



Family Support Hubs and Unmet Need Qtr4 2025/26 – Belfast Hubs

Unmet Need

A key role of the Family Support Hubs (Hubs) is to identify and report unmet need through the Children and Young People's Strategic Partnership (CYPSP) structures, i.e. Locality Planning to Outcomes Group.

The following report reflects the unmet need captured and reported in 2024/25 and Quarters 1-4 of 2025/26 through monitoring returns from Hubs to the Children's Planning Team in the Department of Health's Strategic planning and Performance Group (SPPG).

This report does not claim to identify all unmet need across Northern Ireland or in individual Hub areas. We can only record the unmet need reported in the quarterly monitoring returns.

There are a number of reasons why unmet need may not be captured, these include where a service has not been available in an area for an extended period of time and referrers know this so do not refer to Hubs. Other reasons may include variation in how Hubs capture unmet need although regional work will be undertaken with the intent to achieve a regionally consistent approach and reinforce the importance of capturing and reporting unmet need information.

Unmet need includes where a service was not available or where the waiting list for a service was over 8 weeks.

Unmet need is recorded by category. Where there was unmet need reported during 2024/25 the chart on the left hand side will show a blue mark. Unmet need in 2025/26 is recorded on the map and the chart with colour coding to indicate how many Quarters it has been reported during this current year.

Belfast Hubs

In the Belfast area there are 10 Hubs. Rather than looking at the number of referrals where unmet need is reported we will focus on which Hubs are seeing the categories of unmet need.

The 10 Family Support Hub are:

- Inner East
- Lower North
- Upper North
- Greater Falls
- Greater Shankill
- South Belfast 1 (LORAG)
- South Belfast 2 (CASA)
- Outer West
- Outer South East
- Upper Springfield & Whiterock



In Quarter 4 of 2025/26 there were **13** different categories of unmet need reported across the Belfast region, down from 14 categories reported in Quarter 3.

Unmet need for Counselling services for children/young people was reported by half of the Hubs.

Inner East and Greater Shankill Hubs reported no unmet need this Quarter.

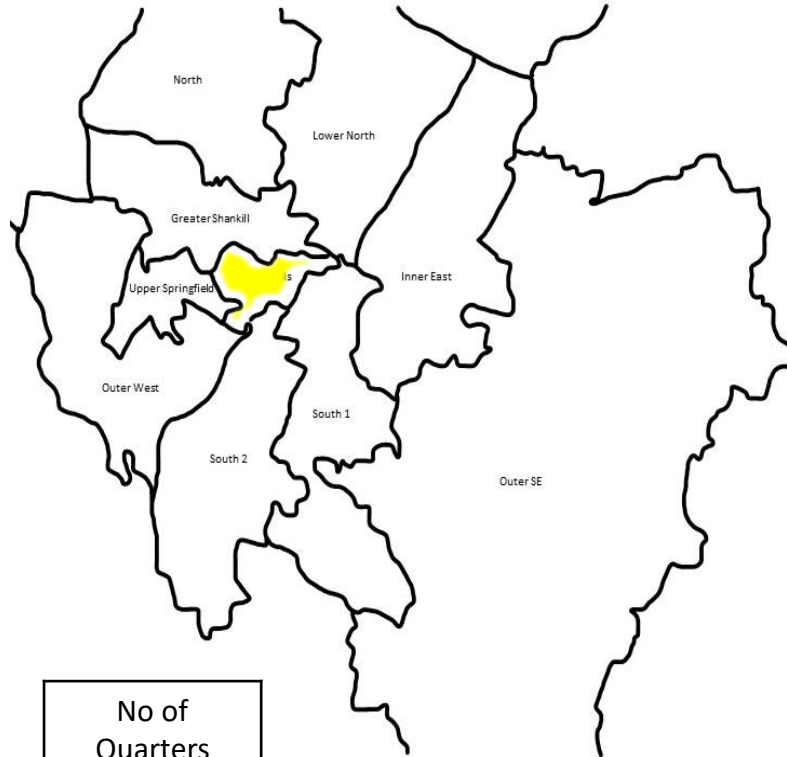
Greater Falls Hub reported the highest number of categories of unmet again this Quarter (5 categories).

In 4 categories, reported unmet need exceeded the number of referrals, suggesting that there could have been 14 more families referred through the Hubs this Quarter if unmet need had not been a barrier.

Qtr3 2025/26	Outer South East		Greater Falls		Inner East		Upper North		South Belfast 1 (LORAG)		South Belfast 2 (CASA)		Greater Shankill		Lower North		Upper Springfield & Whiterock		Outer West	
Reason for Referral to Hub	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet	Ref	Unmet
Child care support	1	1													0	2				
Counselling services for children/young people	17	15	2	3			5	1									0	4	10	2
Counselling services for parent/s	3	1									5	3								
Counselling services for families															0	1				
Disability support			25	13			8	5	1	1										
Emotional and behavioural difficulty support for pre-school children			8	1																
Emotional and behavioural difficulty support for primary school children											10	1								
Emotional and behavioural difficulty support for post primary school children											5	2								
Financial support	55	2																		
Parenting programmes/parenting support			29	7							7	2								
Youth activities/Afterschool Services/Support																			11	1
Social Activity support			0	2													0	1	0	3

