

The Fermanagh Early Intervention Family Support Hub

In association with Action for Children and Children and Young People's Strategic Partnership





The Fermanagh Early Intervention Family Support Hub

The Fermanagh Early Intervention Family Support Hub is a multi agency network of organisations providing early intervention services to families.

What is a Family Support Hub?

The Fermanagh Early Intervention Family Support Hub is a multi agency network of organisations that either provide early intervention services or work with families who need early intervention services.

What does Early Intervention mean?

Early Intervention refers to intervention (support) 'early in the life of a child' or 'early in the life of a problem'.

The aim of the Hub

The aim of the Hub is to ensure that families in need of support can choose the right help from the right service at the right time.

How we do it?

Hubs direct families to the services they need. The Hubs look at the needs of the family and work to match the family needs to the best possible services that can help.

This can be a service provided by a core member of the Hub or an organisation closely associated with the Hub. The Hub also makes use of the Family Support N.I. database.

www.familysupportni.gov.uk

The Fermanagh Early Intervention Family Support Hub

Action for Children
14 Darling Street
Enniskillen
Co Fermanagh
BT74 7EW
Telephone: 028 6632 4181

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How Can I get Help?

Self referral can be made by parents.

If you feel you would like our support, you can contact us directly and we will arrange a visit to discuss the support we can offer. You can also talk to someone on the list below to contact us on your behalf.

Professionals from a range of agencies, including those listed below, can also make referrals:

- Health Visitor
- Community Paediatrics
- School
- Education Welfare Officer
- Educational Psychologist
- Social Services Gateway Team
- CAMHS
- Youth Justice
- Occupational Therapist
- GP
- PSNI





Action for Children

Early Intervention Family Support Service

Works across Fermanagh offering support to families.

We aim to help children and their families deal with difficulties/problems and work together at an early stage to explore solutions and prevent long term problems.

Family Group Conferencing

A Family Group Conference is a meeting where family members, relatives and friends get together to discuss problems or issues and make a plan to help and support one another in the future.

It is a different way of dealing with family difficulties – as families know one another best, it is a way for them to take responsibility for planning for their children.

Family Group conferencing allows families to take responsibility for making good, safe decisions about their children.

Supporting Families, Supporting Communities

The Supporting Families, Supporting Communities programme is an early intervention service which deals with the impact of alcohol abuse. Its aim is to be a preventative, educative and awareness raising service for children, young people and their parents/carers through providing a short-term and focused service to individuals in their homes and to schools and community groups throughout the whole of Fermanagh. Individuals and families can access the service by self-referral or through a professional.

Contact Details

14 Darling Street,
Enniskillen,
Co. Fermanagh
BT74 7EW

Telephone:
028 6632 4181

Floating Support Service

Works across Fermanagh offering support to young people aged 16/17 where there is a risk of family breakdown, risk of homelessness. Or aged 18-21 leaving care.

In Fermanagh we have extended our upper age limit to 25 year olds where there are complex needs and they are at risk of homelessness.

We are a 24 hour Service.

Locality Planning Groups

Locality Planning Groups are partnerships between statutory, voluntary and community organisations that are working with and for children, young people and families at a local geography; such as District Council areas.

Their common goal is to improve outcomes for children and young people in Co Fermanagh at Early Intervention. Locality Planning works closely with The Fermanagh Early Intervention Family Support Hub to report the unmet need experienced by families and organisations looking at emerging trends in Fermanagh.

Locality planning co-ordinator Priscilla Magee

www.actionforchildren.org.uk





Adult ADHD NI

Contact Details

Emma or Niall

Mobile:
07955545236

Telephone:
028 6632 0210

Adult ADHD NI

Adult ADHD NI is an organisation offering support to parents and family members of children and adults affected by ADHD throughout Northern Ireland. Our purpose is to create awareness of ADHD, provide support and information to families and those directly affected by the condition.

We offer one to one support for parents and family members directly affected by ADHD . We deliver training and information sessions to parenting groups, educational providers and health professionals.

We have monthly support groups in various locations throughout Northern Ireland. These offer peer support and an opportunity to meet other people who may be experiencing similar issues and reduce the anxiety that can be associated with ADHD.

Support groups:

Enniskillen on the first Thursday of the month in the Aisling Centre from 7.00pm until 8.30pm.

Activity programmes based on stress reduction techniques and reducing social isolation and anxiety.

Supporting people with a hidden disorder to achieve their full potential.

Email:

niaadhd@gmail.com

You can contact us on Facebook or Twitter.

The ARC Healthy Living Centre

CORE PROGRAMMES:

Cherish Sure Start works with parents and children to promote the physical, social, and emotional development of pre-school children – particularly those who are disadvantaged – to ensure that they are ready to thrive when they go to school. This is done by providing better health, childcare, play and educational programmes from the earliest possible moment. A multi-disciplinary approach has been established with the Sure Start team consisting of staff specialising in play, health, family support, dietetics, speech & language and early education.

