

**BELFAST OUTCOMES GROUP
MEETING HELD IN
WHITEROCK CHILDREN'S CENTRE, WHITEROCK ROAD
ON 8 SEPTEMBER 2015 AT 10.00 A.M.**

Name	Organisation	Present	Apology
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
Statutory Sector			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust		✓
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Jill Trotter	BELB		✓
Mr. Séamus Mullen	PHA		✓
Ms. Elaine Black	Belfast City Council		✓
Ms. Patricia Muldoon	Youth Justice Agency	✓	
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Const. Rosemary O'Callaghan	PSNI		✓
Community Sector			
Ms. Maggie Andrews	East Belfast Community Rep.	✓	
Ms. Tina Gregory	West Belfast Community Rep.		✓
Ms. Natasha Brennan	South Belfast Community Rep.	✓	
Ms. Maria Morgan	North Belfast Community Rep.		✓
Voluntary Sector			
Ms. Anne Donnelly	Belfast & Lisburn Women's Aid		✓
Ms. Alison McNulty	Tiny Life		✓
Ms. Gemma Donnelly	Extern	✓	
Ms. Colette Slevin	Mencap		✓
BME Sector			
Ms. Dawn Thompson	Bryson Children's Services		✓
Partnership Sector			
Ms. Roisin McCooley	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Mr. Jim Morgan	Belfast Strategic Partnership	✓	
Ms. Jackie McBrinn	BH DU Manager		✓
In Attendance			
Ms. Brenda Martin	BELB obo Jill Trotter	✓	
Ms. Anne Hardy	CYPSP Children's Services	✓	
Ms. Una Casey	CYPSP		✓
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link		✓
Ms. Helen Dunn	CYPSP		✓
Mr. Jim Girvan	Community Representative		
Ms. Trisha O'Connor	Minute Taker	✓	
Ms. Laura Rankin	CYPSP	✓	

<u>Action by:</u>	<p>1. Welcome and Apologies</p> <p>Apologies were duly noted, as above. The Chair welcomed the group and introductions were made around the table.</p>
	<p>Minutes of last meeting</p> <p>The minutes of 30th June 2015 were agreed as a true record of the meeting.</p>
	<p>Matters Arising from 21st April 2015</p> <p><u>Circulation of electronic copy of Ms. Wilkinson’s presentation –</u></p> <p><i>Action: Ms. Hardy to follow up.</i></p> <p><u>Second Draft Children’s Cooperation Bill –</u></p> <p><i>Action: Ms. Hardy to follow up and circulate link to members.</i></p> <p>Ms. Hardy informed that the first item in the most recent Ezine was re: the Cooperation Bill. It was also noted that people should be directed towards the Assembly website in in the interim for further information.</p> <p><u>Locality Planning Coordination –</u></p> <p>Ms. Walker noted the particular issue re: Locality Planning coordination. Una is currently standing in as per agreement with HSCB but this will not resolve longer-term issue. Ms. Walker has written to Martin Quinn, Service Manager for Children’s Services, HSCB, to raise this issue and ask for this to be included in current discussions. Mr. Quinn has planned discussion with Chairs but has advised that he is undertaking a Locality Planning Resource Review and not an Overarching Review. Ms. Hardy confirmed that Mr. Quinn will be in attendance at next Outcomes Chairs meeting where these issues can be raised.</p> <p><i>Action: Members to forward any other thoughts/comments re: this matter by email to Lesley Walker for feeding into the Review (from community and locality planning perspective).</i></p> <p>Comment examples: Need a coordinating resource; flexibility to use as appropriate to our Service; critical; linked to outcomes in local areas; resources to be working and driving forces as directed by this Outcomes Group. Ms Hardy added that it may be helpful for LPG Chairs to write to Ms. Walker.</p> <p><u>Evaluation Toolkit –</u></p> <p><i>Action: Mr. Leeson had agreed to circulate some standardised tools - Ms. Hardy to follow up.</i></p> <p><i>Action: Ms. Walker to write to Mr. Leeson.</i></p> <p><u>Working Group Nominations –</u></p>

