

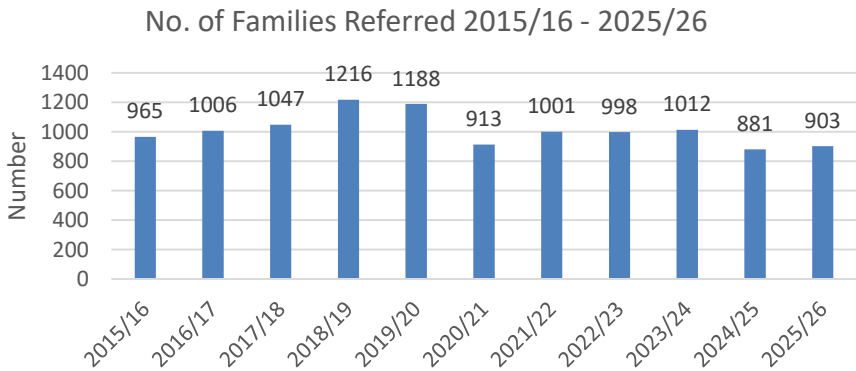


SEHSCT FAMILY SUPPORT HUBS REPORT CARD

Annual Report Card 2025/26

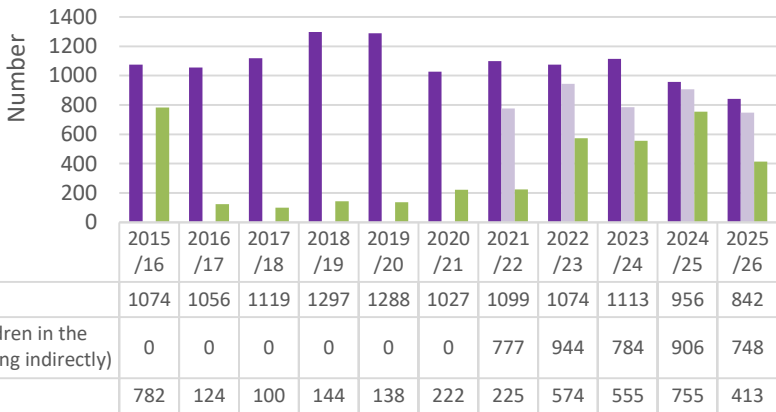


Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs - 2025/26

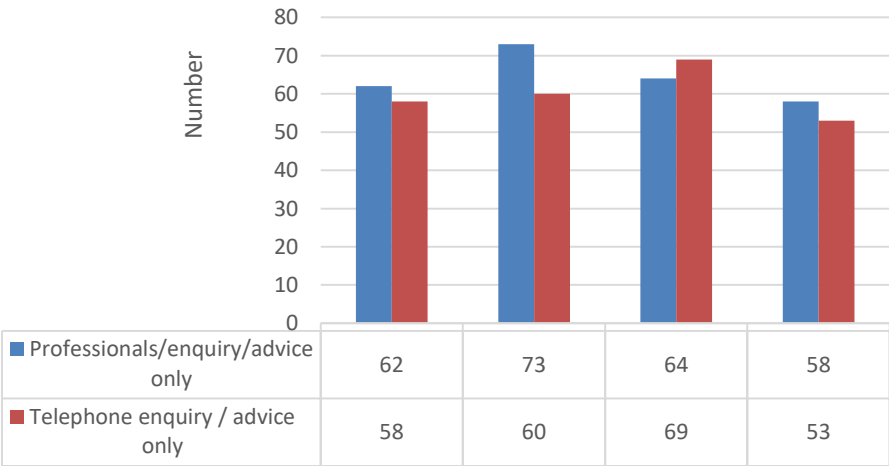


Throughout 2025/26 **903** families were referred through the South Eastern area family support hubs, an increase of **22** from 2024/25.