Bereavement Support (Adult)

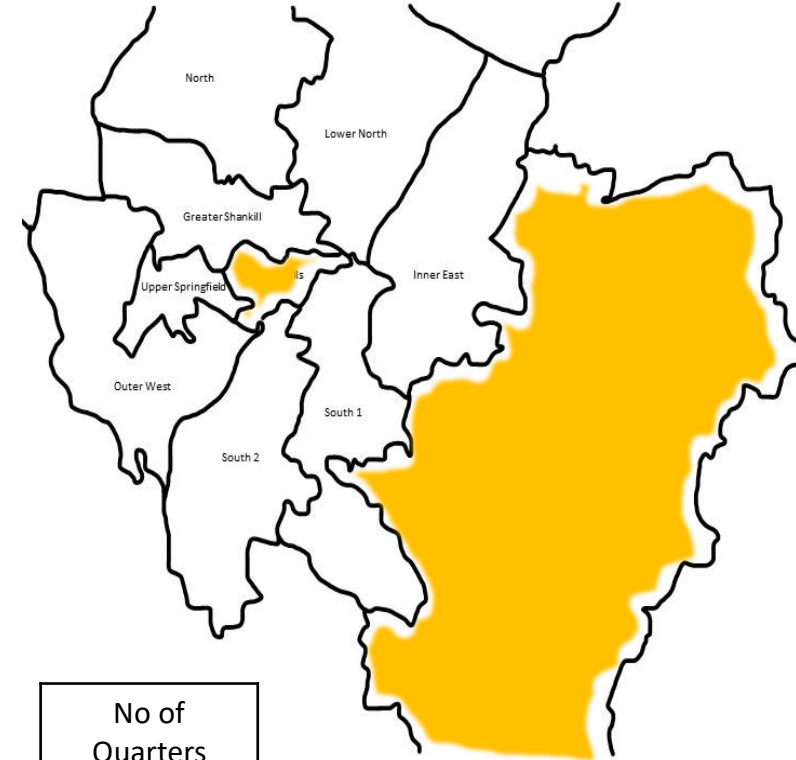
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Outer South East		
Greater Falls		
Inner East		
Upper North		
South Belfast 1 (LORAG)		
South Belfast 2 (CASA)		
Greater Shankill		
Lower North		
Upper Springfield & Whiterock		
Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Bereavement Support (Child)

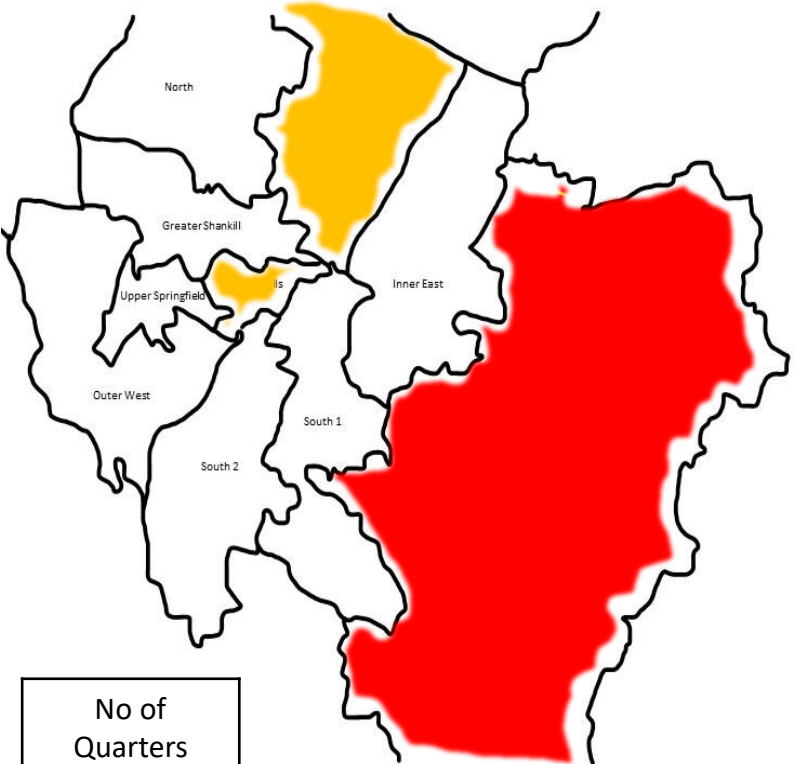
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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Upper North		
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South Belfast 2 (CASA)		
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Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Childcare Support

