



Family Support Hubs and Unmet Need Qtr4 2025/26 – Southern Hubs

Unmet Need

A key role of the Family Support Hubs (Hubs) is to identify and report unmet need through the Children and Young People's Strategic Partnership (CYPSP) structures, i.e. Locality Planning to Outcomes Group.

The following report reflects the unmet need captured and reported in 2024/25 and Quarters 1-4 of 2025/26 through monitoring returns from Hubs to the Children's Planning Team in the Department of Health's Strategic planning and Performance Group (SPPG).

This report does not claim to identify all unmet need across Northern Ireland or in individual Hub areas. We can only record the unmet need reported in the quarterly monitoring returns.

There are a number of reasons why unmet need may not be captured, these include where a service has not been available in an area for an extended period of time and referrers know this so do not refer to Hubs. Other reasons may include variation in how Hubs capture unmet need although regional work will be undertaken with the intent to achieve a regionally consistent approach and reinforce the importance of capturing and reporting unmet need information.

Unmet need includes where a service was not available or where the waiting list for a service was over 8 weeks.

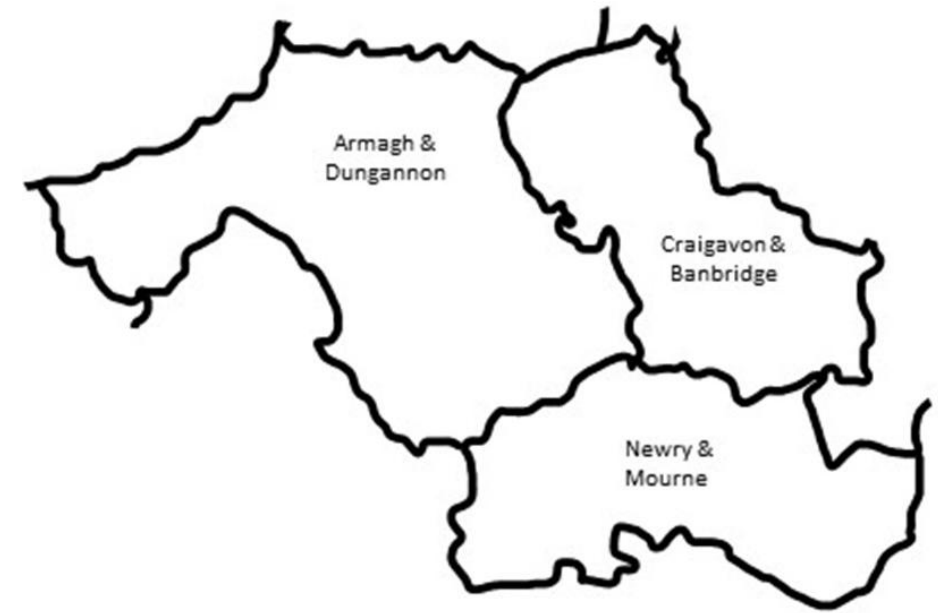
Unmet need is recorded by category. Where there was unmet need reported during 2024/25 the chart on the left hand side will show a blue mark. Unmet need in 2025/26 is recorded on the map and the chart with colour coding to indicate how many Quarters it has been reported during this current year.

Southern Hubs

In the Southern area there are three Hubs. Rather than looking at the number of referrals where unmet need is reported we will focus on which Hubs are seeing the categories of unmet need.

The three Hubs are:

- Armagh & Dungannon
- Craigavon, Banbridge & Portadown
- Newry & Mourne



In Quarter 4 of 2025/26 there were 6 different categories of unmet need reported across the Southern Hubs, down from 10 categories reported in Quarter 3.

Armagh Dungannon Hub reported no unmet need in Quarter 4.

Craigavon, Portadown & Banbridge Hub reported the highest number of categories of unmet need – 4 categories.