No. of Children/Other Children Indirectly and Parents Referred



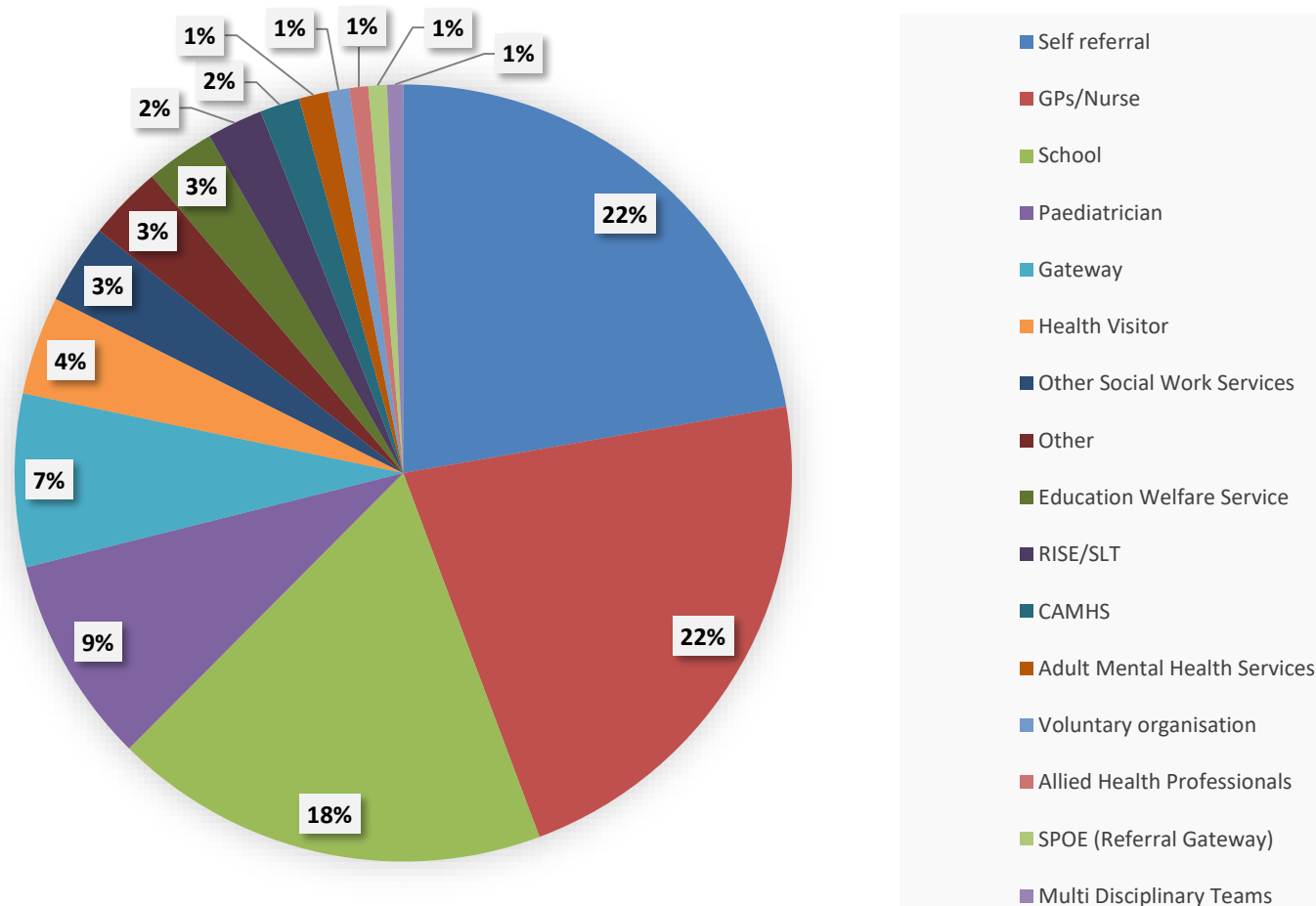
Professionals/Telephone Enquiries



South Eastern Hubs dealt with **257** professional enquiries and **240** Telephone enquiries in 2025/26, directly from families and professionals seeking advice regarding services in the area or as a listening ear. This is a vital part of their role and can take up a significant amount of their time but does not result in a full referral. This in itself can be sufficient to support the family or may result in a full referral at a future date.



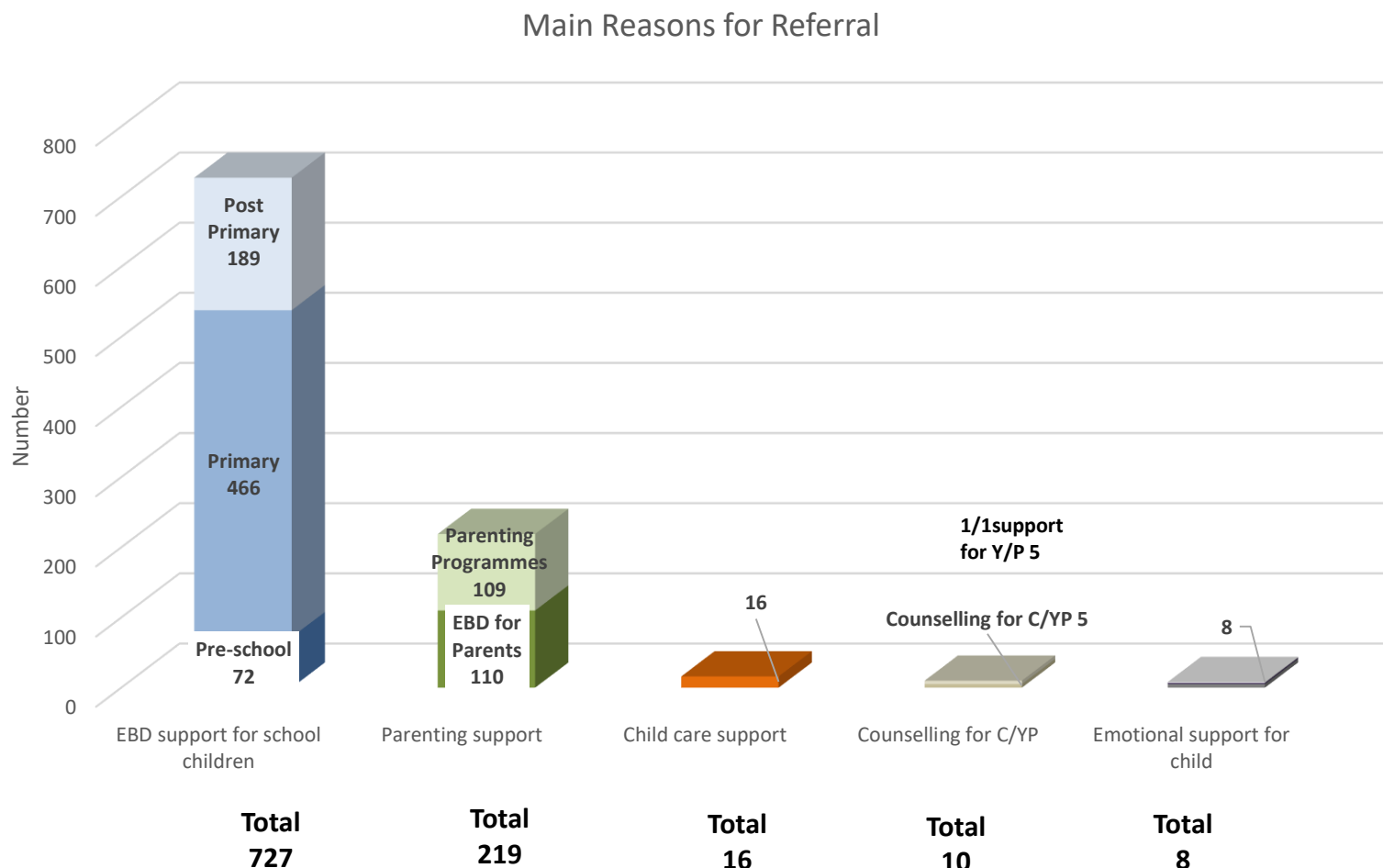
Performance Measure 2: Total Percentage of Referrals by Referral Agency -2025/26



The largest referrers in 2025/26 was Self Referral and GPs/Nurse both at **22%**, a rise from 2024/25 at 16% and 19% respectively. School referrals increased from 12% to **18%**, Paediatrician from 5% to **9%** and Gateway from 4% to **7%**.