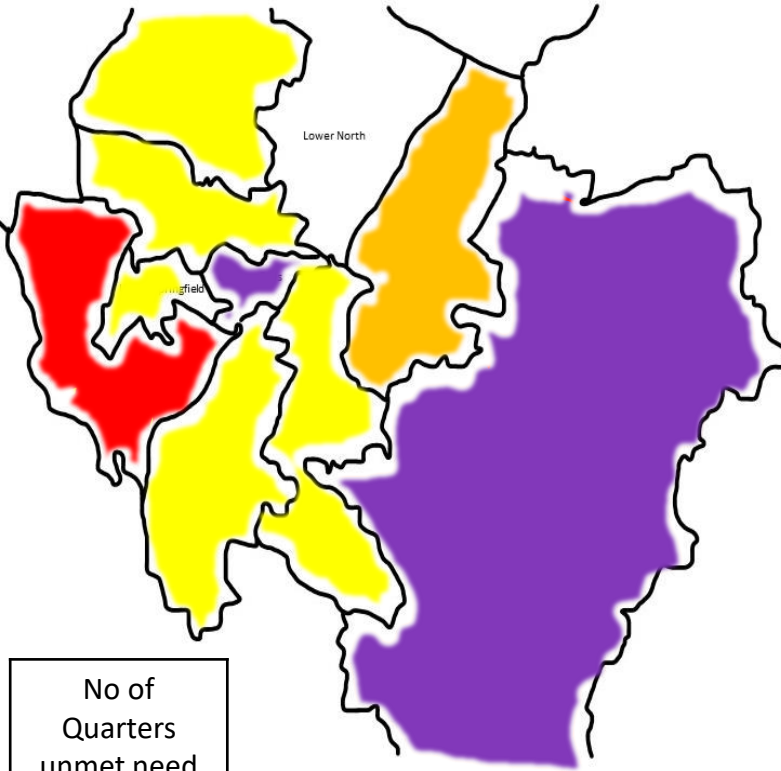
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Counselling Services for Children/Young People

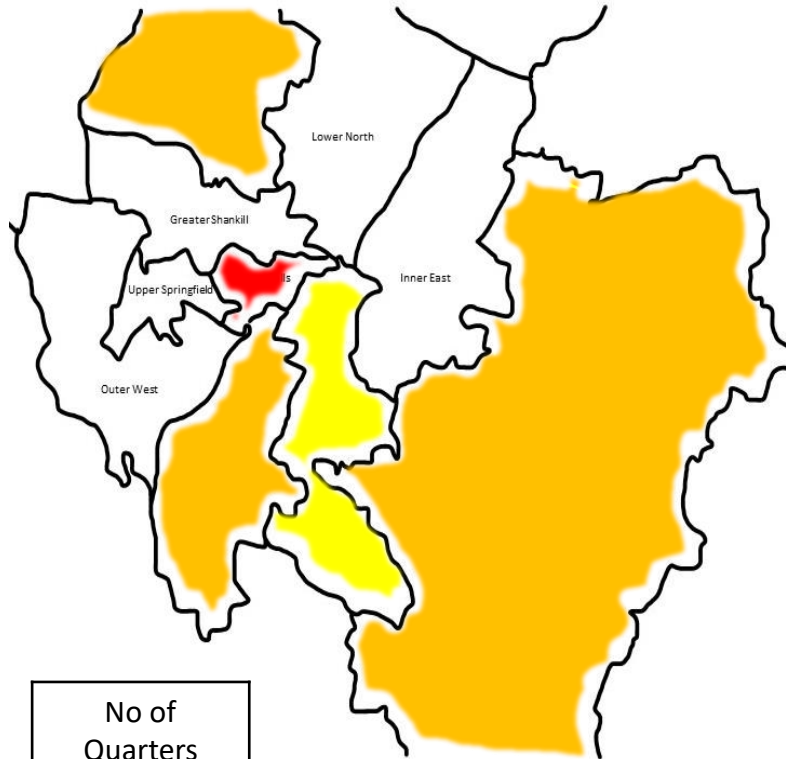
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Counselling Services for Parent/s

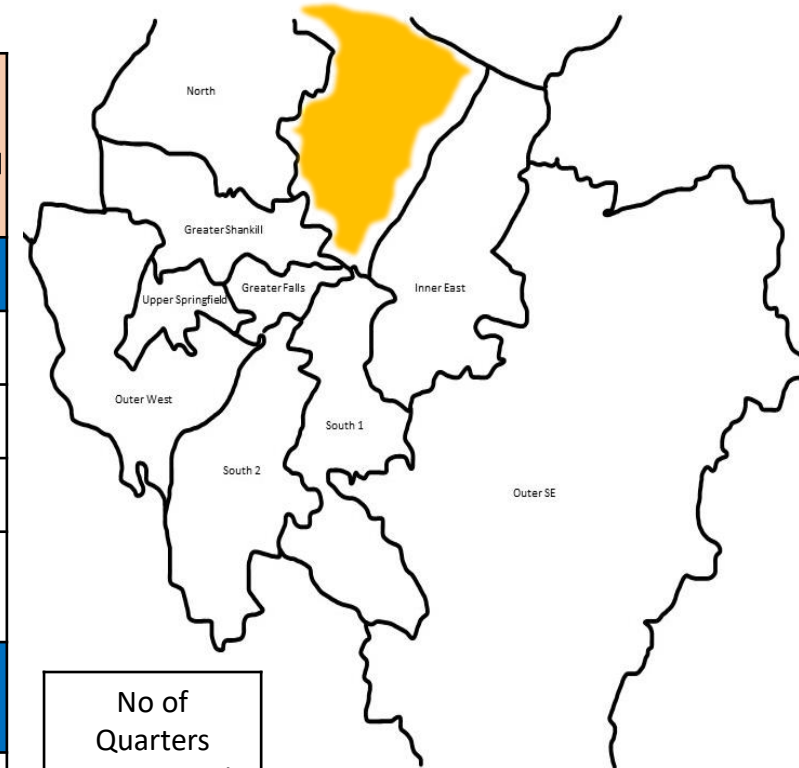
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Counselling Services for Families