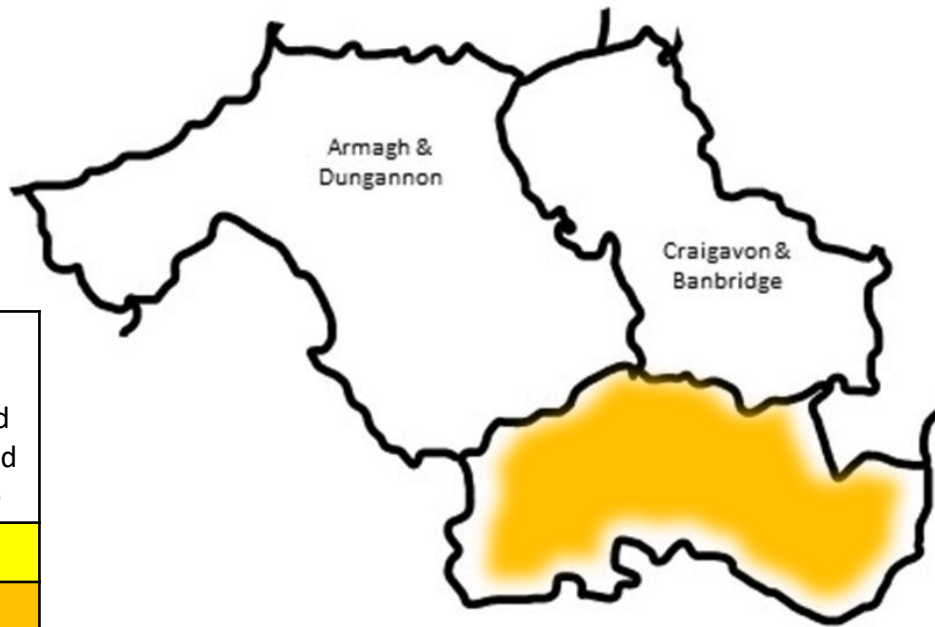
In 2 of the categories the reported unmet need exceeded the number of referrals, which suggests there could have been 6 more families referred through the Hubs this Quarter if unmet need had not been a barrier.

Qtr4 2025/26	Armagh & Dungannon		Craigavon/Portadown & Banbridge		Newry & Mourne	
Reason for Referral to Hub	Ref	Unmet	Ref	Unmet	Ref	Unmet
Child care support					2	2
Counselling services for children/young people			9	2		
Counselling services for parent/s					2	2
Domestic violence			1	3		
Respite Care			0	3		
Other			4	3		

Adult Mental Health

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

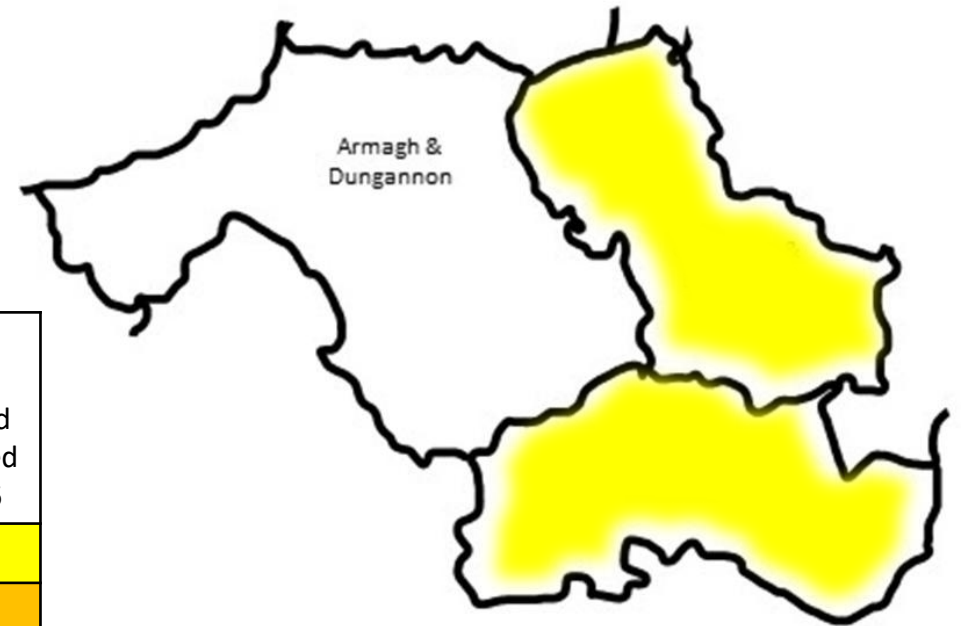
No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Bereavement Support (Adult)

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

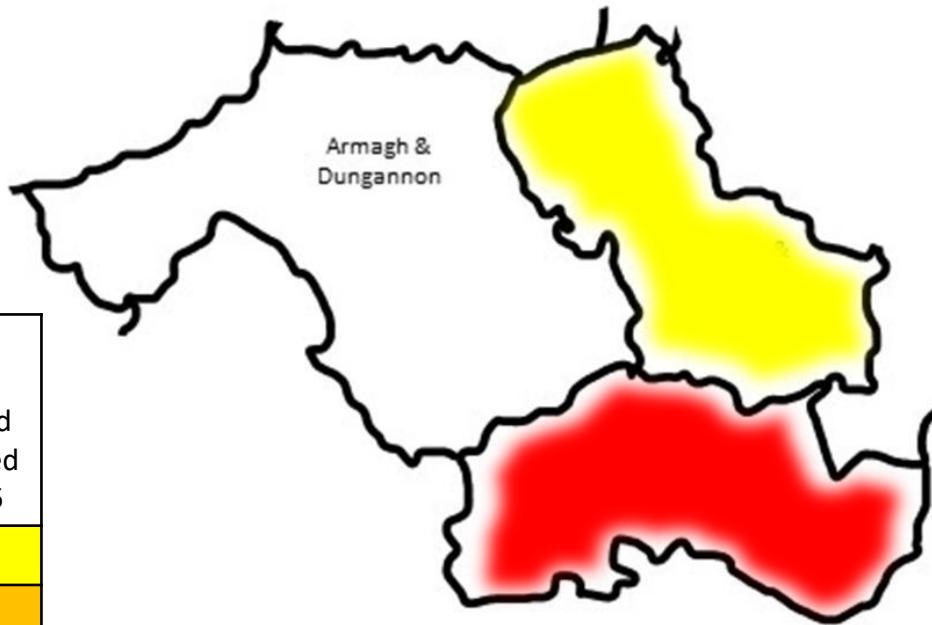
No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Bereavement Support (Child)

