



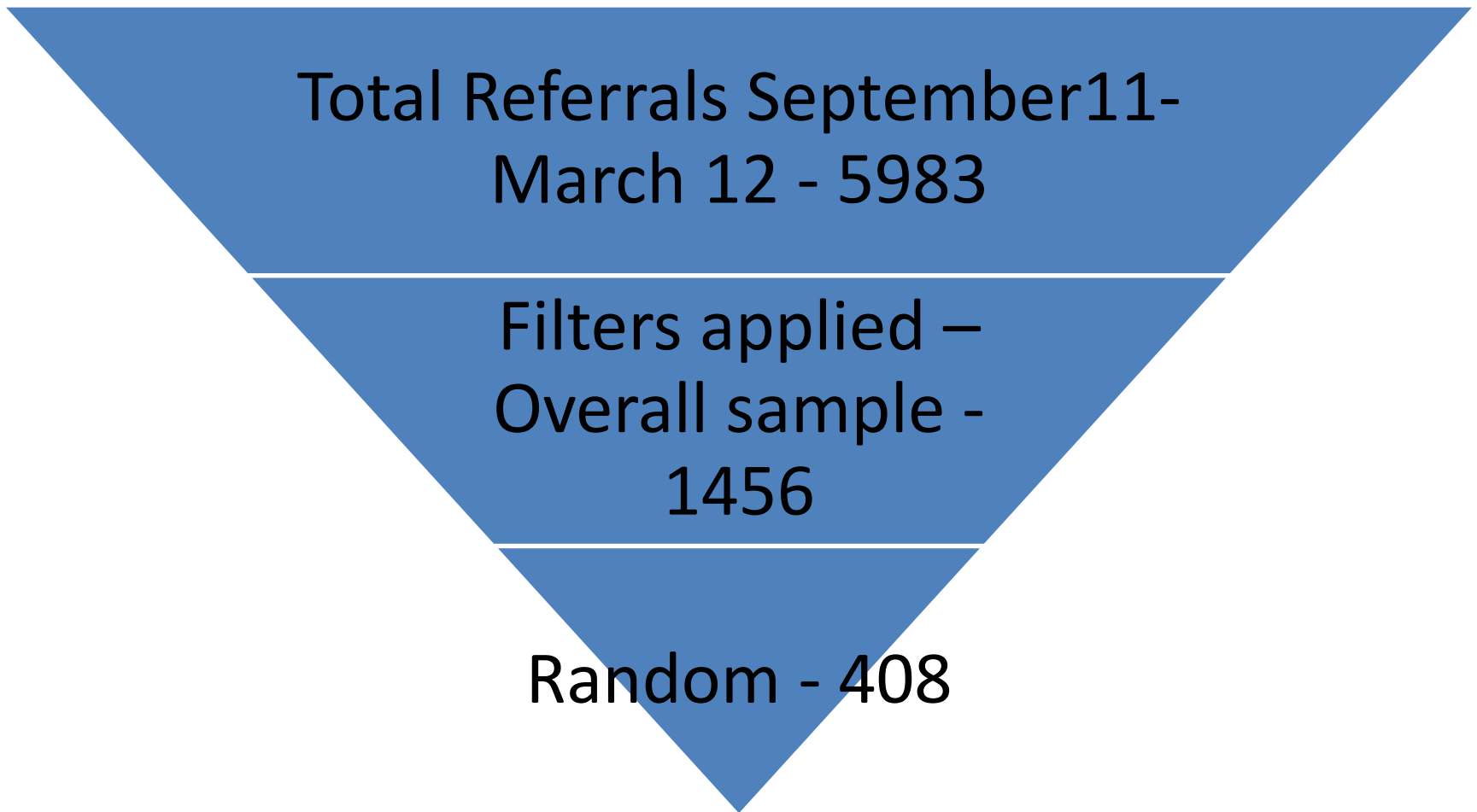
Belfast Health and
Social Care Trust

Analysis of Contacts/Referrals with the Belfast HSC Trust

Rationale For Analysis

- To inform future service provision by identifying areas and levels of need.
- To identify where need exists through an examination of Gateway referrals.
- Referrals which result in no further action (NFA) and those which are assessed but do not transfer (ABNT) for ongoing Social Work support.

Analysis of Referrals:



Total Referrals September 11-
March 12 - 5983

Filters applied –
Overall sample -
1456

Random - 408

What we Looked at:

1. Total Referrals analysed for;
 - Ward of origin
 - Age, Gender
 - Numbers
2. Random sample analysed for;
 - Presenting problems/Issues
 - Services referred to

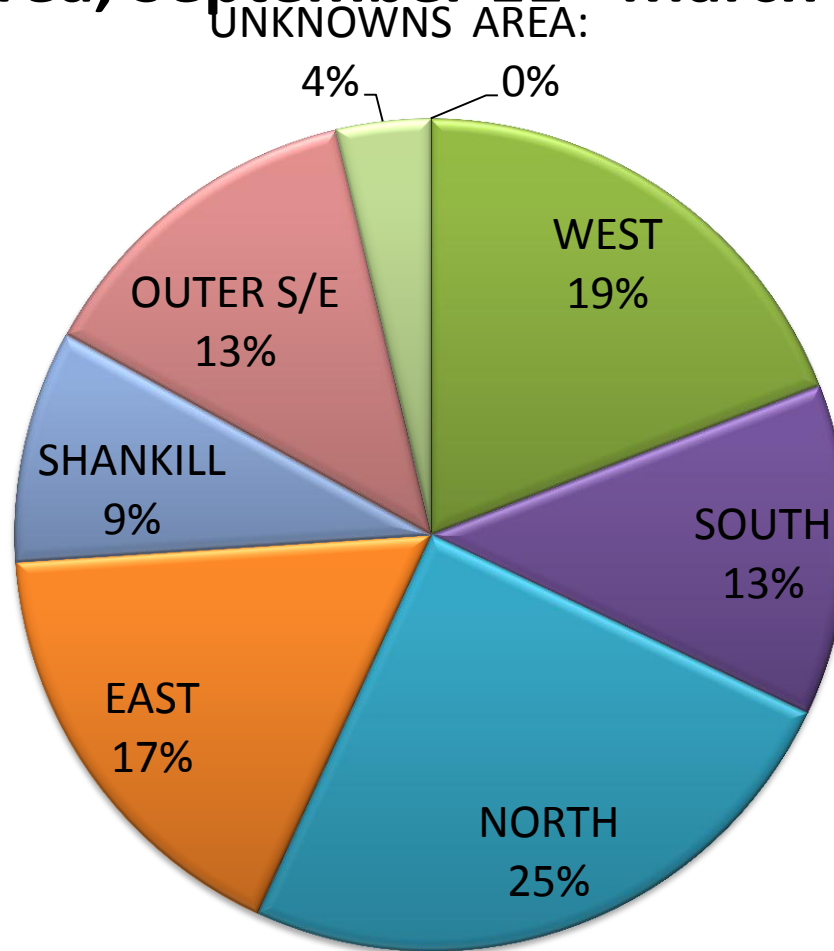
Coding

- Information behind Soscare Codes
- Presenting Problems counted and assigned a code.
- Problems, not individual families, coded
- Families with multiple problems

