

April 2015

Family Support Hubs

A Family Support Hub is a multi-agency network of statutory, community and voluntary organisations that either provide early intervention services or work with families who need early intervention services.

The network accepts referrals of families who need early intervention family support and uses their knowledge of local service providers and the Family Support NI website www.familysupportni.gov.uk to signpost families with specific needs to appropriate services.

The Family Support NI website provides contact details of individual Family Support Hubs as well as other statutory, community and voluntary family support organisations throughout Northern Ireland

Contact details for local Family Support Hubs can be found at www.familysupportni.gov.uk. then go to 'Search Family Support Services' section and select 'Family Support Hub' at the 'Choose a Service' section on the website.

The screenshot shows the homepage of the Family Support NI website. At the top, there is a navigation bar with links for Home, About us, Contact us, and Links. Below this is a banner for '8 Week Healthy Lifestyle Programmes' ending on 17.4.2015. The main content area features a large image of children playing in a field, with a text box titled 'Family Support NI Website' providing a welcome message and information about the site's purpose. Below the banner is a search section titled 'Search Family Support Services' with a dropdown menu for 'Family Support Hubs'. The dropdown menu is open, showing a list of services including 'Family Support Hubs', 'Autism', 'Cares - Young Carers', 'Disability - Children', 'Domestic/Sexual Abuse', 'Drug/Alcohol Misuse', 'Educational Support', 'Employment/Training', 'Family Mediation', 'Family Support', 'Health Services for Children', 'Housing', 'Leisure/Youth Service', 'Mental Health', 'Mental Health All', 'Mental Health for Families', 'ADHD', 'Eating Disorders', and 'Self Harm & Suicide'. The search results area below shows a grid of service cards, including 'Childcare & Family Support NI App', 'Worried about the welfare of a child?', and 'Lifeline' with the phone number 0800 808 8000.

Contact details of other family support services can be found by choosing a service at this section or you can search the website using the 'Keyword Search' option.

This website has been designed to be a useful information resource for Front Line staff within the Family Support Hubs and Young People themselves to access contact details for appropriate family support services

There is a Translation Function on the website which can be used to translate details of Family Support Services into a range of languages – this function is very useful to users who do not have English as their first language.

We have recently developed a **FREE childcare and family support App**
The app gives constant fingertip access to information from FSNI's comprehensive database of family support services across Northern Ireland. The app can be accessed by searching for 'Childcare & Family Support NI' on App store or Google Play

For further information, please visit

Email info@familysupportni.gov.uk or call 0845 600 6483

Helen O'Neill, Communications Manager, Health and Social Care Board on 028 7186 0086 or via email helen.oneill@hscni.net

NEW!!!! DOWNLOAD our FREE App....FOLLOW US on TWITTER and FACEBOOK...