Performance Measure 3: Main Presenting Reasons for Referral - 2025/26

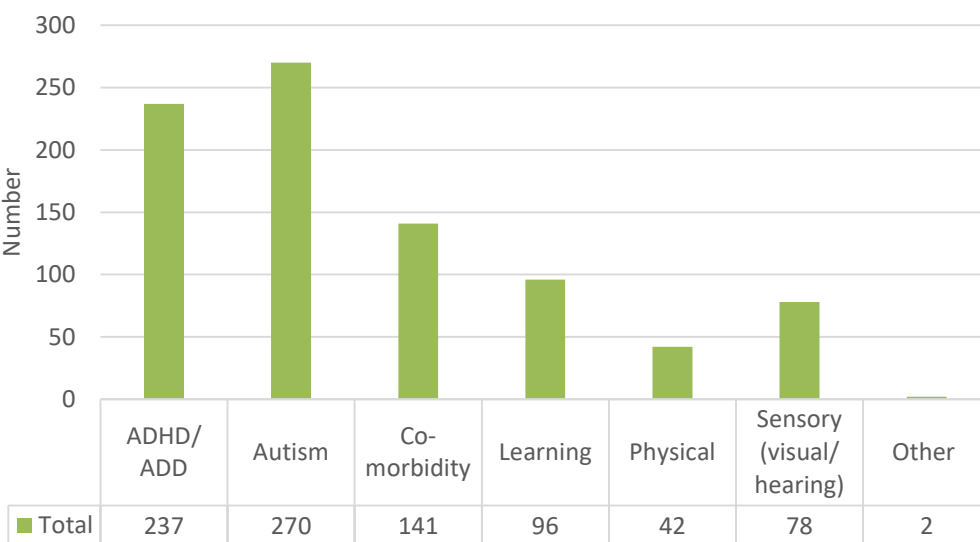


In 2025/26 Emotional Behaviour Difficulty (EBD) for school children was the main reason for referrals at **727**, followed by Parenting Programmes and EBD support for Parents at **219**. Child care support **16**, Counselling for young people and One to One support **10** and Emotional support for Child/Bereavement and Self-harm **8**.



How much did we do cont'd....?

Performance Measure 4: Children with a Disability Referred -2025/26

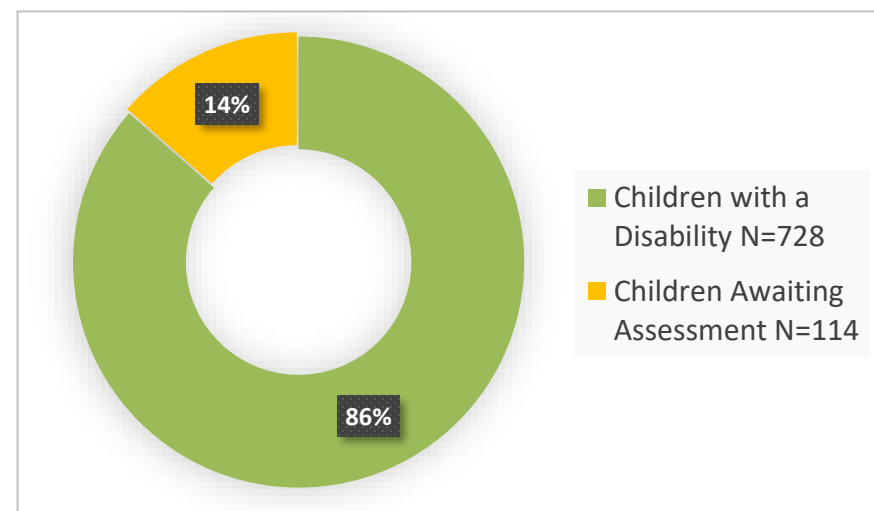


In 2025/26, Children with **Autism** had the highest number of referrals closely followed by ADHD/ADD in the disability category. South Eastern area reported the highest children with a Disability at **(728) 86% with a further (114) 14% awaiting assessment**. All Children referred have a disability.

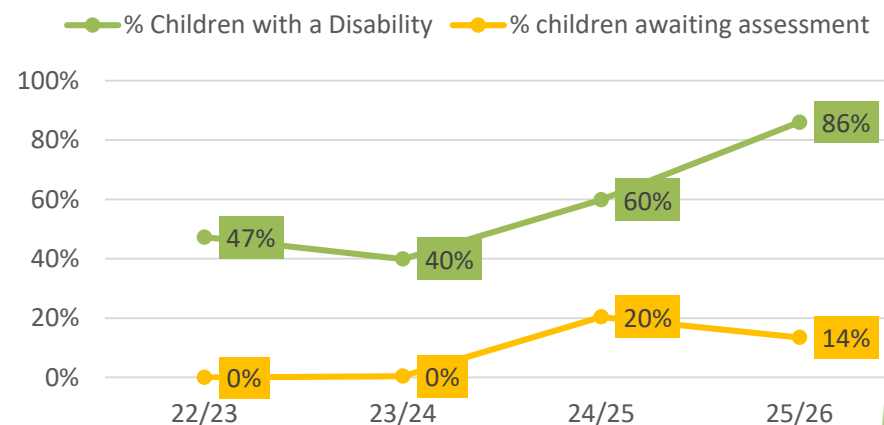
(Note: figures in graph above shows more Children with a disability than total referred possibly due to double counting).