Busiest Top 20 Wards – Account for > Half of ABNT Families Referred

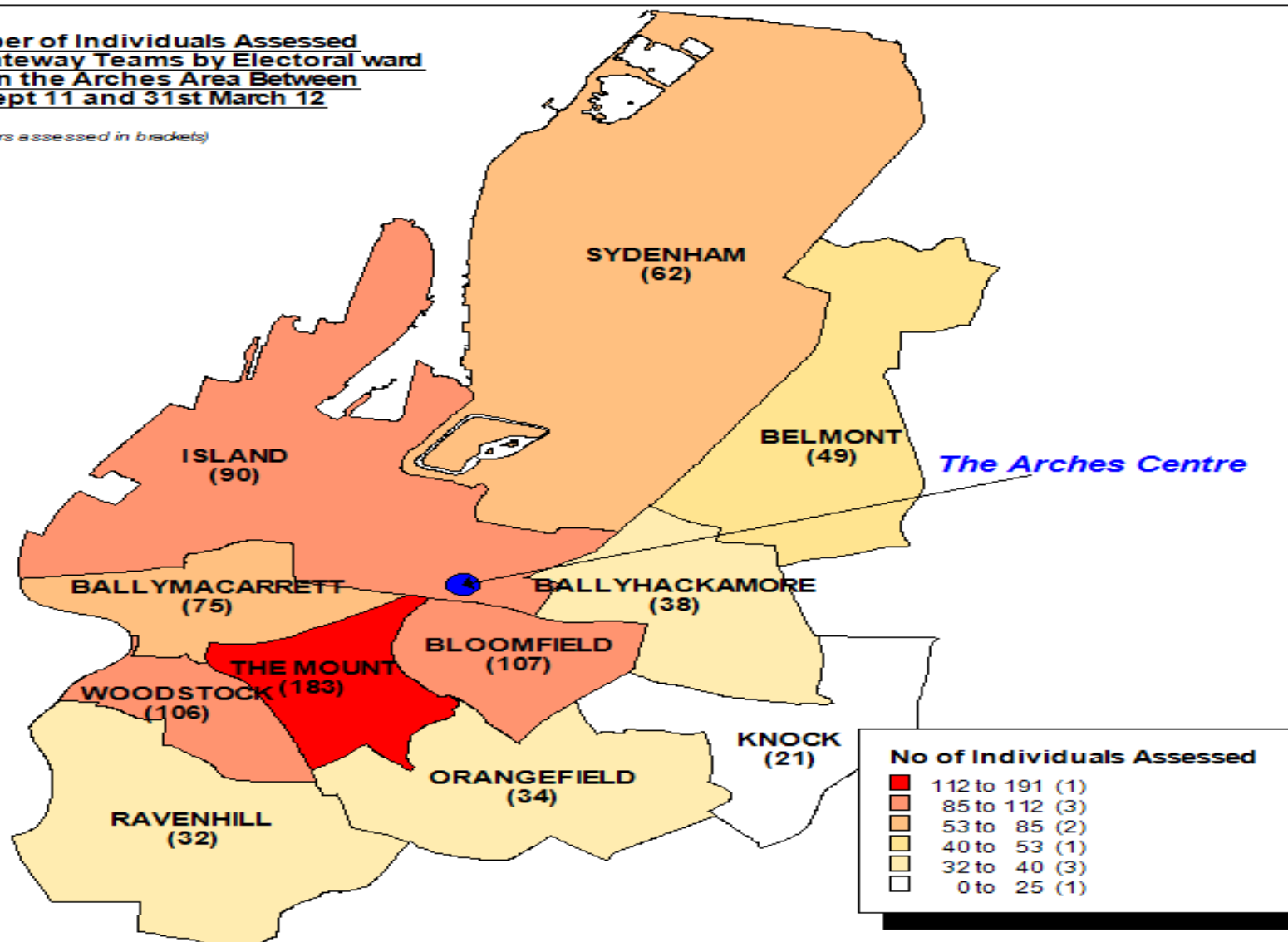
North	South	East	West	Shankill
Ardoyne (9)	Shaftesbury (22)	Bloomfield (196)	Upper Springfield (11)	Crumlin (6)
Waterworks (16)	Botanic (237)	The Mount (25)	Clonard (7)	Shankill (4)
Ballysillan (157)		Woodstock (39)	Falls (2)	
New Lodge (3)		Ballymacarrett (18)	Whiterock (1)	
Duncairn (14)		Woodstock (39)	Glencolin (33)	
			Ladybrook (88)	

All Referrals To Gateway Team by Office Area, September 11 - March 12



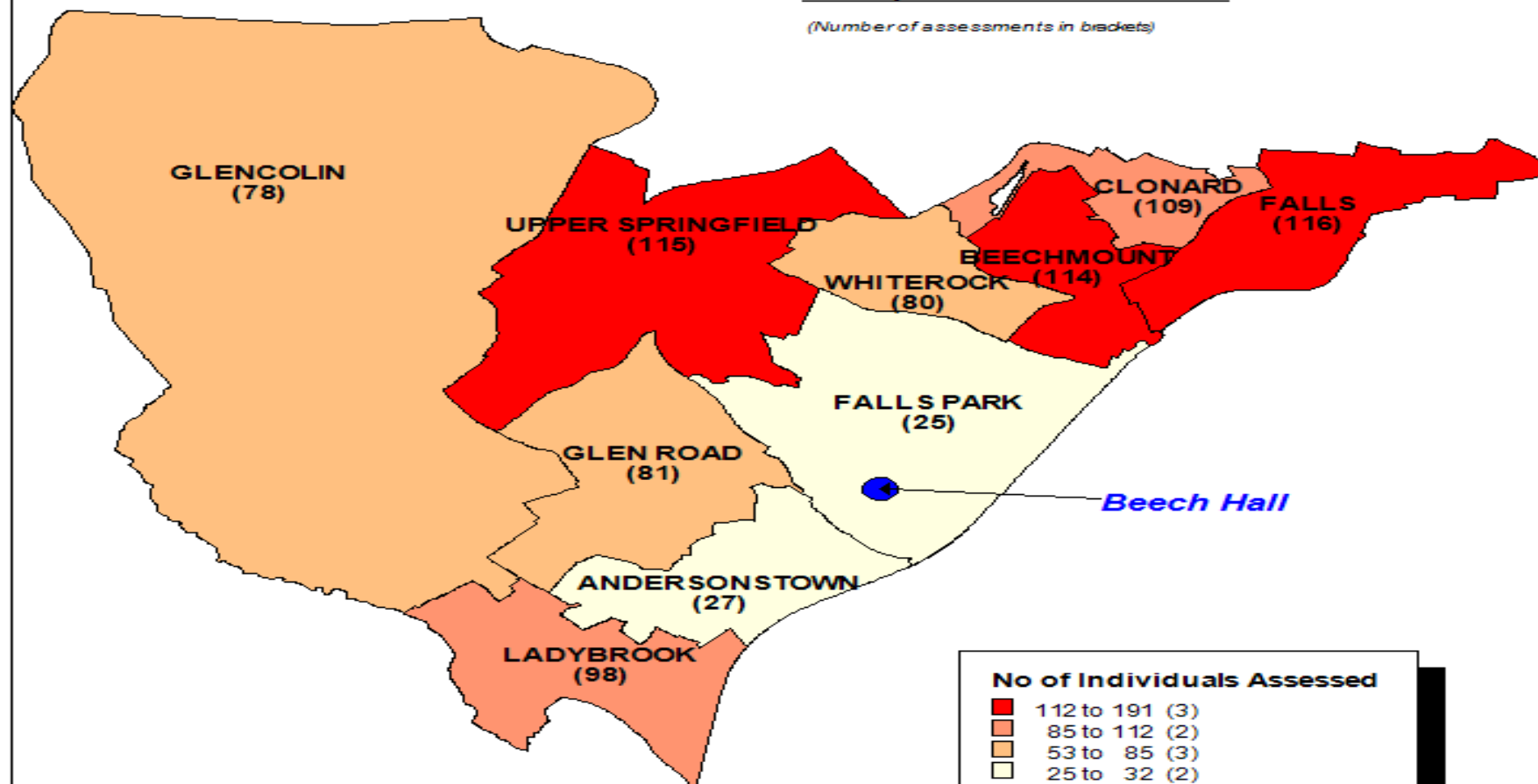
**Number of Individuals Assessed
By Gateway Teams by Electoral ward
Within the Arches Area Between
1st Sept 11 and 31st March 12**

(Numbers assessed in brackets)



