

*Quality Care - for you, with you*

### **Southern Area Outcomes Group**

Minute of meeting held on Tuesday, 14 October 2014 at  
9.30am in Meeting Room 1, Brownstown Community Centre,  
Brownstown Park, Portadown

#### **Present:**

Paul Morgan, Chair, SHSCT  
Colm McCafferty, SHSCT  
Gerard Houlahan, Armagh & City District Council  
Anne Hardy, CYPSP  
Una Magee, Barnardos  
Catriona Regan, Banbridge Council  
Rachel Long, NIACRO  
Jacinta Linton, South Down Family Health  
Shirley Gillespie, Early Years  
Diane Clarke, Craigavon DC  
Colin Moffet Newry & Mourne DC  
Michael Heaney, Youth Justice Agency  
Julie Bolton  
Gerry Bleakney  
Stephen Smith  
Nicola Topping, SELB

#### **Apologies:**

Maurice Leeson, HSCB  
Geraldine Maguire, SHSCT  
Drew Neill, Voypic  
Michaela Cullen, BELONG  
Deirdre Wiggins, NIHE  
Mairead Abraham,  
Claire Linney

#### **Introductions/Apologies**

Paul welcomed members to the meeting, in particular he welcomed the Chairs from the Locality Planning Groups; thanking them for attending. A round of introductions was carried out and apologies were duly noted (recorded above).

Paul explained that today's meeting would be used to agree progress and sign off the Action Plan for Southern Outcomes

Group. Paul advised that the meeting will be split, with the first part being a group discussion in relation to the current action plan and common emerging needs. The group will then divide into smaller workshops and each will consider specific high level priorities and provide feedback to the group.

Paul emphasised that the purpose/function of this Group and the reason for coming together is to carry out integrated planning and share resources across agencies.

**Papers shared at meeting:**

Terms of Reference

Action Planning Update x 2

Draft Action Planning Template

Statutory Members of Outcomes Group – Roles/descriptions

Common Emerging Needs

**Achievements to Date**

Paul advised that as recommended at previous Outcomes Meeting, sub-group met (15.09.14) and reviewed the previous Action Plan. Paul noted that this Action Plan read very well and commended the Locality Planning Groups on their work in relation to encouraging integrated work across a number of agencies. However it was noted that further work is required in relation to sharing resources (staff, facilities etc).

Anne referenced papers provided for today's meeting advising that given the number of new people within the group she felt it appropriate to re-circulate the roles/responsibilities of members.

Anne then provided a summary of what was discussed at sub-group held on 15.09.14.

Anne referenced paper provided for today's meeting noting that pages 1-3 detail what the Group have done so far with regard to developing the new action plan including what information had been collected and examined. The next 4 pages note the Group's achievements to date with the last 3 pages identifying some high level priorities to be discussed. These findings have been summarised into a table; those in black relate to original high level priorities identified at the workshop, those in blue are ones which the sub-group felt should be carried forward from the previous plan

and those in red are additional issues identified at the stakeholder events.

**Action:** any comments on above documents to be provided to Anne to collate, by end of October 2014.

Some discussion then ensued in relation to the uptake on current programmes being offered to families; in particular the Strengthening Families Programme which has come through the EITP. (Early Intervention Transformation Programme)

Colm commented that there could have been better consultation with Outcomes Groups in relation to this as he felt parts of the programme mirrored work already being carried out.

Rachel concurred and advised that she felt there was a very short timeframe for referrals to be submitted and as it was based on a closed referral programme this limited the number of families referred.

Gerry stated that the programme is run over the course of 14 weeks and this in itself is a big commitment to ask of any family.

Paul summarised that there is learning to take forward from this adding that he still feels there is some level of 'disconnect' between what is happening regionally; the Outcomes Group and families. He stressed that there is now a good infrastructure in place for integrated planning and commissioning and suggested that there may be the opportunity at local level to test out programmes through Locality Planning Groups.

Michael agreed stating that rather than focusing on new programmes the Group should build on what already exists within the Southern area.

Members agreed that there is a good network of services being delivered within the Southern area however raising awareness of these services is a task which requires further work.

It was also agreed that some high level priority areas could be linked to other forums within the Southern area, for example; domestic violence and social media as safeguarding issues could

be linked to the Safeguarding Panel with an identified member of both forums being the connection.

Paul agreed that further awareness raising of existing services is essential however emphasised that today's meeting should focus on priorities and indicators to ascertain what is being delivered and how this can be built upon.

Gerry informed the group about the new Public Health Strategy "Making Life Better". She described the structures which will be put in place to implement this strategy from Departmental level, then Chief Executive level and at local level. Paul stressed the need to make use of existing structures. Children's issues should come through the Outcomes Group to ensure co-ordination and an integrated approach. Paul and Angela McVeigh from the Southern Trust will be members of the local Southern group and will make the linkages.