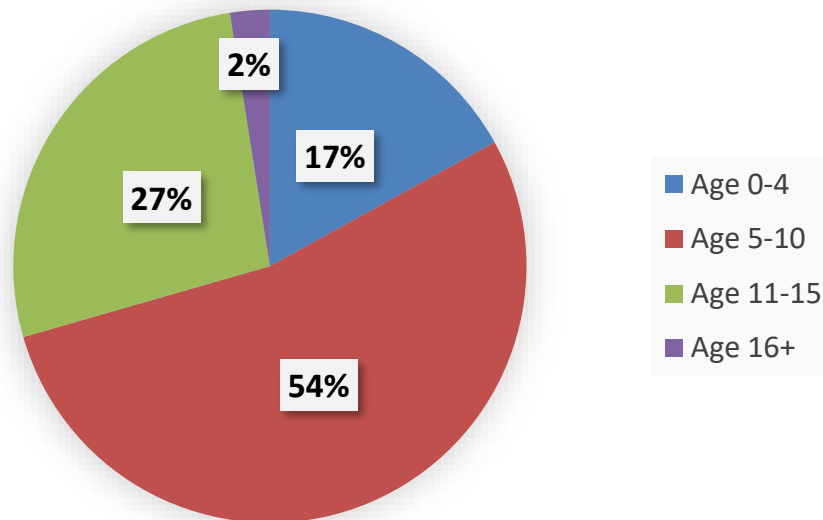
% Children Referred with a Disability



Children with a Disability and Awaiting Assessment

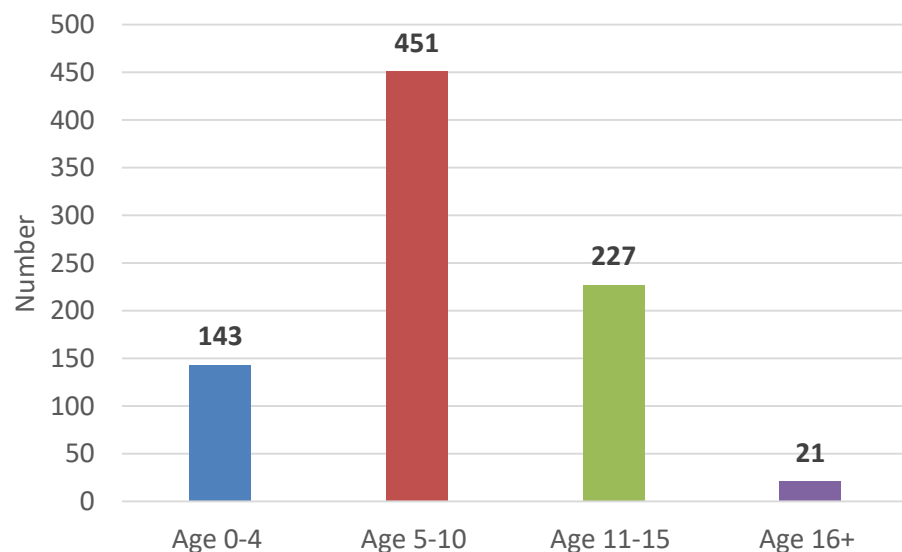


Performance Measure 5: Children Referred by Age Profile 2025/26

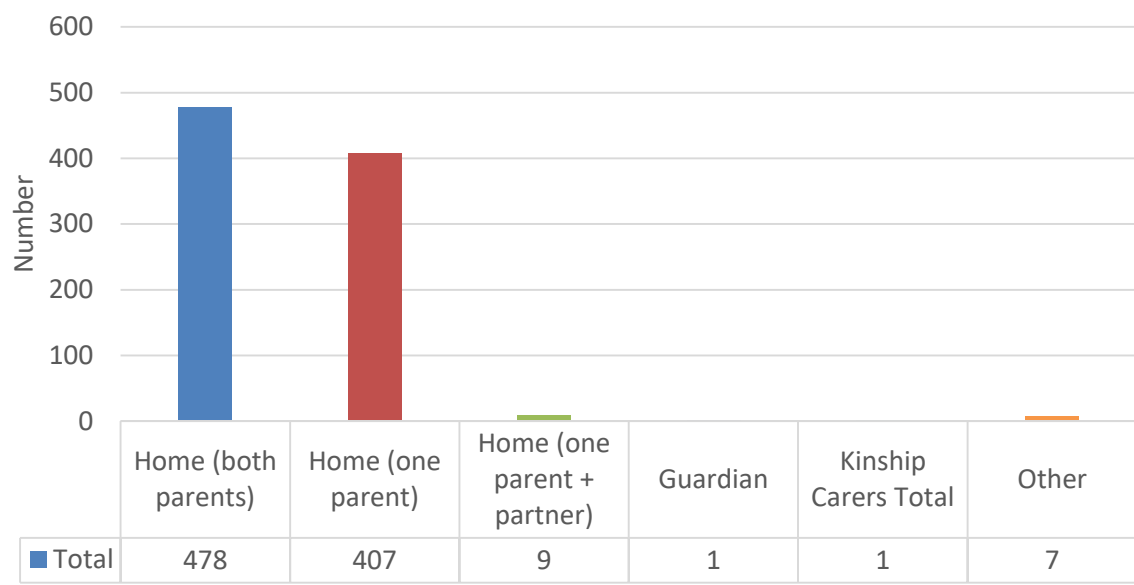


Of the total number **842** children referred, the **5-10 year** age range was the highest representing **54%** followed by **11-15 year** age range **27%** in the South Eastern area throughout 2025/26.