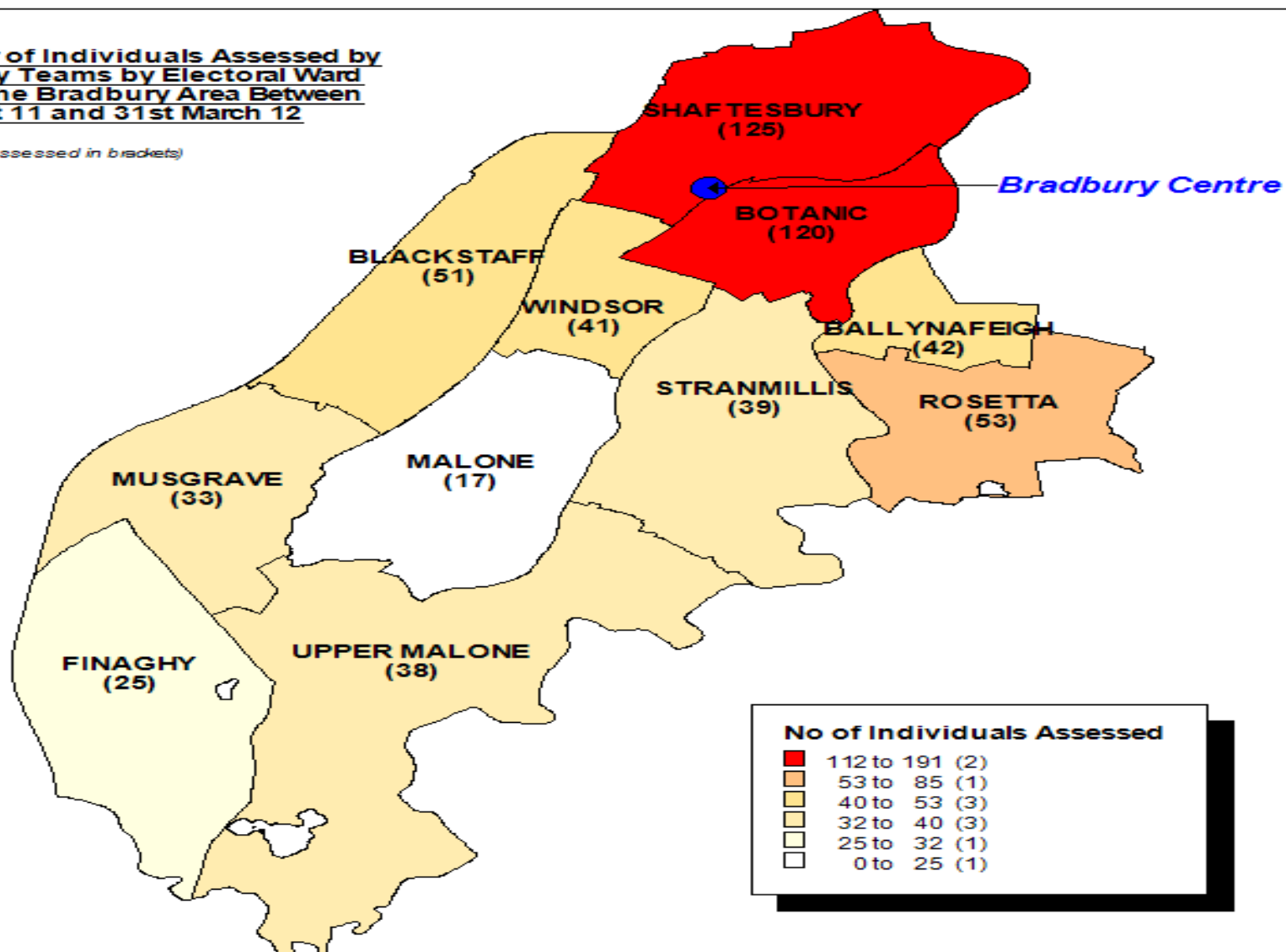
**Number of Individuals Assessed by
Gateway Teams by Electoral Ward
Within the Beech Hall Area between
1st Sept 11 and 31st March 12**

(Number of assessments in brackets)



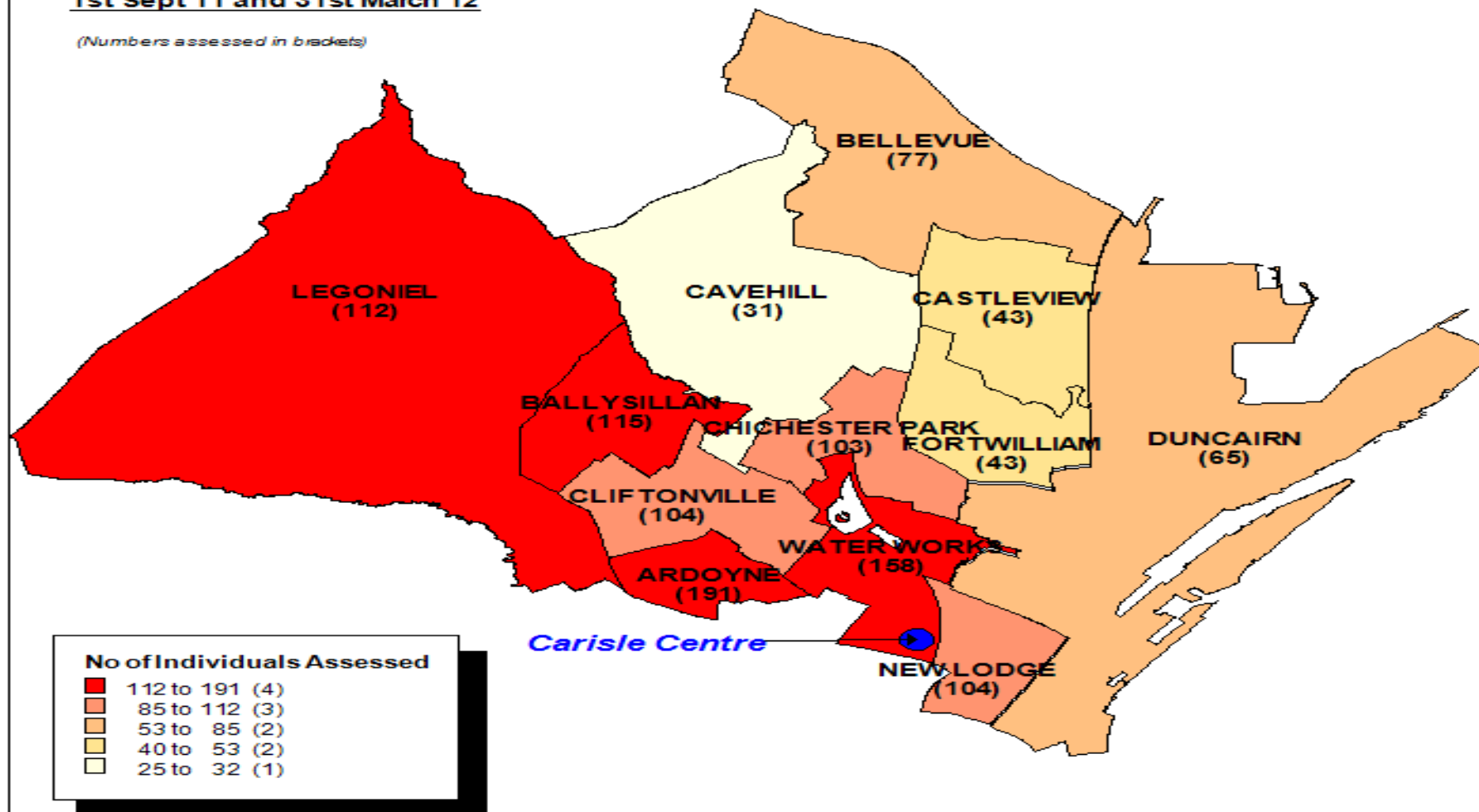
**Number of Individuals Assessed by
Gateway Teams by Electoral Ward
within the Bradbury Area Between
1st Sept 11 and 31st March 12**

(Numbers assessed in brackets)