- Flourishing Families, a project supporting the children of substance misusing parents.
- SOLACE - Supportive Opportunities for Living with Addiction in a Community Environment.
- ACTIVE ALLSORTS Childcare Centre, self-financing and linking with SURESTART in pre-school provision, registered by Western Health and Social Care Trust
- SSAVI – Shared Services Added Value Initiative, supporting the sustainability of Non Profit Childcare Providers.
- Community Forums. Irvinestown Community Partnership, the Quarterly Round table consultation between FDC, DOE, PSNI, NIHE and the local community.
- ACCESS ARC Child Contact emotional Support Service, establishment of Child Contact Service for Fermanagh.

In addition the centre acts as a conduit for the delivery of additional services into the area, i.e. CAB, Relate, Carers Support, and CPN services are delivered from the ARC.



Contact Details

The Arc Living
Centre,
116-22 Sallyswood
Irvinestown,
Co Fermanagh,
BT94 1HQ

Telephone:
028 6862 8741

We deliver an education and prevention service on drugs and alcohol in Fermanagh District area and Neighbourhood renewal areas.

We work with young people aged 8-25years tailoring education programmes to whatever need. We provide one to one support through motivational interviewing with young people presenting with substance misuse.

With parents we provide Talking About Tough Issues (TATI) programmes as well as working with families affected by drug and alcohol issues.

Our DICE programme works with vulnerable youths aged 14-20 year olds whose family situation have been affected by hidden harm drug and alcohol issues.

Email:
marie@breakthru.co.uk

Contact Details

C/o FIND
2 Quay Lane
Enniskillen
Co Fermanagh
BT74 6AJ

Marie
Mobile:
07769261533

Breigen:
Mobile:
07769294334



DAISY

DAISY is a service for young people who are at risk of, or already misusing drugs or alcohol, or who are indirectly affected by another person's substance misuse.

The service is primarily focused at young people aged 8 up to 25years old.

DAISY provides young people and their families with an individually tailored package of support that can include;

- Brief Intervention
- Mentoring
- Counselling
- Group-Work
- Family Support

The DAISY Project is available in the Western Health & Social Care Trust area.

Referrals to DAISY can be made by all statutory and voluntary agencies, family members or by self referral. Referral forms can be downloaded from our website: www.daisy.com

DAISY is a partnership between ASCERT and Start 360 and funded by the Public Health Agency.

Website:
www.daisy.com

Email:
info@daisy.uk.net



Contact Details

Telephone:
02882241525 or
02871371162



CAMHS - Child and Adolescent Mental Health Services

Contact Details

CAMHS,
Rivendell,
Omagh

Telephone:
028 6634 2442.

Primary Mental Health Service

- Supporting and strengthening Tier 1 and 2 CAMHS provision through the building of capability within community and primary care staff (Health, Social Care, Education, Youth Justice and Non Statutory Sectors) in relation to early identification of and intervention with children mental health needs.
- Promoting the mental and emotional health of children, young people and families in the community in line with policy guidance from the National Service Framework for Children, Young People and Maternity Service from pregnancy to adulthood.
- Enhancing accessibility and equity for children and families especially those who would not ordinarily have an opportunity to seek help from statutory and non statutory agencies.
- Early identification of the development of mental health problems in children and young people.
- Working across boundaries to develop a co-ordinated response to children's mental health needs with other agencies
- Facilitating appropriate access to specialist CAMHS and other relevant provision according to level and nature of need
- Providing a direct service to children and young people and their families in an accessible and less stigmatising environment.

Devenish Partnership Forum

Devenish Partnership Forum is a community organisation established in 1994 as an umbrella body for four local communities, (Cornagrade, Hillview, Kilmacormick 1 and Kilmacormick II). The main aim of the forum is to add value to the whole community through coordination, communication, integration and providing programmes and activities for all the community.

We have four projects running at present:

- Early Days (0-7 years)
- Homework Club (8-12 years)
- Positive Peers (13-18 years)
- Investing in Your Health and Community Allotments (All ages)

Email:

devenishpartnership@hotmail.com

Website:

www.devenishpartnership.com

You can contact us on Twitter and Facebook.



Contact Details

26-28 Yoan Road
Enniskillen
BT74 6EL

Telephone:
028 6632 7808 /
028 6632 8866

Fermanagh Women's Aid seeks to provide a safe and supported environment for women and children who are or have been subjected to Domestic Violence, whether in supported housing or outreach support.

Our Children's Services team provide age appropriate support for children and young people (both male and female) who have witnessed or are victims of domestic violence; through one to one visits at home, at school or in our centre. We provide preventative programmes Helping Hands (aged 4 – 12) and Heading for Healthy Relationships (aged 12 – 18) to children in their school and in group sessions in both primary and secondary schools.

