



Family Support Hubs and Unmet Need Qtr4 2025/26 – Western Hubs

Unmet Need

A key role of the Family Support Hubs (Hubs) is to identify and report unmet need through the Children and Young People's Strategic Partnership (CYPSP) structures, i.e. Locality Planning to Outcomes Group.

The following report reflects the unmet need captured and reported in 2024/25 and Quarters 1-4 of 2025/26 through monitoring returns from Hubs to the Children's Planning Team in the Department of Health's Strategic planning and Performance Group (SPPG).

This report does not claim to identify all unmet need across Northern Ireland or in individual Hub areas. We can only record the unmet need reported in the quarterly monitoring returns.

There are a number of reasons why unmet need may not be captured, these include where a service has not been available in an area for an extended period of time and referrers know this so do not refer to Hubs. Other reasons may include variation in how Hubs capture unmet need although regional work will be undertaken with the intent to achieve a regionally consistent approach and reinforce the importance of capturing and reporting unmet need information.

Unmet need includes where a service was not available or where the waiting list for a service was over 8 weeks.

Unmet need is recorded by category. Where there was unmet need reported during 2024/25 the chart on the left hand side will show a blue mark. Unmet need in 2025/26 is recorded on the map and the chart with colour coding to indicate how many Quarters it has been reported during this current year.

Western Hubs

In the Western area there are eight Hubs. Rather than looking at the number of referrals where unmet need is reported we will focus on which Hubs are seeing the categories of unmet need.

The eight Hubs are:

- Fermanagh
- Omagh
- Family First
- Ethos
- Waterside
- Strabane
- Dry Arch
- Outer West



In Quarter 4 of 2025/26 there were 17 different areas of unmet need reported across Western area Hubs, up from 12 categories reported Quarter 3. Waterside and Outer West Hubs did not report any unmet need in Quarter 4.

Omagh Hub reported the highest number of categories of unmet need – 11 categories.

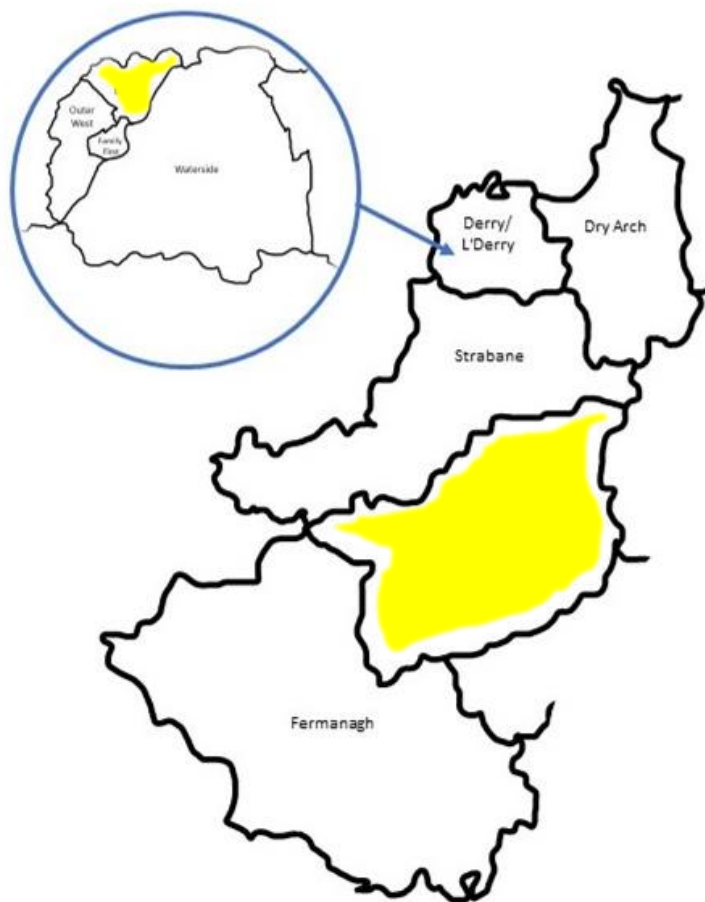
In 7 categories, reported unmet need exceeded the number of referrals, **suggesting that there could have been 72 more families referred through the Hubs this Quarter** if unmet need had not been a barrier.

Parenting programmes/parenting support continue to be an area of significant unmet need in Omagh, Fermanagh and Ethos Hub in Quarter 4 and Omagh Hub also reported significant unmet need around financial support.

Qtr4 2025/26	Fermanagh		Omagh		Family First		Ethos		Waterside		Strabane		Dry Arch		Outer West	
Reason for Referral to Hub	Refs	Unmet	Refs	Unmet	Refs	Unmet	Refs	Unmet	Refs	Unmet	Refs	Unmet	Refs	Unmet	Refs	Unmet
Adult Mental health issues							4	5								
Bereavement support (child)			3	3												
Child care support											4	1				
Counselling services for children/young people			4	3												
Counselling services for parent/s			1	1	1	2	1	13								
Disability support							5	8								
Emotional and behavioural difficulty support for primary school children	18	4					24	29								
Emotional and behavioural difficulty support for post primary school children	2	2					8	6								
Emotional support for child (bullying, separation etc.)							18	7								
Family breakdown			5	1												
Financial support			47	47												
Housing			1	1												
Parenting programmes/parenting support	36	26	40	31			15	56								
Practical support e.g. furniture/appliances			1	1												
One to one support for young people			6	2	2	3										
Play Therapy			0	3									0	5		
Other			5	3												