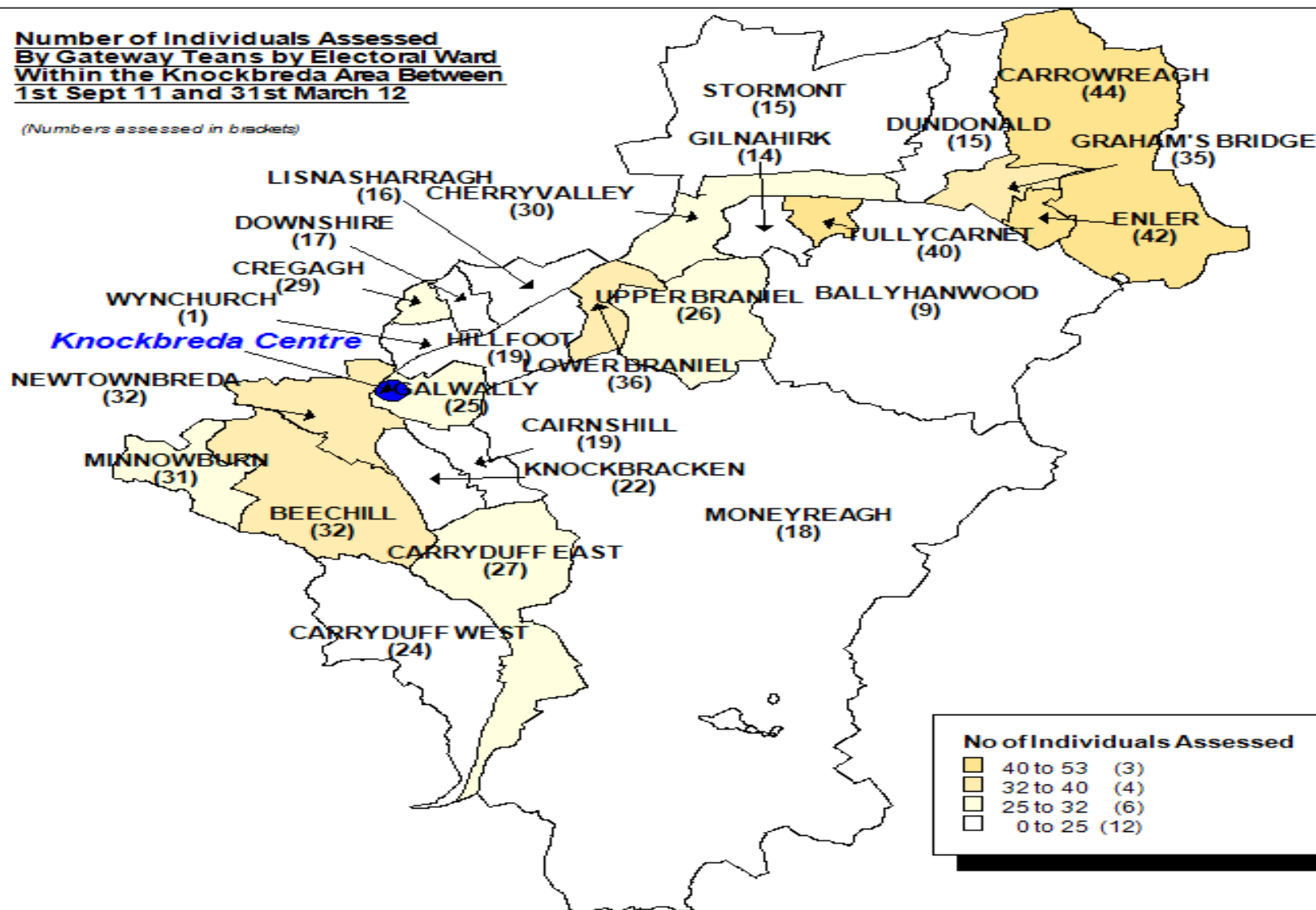
**Number of Individuals Assessed
By Gateway Teams by Electoral Ward
within the Carlisle Area Between
1st Sept 11 and 31st March 12**

(Numbers assessed in brackets)



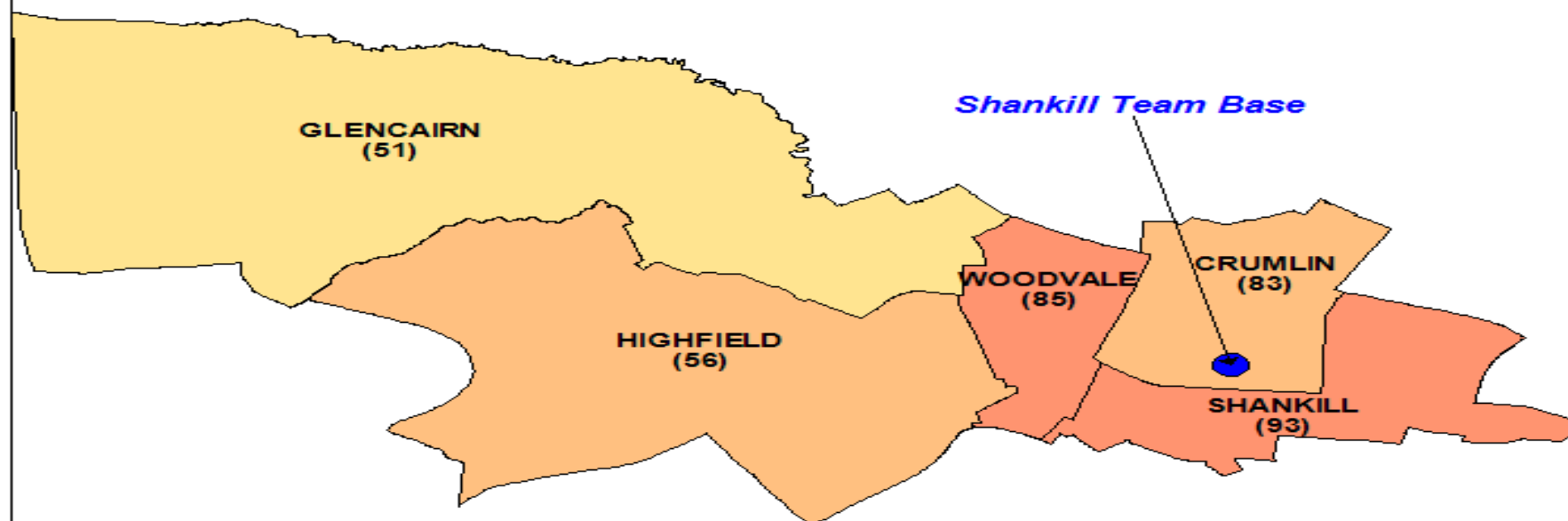
**Number of Individuals Assessed
By Gateway Teams by Electoral Ward
Within the Knockbreda Area Between
1st Sept 11 and 31st March 12**

(Numbers assessed in brackets)



**Number of Individuals Assessed
By Gateway Teams by Electoral Ward
Within the Shankill Area Between
1st Sept 11 and 31st March 12**

(Numbers assessed in brackets)

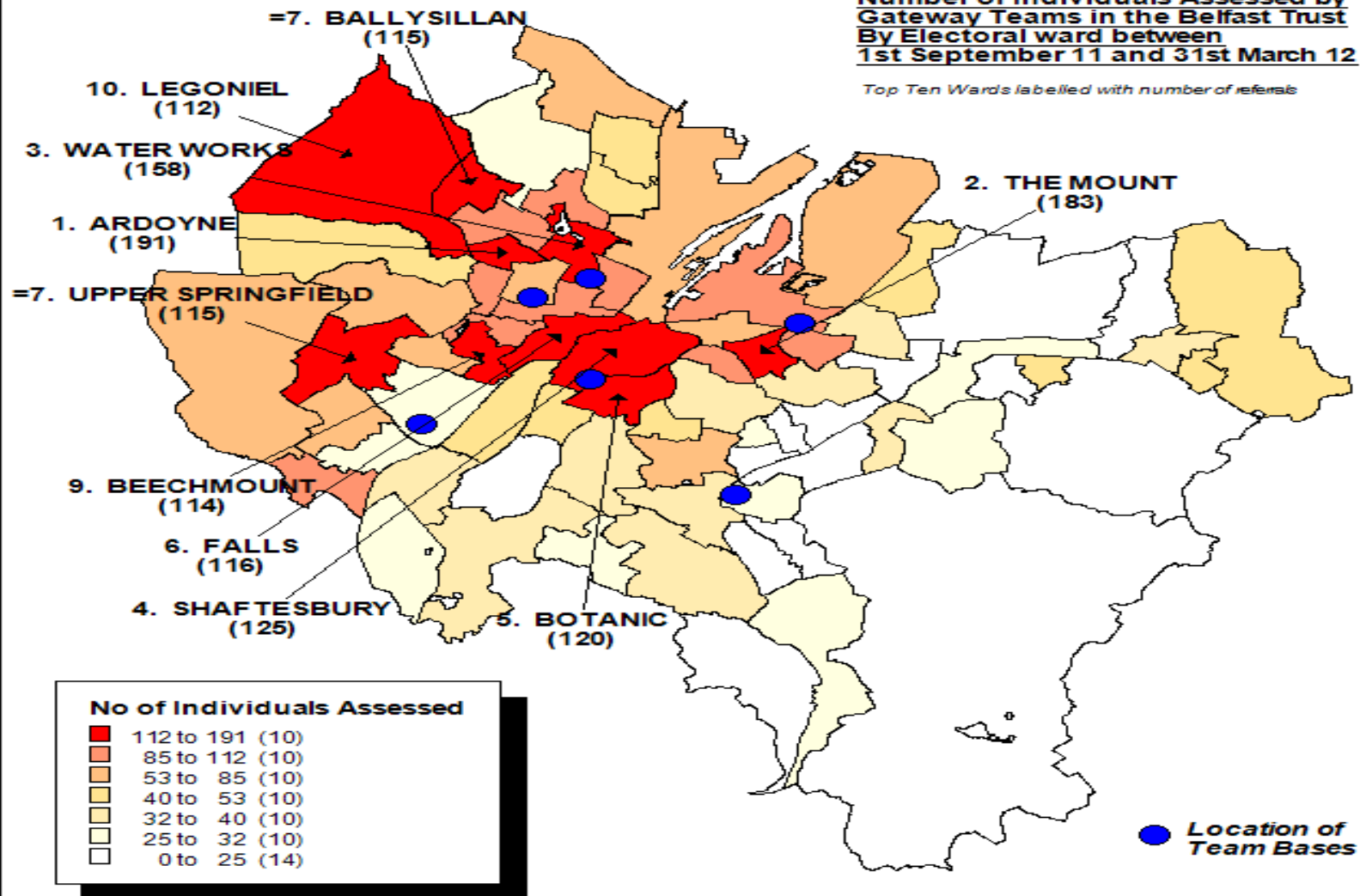


No of Individuals Assessed

- 85 to 112 (2)
- 53 to 85 (2)
- 40 to 53 (1)