Our Floating Support is an outreach service in rural Fermanagh, offering emotional and practical support for women, whether they choose to leave the abusive relationship or not. We provide advice on a range of issues including housing, benefits, Court Support and personal development programmes for women, My Life My Choices and Journey to Freedom.

Our Refuge Services offer safety and protection for women and their children in emergency situations where they need to leave their home and enter our emergency accommodation. While there, they receive one to one support, and information and guidance to assist them in obtaining their own accommodation.

Our new Safer Ageing Fermanagh Team aims to create awareness among the elderly of the issues which make them vulnerable and circumstances under which they become at risk, through providing one to one emotional and practical support and a buddy system.

Contact Details

Fermanagh
Women's Aid,
Safe Hands Centre,
19 Darling Street,
Enniskillen,
Co. Fermanagh,
BT74 7DQ

Telephone:
028 6632 8898

Fax: 028 6632 8859

FWA will support female victims of domestic violence and elder abuse over the age of 65. This service works in partnership with Men's Action Network to offer emotional support for male victims of domestic violence over the age of 65. We also provide programmes for the elderly. Right to be Safe and Change and Transition in the Third Age.

A range of bespoke services are provided in our centre; on site counselling, including a Solicitor, benefit support and holistic therapies. We raise awareness of domestic violence in our community through inter agency training and prevention for professionals as well as prevention and peer support programmes for children and adults. Our main aim to work towards eradicating domestic violence.

24 Hour Domestic and Sexual Violence Helpline:
0808 802 1414

Area we cover

We cover all areas in Fermanagh

Email:

womensaidfermanagh@btopenworld.com

Website:

www.fermanaghwomensaid.com

Facebook:

Volunteers-for-Fermanagh-Womens-Aid/403349426402822

Contact Details

Home-Start
Lakeland,
Belmore Mews,
Enniskillen,
Co. Fermanagh
BT74 6AH

Telephone:
028 6634 6818

Home-Start Lakeland

How we help families in our community

For the past 15 years Home-Start Lakeland has been offering one-to-one personalised home-visiting support for parents with children under five. Our volunteers provide non-judgemental practical and emotional support to help build family's confidence and ability to cope at a time when they are dealing with such issues as isolation, bereavement, depression, post-natal depression, illness, disability, multiple births or just finding life particularly tough. In many cases we manage to reach families that won't engage with other services.

Home-Start Lakeland believes that children need a happy and secure childhood and that parents have the key role in giving their children a good start and helping them achieve their full potential. Home-Start wants to see a society in which every parent has the support they need to give their children the best start in life and focuses its support on the early years, the most crucial time in a child's development.

What Home-Start brings to the community

- Outreach to families through home-visiting support.
- Partnership working and local expertise to enhance family support.
- Trustees: local people selected, trained and guided to run a local service.
- Volunteers: local parents selected, trained and supervised to provide support to other local parents.
- Added value: local and other funding and resources brought into the Fermanagh community.

Home-Start Lakeland places trained volunteers alongside parents and support is provided on a weekly basis for as long as a family needs it.

Volunteers are managed and supervised by the

local scheme which in turn is given support and guidance by Home-Start UK. Home-Start is a community resource with all the benefits of a strong national organisation.

What we do

- Provide tailored, personalised support to families, in their own home.
- Offer practical help with budgeting, cooking and shopping, getting to hospitals, clinics and other appointments.
- Provide opportunities for children to play, read, and get out to local parks and local groups. Encourage wider social and support networks and opportunities for increased engagement in community life.
- Offer choices for parents/children so that their voices can be heard.
- Offer consistent adult role models for parents and their children.
- Signpost families to information and services available in their area.
- Promote active citizenship and help families make a positive contribution to their environment.

Email:

h.s.lakeland@btconnect.com

Website:

www.home-start.org.uk



Men's Action Network

Supporting & Promoting Male Health & Wellbeing

Who are Man?

MAN is a charity who from 1996 have supported and promoted male health and wellbeing. MAN creates 'safe spaces' to hear and support the life experiences of men and boys age 14 years and older.

Contact Details

Safe Hands Centre,
Belmore House,
19 Darling Street,
Enniskillen,
BT74 7DP

Sharon

Mobile:
078 8953 7692

Contact us 9.00am –
5.00pm Monday to
Friday

MAN offer spaces which are:

- Safe
- Understanding
- Person centred
- Private
- Open
- Respectful
- Trusting

We use the safe spaces we create within our services and programs to enable men and boys to find support and a way forward with life issues and experiences associate with:-

- Crisis abuse and Isolation
- Addictions
- Depression
- Self esteem
- Anger problems
- Fathering issues
- Domestic violence
- Emotional wellbeing
- Family breakdown
- Lifestyle difficulties.



Please contact our office if you feel you could in anyway support the work of MAN.
Financial contributions are also welcome to aid our sustainability.

Our Services

1 to 1 Support

You can ring and arrange to talk with one of our support staff by phone or in person to gain information or to talk over and decide what level of support you feel you need.