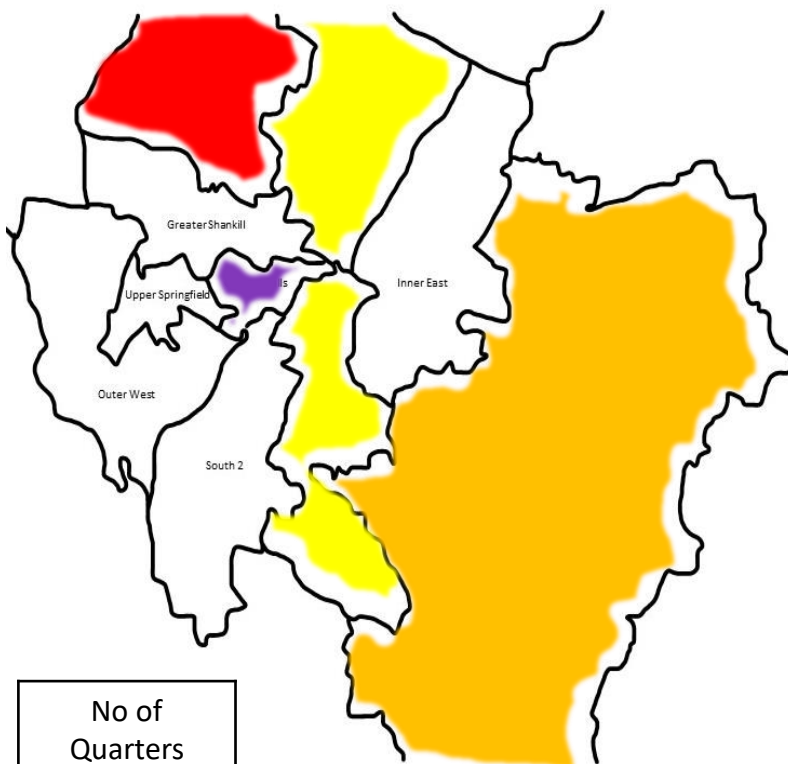
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Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Disability & Neurodiversity Support

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Outer South East		
Greater Falls		
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Upper North		
South Belfast 1 (LORAG)		
South Belfast 2 (CASA)		
Greater Shankill		
Lower North		
Upper Springfield & Whiterock		
Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Emotional and Behavioural Difficulty Support for Pre-School Children

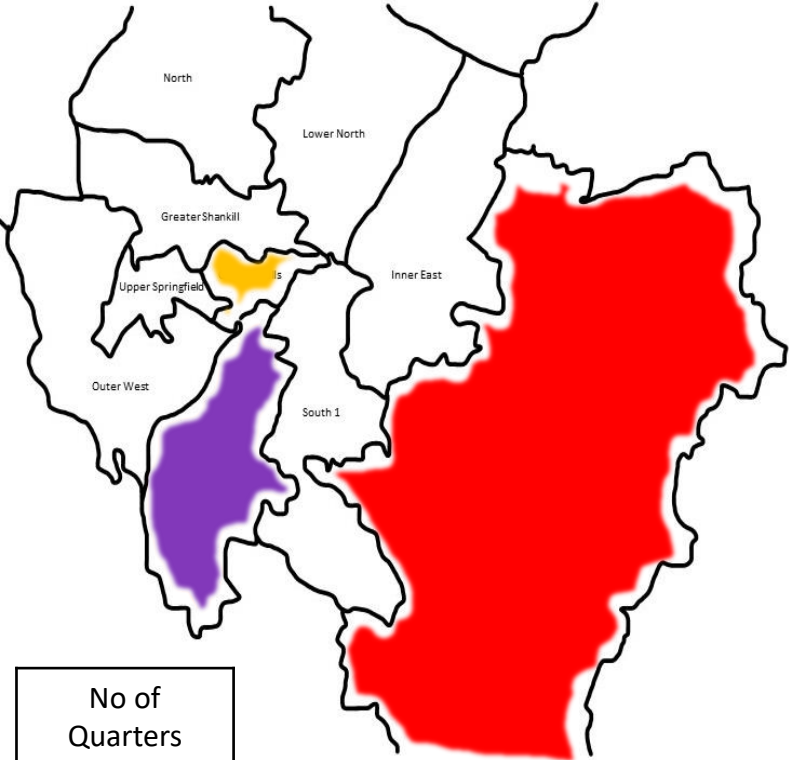
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Emotional and Behavioural Difficulty Support for Primary School Children