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Childcare Support

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

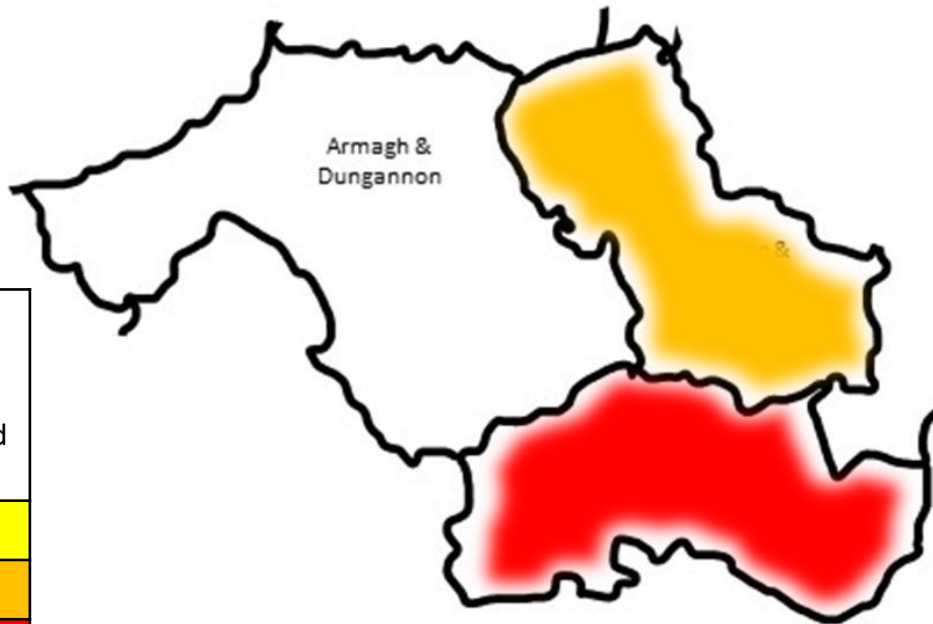
No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Counselling Services for Children/Young People

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

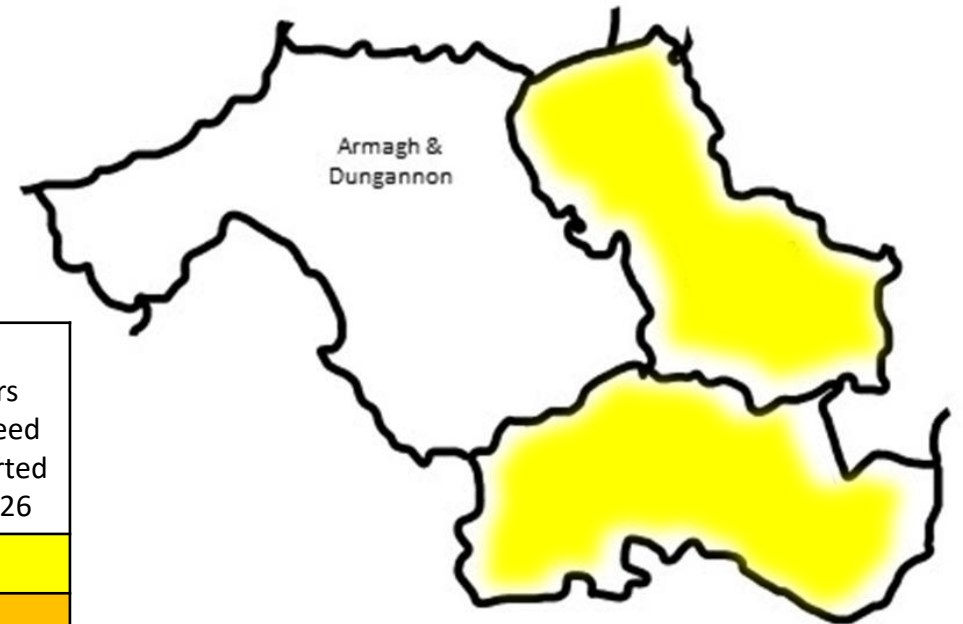
No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Counselling Services for Parent/s