**Number of Individuals Assessed by
Gateway Teams in the Belfast Trust
By Electoral ward between
1st September 11 and 31st March 12**

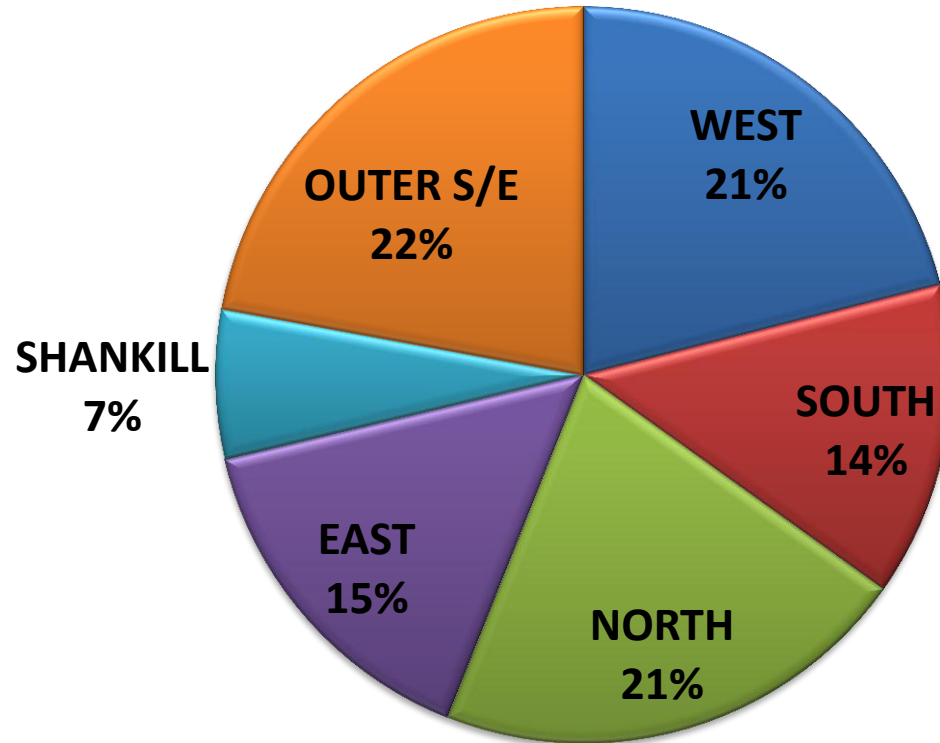
Top Ten Wards labelled with number of referrals



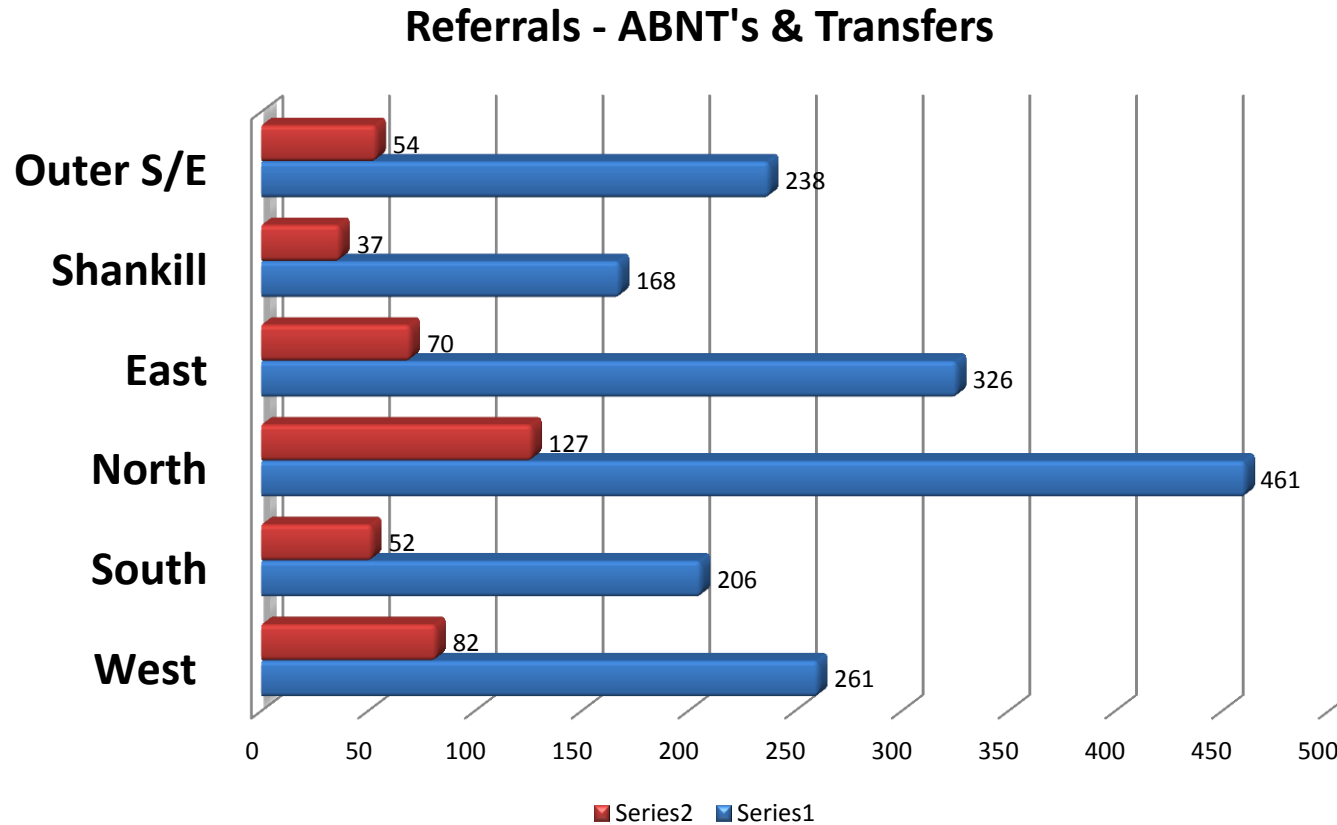
Busiest Top 20 Wards (MDM rank) – Random Sample

North	South	East	West	Shankill
Waterworks (17)	Shaftesbury (22)	The Mount (25)	Glencolin (33)	Shankill (4)
Ballysillan (14)	Beechill (481)	Ballymacarret (18)	Upper Springfield (11)	Woodvale (19)
Ardoyne (9)			Clonard (7)	Highfield (78)
Chichester Park (119)			Beechmount (34)	Crumlin (6)
New Lodge (3)			Falls (2)	
Duncairn (14)				
Bellevue (155)				