Adult Mental Health

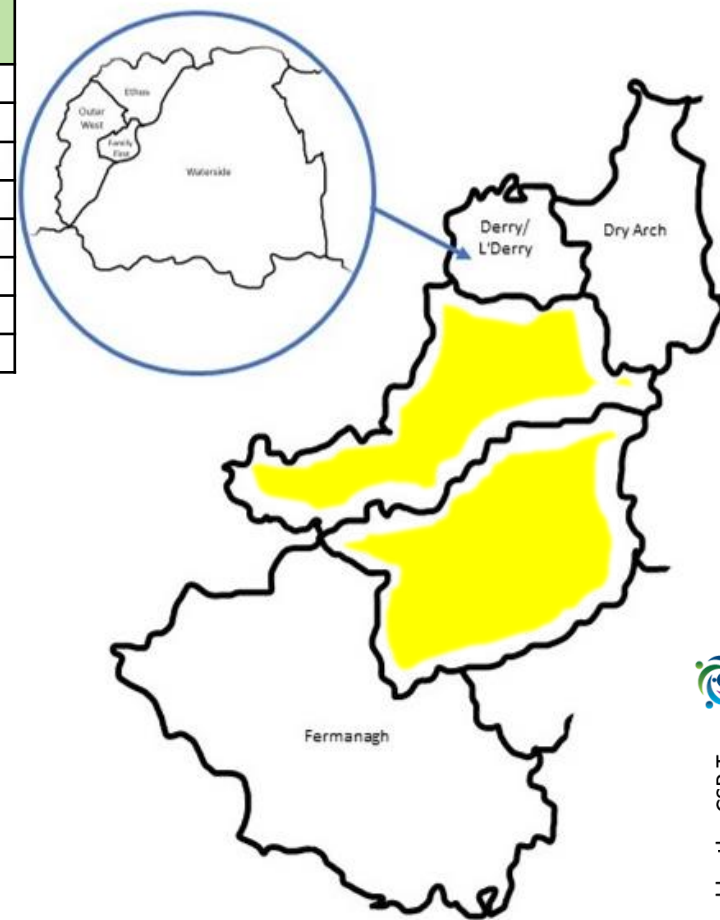
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Fermanagh		
Omagh		
Family First		
Ethos		
Waterside		
Strabane		
Dry Arch		
Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Bereavement Support (Child)

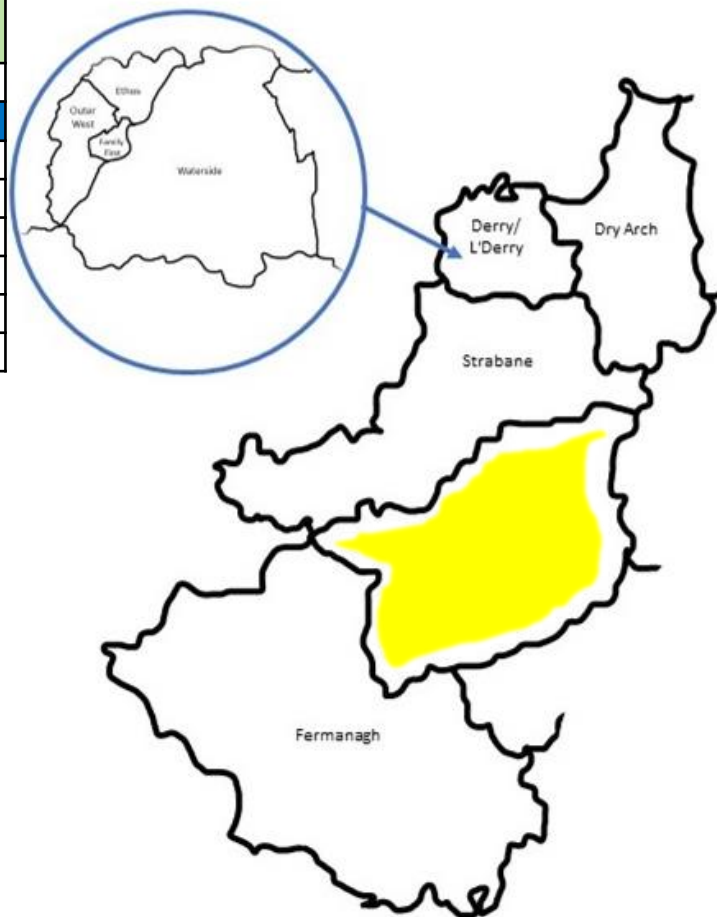
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1Q	
2Qs	
3Qs	
4Qs	

Bereavement Support (Adult)

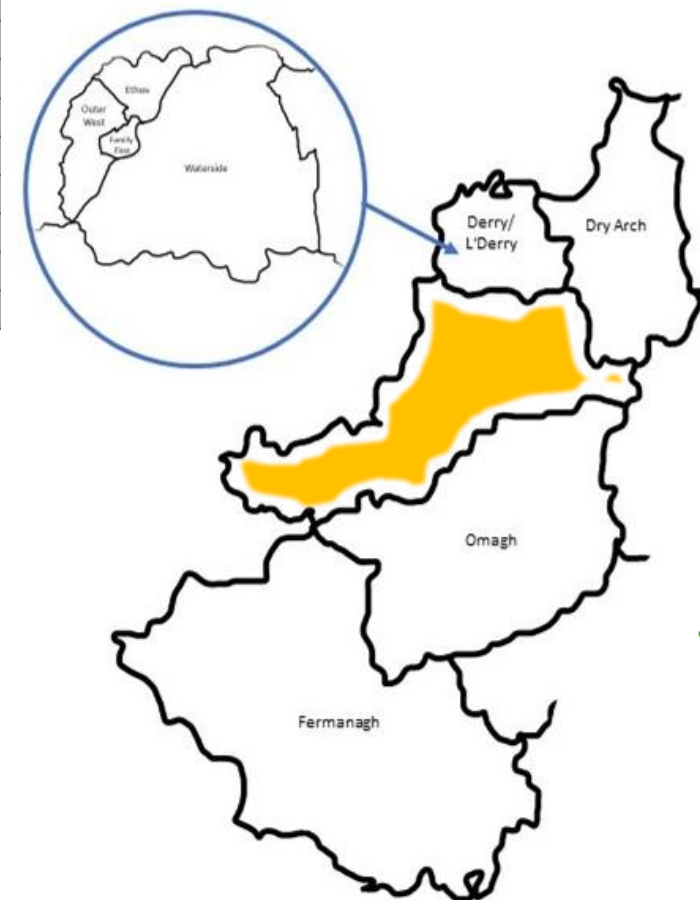
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1Q	
2Qs	
3Qs	
4Qs	