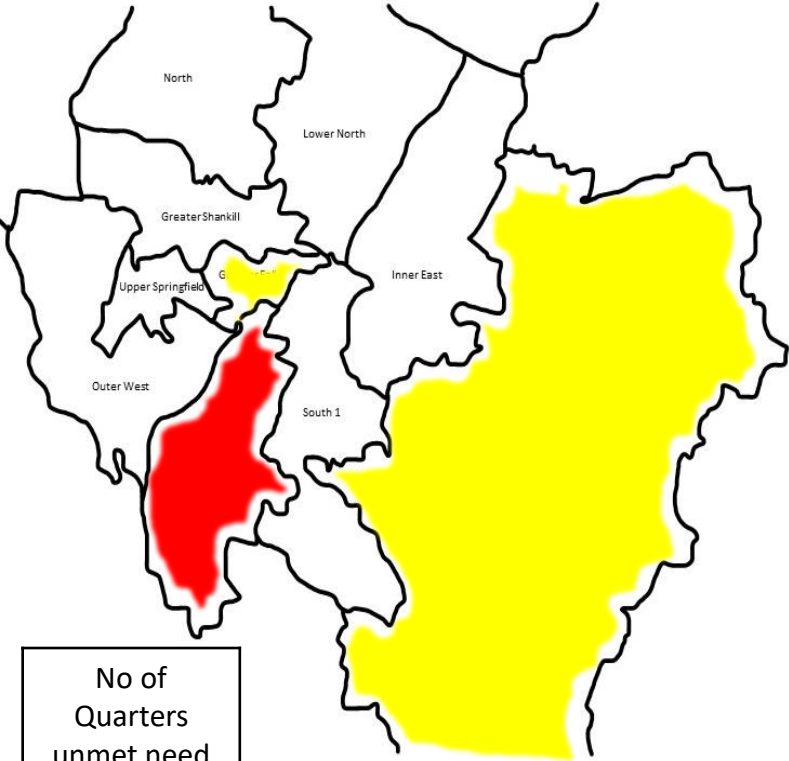
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Emotional and Behavioural Difficulty Support for Post-Primary School Children

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Outer South East		
Greater Falls		
Inner East		
Upper North		
South Belfast 1 (LORAG)		
South Belfast 2 (CASA)		
Greater Shankill		
Lower North		
Upper Springfield & Whiterock		
Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Family Breakdown

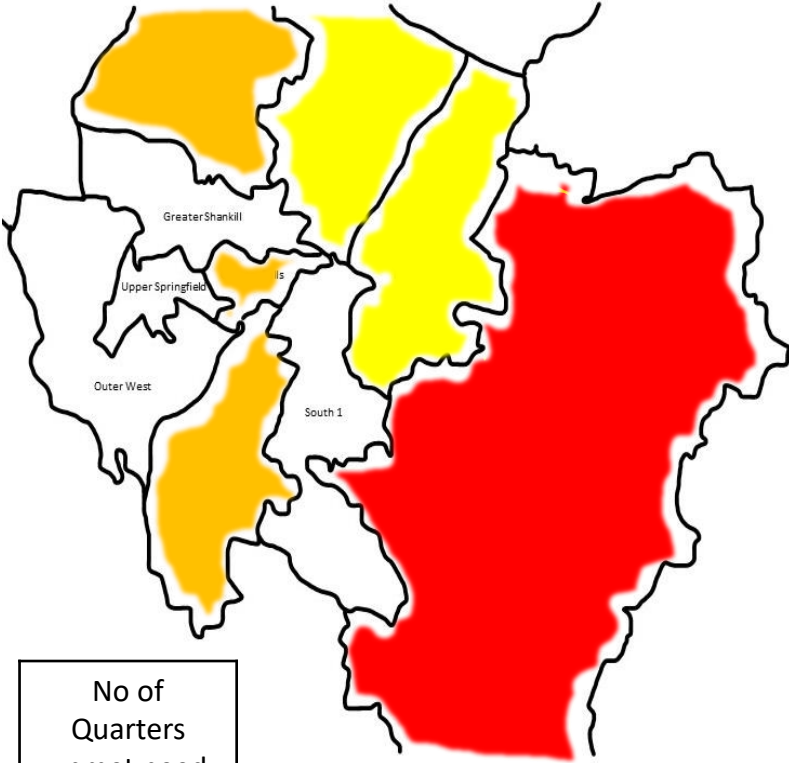
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Greater Falls		
Inner East		
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Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Financial Support

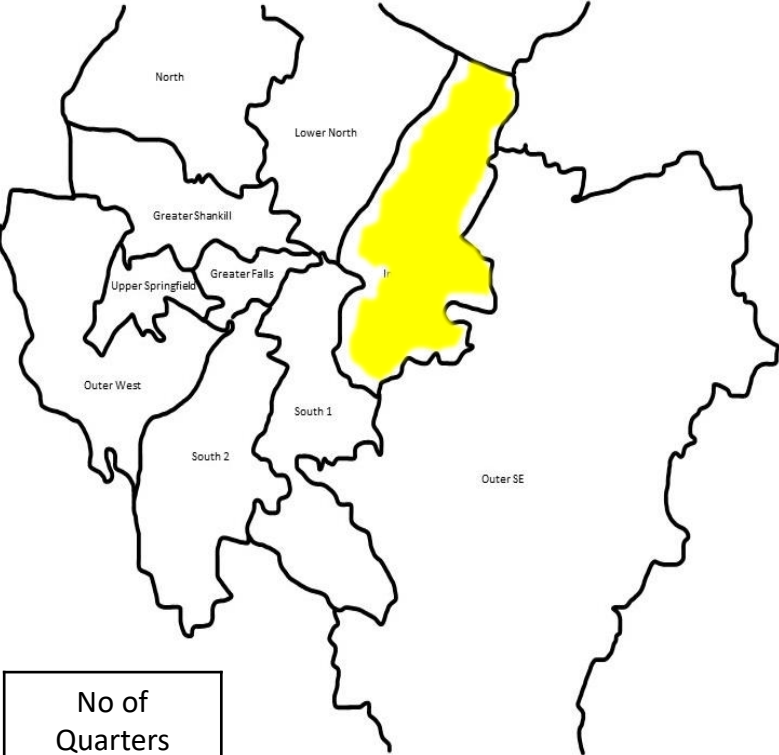
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Housing