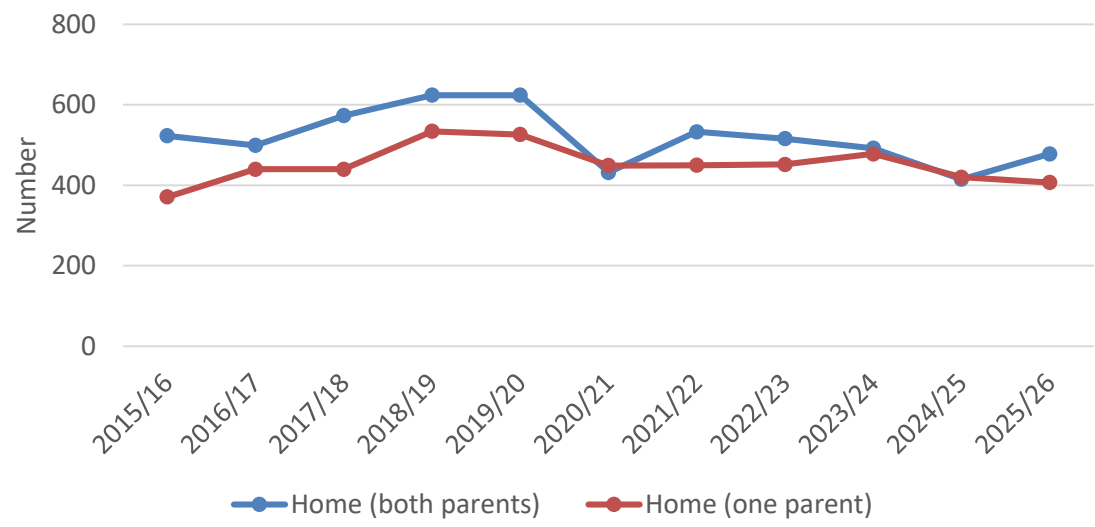
Age 5-10
consiste
highest
with 54
within S



Performance Measure 6: Household Composition - 2025/26



Home Both Parents v Home One Parent



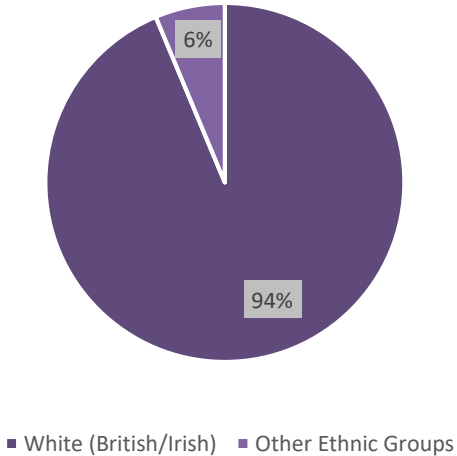
In 2025/26 the largest household composition was Home (both parents) (**478**) followed by Home (one parent) at (**407**).

**Performance Measure 7:
Referrals by Ethnic
Background for Children
and Parents referred.**

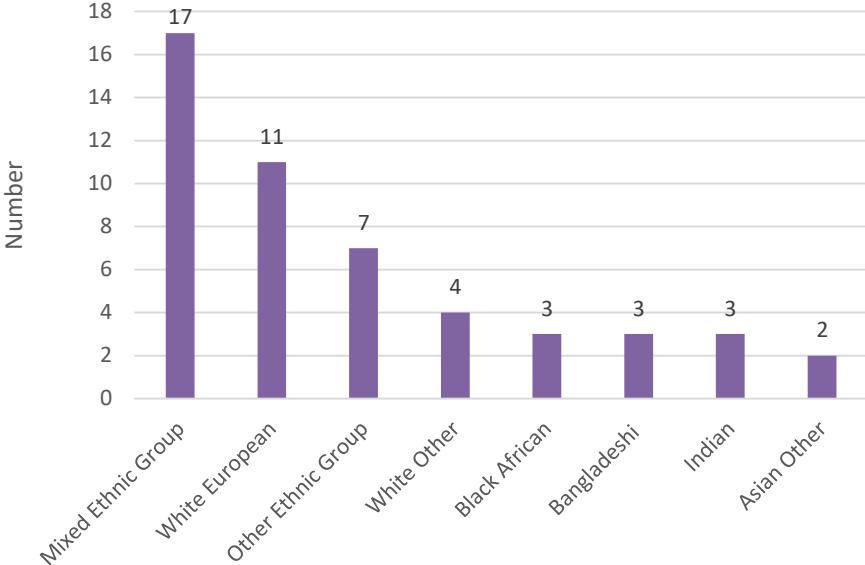
*The percentage of children and parents identifying from **Other Ethnic Groups** other than White (British/Irish) varies year by year with South Eastern reporting a low percentage of **6%** and **10%** regionally.*

*(Note: The breakdown of **Other Ethnic Groups** by both Children and Parents are presented on separate bar charts.)*