Childcare Support

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Counselling Services for Children/Young People

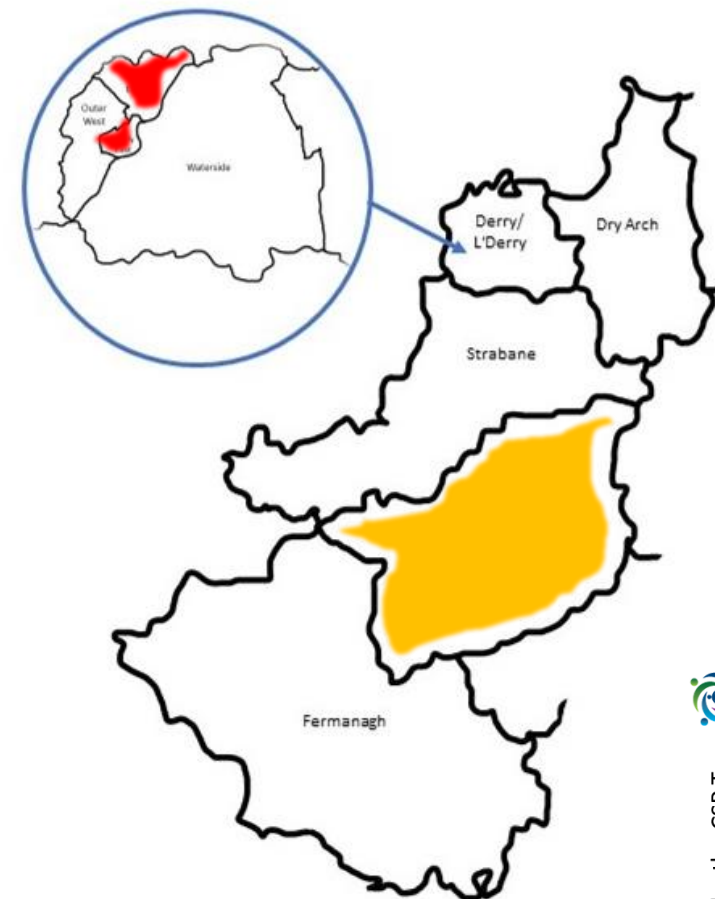
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Counselling Services for Parent/s

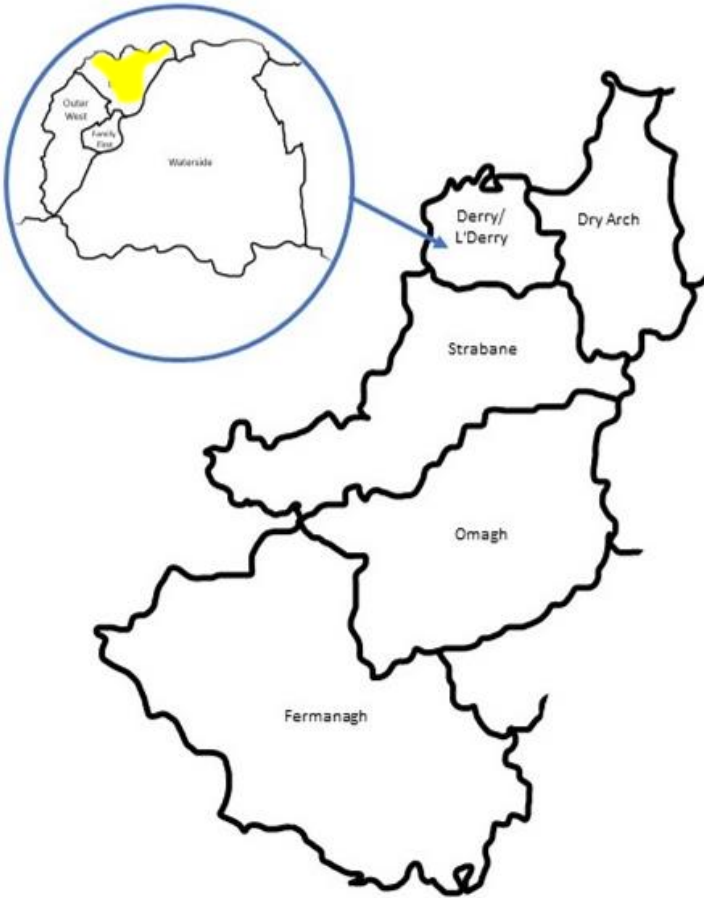
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1Q	
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4Qs	