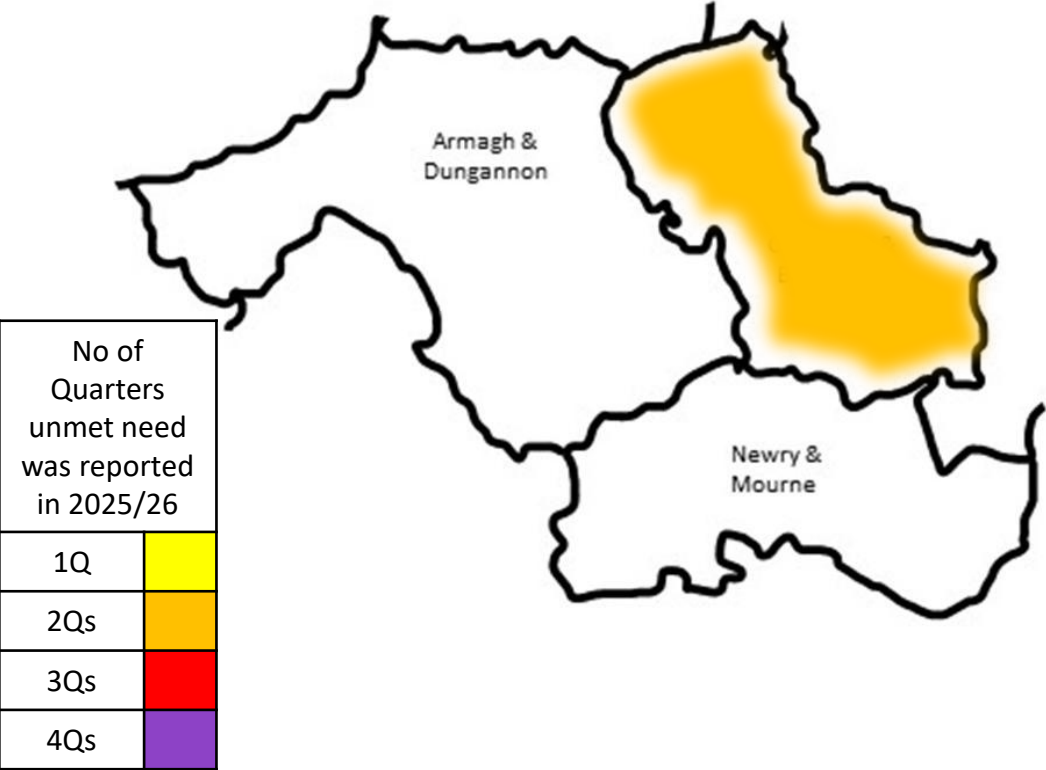
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

No of Quarters unmet need was reported in 2025/26	
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2Qs	
3Qs	
4Qs	



