

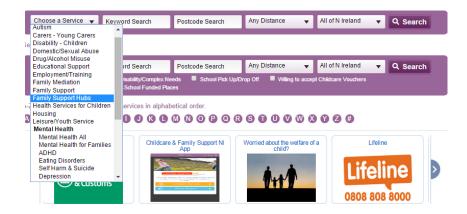
**April 2016** 

## <u>Different Ways to find Information on Family Support NI Website</u>

There are various ways to find information on <a href="https://www.familysupportni.gov.uk">www.familysupportni.gov.uk</a>.

## **Family Support Services**

This section provides information on all aspects of Family Support. Services are listed by category



If the type of support service you are looking for is not included in the 'Choose a Service' section, you can use the 'Keyword Search' option to search for key words like 'Bereavement' or 'Parenting'.

The keyword search can also be used to quickly find contact details like a telephone number or email address. Simply input a contact name and details for the relevant service will be displayed.

Childcare Providers can be searched for in a similar way – Type of providers can be searched by Type / Postcode / District Council :-



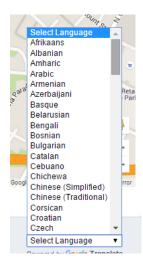
If you want to quickly check that a childcare provider is registered you should input their name at the Keyword Search on the Childcare Services section.

<u>Please note</u> HMRC use information on this register/website to validate whether a childcare provider is <u>registered</u> with a Health and Social Trust. HMRC will not approve Tax Free Childcare payment until registration of childcare provider is confirmed.

## **Translation of Information**

If you are working with young people/families who do not have English as their first language, you can have the search results translated into a range of languages by selecting the 'Select Language' option at the bottom of the page.

Various options of services available can be printed off in their own language and given to the person concerned for consideration with their partner or family.



If you have any queries or need any help to locate a Family Support service, please do not hesitate to contact us.

Email info@familysupportni.gov.uk or call 0845 600 6483

Helen O'Neill, Communications Manager, Health and Social Care Board on 028 9536 1004 or via email helen.oneill@hscni.net

DOWNLOAD our FREE APP. Search for 'FSNI' on Google Play, App Store, Windows or Kindle