Disability & Neurodiversity Support

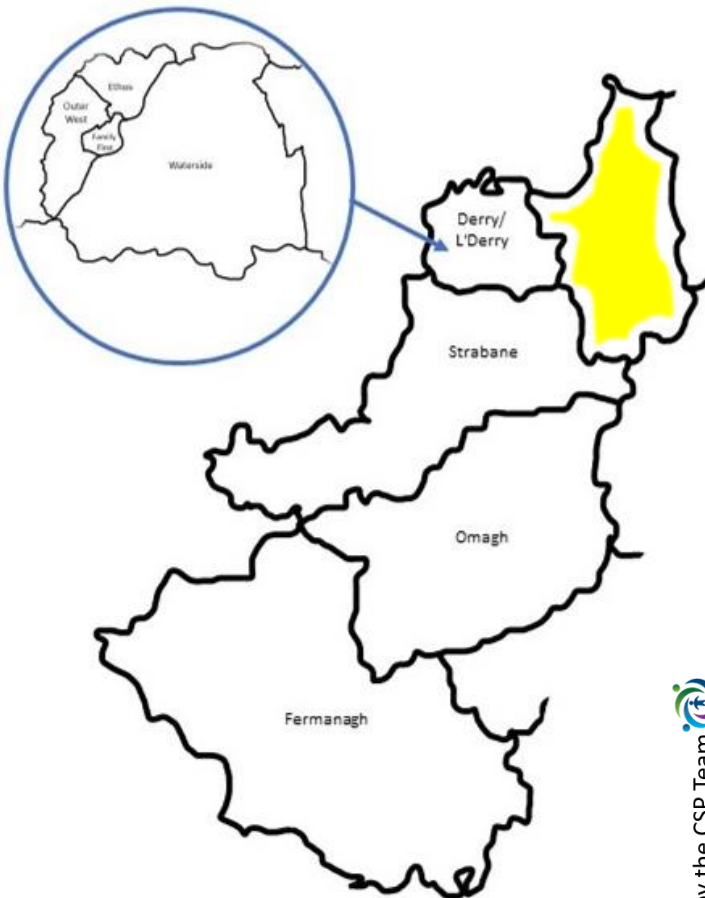
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4Qs	

Drug/Alcohol Related Harm/Abuse by Adults (Including Parents)

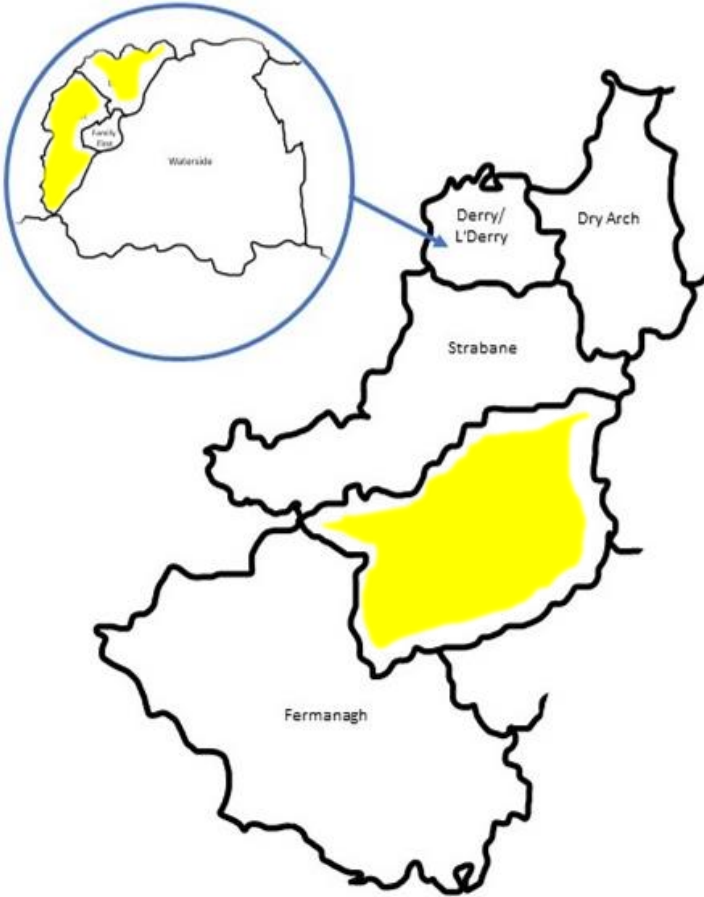
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1Q	
2Qs	
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4Qs	

Emotional Behavioural Difficulty Support for Pre-School Children

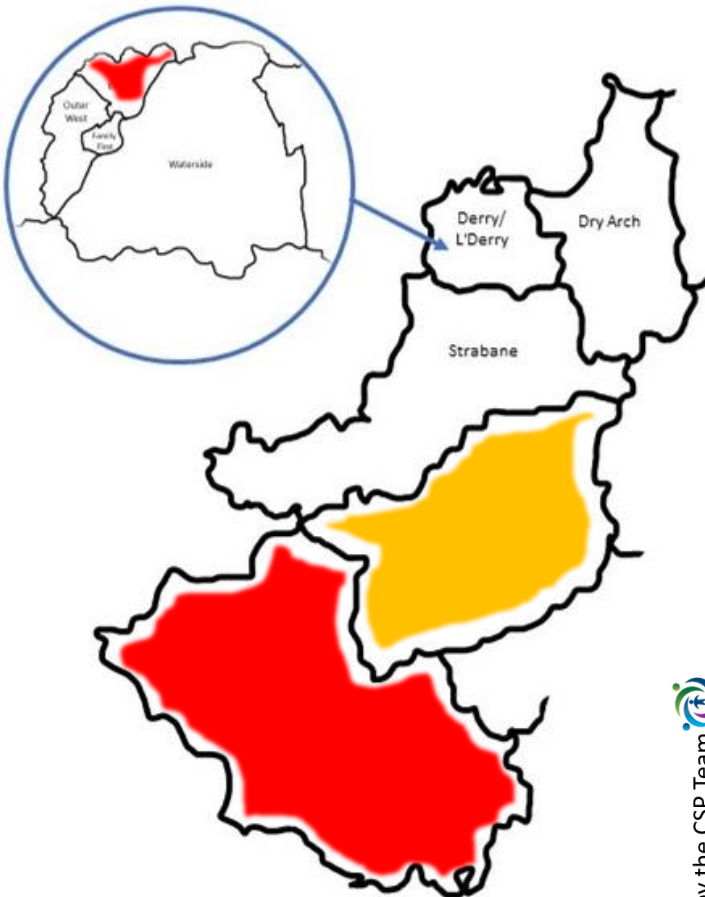
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3Qs	
4Qs	