Your Space

This is a safe space for men to express any concerns, issues or worries free from fear, ridicule, judgement or personal attack. Participation requires an initial meeting with the group facilitator and adherence to group guidelines and confidentiality.

MAN facilitates this weekly self-help group every Monday night at 7.30pm for approx. 2 hrs.

Counselling

This more formal support allows the opportunity for self-understanding, personal development and positive life change within a structured, agreed process.

Complementary Therapies

We are able to offer men by appointment sessions in Reflexology, Indian Head Massage, Body Massage.

Our Programs

MAN offer a range of self awareness and development programs including Anger Awareness Program.

Contact Details

Cherryville,
Drumcoo, Enniskillen
County Fermanagh
BT74 4FY

Telephone:
02866 323630

New Horizons Action Mental Health

AMH New Horizons aims for “a society which actively values and promotes good mental health”. The mission is “to make a difference in people’s mental health”. In AMH Fermanagh we provide clients with many opportunities to adopt healthier lifestyles and to widen their social networks. We provide them with skills to build a better future, set personal goals, develop coping strategies, re-engage with society and become more employable.

New Horizons

We run a vast array of accredited and non-accredited training courses. These courses range from courses in personal development such as confidence building, assertiveness and stress management right through to woodwork, IT, crafts, horticulture and catering. We also run a range of fun, confidence building activities such as photography, basket weaving, relaxation, crafts, archery, orienteering, canoeing, sailing, waterparks, pool competitions, art and day trips. We also provide a range of keep fit activities including AMH gym with a personal trainer, swim and steam, tai chi, yoga, walking, golf and walking football. Clients can also get a cooked lunch here five days per week. Throughout your time on a New Horizons programme you will learn a vast array of real world skills that will improve your employability, mental health and your life, as well as building quality friendships and building confidence.

Boost Programme

We run the BOOST Programme which is for young people aged 16-25 with mental health difficulties or addictions. BOOST combines training, personal development and fun activities,

to help build resilience and promote positive coping strategies. It is delivered in a local youth setting with the opportunity to meet other young people. The service will support young people to take positive steps for the future and will provide opportunities so that they can achieve their goals. Their confidence and skills will improve throughout their time on the programme, as well as having the opportunity to have fun and make new friends.

Timeout Programme

We also run The Timeout Programme which provides support and raises alcohol awareness and gives individuals with addictions the opportunity to get involved in practical and fun activities which they can build on in their own spare time, to give them a healthier alternative to current drinking. Group and one to one support is offered, as well as a new Women’s Group.

Men’s Shed

Men’s Shed brings together men to share their skills, have a laugh and a cup of tea while working on practical activities of their choice. A place for members to be themselves, a place to work at your own pace, a place to exchange ideas and learn, a place for members to support each other and build friendships. Men over sixty years old can join and it is free.



Contact Details

LITE House,
Cross Street,
Lisnaskea

Telephone:
028 6772 3843

Oak Healthy Living Centre

Family Programmes

- **Active Families** – promoting good lifestyle choices to tackle obesity
- **Health Promoting Homes** – personal development, diet and nutrition, physical fitness.
- **Parenting programme** – 5-15 yrs, setting boundaries and communication.
- **Healthy Families Programme** – childhood ailments, behaviours, diet and nutrition, food labelling
- **Learning Disability young people** – home support and youth group
- **Learning Disability adults** – organic gardening, arts and crafts, social outings
- **Internet Awareness** – understanding & preventing problems associated with Facebook, FaceTime
- **TATI** – help parents tackle tough issues with their children

Youth

- **Youth group** – underground youth group, social, activities, life skills, road safety, drama and film workshops, mobile skate park and climbing wall, the perils of alcohol & drugs use, and peer led drugs and alcohol talks.
- **School Health Fairs** – promote healthy eating & nutrition, physical fitness & active lifestyle, drugs & alcohol, sexual health, road safety, tobacco, mental health & skin cancer awareness

Mental Health

- **Drop-in centre** – every Tuesday for people dealing with alcohol issues. Open nights and soup run. Open mic nights.
- **Safetalk** - identify persons with suicidal thoughts & connect them to services
- **Stress Management** – practical advice & tested methods on coping with life experiences

- **Living Life to the full** – for people with mild to moderate depression or low mood
- **Befriending** – weekly visits & telephone support for vulnerable people
- **Referrals** – signposting & referrals, ie. Aisling Centre, Cruise, Relate, Nexus, Action for Children
- **A2B Benefit Check** – ensure people access benefits they are entitled to, help with form filling
- **Managing the challenge** of long-term health conditions such as Arthritis, High Blood Pressure, Parkinson Disease, Diabetes, Depression, share experiences & techniques to improve quality of life
- **Social car scheme** – volunteer drivers transporting people to GP, hospital & services appointments
- **First Responders** – early access for CPR and defibrillation.
- **Physical activities** – promoting exercise
- **Smoking cessation** – evening smoking cessation meetings, starting in New Year

Projects being developed

Suicide Support Group & MENS Shed

There is currently a temporary crèche available for parents attending courses and we are undertaking a feasibility study for a permanent community crèche childcare facility.