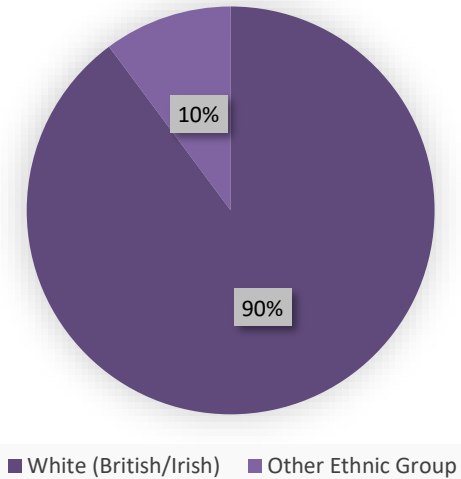
Children's Ethnicity



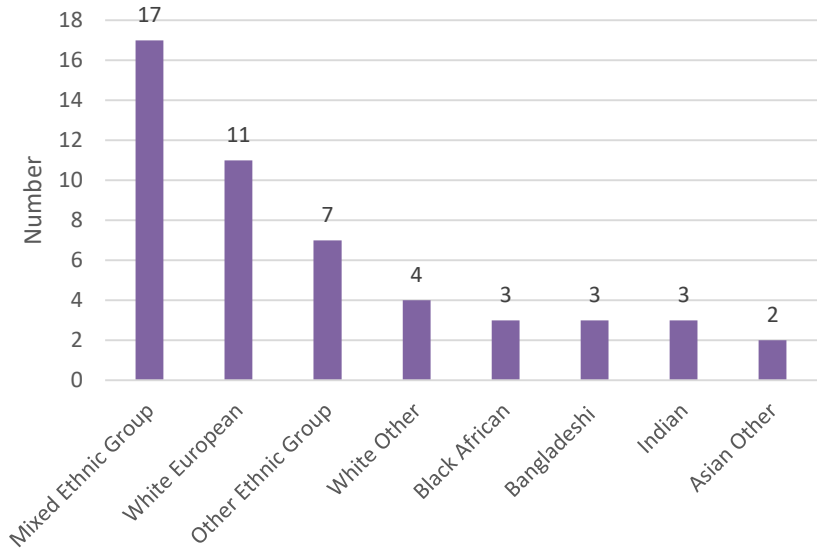
Children Referrals by Ethnic Background – 2025/26