Emotional Behavioural Difficulty Support for Primary School Children

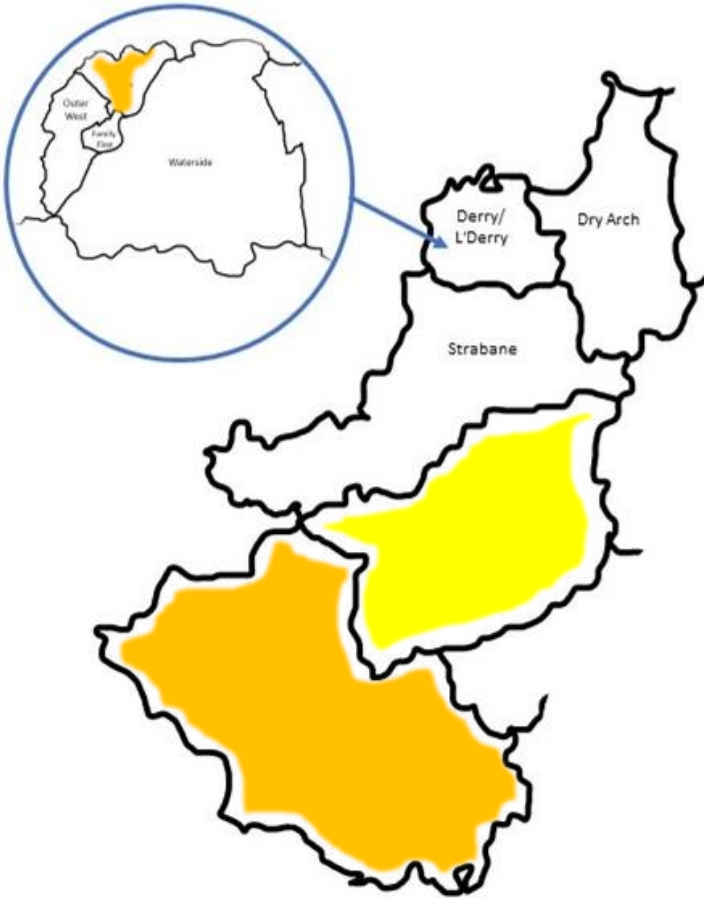
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2Qs	
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4Qs	

Emotional Behavioural Difficulty Support for Post Primary School Children

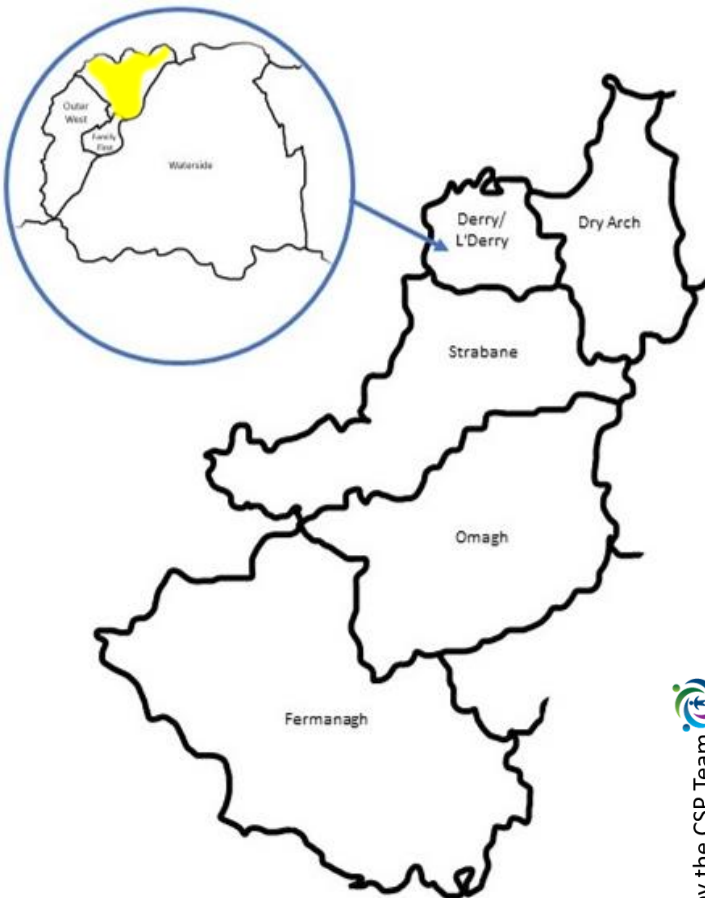
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3Qs	
4Qs	

Emotional Support for Child (Bullying, Separation etc)

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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1Q	
2Qs	
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Family Breakdown