Email:

oakproject1@btconnect.com





Enniskillen Station

48 Queen Street
Enniskillen
BT74 7JR

Telephone:
101

PSNI Youth Diversion Scheme

The PSNI Youth Diversion Scheme (YDS) is devised to identify children and young people at risk in terms of safety or well being or at risk of becoming involved in offending or anti-social behaviour and providing an effective, equitable response to their needs. Dedicated Youth Diversion officers are available to provide assistance regarding potential intervention/support programmes appropriate to the young persons and family needs. They also assist navigating the child through the Criminal Justice System and the options available to them.

Station Opening Hours:
Office hours are Monday - Friday 9-5

(24 hour response service by uniform officers)

Email:
cathy.gregson@psni.pnn.police.uk

Relate



Together for you is an innovative and exciting new project led by Action Mental Health (AMH) in partnership with Aware Defeat Depression, CAUSE, Cruse, MindWise, NEXUS NI, Praxis Care and Relate NI, which will deliver mental health and wellbeing services to a range of people across NI.

RELATE NI as part of the TOGETHER FOR YOU project provides free professional counselling across Northern Ireland to those with RELATIONSHIP issues in the following areas:-

- Partner/Family
- Work
- Finance
- Alcohol/Substance Misuse

Relate's counselling services supports individuals, parents, carers and families where there may be a complexity of issues, including alcohol and drugs misuse, mental health problems, joblessness, domestic abuse and family relationship difficulties. They may also be affected by low self-esteem and be poor decision makers due to complex multiple issues. Relate's therapeutic counselling will help provide a safe, secure and supportive environment to improve their personal and family relationships. People can attend on their own or with their partner. Relate would specifically encourage MEN to access the service.

Email:
TFY@relateni.org

Contact Details

Telephone:
028 9032 3454

Strengthening Families Project

Programme Back Ground

- The programme is specifically designed for vulnerable families with an international evidence based 14 week programme.
- A recognised early intervention programme.
- It emphasises the critical role of families in prevention and reducing risk to children.

Contact Details

Emmett Lynch
Strengthen Families
Programme
Co-ordinator
Lilac Villa
Gransha Park
BT47 6TG

Please Contact:
Emmett, Andy or
Leona

Mobile:
074 030 50 50 7

Benefits to Families:

- Proven to deliver multiple benefits to vulnerable families including better health outcomes. This evidenced based programme increases the families strengthens and resilience, reduces risk factors and problem behaviours and improves the whole family relationship and dynamic.
- Parents and children participate in SFP, both separately in the teens group (12-16 years) or (6-11 years), toddlers are given free childcare onsite and the parents group have their own sessions and the whole family return together for the family sessions.

Benefits to your organisation:

- Access to an evidenced based programme to complement / enhance existing work.
- Facilitates greater working on an inter agency basis.
- Up skilling and professional development of staff regarding family intervention.

Email

emmett@derryhc.com

Schools Counselling

Schools Service

Within the Fermanagh/Tyrone area independent counselling provide independent schools counselling in all post primary schools across the area. This work is funded by the Department of Education.

Each school has an allocated counsellor who is available on a day each week to support young people experiencing a range of issues such as stress, anxiety, bereavement, bullying and family difficulties to name but a few. Schools counselling is an accessible service supporting young people to have access to emotional and well being support which may be difficult for them to access independently to school for reasons such as transport.

How to make a referral:

There are three ways to make a referral for schools counselling - the young person can self refer, a member of school staff or by a parent or carer.

Contact Details

Local Schools



Education Welfare Service

The Education Welfare Service (EWS) is a specialist education support service which seeks to work in partnership with parents and schools to maximise every pupils educational opportunities.

The Law

There are two pieces of legislation which underpin EWS practice.

Education and Libraries (NI) Order 1986

Article 45 of the Education and Libraries (Northern Ireland) Order 1986 states that it is the duty of parents who have a child of compulsory school age to ensure their child receives efficient full time education suitable to their age, aptitude, ability and to any special education needs they may have.

The Children (NI) Order 1995

Article 55 of the Children (NI) Order enables the court to make an Education Supervision Order if it is satisfied that a child of compulsory school age is not being properly educated. The effect of the Order is to place a child under the supervision of the ELB.

Contact Details

Arlene Wright
(SEWO)
Enniskillen
Telephone:
028 6634 3900

WELB HQ
Telephone:
028 8241 1289

The role of the Education Welfare Officer is to:

- Work closely with parents/guardians and schools
- Home visits
- Work in partnership with relevant professionals/ services
- Individual and group work
- Convene Education Planning Meetings
- When deemed necessary initiate Court Proceedings on behalf of the ELB

Each school has an identified EWO. Locally, in Fermanagh, there is a team of three Education Welfare Officers and a Senior Education Welfare Officer, based at the WELB Child Guidance Centre, 24 Dublin Road, Enniskillen. BT74 6HN.