C& YP Under 15 Year Olds By Belfast Trust Area



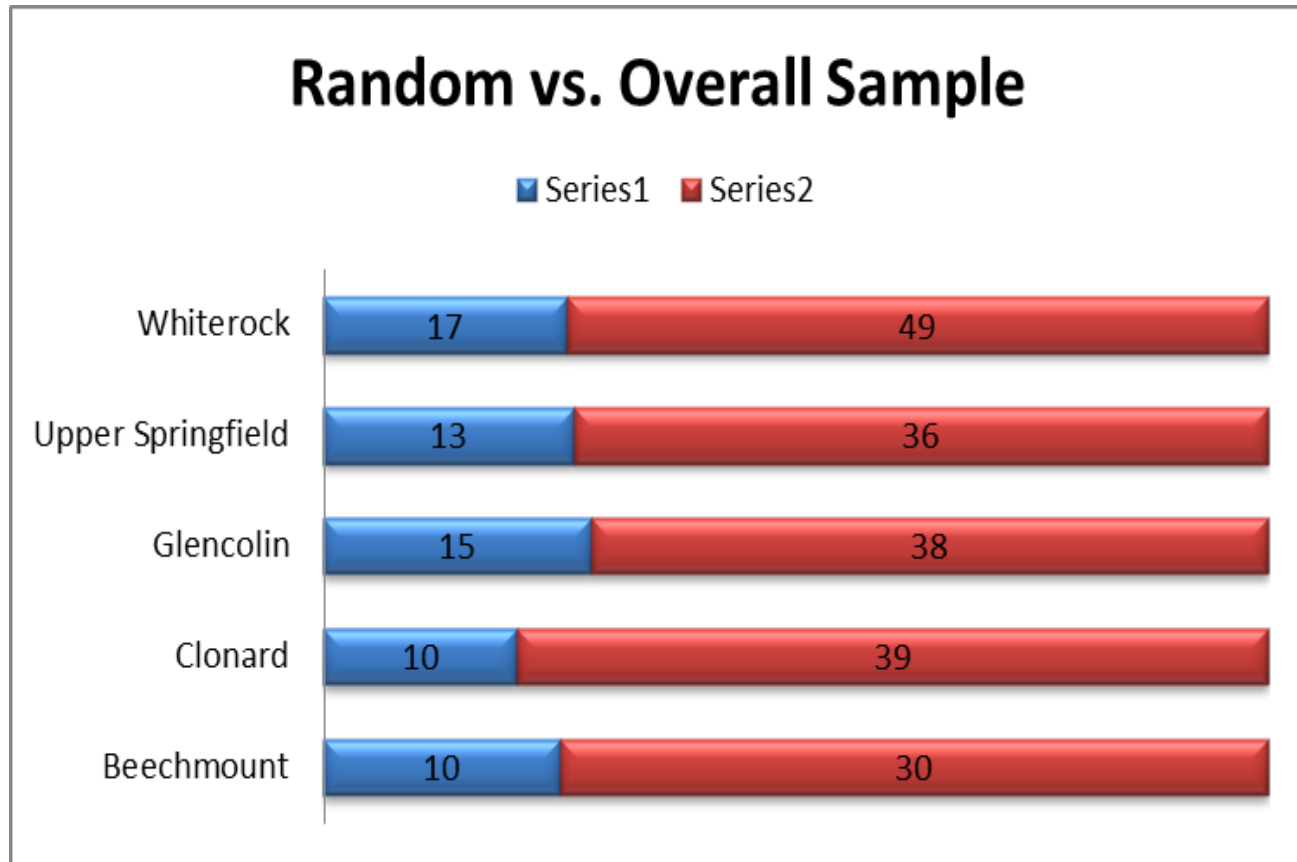
C&YP Referred to Gateway < 15 Years



Referral Age Profile West Belfast

Age Group:	Total Number Referred:	Number ABNT:	Number Transferred:	% of Total Referrals to Gateway:
0 – 4 Years	110	88	22	18%
5 – 11 Years	175	135	40	19%
12 – 15 Years	150	129	21	22%
16 – 18 Years	23	18	5	22%

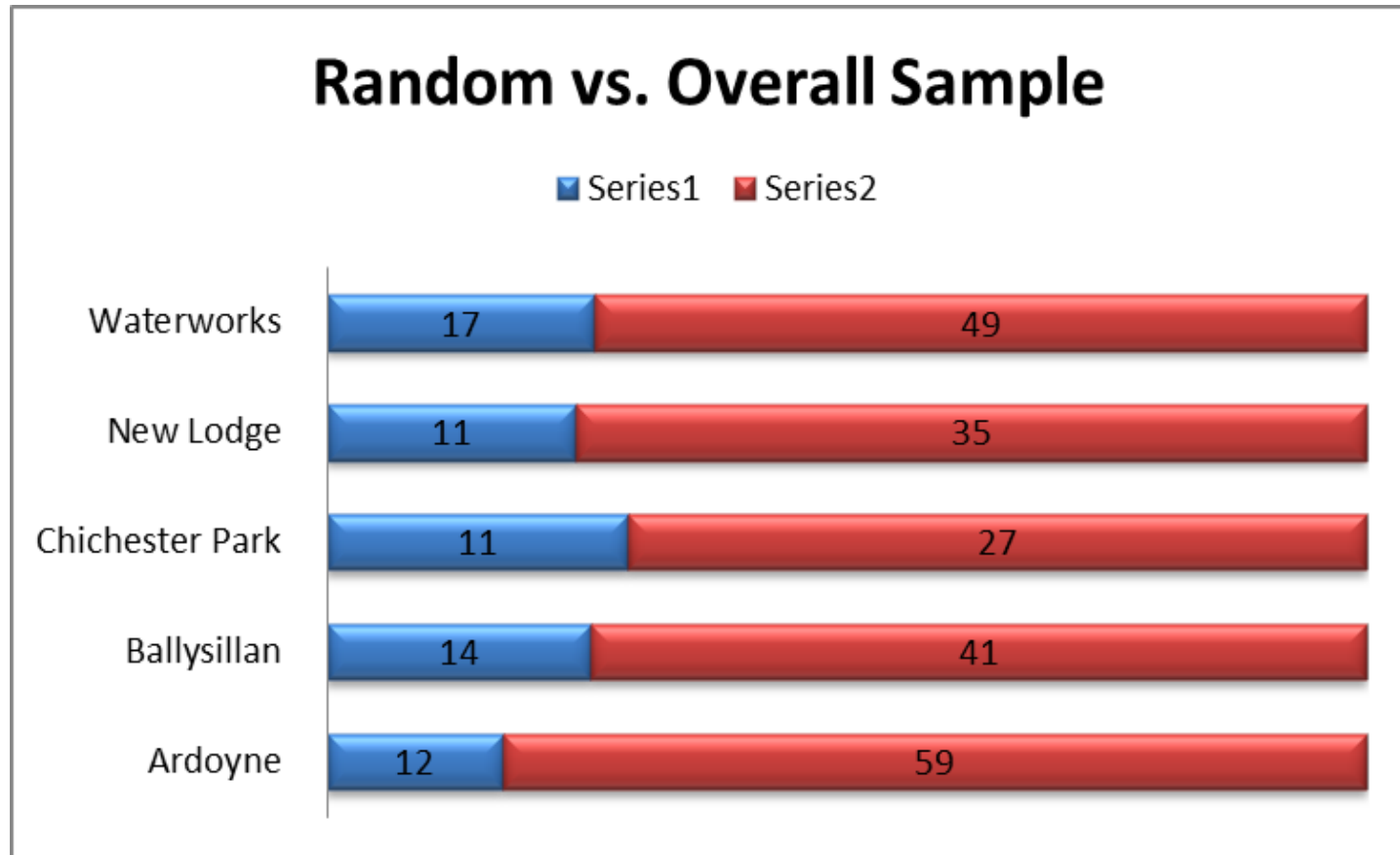
Busiest Wards: West Belfast



Referral Age Profile North Belfast

Age Range:	Total Number Referred:	Total ABNT:	Number Transferred:	% of Total Referrals:
0 – 4 Years	177	153	24	30%
5 – 11 Years	253	188	65	28%
12 – 15 Years	162	124	38	24%
16 – 18 Years	28	22	6	26%