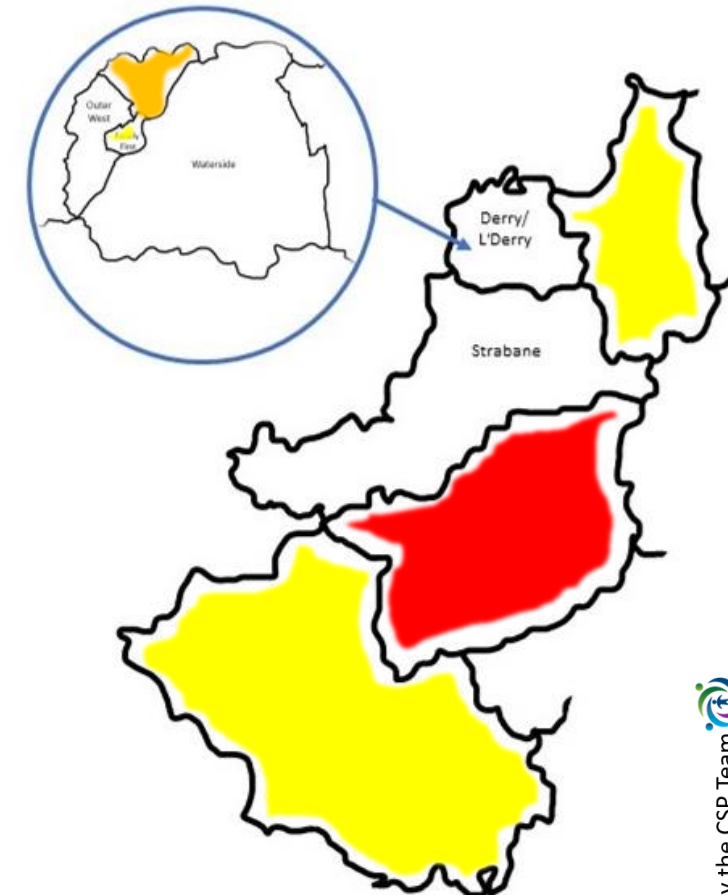
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Financial Support

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Housing

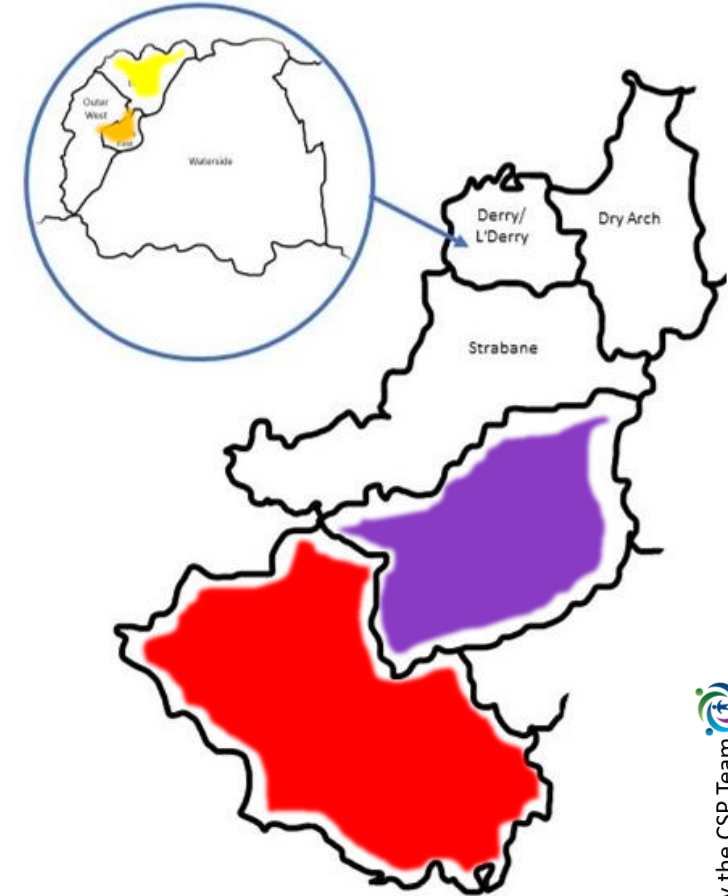
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One to One Support for Young People

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Parenting Programmes/Parenting Support

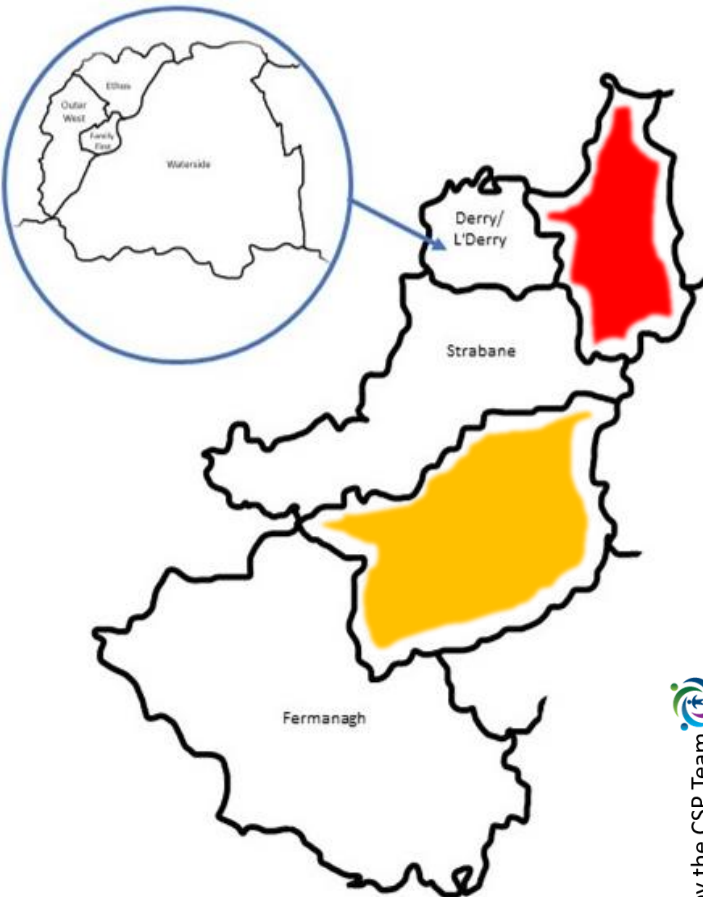
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Play Therapy