Email:

info@welbni.org Website: www.welbni.org



The Youth Service

The Western Education & Library Board Youth Service deliver youth provision in the Fermanagh, Lakeland Youth Centre, Enniskillen located on the Wellington Road opposite the Lakeland Forum. It is open 4 days a week for young people aged 11- 18 years old.

For further information please contact:

Sharon Hughes,
Fermanagh Senior
Youth Worker &
Team Leader
Telephone:
02866 326932 or
email: sharon.
hughes@welbni.org.

- Monday 7.00pm- 9.30pm
Youth Club (Age 11+)
- Tuesday 3.30pm- 6.00pm
Drop- In (Age 11+)
- Wednesday 7.00pm- 9.30pm
Youth Club (Age 11+)
- Friday 3.30pm- 6.00pm
Drop- In (Age 11+)

Other courses are available which include accredited training for young people aged 14+. The youth club offers a buddy programme for young people with Autism or a disability and further details about a LGBT Youth & Allies group is available at the youth centre.

The WELB Youth Service also deliver youth provision in rural areas of Fermanagh.

Please contact Enniskillen Youth Office on 02866 326932 or Strabane Youth Office on 02871 382096

The Western Education and Library Board Youth Service are committed to promoting equality of opportunity and removing the barriers faced by some young people, in particular the most marginalised & disadvantaged young people.

Website

www.welbni.org/index.cfm/do/YouthService

West Team

The Western Education Support Team (WEST) is a multidisciplinary team, working in partnership with the Western Education and Library Board, focusing on early intervention and a holistic approach incorporating education, health improvement, social and health care.

How the Service Works

Our service aims to build capacity within schools and nurseries by providing advice and information, training and support to educational staff.

WEST also provides support to children aged 3 to Year 4 (aged 8) who are eligible for a pre-school place or who attend pre-school / school and who have concerns relating to their development, health or social circumstances. The majority of referrals are made by teachers but other professionals such as the health visitor, school nurse, community paediatrician etc. can identify children who are in possible need of additional support. WEST will accept referrals for any of the following concerns which are impacting on the child's ability to access the curriculum: Gross and fine motor skills, sensory difficulties, self-care and organisational skills, play, speech, language and communication, emotional issues including behaviour, social interaction/social skills, specific nursing needs and poor school attendance.

What we will do

Following an assessment by the team, support may be provided to the child, family, teachers and classroom assistants geared specifically around their needs.

Contact Details:

Southern Sector:
Block A,
Community
Services Dept,
Tyrone & Fermanagh
Hospital,
1 Donaghane Rd,
Omagh,
Co Tyrone
BT79 0NS

Telephone / Fax:
028 8283 5844
(Please telephone
before Faxing)

The Western Education Support Team.

Team Co-ordinator -
Teresa Sweidan
Telephone:
028-71865265)

This support may include

- Advice and information
- Training and support to educational staff
- Support to the child in a group programme or whole class support
- Short term intervention programmes
- Referral to other services
- Family support and guidance

If your child would benefit from a home intervention programme, we will ask for your help in following this and supporting your child with the programme

WEST operates throughout the whole Trust and is divided into two sectors (Northern and Southern). Each sector consists of two main groups of staff - healthcare professionals (speech and language therapists, occupational therapists and physiotherapist) and a group of professionals dealing with social, emotional and behavioural difficulties, plus nursing concerns.

There are also support workers who assist with the delivery of the intervention and there is a part-time clerical officer in each sector.

If you have any queries about the information contained here please contact: The Western Education Support Team co-ordinator or any member of staff.

Autism Spectrum Disorder Service

The Journey through the Assessment Process Service Structure

The ASD Service is a multi-disciplinary service that has been developed to offer assessment, diagnosis, support and early intervention for children and young people who are presenting with characteristics commonly associated with the autistic spectrum.

Team members may include:

Consultant Lead Clinical Psychologist, Community Paediatricians, Clinical Psychologists, Autism Practitioners, Social Workers, Occupational Therapist, Health Visitors, Speech & Language Therapist, Team Administrator, Team Secretaries.

Assessment Process

Assessment is the first step in your journey within our Team. This process is tailored to the individual needs of each child and their family and involves multi-professional specialist assessment. This is a process that may occur over a period of weeks/months and may include:-

- A comprehensive history of your child's development is completed with parent(s). This appointment will last 1½ - 2 hours.
- Assessments with your child to observe their social interaction, communication and behaviour.
- Liaison with/referral to other professionals or agencies involved with your child.
- Home and/or school observations.
- Initial assessment/advice/intervention from team members.
- You will be appointed a key-worker.