Parent's Ethnicity



Parents Referrals by Ethnic Background – 2025/26

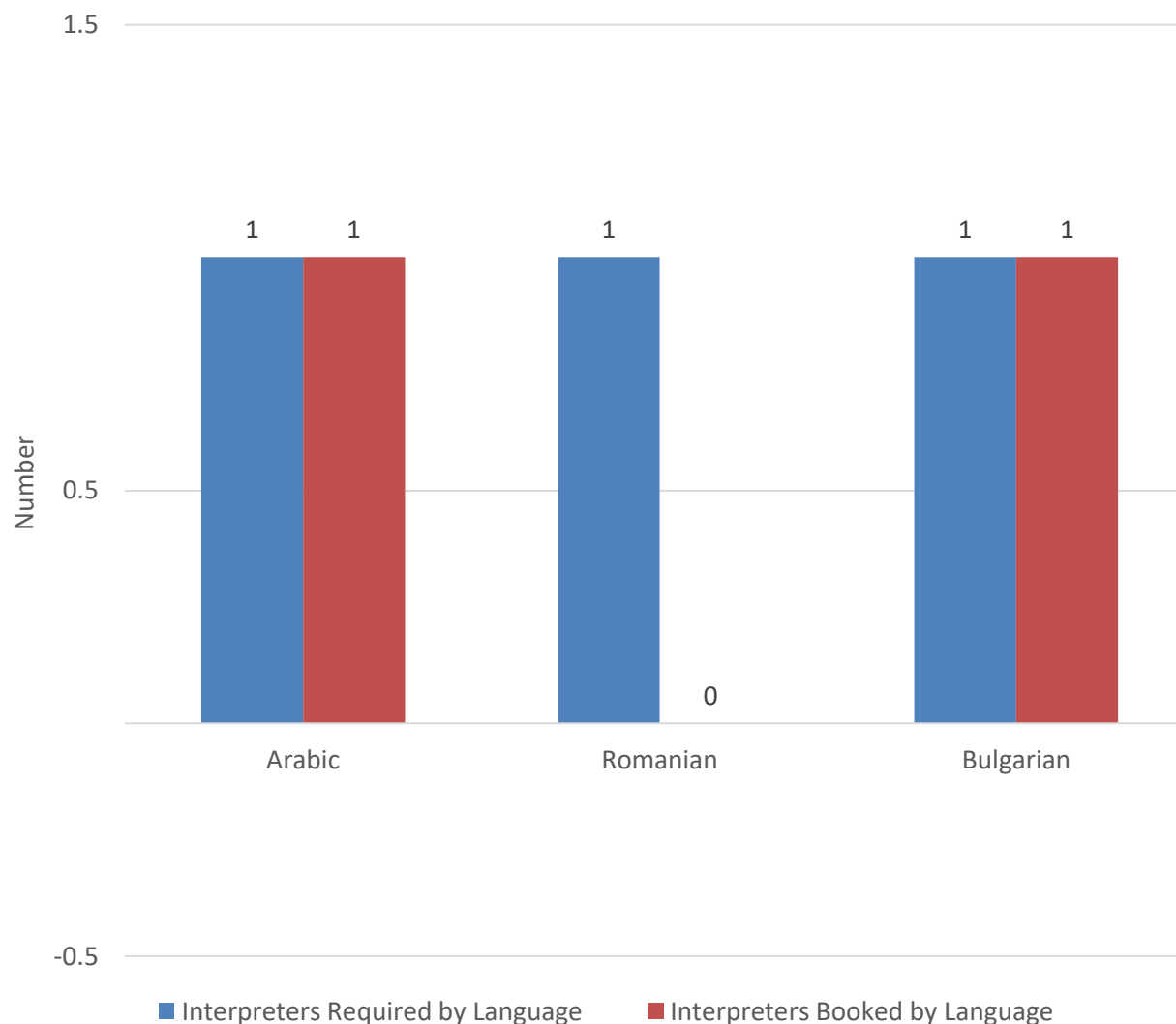


Performance Measure 8: Interpreters Required and Booked by Language

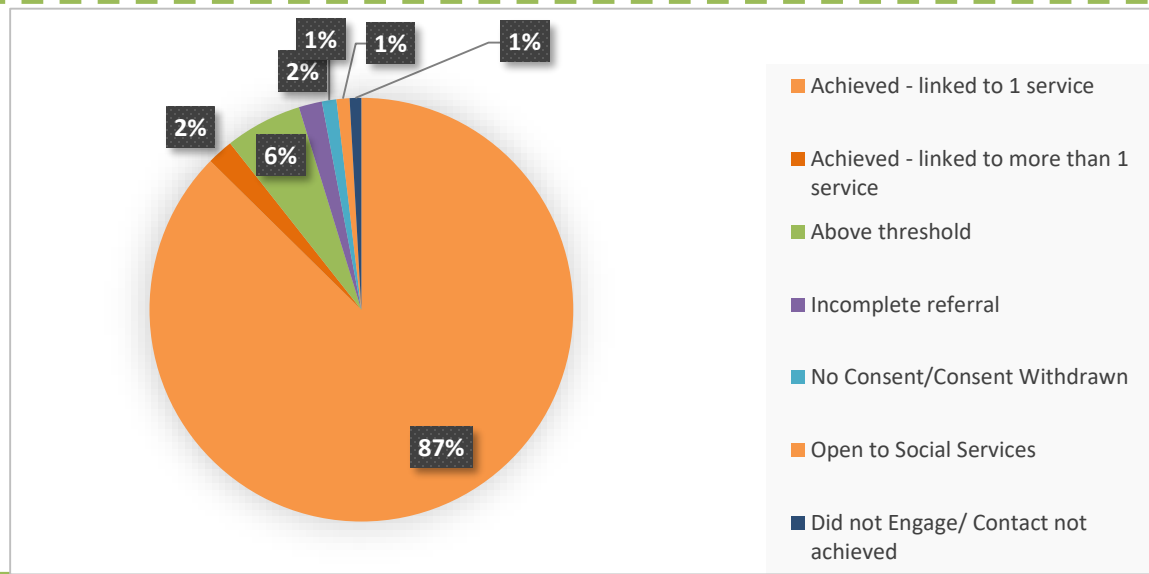
Arabic, Romanian and Bulgarian were the only languages required in 2025/26 with Romanian unable to be booked.

Google Translate, Facilitated by Family or Friend and No Interpreting Solution were not required.

Interpreters Required and Booked by Language – 2025/26



Performance Measure 9: Families Referred that were Linked to a Service, Above Threshold or Other Reasons for Outcome of Referral -2025/26



87% of families were signposted to 1 service, with **2%** linked to more than 1 service.

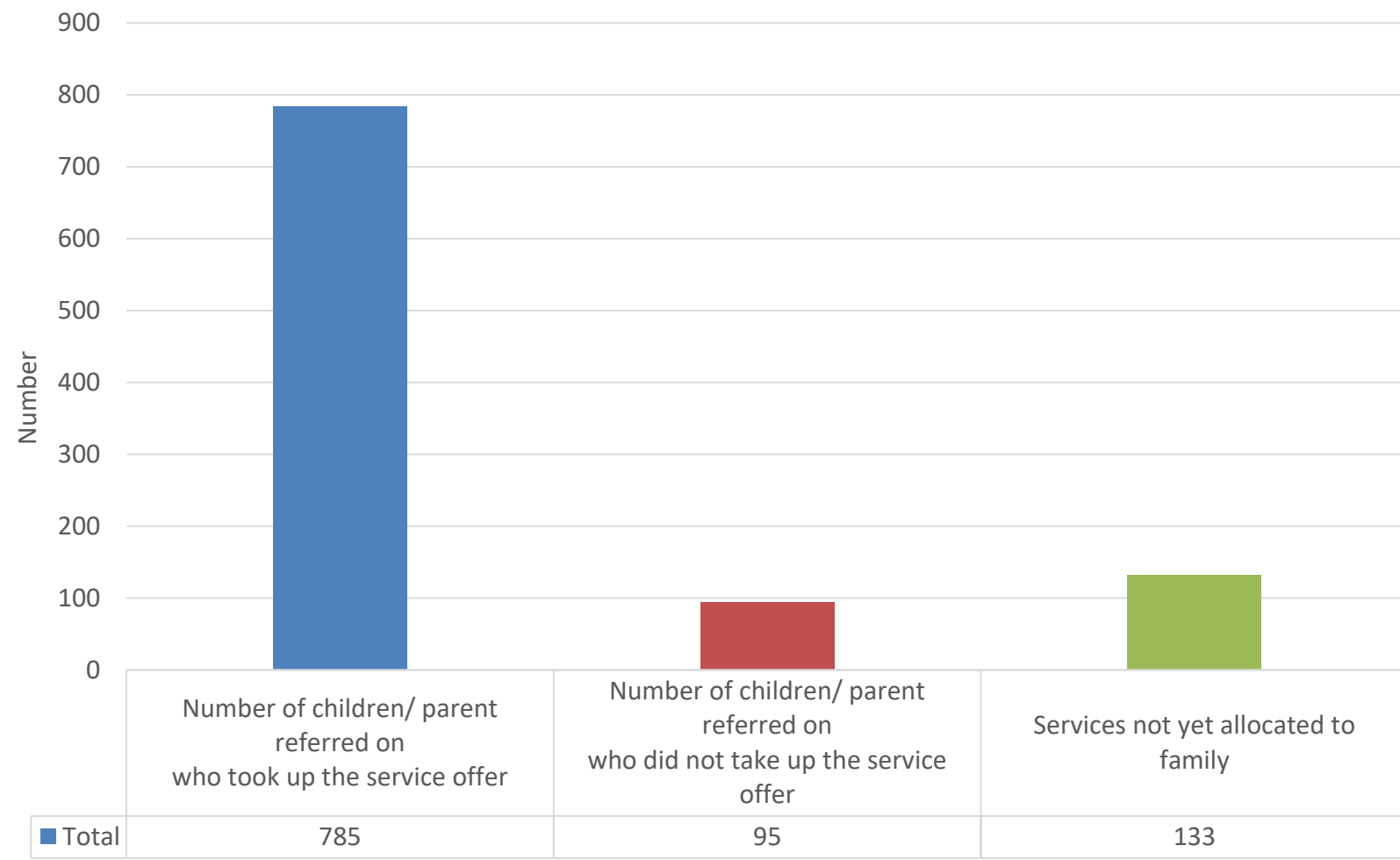
Performance Measure 10: Achieved in 4 weeks & 5-8 weeks – 2025/26