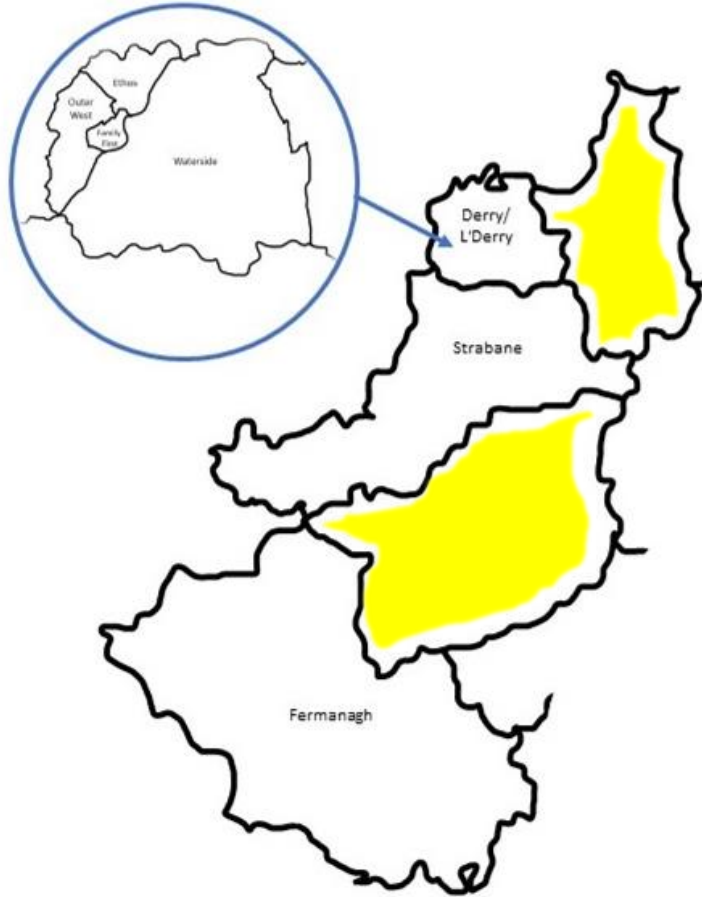
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Practical Support (eg Furniture/Appliances)

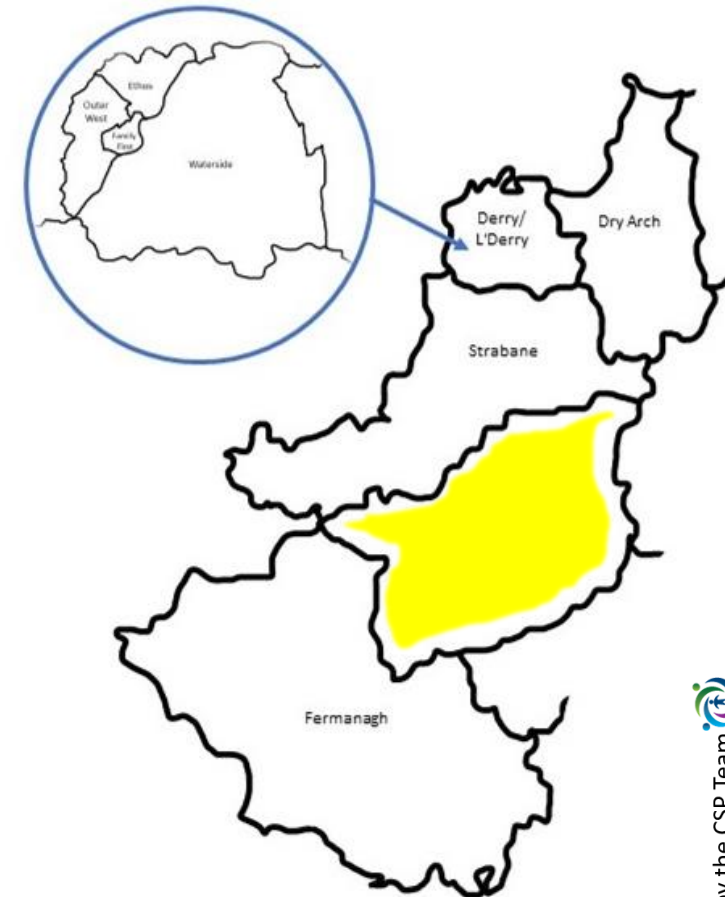
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2Qs	
3Qs	
4Qs	