Contact Details

Children's Centre
West Acute Hospital
Enniskillen
BT74 4RT

Telephone:
028 6638 2000
Fax: 028 6638 2655

Following a confirmed diagnosis a post diagnostic appointment is arranged with a member of the Autism Team . A Carers Assessment of Need is offered with the social worker and if required appropriate onward referrals are made. This could be for parent training, Autism Practitioner, Clinical Psychologist, social skills groups. Alongside this if there are complex needs a comprehensive assessment of need can be carried out.

Review clinics are held on a monthly basis in each sector of the Trust and any child with a confirmed diagnosis can have access to this by contacting their local office and requesting a review.

Bringing it all Together

Following assessment the members of the Team involved will take some time to discuss their observations and all other available information on your child.

This may involve convening a multi-disciplinary meeting which may be attended by Members of the WHSCT ASD Team, Senior Educational Psychologist for Autism (WELB), a representative from your child's school, any other professionals involved in your child's care.

The aim of this meeting is to ensure a co-ordinated approach to your child's assessment and care.

We aim to ensure that parents are involved and informed throughout the assessment process. Your key-worker will keep you informed at all times.

We can be contacted at the addresses below:-

Website

www.westernttrust.hscni.net/services/servicesA-Z.htm

Children's Disability Service

Who is the service for?

Children who have a Learning Disability, Physical Disability and/or complex & enduring physical health needs. We work with children and young people up to the age of 18 years.

How does it help?

The Social Work staff provides a holistic needs-led assessment of the child and their family. The Children's Disability Team respond flexibly and sensitively in order to provide a range of services that will enable children with a disability to reach their full potential in order to live as full a life as possible within their capabilities. Within our work we aim to respect the choice, rights, fulfilment, independence, dignity, and privacy of each individual.

Services Provided

The services offered are variable and person-centred, depending on the outcome of the needs-led assessment. Resources may include:

- Support for children & families
- A listening ear
- Information
- Advice
- Liaison with school, youth groups, voluntary agencies, public and private sector
- Liaison with other professionals within health & Social Services
- Individual assessment of need (UNOCINI)
- Community services to meet assessed personal care needs
- Respite/short break and social outreach opportunities
- The transition officers' role is to coordinate and facilitate the smooth transition of young people through their final years of school

Contact Details

The Children's
Disability Team/
Service,
South West
Acute Hospital,
124 Irvinestown Road,
Enniskillen
Co Fermanagh
BT74 6DN

Telephone:
028 6638 2000

Opening Hours:
9am-5pm Mon-Thurs
9am to 4.30pm Fri.

- The Paediatric Hospital Social Worker will coordinate discharge planning from the hospital to the community for children with complex needs.

How can I access these services?

Presently the team operates an open referral system whereby any member of the public can request an assessment of need via contacting the duty social worker, either in writing or by telephone. Professional referrals should be completed on the first four pages of the UNOCINI

Who provides this service / team information?

The team comprises of four full-time Social Workers and one Senior Social Work Team Leader.

How do I find out more about this service?

Information can be provided by contacting the duty Social Worker on 02882835050. Alternately you can discuss this service with any other professional who may be involved with your child.

Where else can I get help / support

You may access help/support from any health professional who is involved with your child.

You can also access further information regarding trust services via the Western Health & Social Care Trust website

Website:

www.westerntrust.hscni.net

Erne Family Centre

Statement of Purpose

The Family Centre works in partnership with parents, carers and professionals, to provide intensive therapeutic support and family support services to families and children in the Fermanagh area. Referrals are only accepted for families known to WHSCT statutory childcare social work teams including- Gateway, Family intervention Services and Looked After Children's teams.

Aim

Our aim is to provide and intensive and therapeutic family support response, with an emphasis on maintaining children in their families and communities, through strengthening parenting capacity, encouraging and assisting positive parenting and promoting the well-being and safety of children with assessed needs.

The delivery of these services takes place at the Family Centre, family home or in local community facilities, wherever is appropriate to the family need. Sessions are usually offered weekly for a period of time to suit case complexity and need with regular reviews to ensure work is focused.

Services Provided - Work With Families:

- Family Work.
- Relationship support (parent/carer-children).
- Play Work with parents and children.
- Practical and emotional support at times of crisis
- Assessment (brief / specific purpose only)
- Consultative support to social work staff on specific case issues

Contact Details

15 Elliot Place
Enniskillen
Co Fermanagh
BT74 7HQ

Mrs Terrie McSorley
Telephone:
028 66 344 082

Work with Parents:

- Individually tailored Parenting Education Programmes.
- Relationship and Attachment Work.
- Behaviour Management Support.
- Help and support with homecare, childcare and budgeting.

Work with Children and Young People:

- Focused individual work on *specific issues.
- Life Story.
- Grief, Loss and Change/Transition.
- Specific issues can include exposure to parental alcohol misuse; family conflict or domestic violence; abuse, neglect, trauma or other childhood adversity; keep safe and self-protection advice.