The vast majority of referrals to Hubs were processed within 4 wks or 5-8 wks with the remainder (**42**) 8+ wks. There was 1 referral Not Achieved.



Performance Measure 11: Number of Parents / Children referred who did and who did not take up the service offer 2025/26



Performance Measure 12: Main Presenting Reasons Unmet - 2025/26

Lisburn

5 categories
of unmet need

- Child care support
- Emotional Behavioural difficulty support for primary school children
- Emotional Behaviour difficulty support for post-primary school children
- Emotional and behavioural difficulty support for parents
- 1 – 1 Support for young people

Down

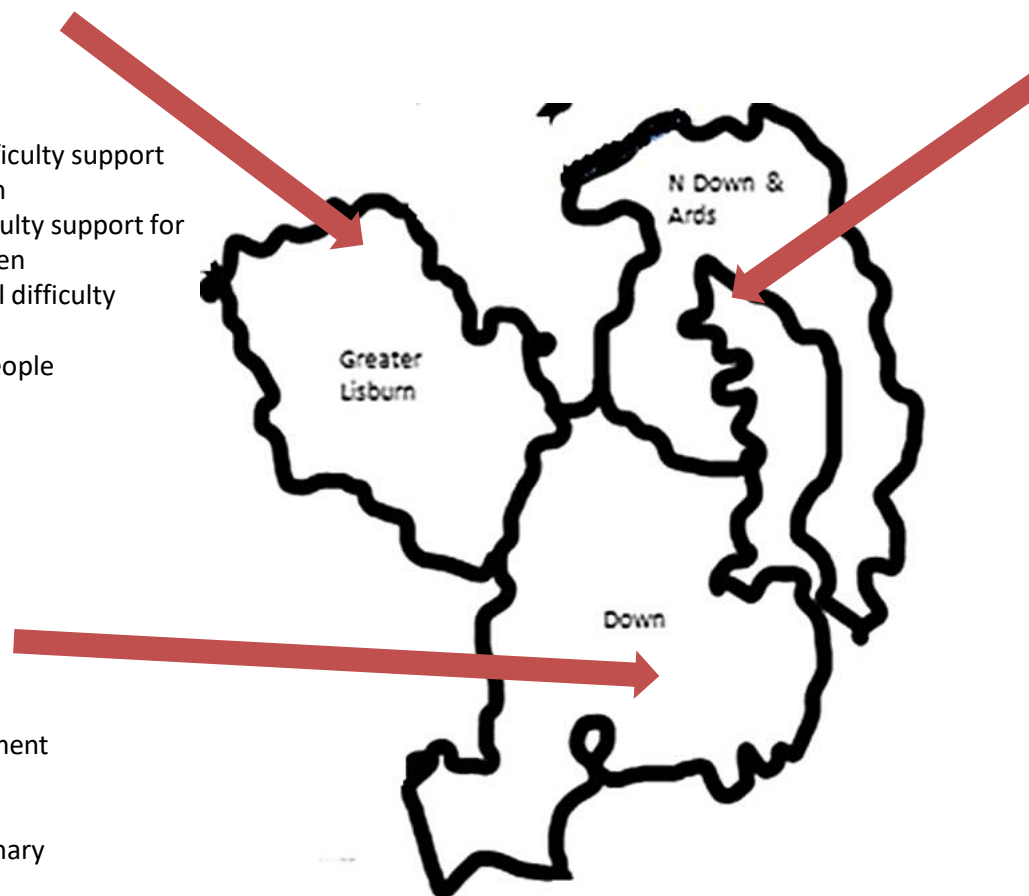
4 categories
of unmet need

- Educational and employment support
- Emotional Behavioural difficulty support for primary school children
- Emotional Behaviour difficulty support for post-primary school children
- Emotional and behavioural difficulty support for parents

North Down & Ards

6 categories
of unmet need

- Bereavement support (child)
- Emotional Behavioural difficulty support for pre-school children
- Emotional Behavioural difficulty support for primary school children
- Emotional Behaviour difficulty support for post-primary school children
- Emotional and behavioural difficulty support for parents
- Parenting programmes



Performance Measure 13: 10 Standards Fully Implemented – 2025/26

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.

Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED

(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS, SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective, which is mindful of resilience as a characteristic of many children and families lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing, setting and changing needs, and can incorporate both child protection and out of home care

Standard 6. Family Support promotes the view that effective interventions are those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING, DELIVERY AND EVALUATION of family support services in practised on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that interventions result in improved outcomes for service users, and facilitate quality assurance and best practice

All Hubs within the SE Trust have implemented the 10 standards and are working on action plans to improve the delivery of Hubs in each of the areas.



Please note: All reports cards are available at
<https://CYPSP.hscni.net/family-support-hubs/>
under Family Support Hub Monitoring

For further information on Family Support Hubs in your area: -
Contact the Children's Services Planning Team,
Email: cypsp@hscni.net