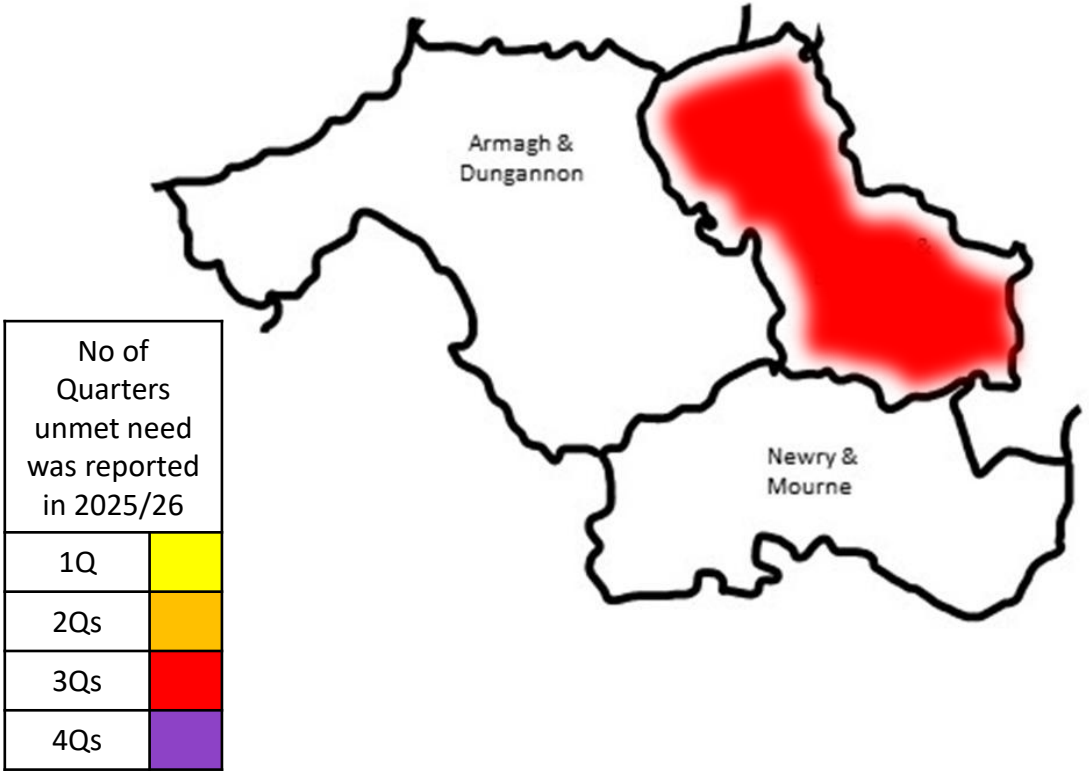
Counselling Services for Families

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



Domestic Violence

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



Drug/Alcohol Related Harm/Abuse by Adults (including parents)

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	



Emotional and Behavioural Difficulty Support for Pre-School Children

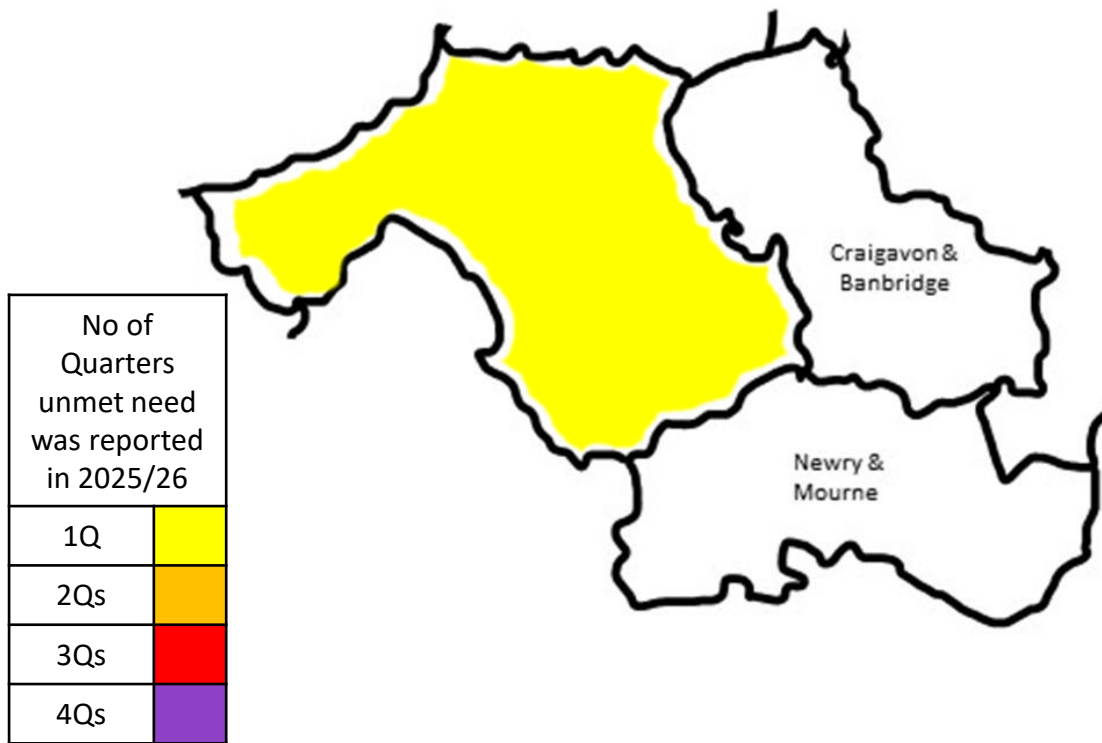
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		

No of Quarters unmet need was reported in 2025/26	
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2Qs	
3Qs	
4Qs	



