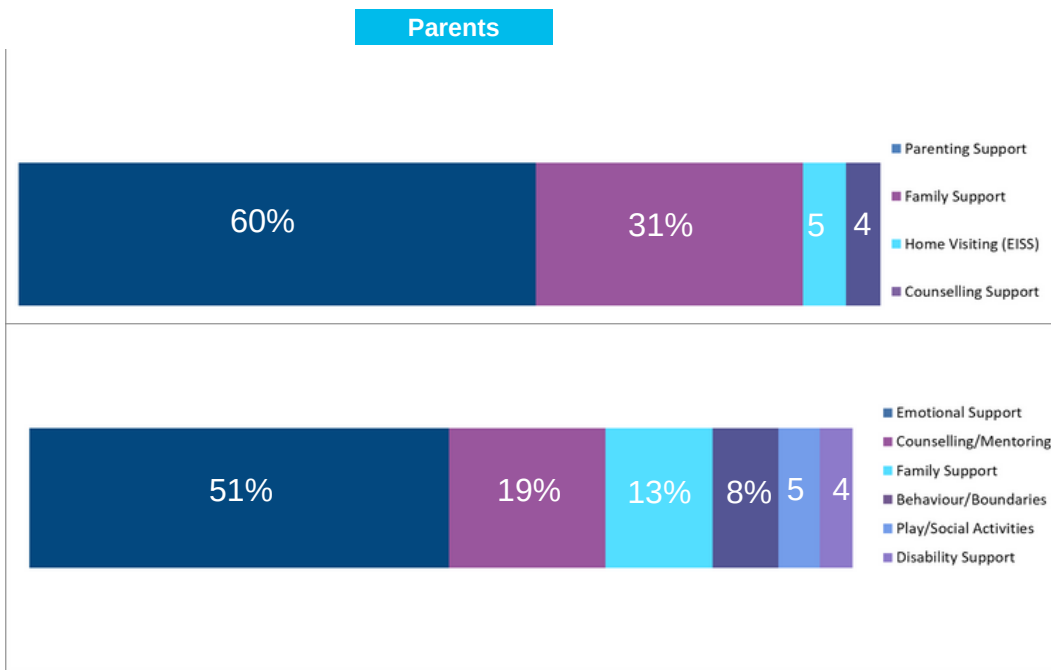
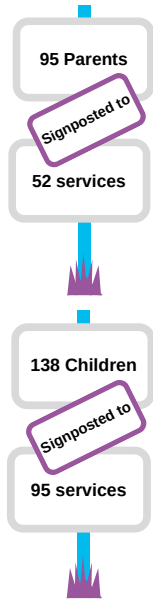
93 parents received written/verbal information and an explanation about the FSH

- EBD primary school children
- Financial support
- One to one support for young people
- EBD PP school children
- Counselling services for children/young people
- EBD preschool children
- Emotional support for child bullying, separation etc
- Bereavement support child
- Disability support
- Family breakdown
- Youth Activities/support
- Other reason (childhood condition, Self-care support, Young carer)



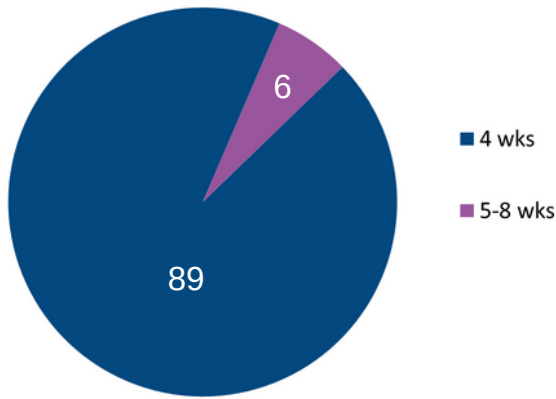
30% of the children in this sample had a Disability

