

Family Support Hubs

Some Issues for Discussion
JANUARY 2014

- ▶ Purpose of Family Support Hubs
- ▶ To improve access to early intervention family Support services by matching the needs of referred families to appropriate providers
- ▶ To improve coordination of early intervention family support services by creating collaborative networks of community, voluntary and statutory providers
- ▶ To improve awareness of early intervention family support services
- ▶ To assess the level of unmet need for early intervention family support services and inform the Outcomes Group

▶ ? EXISTING PARTNERSHIPS/ SYNERGY NOT
DUPLICATION

- ▶ Nature of Hub
- ▶ Multi-agency partnership of statutory, community and voluntary organisations
- ▶ A process underpinned by the participation and support of statutory organisations including social services
- ▶ A process that emphasises and makes best use of the community and voluntary sectors expertise in providing early intervention family support services.

? UNDERPINNING THAT ENABLES NOT DISABLES

Core Members

- ▶ Community and Voluntary Sector. Core membership from significant local voluntary and community sector providers. Organisations that cover all or most of the Hub area. Will include representative from Surestart
- ▶ Statutory Members.
 - Education,
 - Health visiting,
 - CAMHS and
 - Gateway/Social Services

Associate Members

- ▶ Smaller community and voluntary providers that deliver services in local areas.
- ▶ Community or Voluntary organizations that provide services across the whole Outcomes Group area but do not need or want to attend all of the Hubs
- ▶ Community or Voluntary organizations that do not have the capacity to be a core member of the Hub.

▶ ? DENSITY, LOCAL KNOWLEDGE, CONFIDENCE

Possible Presenting Issues

Reason For Referrals	
Immigration	Family Relationships
Physical Ill–Health of Parent/Carer	Alcohol/Drug Abuse Child/YP
Benefits	Family Contact
School Attendance/Refusal	Allegations Neglect/Supervision
Vulnerable/Young Mother	Behaviour Issues Child/YP
Homeless/Housing	Domestic Abuse
Alcohol/Drug Abuse Parent/Carer	Inappropriate Sexual Behaviour Child/YP
Mental Health Parent/Carer	
Mental Health Child/YP	

Top 20 Wards–Family & ABNT Referrals

52% of all ABNT Referrals

NORTH	SOUTH	EAST	WEST	SHANKILL
Ardoyne	Botanic	Woodstock	Clonard	Crumlin
Waterworks	Shaftesbury	Island	Glencolin	Shankill
Ballysillan		Bloomfield	Falls	
New Lodge		Ballymacarrett	Upper Springfield	
Duncairn		The Mount	Whiterock	
			Ladybrook	

Suggested Services :

- Parents
 - ▶ General Parenting Support
 - ▶ Mental Health Issues
 - ▶ Domestic Abuse
 - ▶ Alcohol/Drug Awareness
 - ▶ Family Relationships/Contact Issues

Suggested Services:

C/YP:

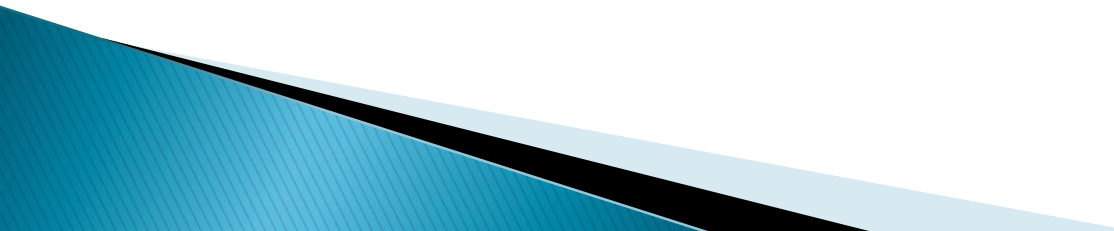
- ▶ Behaviour Problems
- ▶ Information Parental Mental Health/Alcohol/Drug Abuse
- ▶ Family Relationships/Contact Issues
- ▶ Self Safeguarding – Internet, Alcohol, Sexual Health/Behaviour

Role of Core Members

Hub members make recommendations to refer families to services in good faith. The decision to engage with the Hub and accept the advice of the Hub is made by families on a voluntary basis.

The Hub will recommend, where it can, appropriate services to meet the family's needs but the final decision to take the advice of the Hub must be with the family.

Community and Voluntary Sector.

- ▶ Bring specialist knowledge to the decision making process in their area of practice expertise
 - ▶ Have an awareness of other organisations in the local area that also address need in their area of expertise
 - ▶ Contribute to the decision making process in respect of matching families needs to available services
 - ▶ Accept appropriate referrals from Hub.
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Statutory

- ▶ Gateway/Social Services
- ▶ Have an overview of referrals in order to help identify potential child protection concerns
- ▶ Identify referrals that require a statutory social work intervention
- ▶ Contribute to the decision making process in respect of matching families needs to available services

SAFEGUARDING ? SUPPORTING ? SMOTHERING?

Health Visiting

- ▶ Bring specialist knowledge of family health services
- ▶ Contribute to the decision making process in respect of matching families needs to available services

- ▶ Education
- ▶ Bring specialist knowledge of education family support services
- ▶ Contribute to the decision making process in respect of matching families needs to available services.
- ▶ Accept appropriate referrals from the Hub

CAMHS

- ▶ Bring specialist emotional and mental health experience to the decision making
 - ▶ Bring a knowledge of emotional and mental health services at Tier 2 in both statutory and voluntary and community sector
 - ▶ Identify referrals that require a Tier 2 response
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