	<p>Mr. Largey advised that they are currently trying to tie down dates for this meeting. One person is still on leave but it is hoped meeting will be convened by end of September.</p> <p>Action: Mr. Largey will follow up and coordinate meeting.</p> <p>Mr. Largey advised that work has been completed re: services bought during last funding round. This information can be brought to next Outcomes Group meeting.</p> <p>Action: Mr. Largey to liaise with Mr. Leeson around services commissioned.</p> <p>Ms. Hardy advised that Mr. Leeson has now taken up the follow-up work from Jason's White's former role as EITP Lead.</p> <p>Action: Overarching update re: EITP Projects to be provided at next meeting. Mr. Leeson and Ms. Hardy to feedback.</p> <p><u>Shauneen Mullan's Presentation</u> –</p> <p>An information paper with statistical information from Ms. Mullan's presentation was provided at today's meeting.</p> <p>Ms. Walker enquired re: the Unmet Need Form and Family Support Hub Scorecard which Ms. Dunn had agreed to circulate.</p> <p>Action: It was agreed that if people are unable to circulate documents as agreed, this should be put in writing to Chair stating reason.</p> <p>Considerable discussion followed and members raised some issues re: attendance, sequencing of meetings, clarity around what is required, items are re-visited and discussed but agreed actions not always complete by next meeting, do meetings take place too often, realistic timescales, loss of momentum, drift, issues re: sufficient support to take forward work.</p> <p>Action: Ms. Walker to feedback all issues to the Outcomes Chairs Meeting and discuss offline.</p>
	<p>2. Action Planning</p>
}	<p>3. Outcomes Indicators a. Report Card</p>
	<p>4. Targeted Area for Further Work</p>
	<p>5. Locality Planning Report</p>
	<p>A pack was provided for today's meeting.</p> <p>The Hubs are completing a Report Card. Ms. Hardy updated the group. The Report Card is for 2 purposes: 1. to provide a summary of progress and 2. To use as a tool to report back to the Partnership and other organisations. The report card highlights the purpose and responsibilities of the group using the Mark Friedman approach.</p> <p>A number of workshops have been held and report from most recent workshop is included in the pack. Purpose and responsibilities have been lifted from the Terms of Reference and Report Card is set out under 3 sections – What did we do?; How well did we do it?; Is anyone better off?</p>

Three main Outcomes were decided upon along with four underpinning Outcomes. Population Accountability and Performance Management have also been kept on the Action Plan. Further work is required on this piece of work.

A Summary Paper was provided re: Action Planning and work that still needs to be completed. The LPG Report is being set out using 3 high level Outcomes and mapping work is ongoing. A significant amount of information is still outstanding, i.e. re: work carried out by partner agencies such as the Belfast City Council information presented at last meeting. We need to pull together what everyone is doing set against population indicators.

Ms. Hardy advised members of the interactive tool available on CYPSP website re: indicators and drew attention to the paper provided today re: 'Outcomes and Indicators' which provides an example of the information available on website. Ms. Hardy gave a very detailed overview of the paper which includes a number of demographic profiles, birthing trends, BME population etc. A performance management tool is also available and everyone was encouraged to try this out. Training will also be available via Valerie Maxwell in October. Ms. Hardy ran through each Section and talked to the various indicators and trends under each Outcome. Ms. Walker agreed that the information was interesting. Mr. Largey added that the information was mostly top down but once Family Support Hubs were fully established, they will be able to feed info up and it can be trended.

There was considerable discussion re: the various indicators and trends on a page by page basis, in particular: percentage of mothers smoking; children with disabilities receiving DLA – various reasons for this; breastfeeding rates; school attendance and the critical differences between Wards; Belfast has highest rate on the Child Protection Register and Children into Care – Ms. Walker has asked Tommy Doherty for more profiling work re: LAC – this would be important from Trust perspective and should be integrated into the dataset; Dental registrations – on trend but still below average, some LPG's are also looking at dental figures; Crime, anti-social behaviour, income support and poverty; breastfeeding – quite a few Belfast areas in the top 10 for both the Worst and Best Wards. Ms. Hardy noted that there is some correlation between this information and the work of the Locality Planning Groups but that we will need guidance on what indication we should use as a strategic group. Ms. Andrews added that the LPG's look at things that are relevant to them at a local level.

Northern Outcomes Group has chosen Children with Disabilities as an overarching theme linked their Action Plan and Western Outcomes Groups has chosen Mental Health and Wellbeing. Belfast Outcomes Group have not yet decided their key theme.

Members were referred to the Outcomes Summary within the LPG Update paper provided for today's meeting. Ms. Walker felt these were useful but some were quite general. Ms. Hardy advised that information becomes very detailed further into the report and outlines the agreed local actions, resources, what has been done and what is underway. LPG's are tracking indicators also. Ms. Hardy advised that this group will need to take a more strategic approach and support the work of the LPGs. Ms. Walker asked, can we demonstrate on how we make a difference. Ms. Andrews feedback re: issues raised at her most recent LPG that the LPGs are not all working in

the same way, it was felt an overarching directive re: expectations and resource is required. She added that they need to ensure that LPG is distinctive and does not replicate work being completed by other local forums. Considerable discussion followed re: LPGs and choosing of a particular focus for the LPGs – identification of cross-cutting themes and gaps, maintaining engagement and interest of members, ensuring no duplication of work, supporting local groups particularly with loss of investment and funding, pressures re: less resources. Ms. Walker voiced concern re: the driving of this focus and also re: the danger of being too prescriptive and the implications. Ms. Andrews noted that this will be responsibility of CYPSP and that funding of DSC and EITP is from OFMDFM and suggested CYPSP liaise directly with OFMDFM at Policy level. This would mean funding may be received by people at local level to use for what is required. Ms. Hardy added that with regards LPG, it is clearly a bottom up approach.

Ms. Brennan added that she felt that this group should agree and refine agenda for LPGs. Ms. Walker added that this group could at least go to LPG and ask them to stay focussed on certain matters. Mr. Largey suggested getting 2 or 3 suggestions from Belfast Outcomes Group for the focus, i.e. giving expectation but not telling them what to do. Ms. Andrews suggested that LPG chairs should meet and agree key areas for focus and bring feedback to key partners.