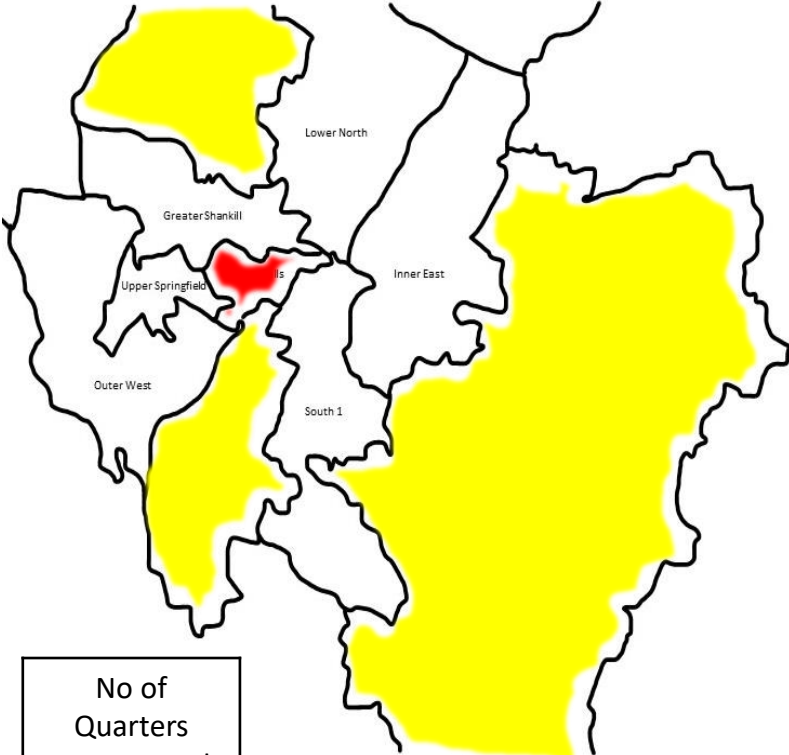
Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Parenting Programmes/Parenting Support

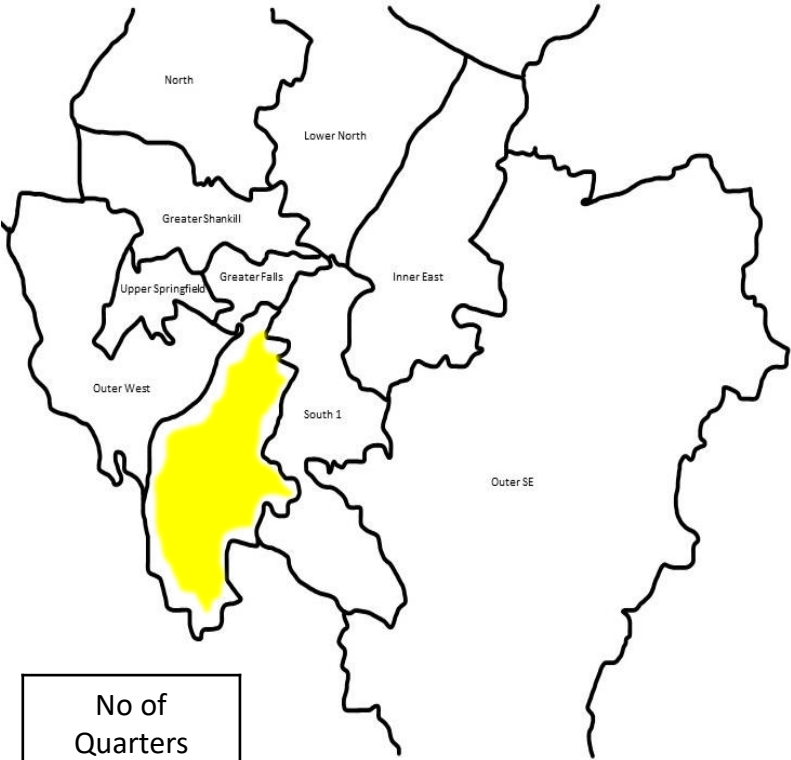
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Practical Support