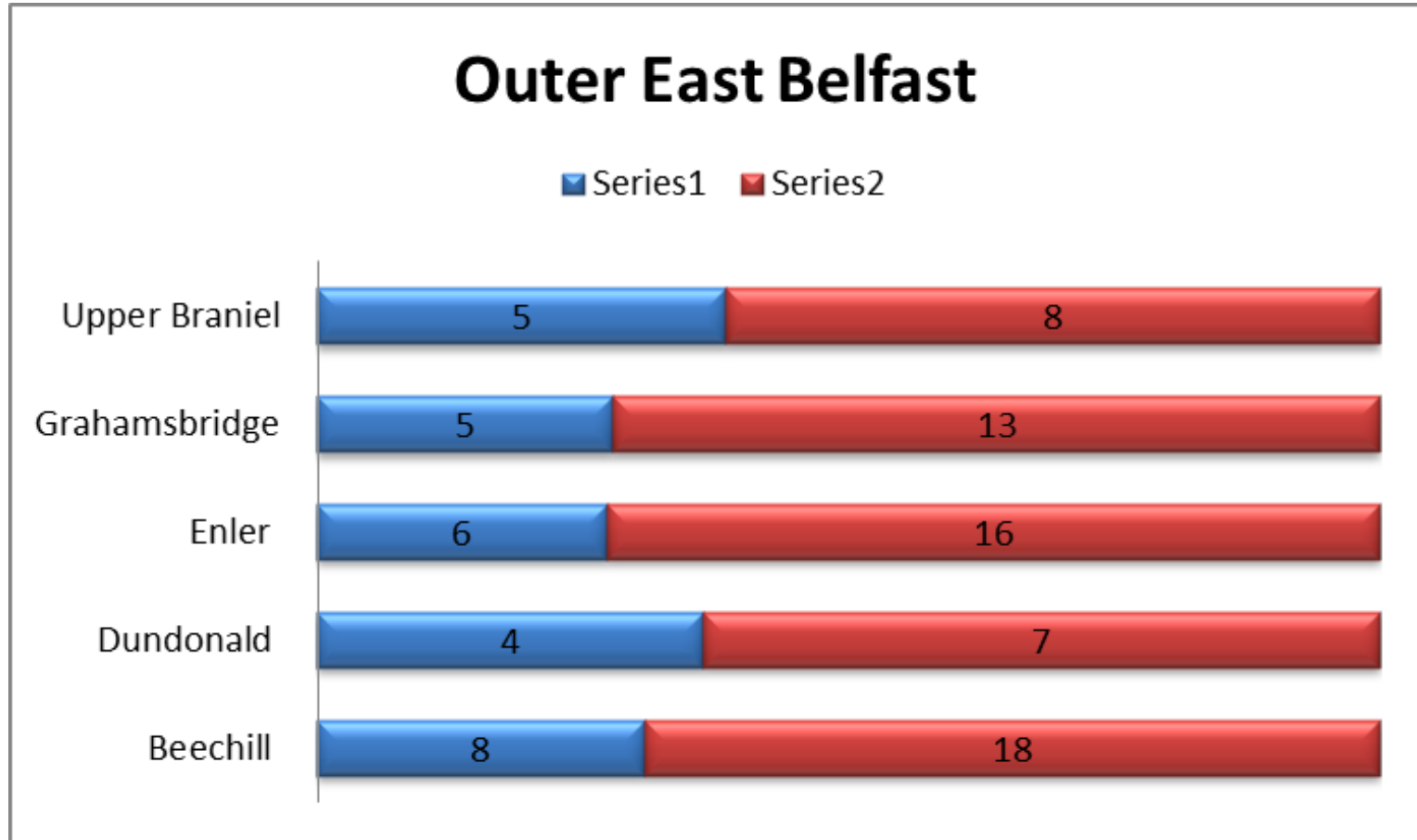
Busiest Wards: North Belfast



Referral Age Profile Outer South/East Belfast

Age Range:	Total Number Referred:	Total ABNT:	Total Transferred:	% of Total Referrals:
0 – 4 Years	71	59	12	12%
5 – 11 Years	108	85	23	12%
12 - 15 Years	103	83	20	15%
16 – 18 Years	12	11	1	11%

Busiest Wards: Outer South/East Belfast



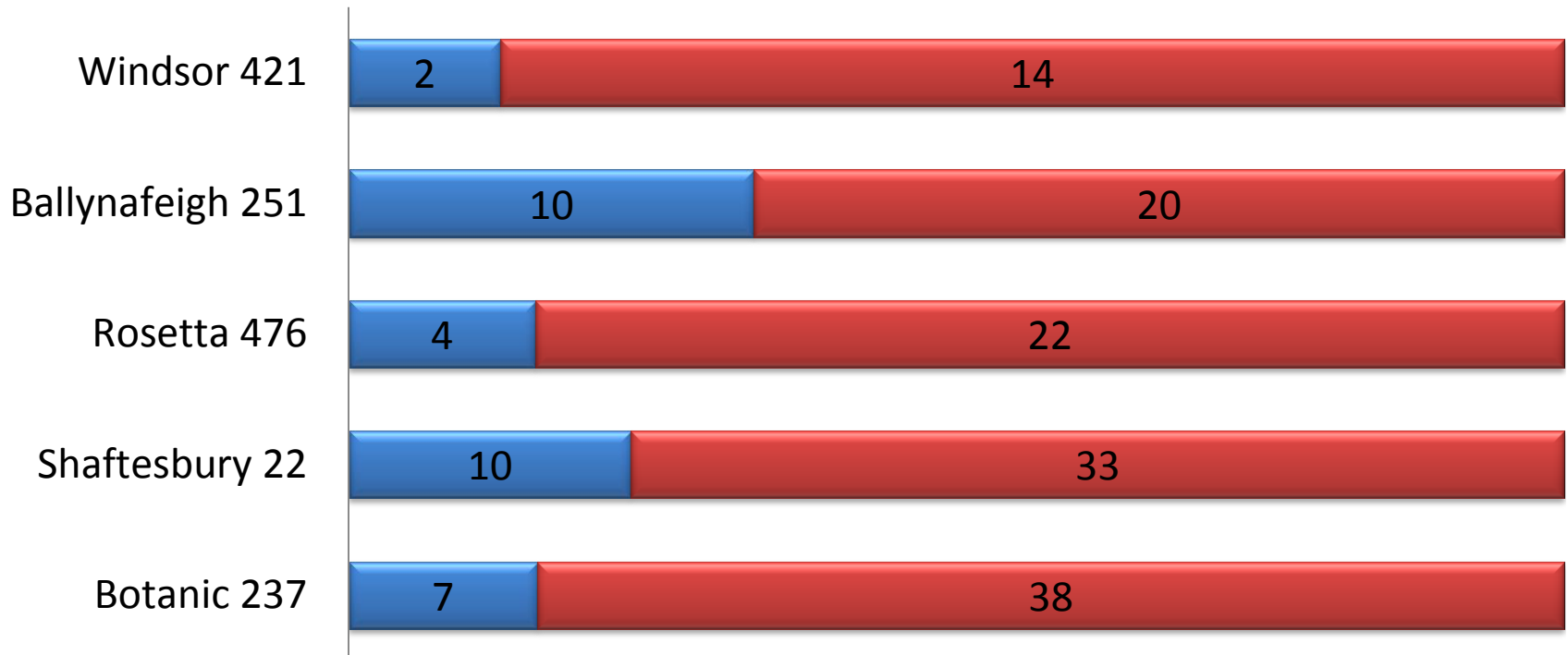
Referral Age Profile South Belfast

Age Range:	Total Number Referred:	Total ABNT:	Total Transferred:	% of Total Referrals:
0 – 4 Years	80	62	18	13%
5 – 11 Years	121	107	14	13%
12- 15 Years	93	73	20	14%
16 – 18 Years	16	14	2	15%