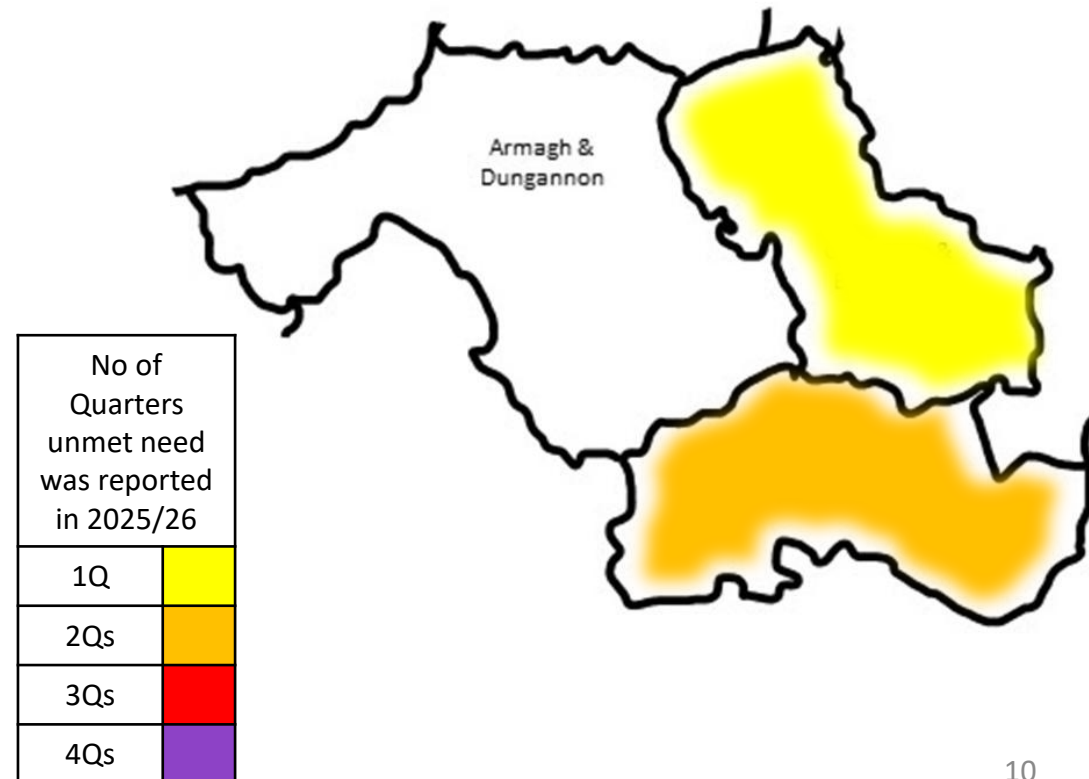
Emotional and Behavioural Difficulty Support for Primary School Children

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



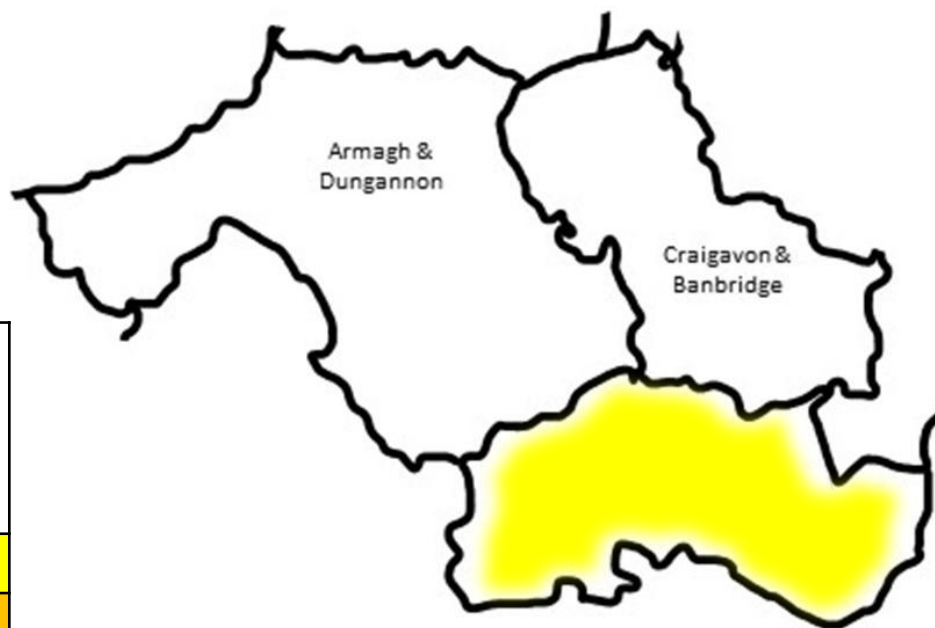
One to One Support for Young People

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



Offending (at risk behaviour) for Children and Young People

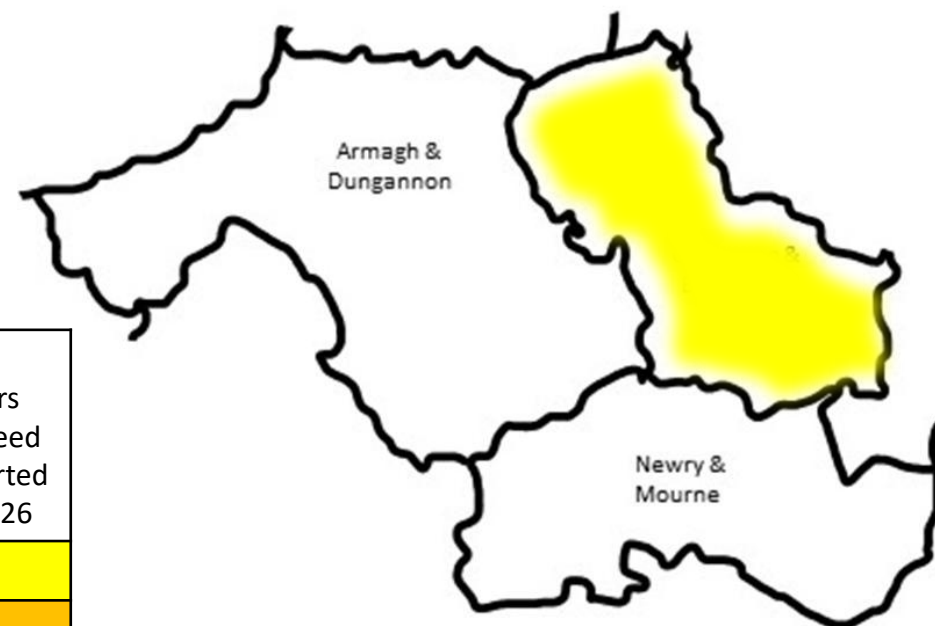
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