Signposted Services



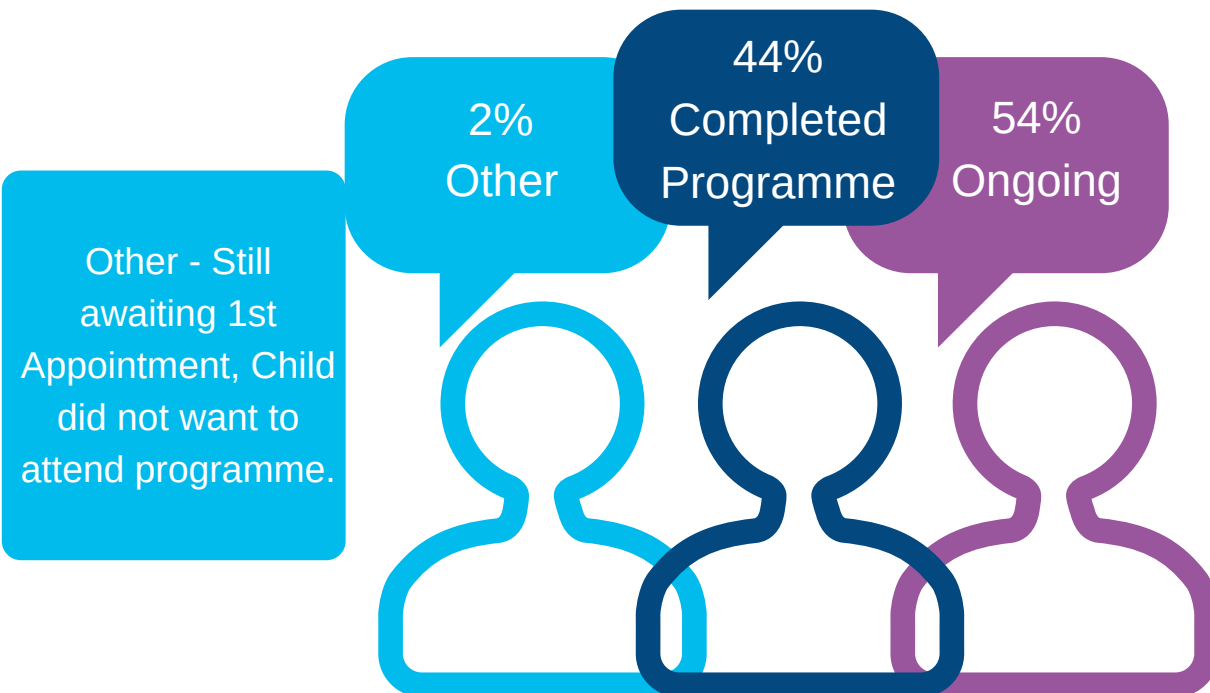
- Family Support**
Bereavement
Family Trauma/Breakdown
Childcare / Health Visiting
- Parenting Support**
Parenting Programmes
Financial Support
Housing
- Counselling Support**
1-1 Personal Development
Stress Management
- Emotional Support**
Anxiety
Domestic Violence
Sexual Abuse
- Behaviour/Boundaries**
Challenging Behaviour
School Attendance
Offending

Number of weeks from referral to hub achieved



14 parents said there were other services they would have liked to avail off (these included)

- Teenage Mentoring for Autism
- Play Therapy
- Equine Therapeutic Intervention
- Developmental Assessment
- Cognitive Behaviour Therapy
- Relaxation Therapies
- Afterschool Activities
- More interaction with other children



Did engagement with Hub work well?

Life in lockdown has been difficult for us all but brings additional challenges for parents of special needs children. YMCA staff has listened, discussed and given useful advice on managing our challenges and provided me with reassurance.

Excellent service - there was always someone on the end of the phone when needed

Dad said: "Definitely, it's amazing how bad things can get. Then someone like you comes and gives you advice and support, and things have really turned around for us."

Mum reported that the hub had put her family in touch with EISS – she is more confident in putting parenting strategies in place. They had also helped her source oil heating voucher and food and that the same worker has extended service to complete a piece of 1:1 work with her younger son.



Did intervention have positive outcomes?

After the sessions child has ***improved*** in her ***confidence*** and ability to think things through in her own time.

The young person found the sessions ***positive*** and ***supportive***. They have learned ***strategies to cope*** and identify with anger & importantly, not to hit anyone, not to get cross and to stay in school.

The support has been very ***helpful*** in reflecting on the issues that are causing stress within the home.

"I am so ***thankful*** for the help that I received for myself and my little boy. It has made all the difference to us".

Mum reported there was ***less conflict*** and daughter gained ***more resilience***. ***Improved communication*** between mum and daughter and also more ability to ***manage feelings***. ***Reduced stress*** and daughter more ***integrated*** into the family again.

100% helped me and my child - ***everything has improved***.

An improved ***confidence*** and ability to explore factors that are influencing negatively on her behaviour.

Immediate presenting needs were met with ***positive outcomes***.

Has found the advice and support In her words, "***Invaluable***".