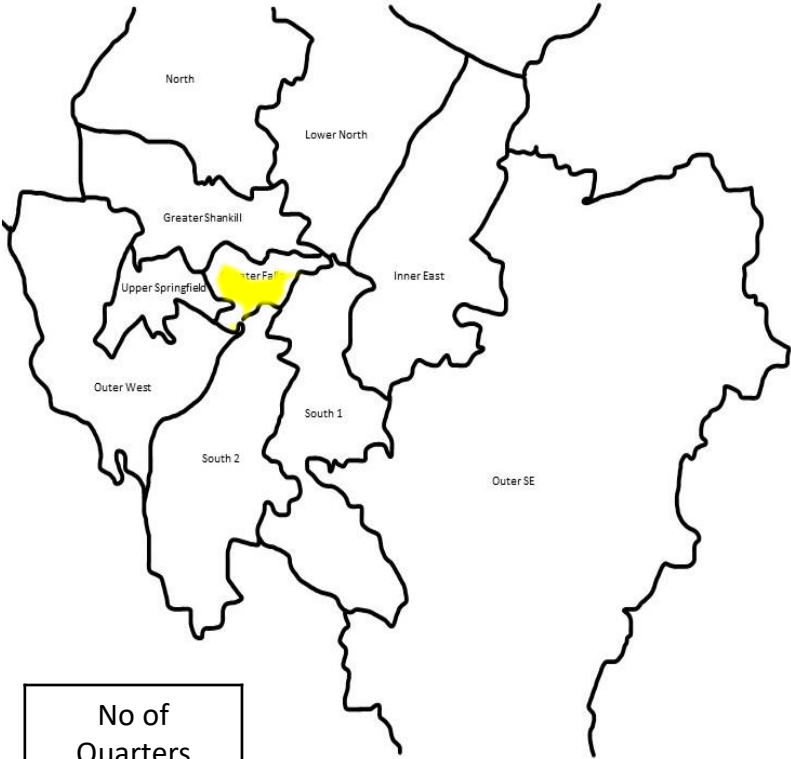
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1Q	
2Qs	
3Qs	
4Qs	

Respite Care

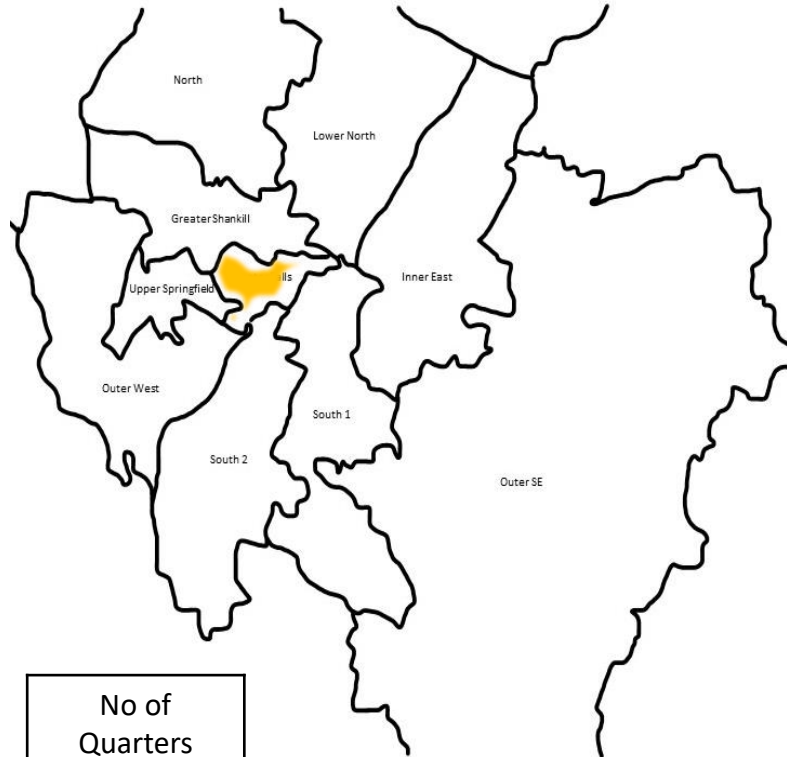
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No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Self Care Support for Children

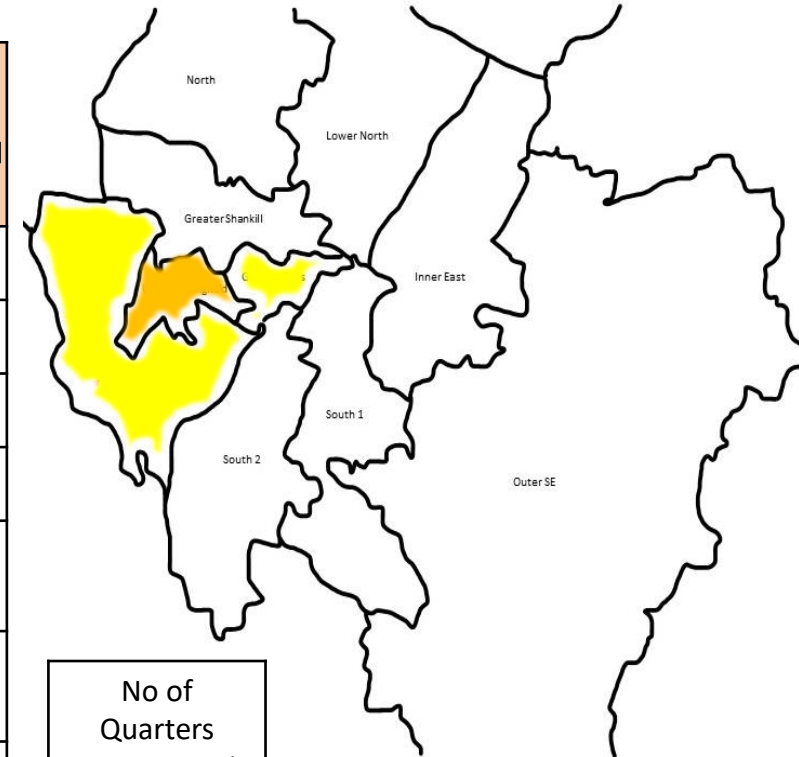
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Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Social Activity Support