Basic Principles

- To value and recognise diversity of individual need.
- Everyone to be treated with respect.
- Choice, privacy, confidentiality and protection will be promoted.
- Children's welfare and development are paramount.
- To work in partnership to safeguard and maintain children in their families and communities.

Referrals

Referrals to the Family Centre are received from WHSCT Childcare Social Work Teams through the WHSCT Family Support Panel (Southern Sector). The Family Support Panel Information Booklet and Access Form are available to referring staff on WHSCT Trustnet.

Process

A referral will be acknowledged in writing by the Family Support Panel Administrator, then either placed on the Waiting list or allocated. Upon allocation a meeting involving the family and relevant professionals will be held to identify need and agree the content and purpose of work.

Email:

terri.mcsorley@westerntrust.hscni.net



Gateway

Gateway is a social work service for children and families

It is the first point of contact for people who are concerned about a child or a young person not already known to Social Services.

Contact Details

Gateway Team
Whitehill
106 Irish Street
Londonderry
BT47 2ND

Telephone:
028 71 31 4090

What is the Purpose of Gateway?

- To make sure all new referrals are responded to promptly.
- To link in with children and families to assess their needs and identify appropriate support services
- To ensure an immediate response to safeguard children in need of protection.
- To ensure that everyone involved with a child can contribute to the assessment of the child and his or her family.
- To make sure children and young people receive ongoing social work support whenever they need it.
- To work closely with other agencies when additional support is needed.

What we do?

- We provide a Social Work service
Monday – Friday 9:00 am- 5:00 pm
- We visit children, young people and their families in their own homes to assess what they need
- We speak to other professionals involved with the family to ensure their views are included in assessment.
- We refer families to locally based services for additional support when needed.
- We take steps to protect children and young people when this is necessary.
- We aim to complete all assessments within 10 working days and we keep families and professionals informed throughout the process.
- We give families and professionals, when appropriate, a written copy of the completed assessment.
- We ensure families and professionals know what happens next.
- We ensure that children and families who are identified as requiring ongoing services continue to have a social worker.

Westville Family Resource Centre

Westville Family Resource Centre is a registered charity which delivers a range of services to Promote Positive Family Values to parents or carers who have young children.

Contact Details

3 Westville Terrace,
Enniskillen,
County Fermanagh
BT74 6HT

Telephone:
028 66 320290

Families Together Group

Group based weekly programme providing parents and children with opportunities to socialise, learn through structured play activities and enjoy a healthy snack along with the chance to speak with other professionals who can inform and equip the parents with the necessary resources to raise healthy, happy children.

Birth – 5 years. Delivered twice a week in the Lakeland Forum and once a week in Neighbourhood Renewal area – West End Communities Centre.
Families engaging at present - 98

Taking the fun outdoors

Parent and child birth – 12 years – Taking fun activities Outdoors over the summer months, using local green areas and parks within local communities working in partnership with other centres and agencies. Programme being planned and will operate in Cavanaleck, Devenish, Westend and Enniskillen town.

Let's Get Arty

Let's Get Arty is delivered over 6 sessions for Parents with children 1 – 5 years - topics include painting, cutting and sticking. Each session will last up to 2 hours. This can be delivered in partnership with community groups when funding is available.

Spirals Programme

Lifestart Spirals is a Group Parenting Programme over 4 weeks for young parents of children aged birth to 3 years. The programme provides an

introduction to a range of interesting parenting issues and child development topics for caregivers. Play is a central theme of the programme with interactive play sessions each week. No current funding.

Let's Talk Success

Let's Talk Success is a home based programme. Aimed at supporting parents to develop speech, language and communication skills in their children aged birth to 4 years; the initiative will promote school readiness and reduce barriers to learning and is delivered over 5 sessions in the home. This is offered to parents who have joined the Lifestart programme at a later stage and can be delivered, subject to funding, to any other area within Co. Fermanagh.

Keep Safe Home

The aim of the programme is to reduce and prevent 'unintentional injury' to children within the home. It does this by empowering and supporting parents and carers to make the necessary changes to promote child safety. The home based programme targets parents and carers of children in the 0 – 5 year age group focusing on communication, education, participation and empowerment are key elements to the delivery of the programme and its key message is – watch your child at all times, as children do not understand danger. Delivered to all participating Lifestart families.

At Home in School

The programme involves 12 home visits - 6 pre-primary school entry, 6 post primary school visits linking in with primary school, parents and children through Play day sessions. This is a partnership agreement between the Centre and participating Primary schools and could be part of a shared education programme. Currently in the planning process for delivery in areas not receiving other services.

email:

w.f.r.centre@googlemail.com

Website

www.wfrc.org.uk



Contact
Hub Co-ordinator
Seána Connor

14 Darling Street,
Enniskillen,
County Fermanagh
BT74 7EW.

Telephone 02866 324181

seana.connor@actionforchildren.org.uk