## **Workshop**

The group then split into three workshops; Group 1 agreed to focus on priority 1 and 4, Group 2 focused on priority 2 and 3 with Group 3 focusing on priority 5. Paul asked members to discuss and agree actions and indicators under each priority.

### **Group 1**

#### **Priority 1**

#### **Ensuring better co-ordination and collaboration across agencies in the Southern area**

Paul summarised that the group felt:

- There should be a commitment to mapping out what services are already in place
- Individually clarifying what members bring to the table i.e. what contribution their organisations have to high level outcomes and what connections they have
- Suggested having briefing papers if new strategies emerge which could be circulated to Outcomes Group members
- Better strategic interface structure – regional to local

- Better link to Locality Planning Groups; suggest that Chairs of locality groups be invited to sit on Outcomes Group
- Family Support Hubs and Locality Planning Groups continue to develop good links and highlight unmet need
- Building/developing best practise in Southern Area
- Lobbying role – any service delivery coming into the area should come to Outcomes Group
- Media coverage, develop communication plan both external and internal
- Key partnerships links/connections need to be made between existing forums for example Safeguarding Panel and CYPSP
- Social enterprise and partnerships; what does this mean for the Southern Outcomes Group, moving forward
- Adult Emotional and Wellbeing Hubs; currently a work in progress however parents could be linked to this. Again interface issues for Family Support Hubs

#### **Priority 4: Involvement of Children, Young People and Parents**

The group acknowledged that there are a number of forums for young people and parents however felt that as a Group the Southern Outcomes could be better at consulting with youth forums and finding out what matters to young people.

#### **Action:**

Paul to invite Chairs of Locality Planning Groups to sit on Outcome Groups

#### **Group 2**

**Priority 2 To deliver on better outcomes for children and young people:**

**Sub set - Support for Parents/carers, children and young people to understand the importance of attending and fully participating in education and training**

Anne fed back from this group:-

#### **Main indicators:**

- Attendance rates
- GCSE results
- Value parents place on education
- SENCO process and how/whether parents feel supported
- Early Years – Speech & Language was deemed critical

The group felt that there is a need to look at the background issues within families that would impact on attending and enjoying school.

Bushmills LPG with young people in the area has produced an education charter which brings the views of children and young people.

Anne advised that discussion within the group focused on the importance of education from an extremely young age i.e. before 2yrs. The success of the 2yr programme was discussed and it was noted that figures indicate that those children who availed of the 2yr programme were ahead of their peers. It was suggested that Key Stage targets could potentially be used to support this. Anne noted this then led the group to discuss rural areas and how this can impact/effect school attendance and achievement. The evaluation of the MARA project was highlighted as a good source of issues being experienced by families in rural areas.

Members suggested a possible pilot in rural Dungannon to see what works.

## **Priority 2**

### **Sub Set To ensure parents/carers receive the help and support they need to empower them to parent**

The mapping of existing services is crucial; in particular funding streams, also evidence review of programmes. A number of sources for this information were suggested:- Family Support Hubs, Existing mapping from Family Support Database, SHSCT Health and Well Being Team, LPGs, OG membership. Co-ordination of all parenting programmes is essential .

The group stressed the importance of preparation and relationship building with families before embarking on programmes.

Programmes should be universal, nonstigmatising with a focus on all parents as opposed to “problem parents” and at the same time recognising that a tiered approach is essential.

## **Group 3**

### **Priority 5 To ensure good relations /equality and diversity**

Colm provided the following summary of what was discussed:

- Group suggested that the wording is changed from Integration to Participation
- More employment opportunities for BME families
- More engagement with preventative services for BME families
- Each organisation should be satisfied that they are culturally competent
- Practical/flexible service provision – most organisations operate Monday-Friday 9am-5pm
- Early Intervention Engagement
- BME – not just foreign nationals also travelling community and those affected by sectarianism
- Good statistics available within Trust, Hubs and PSNI allowing very detailed information analysis
- Action Plan could be used to help identify gaps/barriers and sources of funding
- Potential opportunity for interagency partnership

### **Regional Request**

Paul advised that regionally each Outcome Group has been asked to take a lead on a particular/specific theme.

Catriona suggested that the Southern Outcomes Group could focus on BME families and the services available. Discussion ensued in relation to this and it was agreed that this would be the theme undertaken by Southern Outcomes Group.

### **Dates for 2015**

Members agreed that the Outcomes Group should continue to meet bi-monthly in 2015. It was agreed that each locality would 'host' the meeting therefore next meeting will be held in Newry.

#### **Action:**

Dates for 2015 will be provided at December meeting and venues will be agreed/confirmed following this.

### **Date of Next Meeting**

The next meeting will be held on Tuesday 2 December 2014 at 9.30am in 24 Monaghan Street, Newry.