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
Outer South East		
Greater Falls		
Inner East		
Upper North		
South Belfast 1 (LORAG)		
South Belfast 2 (CASA)		
Greater Shankill		
Lower North		
Upper Springfield & Whiterock		
Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Youth Activities/Support

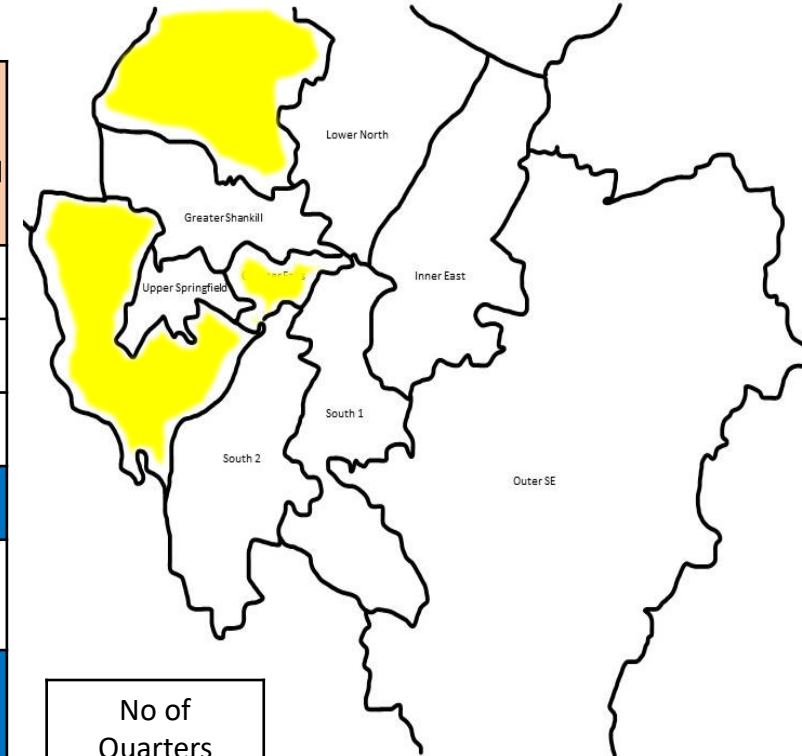
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Outer West		



No of Quarters unmet need was reported in 2025/26	
1Q	
2Qs	
3Qs	
4Qs	

Not Disclosed

Family Support Hub	No. of Qtrs unmet need was reported in 25/26	Unmet need reported in 24/25
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Greater Falls		
Inner East		
Upper North		
South Belfast 1 (LORAG)		
South Belfast 2 (CASA)		
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1Q	
2Qs	
3Qs	
4Qs	

Level of unmet need by area Quarters 1-4, 2025/26

Greater Falls

16 categories of unmet need

- Bereavement support (adult)
- Bereavement support (child)
- Child care support
- Counselling services for children/young people
- Counselling services for parent/s
- Disability and neurodiversity support
- Emotional and behavioural difficulty support for pre-school children
- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Family breakdown
- Financial support
- Parenting programmes/parenting support
- Respite care
- Self-care support for children
- Social activity support
- Not disclosed

Greater Shankill

1 category of unmet need

- Counselling services for children/young people

Upper Springfield & Whiterock

2 categories of unmet need

- Counselling services for children/young people
- Social activity support

Outer West

4 categories of unmet need

- Counselling services for children/young people
- Youth activities/support
- Social activity support
- Not disclosed

South Belfast 2 (CASA)

7 categories of unmet need

- Counselling services for children/young people
- Counselling services for parent/s
- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Financial support
- Parenting programmes/parenting support
- Practical support

Upper North

6 categories of unmet need

- Counselling services for children/young people
- Counselling services for parent/s
- Disability and neurodiversity support
- Financial support
- Not disclosed
- Parenting programmes/parenting support

Lower North

4 categories of unmet need

- Child care support
- Counselling support for families
- Disability and neurodiversity support
- Financial support

Inner East

2 categories of unmet need

- Financial support
- Housing

Outer South East

9 categories of unmet need

- Bereavement support child
- Childcare support
- Counselling services for children/young people
- Counselling services for parent/s
- Disability and neurodiversity support
- Emotional and behavioural difficulty support for primary school children
- Emotional and behavioural difficulty support for post primary school children
- Financial Support
- Parenting programmes/parenting support

South Belfast 1 (LORAG)

3 categories of unmet need

- Counselling services for children/young people
- Counselling services for parent/s
- Disability and neurodiversity support