Busiest Wards: South Belfast

Random /Overall Sample

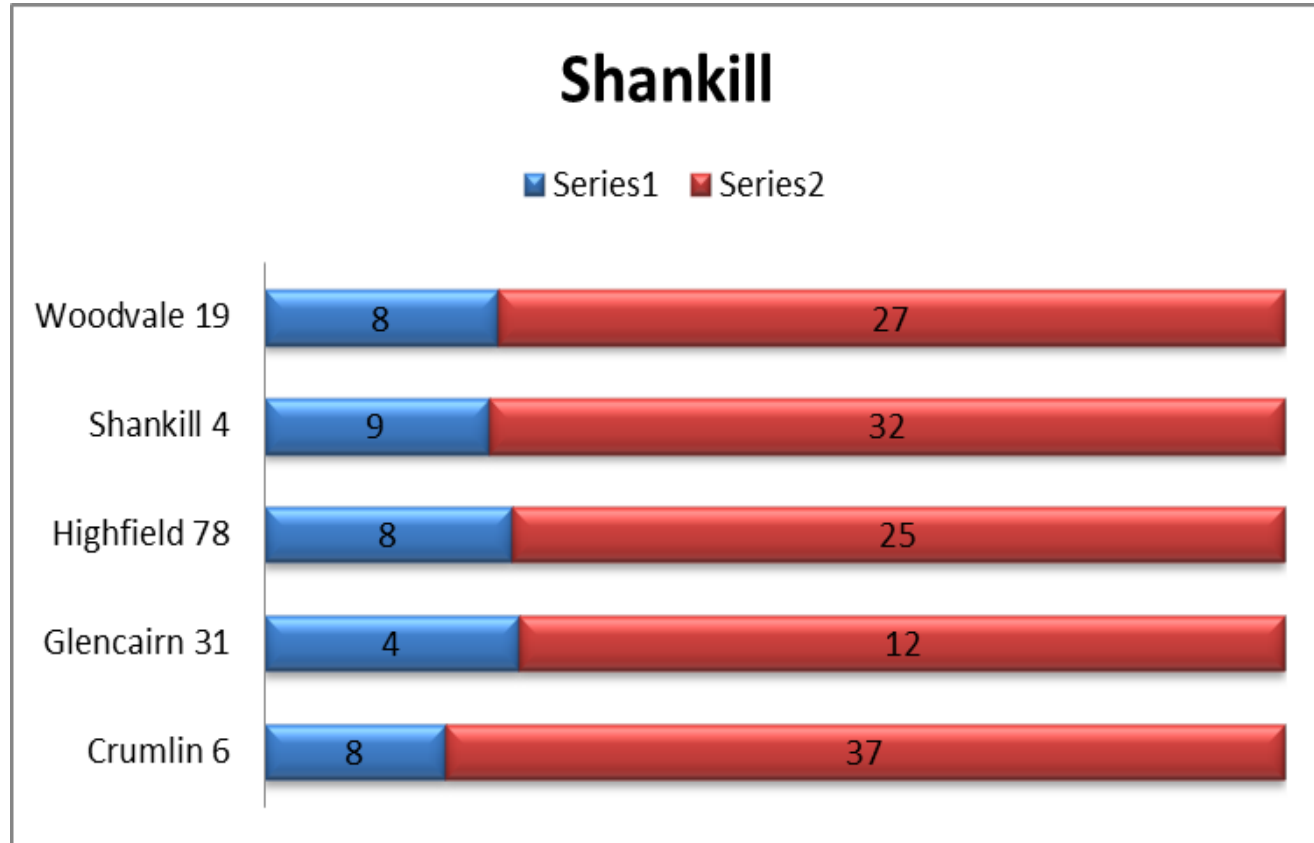
■ ABNT/RS ■ ABNT/PS



Referral Age Profile Shankill

Age Range:	Total Number Referred:	Total ABNT:	Total Transferred:	% of Total Referrals:
0 – 4 Years	64	53	11	10%
5 – 11 Years	75	66	9	8%
12 – 15 Years	49	36	13	7%
16 – 18 Years	10	9	1	10%

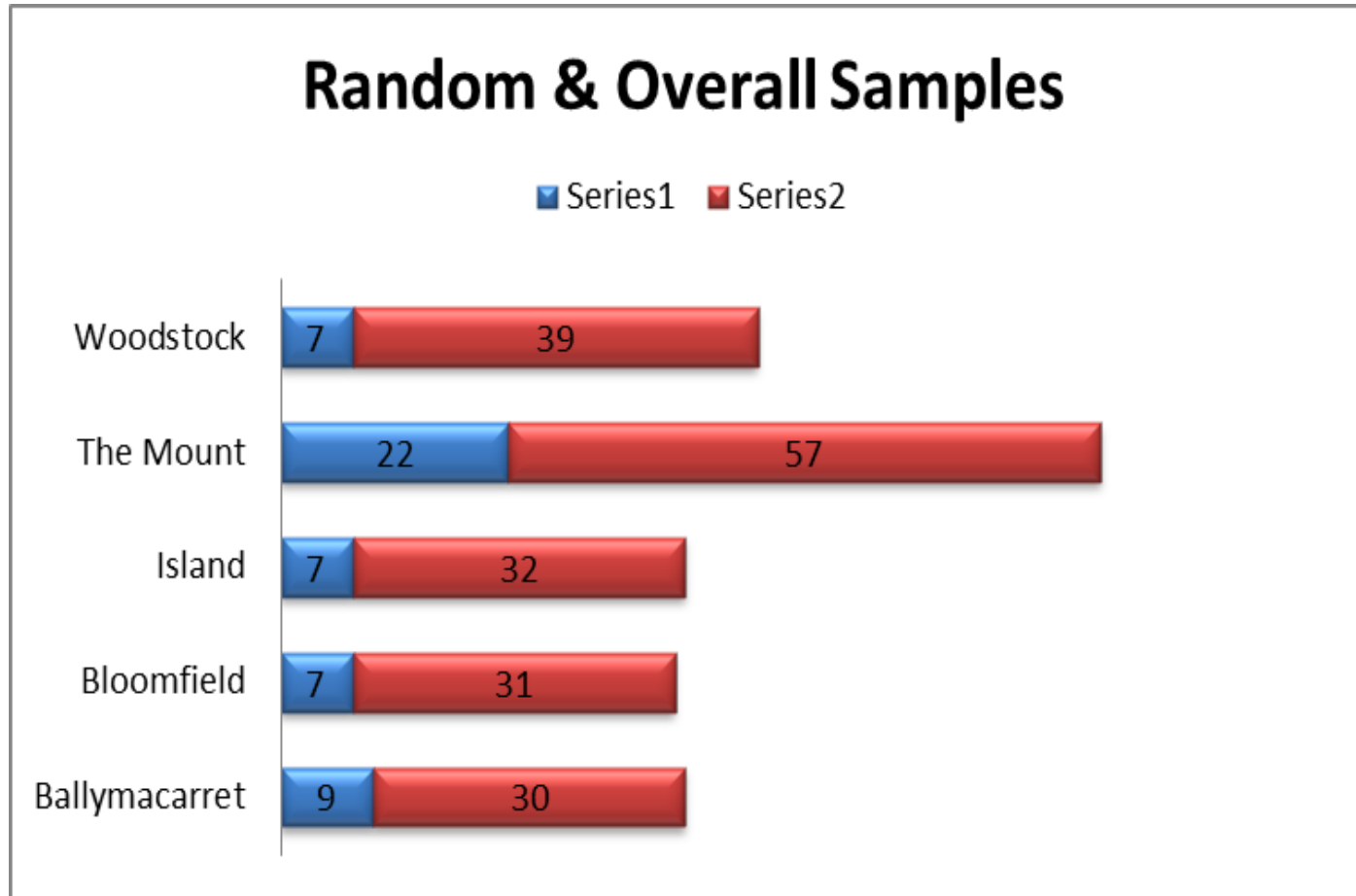
Busiest Wards: Shankill



Referral Age Profile East Belfast

Age Range:	Total Number Referred:	Total ABNT:	Total Transferred:	% of Total Referrals:
0 – 4 Years	102	83	19	17%
5 – 11 Years	170	147	23	19%
12 – 15 Years	125	98	27	18%
16 – 18 Years	17	13	4	16%

Busiest wards: East Belfast



Referrals

- Total 76 Wards
- Reasons – Complex
- Specialist Services
- Appropriateness for CVS support
- Domestic Violence – PSNI Duty to Report
- Numbers Re-referred
- Supports Declined

Presenting Issues

Reason For Referrals	
Immigration	Family Relationships
Physical Ill-Health of Parent/Carer	Alcohol/Drug Abuse Child/YP
Benefits	Family Contact
School Attendance/Refusal	Allegations Neglect/Supervision
Vulnerable/Young Mother	Behaviour Issues Child/YP
Homeless/Housing	Domestic Abuse
Alcohol/Drug Abuse Parent/Carer	Inappropriate Sexual Behaviour Child/YP
Mental Health Parent/Carer	
Mental Health Child/YP	

Also Looked at;

- BME Families – 34
- Disability – 32
- Mental Health – Not presenting problem but part of family experience – 24
- Previously Referred/Known to SS
- Number of Attempted Suicide/Overdose - 40

Referral Reasons - Parents

Highest number concern Parents

Issues regarding;

- Allegations Physical Abuse - 32
- Mental Health – 51
- Alcohol/Drug Abuse – 71
- Neglect/Supervision – 37
- Family Relationships – 37
- Contact issues - 27

Referral Reasons – C/YP

- Alleged/Inappropriate Sexualised Behaviour – 30
- Behaviour Issues – 39
- Disability – 32
- Drug/Alcohol -16
- Mental Health - 18

Main Issues

Referred on to:

- Specialist services
- Community supports
- Voluntary agencies
- Counselling services
- Health Visitors
- Surestart

Suggested Services:

C/YP:

- Behaviour Problems
- Information Parental Mental Health/Alcohol/Drug Abuse
- Family Relationships/Contact Issues
- Self Safeguarding – Internet, Alcohol, Sexual Health/Behaviour

Suggested Services :

- Parents
 - General Parenting Support
 - Mental Health Issues
 - Domestic Abuse
 - Alcohol/Drug Awareness
 - Family Relationships/Contact Issues

THANK YOU