

# Belfast Outcomes Group Meeting held in Conference Room, Bryson House, Wednesday 6 February 2013 10.00 am-12 noon

#### Present: Ms Lesley Walker

Belfast H&SC Trust

## Statutory Sector

Mr Tommy Boyle Ms Anne Hardy Mr Des Marley Mr Danny Power Ms Jill Trotter Mr Maurice Leeson Ms Suzanne Gowling

### **Community Sector**

Mr Jim Girvan Mr Jim Morgan Ms Tina Gregory Ms Geraldine O'Regan Ms Roisin McCooey

#### **Vountary Sector**

Mr Kevin McCormick Ms Zelie Sheerin Ms Dawn Thompson Ms Jane Kremer

### In Attendance

Ms Lesley Addidle

Minute Taker

# **Apologies**

Ms Suzanne Wylie, Belfast City Council Mr Seamus Mullen, PHA Mr Jackie Redpath, Belfast Strategic Partnership Ms Una Geelan, Children's Services Planning Officer Ms Charlene Brooks, Parenting NI Ms Maggie Andrews, East Belfast Partnership Ms Nuala Toner, Belfast HSCT Ms Patricia Muldoon, Youth Justice Agency Mr Michael McAvoy,

BHSCT Children's Services Planning Officer NIHE, Belfast Area Office HSCB Belfast Local Commissioning Group BELB H&SC Board Belfast City Council

Blackie Community Group Belfast Strategic Partnership Clanmore Sure Start - **Chairperson** East Belfast Sure Start Belfast Childcare Partnership

Assistant Director, Barnardos NI Early Years Bryson Children's Services Women's Aid

Ms Gregory	1. Welcome and Introductions
	Ms Tina Gregory welcomed everyone to the meeting. Ms Gregory advised that due to restructuring within the Childcare Partnership Ms Roisin McCooey would replace Ms Evelyn Curran. Ms Gregory welcomed Ms McCooey to the Belfast Outcomes Group.
	2. Apologies
	Apologies were duly noted.
	3. Minutes of the Previous Meeting
	The Minutes of the previous meeting were not available and therefore could not be approved.
	4. Matters Arising
	There were no outstanding issues to be discussed
	5. Agenda
Mr Leeson	<u>Single Item Agenda – Sub Group on Hub Development</u> <u>Briefing Paper</u>
	Mr Leeson proposed to go through the paper relating to Family Support Hubs that he had presented to the group. Mr Leeson spoke to the paper throughout the meeting and welcomed feedback from the members present.
	Mr Leeson advised that there was a meeting with OFM/DFM around the roll out of Hubs. Mr Leeson reported the meeting was a positive development.
	Mr Leeson agreed to email the Outcome Group members the link to the website with regard to Hubs to allow them to view on line.
Mr Girvan	Mr Girvan raised an issue that the pattern of early intervention services is not equal. There discussion regarding same and it was reported that the unmet need would be gauged against population and statistical information.
Ms Zeelie	Ms Zeelie asked around how successful HUBs have been in other areas. Discussion followed regarding same and it was reported that there has been positive feedback from the Southern area on 2 of the

	Hubs and 1 has not gone as well as the others. Mr Leeson reported that the West have been established for three years and is successful.
Mr Leeson	Mr Leeson outlined the benefit of HUBs as outlined in his briefing paper.
All	There was discussion around when it is appropriate to refer to Gateway Services and when it is appropriate to refer to HUBs. There was a suggestion that some HUBs in the West have a nominated link via social workers and there were questions around the numbers being referred to HUBs. There is a concern that HUBs may be 'swamped' by huge numbers. Mr Leeson pointed out that this had not happened in other areas
Ms Kremer	Ms Kremer suggested that information sharing and getting consent is creating delays in the system.
Ms Walker	Discussion followed around Gateway Support System being in place and Ms Walker asked – is this professionals not seeking correct information at the point of contact with referrer? It would appear the flow of information is preventing 'good practice'.
Mr Power	Mr Power reported that there are community and voluntary sectors which are poorly resourced and he stated that the level of need needs to be matched with capacity to deliver.
Ms Walker	Ms Walker advised the importance of thinking in a co-ordinated way and she recommended that the challenge is "do we sit and 3wait or do we take a 'leap of faith'?"
Mr Leeson	Mr Leeson explained with regard to Tier 2 CAMHS the new Tier 2 service would we working with the Hubs
Ms Walker	Ms Walker advised that a primary Mental Health Worker in each HUB is proposed with funding for 2 years.
All	Discussion took place around an Evaluation Mechanism that is manageable and not part of the £25,000 which is the amount of money available to support the development of each HUB in the Belfast area.
Mr Leeson	Mr Leeson agreed to circulate the modelling tool to the members of the Belfast Outcomes Group and he advised that the Regional Co- ordinator would take the lead in the Evaluation Mechanism. The Evaluation would be applicable to all HUBs. Mr Leeson reported that seven HUBs have been identified for Belfast as a whole. (see page 5 point 14 of the Briefing paper).