Respite Care

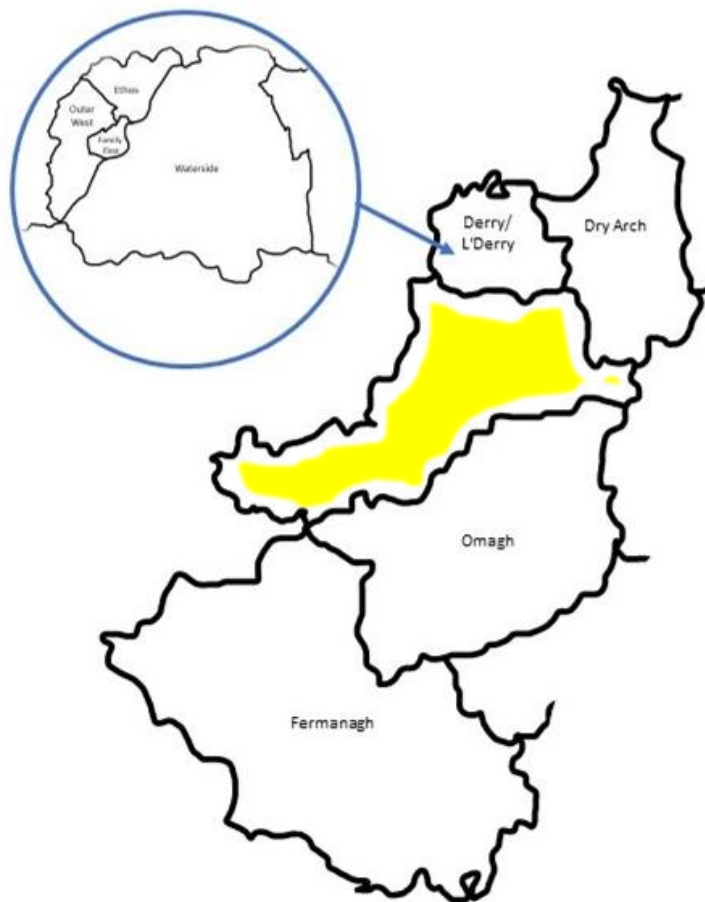
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2Qs	
3Qs	
4Qs	

Self Harming

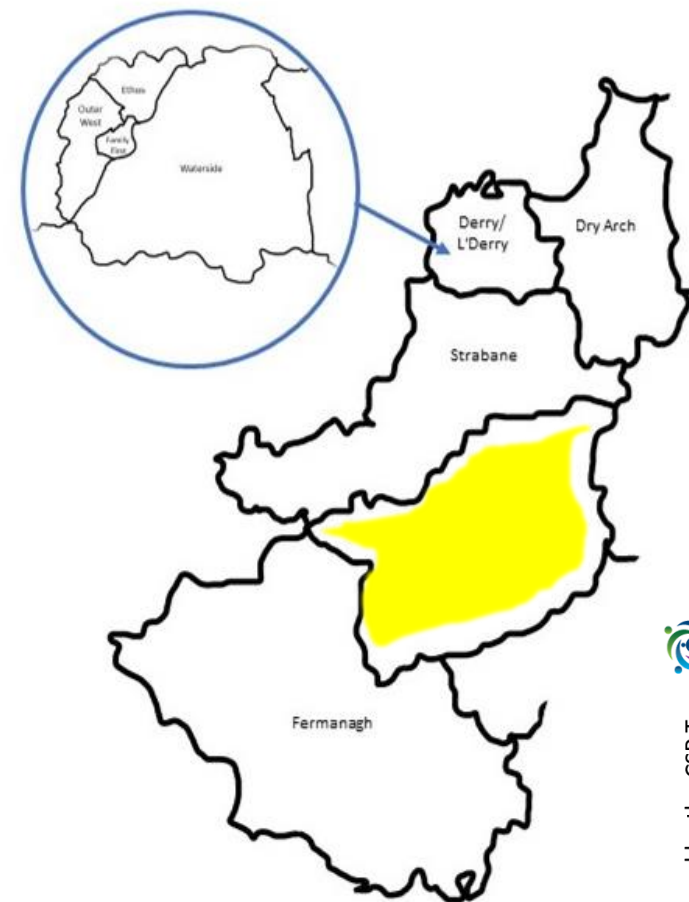
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Other (Not Specified)

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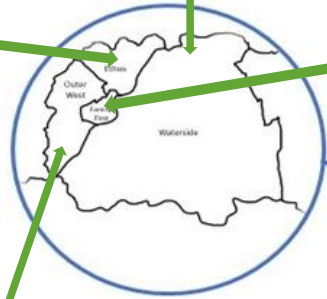
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Level of unmet need by area Quarters 1-4, 2025/26

Ethos – 10 categories of unmet need

- Adult Mental Health
- Counselling services for parent/s
- Disability & neurodiversity support
- Emotional and behavioural difficulty support for pre- school children
- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Emotional support for child (bullying separation etc)
- Financial support
- One to one support for young people
- Parenting programmes/parenting support

Waterside – 0 categories of unmet need



Outer West - 1 category of unmet need

- Emotional and behavioural difficulty support for pre-school children

Fermanagh - 6 categories of unmet need

- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Financial support
- Housing
- One to one support for young people
- Parenting programmes/parenting support



Family First –

4 categories of unmet need

- Counselling services for children/young people
- Counselling services for parent/s
- Financial support
- One to one support for young people

Dry Arch –

4 categories of unmet need

- Drug/alcohol related harm/abuse by adults (including parents)
- Financial support
- Practical support
- Play therapy

Strabane - 4 categories of unmet need

- Bereavement support (child)
- Childcare support
- Counselling services for children/ young people
- Self harming (child)

Omagh – 17 categories of unmet need

- Adult mental health
- Bereavement support (adult)
- Bereavement support (child)
- Counselling services for children/young people
- Counselling support for parent/s
- Emotional and behavioural difficulty support for pre-school children
- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Family breakdown
- Financial support
- Housing
- One to one support for young people
- Parenting programmes/parenting support
- Play therapy
- Practical support (eg furniture/appliances)
- Respite care
- Other (not specified)