Ms. Walker raised couple of issues re: Outcomes form: no timescales identified and very detailed. Ms. Hardy highlighted the timing issue re: the LPG Action Plan being completed and ready before the Outcomes Group Action Plan. Ms. Walker asked for the Action Plan from this group to be forwarded before next meeting.

Action: Ms. Hardy to tie down all discussed today and statistics before meeting with Locality Planning Groups.

Ms. McCooey enquired re: the gaps which can be targeted. Mr. Largey noted that if the agenda is narrowed, then gaps may be identified, e.g. resiliency. There was substantial discussion re: resiliency and ongoing BSP work and some felt it may be too broad a focus, BSP currently completing a resiliency toolkit. Mr. Morgan advised that their work will be different, they are proposing to look at locality based services and choose 1 service already being provided and will attempt to compile some of that information electronically. He gave an overview of what BSP are doing, their aims and advised re: proposal to set up individual meetings with all members re: what they are doing.

Ms. Walker stated that she believed resiliency is too wide a theme. Ms. Hardy suggested it is the work of the Outcomes Group to narrow down from what we know re: local issues and channel. Mr. Boyle also suggested Chairs of LPGs are involved in narrowing down.

Ms. Walker recapped the conversation and outlined the proposal – The Locality Planning Groups feel that they require more direction re: focus. Key indicators are causing concerns in some areas. Belfast Outcome Group Actions require being much clearer and focussed with links to both the LPGs and BSP.

Action: After much discussion, it was agreed that Ms. Brennan would

	<p>organise for the 2 community reps to meet with the LPG Chairs, to discuss, decide and pull information together re: key areas that require a focus, from their perspectives, they would put forward to inform the Action Plan and bring back feedback to meeting on 6th October.</p> <p>Action: Ms. Hardy to narrow down Outcomes Group actions and bring back to meeting on 6th October.</p> <p>Action: Ms. Hardy to meet with Education Authority re: what they are doing, to ensure they are linked to discussions and agreement re: framework at next meeting.</p> <p>Action: All members to forward feedback re: Report Card to Anne Hardy.</p>
	<p>6. Regional Hub Scorecard</p> <p>Mr. Largey gave an update. 61 families were referred in last 6 to 8 weeks to the 6 Hubs. Numbers are increasing. 5 Hubs are currently only open to core partners and are going live, Belfast Trust will be issuing letters in due course and will also organise a launch event for end September / October. 4 will commence in next four weeks.</p> <p>The Lead Body for Outer North will not be continuing after August 2015.</p> <p>There was no application for Central North and a decision was taken in consultation with HSCB to amalgamate the Outer North and Central North Hub areas which will span a much larger geographical area. Meeting took place last week, timeline outlined, applications open next Monday and closing noon 18th September, Panel is scheduled for end of September. Ms. Walker noted that in reality, there will only be 6 months funding left and this was the key driver to make this decision without full consultation.</p> <p>Ms. Walker advised that EITP Workstream 3 feedback was provided at recent HSCB Children's Services Improvement Board (CSIB) Meeting, she raised the issue re: the commencement of new EITP projects when funding was still not confirmed for Hubs past March 2016. Maurice Leeson is to prepare a paper for CSIB re: ways forward.</p> <p>Mr. Largey confirmed that all groups have been informed that their contracts will only run to March 2016. Ms. Brennan advised of potential partnership implications, may impact on Locality Planning and local communities. Ms. Walker advised that thought is required re: how to put these issues forward formally and that impact will need to be demonstrated before evaluation can take place.</p> <p>Action: Ms. Walker to continue to raise these issues regionally.</p> <p>Action: Mr. Largey to circulate services booklets once finalised.</p>
	<p>7. Any Other Business</p> <p>Ms. McCooley had tabled two items.</p> <p><u>Childcare Strategy</u> – This was launched by OFMDFM this summer. Closing date is 13th November. Details are available on OFMDFM website. Office is</p>

currently in transition period – Children’s Services are moving to Department of Education. There is very little funding attached. Mr. Largey enquired if there will be a composite Outcomes Group response but Ms. McCooey advised that each organisation will complete their own individual response. LPG’s may be able to identify gaps in childcare and identify local need.

Action: Roisin McCooey to share link and brief to members and highlight areas from discussions here.

SureStart Review – This was out in the summer and received mixed responses and over a 5 month period.

Action: Ms. McCooey will share the review and circulate to members.

It will go to Department of Education who will be setting up Steering Group re: the recommendations. There had been issues re: coverage, access to services, governance, committee structures. A number of working groups have already begun to bring forward the recommendations. Mr. Boyle felt this was interesting but opens up certain risks re: managing in a targeted way. Mr. Largey noted the anxiety that recurrent core resource reflects pressures.

Ms. McCooey circulated Baby Day Booklets for information.

8. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 6 th October 2015	10.00 a.m.	LORAG, Shaftesbury Community & Recreation Centre, 97 Balfour Avenue, Belfast, BT7 2EW
Tuesday 15 th December 2015	10.00 a.m.	Tbc