On Waiting List for ASD/ADHD Assessment

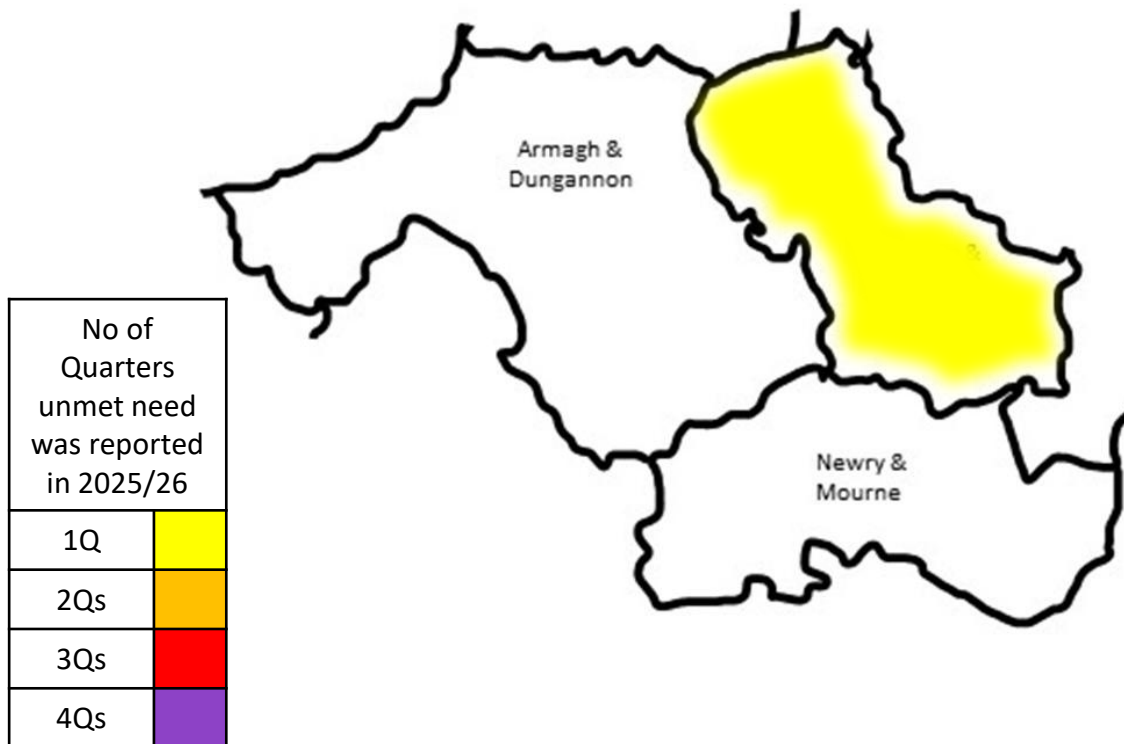
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