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Mr Marley	Mr Marley asked about the concept of HUB and suggested it was more like a locality HUB as opposed to a 'Centre Point.
Ms Gregory	Ms Gregory suggested that a person would act as a 'centre point' as opposed to a place.
Ms Walker	Ms Walker stressed throughout the meeting that it was important to know 'What it Looks Like' and she referred to the South Eastern Trust where HUBs are managed and overseen by Social Services – Ms Walker asked the Outcomes Group to consider what they would look like and she stated that HUBs need to be safe and accessible quickly. There was discussion around the issue of funding staff.
Ms Gregory	Ms Gregory reported there will be a first Locality Planning Meeting in West Belfast and Ms Walker suggested that there needs to be discussion around what the HUB will look like on the ground for families.
Mr Power	Mr Power suggested there is a different in Development and Delivery and he asked are the HUBs going to be staffed by individual groups and agencies. Discussion followed around what that might look like. It was agreed that the role of the HUB is around individual families and their needs. It is vital that the lines of communication need to be open between Locality Planning Groups and HUBs.
Mr Girvan	Mr Girvan asked for clarity around whether it would be viewed as a Family Support Hub or a Case Conference. Discussion followed and it was suggested that someone should be invited to the table that has seen it work on the ground and who could advise the Outcomes Group how it works for them.
Mr Marley	Mr Marley asked whether any Evaluation has been undertaken in the West. Ms Hardy advised that there are Case Studies available on the website.
Ms Walker	Ms Walker advised that the West is a very different model and she encouraged a word of caution and advised getting services to families on the ground as quickly as possible to avoid crisis.
Mr Leeson	Mr Leeson advised that in principle it is a good idea but it needs to be led by community and voluntary and supported by statutory. There is also the issue around availability of services as there are limited resources available for Early Intervention. One of the challenges is operating the model and the implications. There is also an issue around ensuring the whole City is involved.
Mr Leeson	Ms Walker advised that a clear assessment model needs to be identified.

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	Mr Leeson agreed to issue the documents around Governance.
Mr McCormick	Mr McCormick asked if a family can approach HUB directly without prior assessment.
Ms Gregory	Ms Gregory suggested that HUB use a common Framework.
Mr Marley	Mr Marley stated that if there is a referral to HUB then ownership needs to be taken so that it is not lost in the system.
Ms Trotter/Mr Leeson	Ms Trotter asked who the Co-ordinator is accountable to? Mr Leeson advised that the co-ordinator would be accountable to the Agency that employs them.
Ms Hardy	Ms Hardy advised that a co-ordinator needs to be identified as soon as possible to make the most of the 2-year period.
All	It was agreed that Governance would be tight.
	RECOMMENDATIONS
	<ol> <li>How will it operate</li> <li>Governance (Governance arrangements to be emailed to Group)</li> <li>Monitoring Tools – to be emailed by Mr Leeson</li> <li>Quality Assurance</li> <li>Briefing Paper</li> <li>Mr Leeson to provide a summary of the meeting</li> <li>Mr Leeson to email link to website</li> <li>A sub-group to meeting prior to the next Outcomes meeting on 6 March 2013.</li> </ol>
	SUB GROUP MEMBERS
	<ol> <li>Mr Kevin McCormick</li> <li>Ms Jane Kremer</li> <li>Ms Tina Gregory</li> <li>Ms Anne Hardy</li> <li>Mr Danny Power</li> <li>Mr Maurice Leeson</li> </ol>
	The sub group will meet on <b>Tuesday 19 February at 9.30 am –</b> venue to be confirmed.
	7. Dates of Future Meetings
	Wednesday 6 March 2013 at 10.00 am – venue to be confirmed. All other dates are as per email issued by Ms Walker on 14 January 2013.

	It was proposed that the Outcomes meeting scheduled for
	Wednesday 3 April 2013 should be re-scheduled as that is the
	Easter week.