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2Qs	
3Qs	
4Qs	

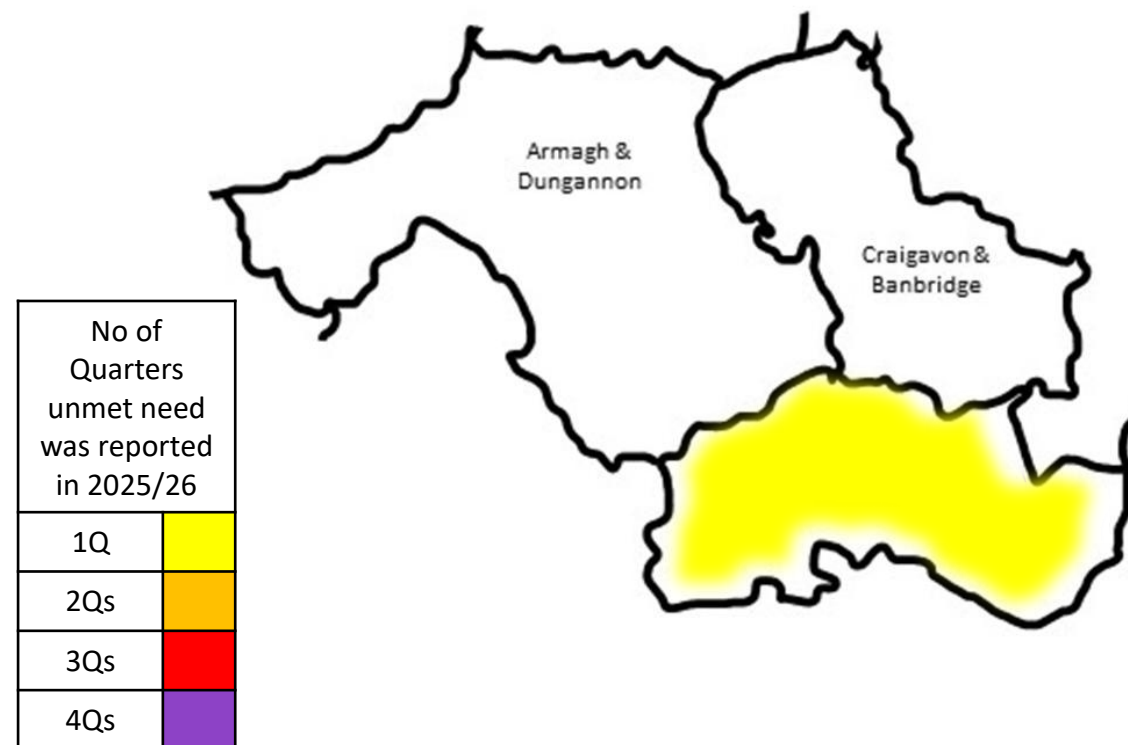
Respite Care

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



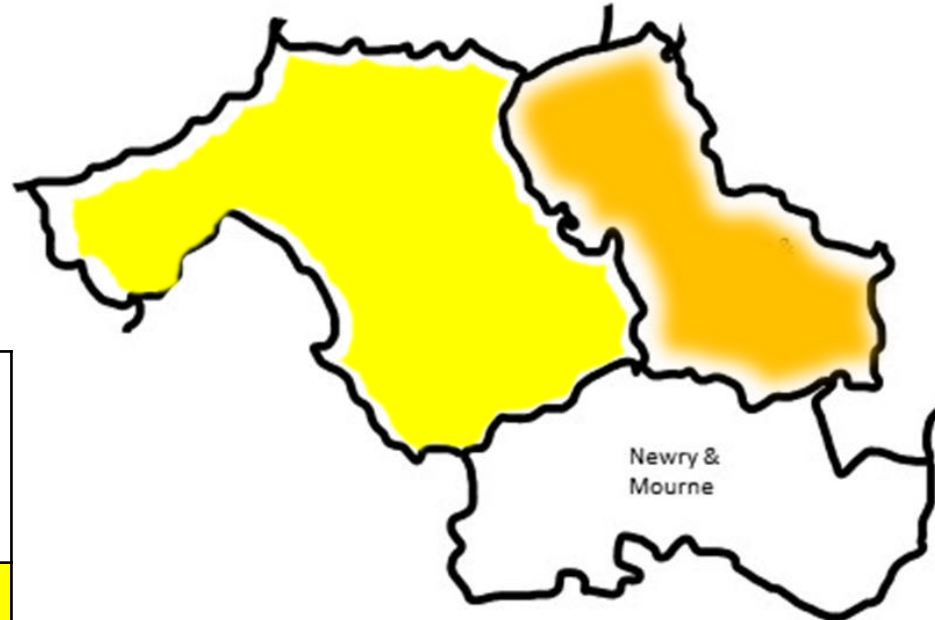
School Attendance

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



Other (Not Specified)

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Armagh and Dungannon FSH		
Craigavon, Portadown and Banbridge FSH		
Newry and Mourne FSH		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Level of unmet need by area Quarters 1-4, 2025/26

Armagh & Dungannon

3 categories of unmet need

- Emotional and behavioural difficulty support for pre-school children
- Emotional and behavioural difficulty support for primary school children
- Other (not specified)

Newry & Mourne

10 categories of unmet need

- Adult mental health issues
- Bereavement support (adult)
- Bereavement support (child)
- Childcare support
- Counselling services for children/young people
- Counselling services for parent/s
- Drugs/alcohol related harm/abuse by adults (including parents)
- Offending (at risk behaviour) for children and young people
- One to one support for young people
- School attendance

Craigavon, Portadown & Banbridge

10 categories of unmet need

- Bereavement support (adult)
- Bereavement support (child)
- Counselling services for children/young people
- Counselling services for parents
- Counselling services for families
- Domestic violence
- On waiting list for ASD/ADHD assessment
- One to one support for young people
- Respite care
- Other (not specified)

