



Minute of Western Area Outcomes Group
held on 27 April 2016
Strabane Enterprise Agency

Present:

- Mr Kieran Downey, Director of Women & Children's Services [Chair]
- Mrs Ann McDuff, Assistant Director [Community & Public Health]
- Mr Paul Sweeney, Extern
- Ms Orla Conway, Omagh Women's Aid
- Ms Muriel Bailey, Director of Parents Helpline & Counselling Service, Parenting NI
- Ms Cathy McCloskey, Early Years Organisation
- Ms Cathy Mullan, Public Health Agency
- Ms Linda Watson, Caw/Nelson Drive Community Association
- Mr Ivor Morton, PSNI
- Mr Mustapha Ben Hassine, Barnardos
- Ms Bernie Tierney, Children's Services Manager, Action for Children
- Ms Colleen Heaney, Youth Justice Agency
- Ms Marie McGale, MENCAP
- Ms Kat Healy, NICEM
- Mrs Anne Hardy, Children's Services Planning Officer, HSCB
- Ms Una Casey, Children's Services Planning Business Support Manager, HSCB

In attendance:

- Mrs Priscilla Magee, Action for Children
- Mrs Bronagh Donnelly, Action for Children
- Mrs Margaret Ferris, Assistant Business Manager, Western Trust
- Ms Elaine Forrest, Personal Assistant, Western Trust

1	<p>Apologies</p> <ul style="list-style-type: none"> Mrs Monica MacIntyre, Department of Social Development Ms Michelle McCabe, Lifestart Mr Eamon O'Kane, Local Commissioning Group Ms Avril McAllister, Northern Ireland Housing Executive Mr Gerry Conway, Health & Social Care Board Ms Nicola Topping, Education Authority Ms Helen Harley, Derry City Council
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2	<p>Notes of Previous Meeting held on 24 February 2016 Minutes of 24 February 2016 to be amended to read Mr Paul Sweeney, Extern, in the list of members present.</p>
3	<p>Matters Arising</p> <p>Service Improvement Mapping Workshop Mr Downey advised that the Service Improvement Mapping workshop aimed at improving services for children and young people effected by drugs and alcohol planned for April 2016 had been postponed. He said organisations were currently competing for funding and when funding sources were identified, the workshop would be taken forward. Ms Mullan acknowledged that this was a challenge and said she would be happy to participate and provide updated contacts etc. Mr Downey said there was a need to understand the infrastructure and confirmed there were huge pressures on all services, but said it would be important that a mapping exercise would be completed. Mrs McDuff said it would be helpful to keep in mind the following tiers – prevention, intervention, treatment.</p> <p>Ms Mullan advised that the Western Drugs and Alcohol Team was to be reinstated and advised that this group could take forward some of the issues raised by the Outcomes Group. She said new services were embedding, but there was a need to look at monitoring tools and pathways.</p> <p>Walking on Eggshells Programme – Parenting NI Ms Bailey reported that Parenting NI had secured funding to deliver a programme entitled “Walking on Eggshells” over the next five years which would be rolled out to all Trusts in Northern Ireland. She said the programme would support parents who were experiencing child to parent violence and help decrease and stop the violence using the Non Violence Resistance Approach. Ms Bailey advised that the programme was targeted at mothers, due to the funding source, but Parenting NI were keen to receive referrals for fathers. Mr Downey and Ms Heaney acknowledged that this was a growing area of concern and would enable parents to put strategies in place with their child.</p> <p>Ms Bailey advised that the nine week programme had commenced in Belfast and she would keep members apprised of developments.</p> <p>Syrian Refugees Update Mr Downey reported that 13 families [57 people in total] were coming to two welcome centres in Belfast later this month and would undergo an initial screening process. He said three Trust staff [Social Worker, Health Visitor and Nurse] would form part of the initial screening process before the families travelled to Derry on 4 May 2016 where they would be allocated accommodation in the community. Mr Downey advised that many of the adults had been in the Syrian army and had witnessed trauma. He advised that there would be a range of challenges for the families and said community and voluntary organisations would play a huge role in the early days</p>

	<p>and said he hoped the local community would respond positively to the refugees. Mr Downey advised that further refugees were expected every eight weeks. He said he was the lead Director in this exercise and that Mr Kevin Duffy, who had recently been appointed as Head of Service for Family Support, was the lead contact for the Syrian Families and that Mr Duffy would also join the Outcomes Group in his new post.</p> <p>Mr Hassine reported on the excellent work previously undertaken by key workers in Belfast who would provide intensive support to the families for the first twelve weeks of their stay in NI. He distributed a copy of the outline of their support role – emotional, education/work, community integration, housing, health and safety, social and independence. He advised that language/interpretation would be a huge challenge as the families all spoke Arabic.</p> <p>Mr Sweeney reported that he had met with some of the Hubs as they would be the first port of call for access to universal services.</p>
	<p>Presentation - Children’s Services Planning</p> <p>Mr Downey welcomed Ms Annie Clarke, Children’s Services Planning Information Officer, to the meeting. Ms Clarke detailed the available information on the CYPSP website and distributed an analysis from the performance profile presentation and the NI Monitoring Report for 2014/15 “How are Children and Young People in NI doing?”.</p> <p>Ms Clarke reported that the information on the website supported local knowledge, which could be used to evidence need and help inform decision making in Trust areas. She said information against indicators detailed current value, the NI average, baseline, trend and performance. Ms Clarke said information could be extracted by ward level and all indicators could be tracked per ward.</p> <p>Mr Sweeey and Ms Tierney said this information would be really useful for Hubs and that it should be kept as a standing item for discussion with them. Mrs Magee said herself and Mrs Donnelly would discuss this with staff in the Hubs. Ms Clarke said she was having discussions with Ms Helen Dunn, Regional Hub Co-ordinator, to see if information from the Hubs could be incorporated in the system.</p> <p>Ms Clarke asked members to contact her if they had any queries on the information contained in the report and offered to provide a workshop if members would like more knowledge of analysing the information in more detail.</p>
4	<p>Update from Locality Planning Groups</p> <p>Members noted the update report on the Locality Planning Groups. Mrs Hardy said there was still an opportunity to influence the new Children & Young People’s Strategy and that Ms June Wilkinson, OFM/DFM, had attended some Outcomes Groups meeting to inform on this work.</p> <p>Ms Heaney said legal highs continued to be a growing issue of concern, as detailed</p>

	<p>in Mrs Magee and Mrs Donnelly’s update report. Mr Downey said the Outcomes Group needed to consider what could be done. He said the group also needed to consider how to engage better with young people to promote youth participation.</p> <p>Mr Downey advised that locality planning arrangements would change slightly in the future as Mrs Magee and Mrs Donnelly would be joining the Western Health and Social Care Trust and would report to Mr Kevin Duffy, the newly appointed Head of Service for Family Support, which would ensure good connections.</p>
5	<p>Early Intervention Updates</p> <p>Pioneering Communities Mrs McDuff reported on several meetings the Trust had held with staff from WAVE regarding the establishment of a Pioneering Community. She said the area had to have a population of 50,000 – 60,000 and information was currently being collated in relation to ward options in Derry and Strabane and she thanked members who had assisted to date. Mrs McDuff reported that staff from WAVE were planning to come to the Trust again to meet with key staff and were keen to take forward this new initiative. She said WAVE had a community and voluntary sector process which hadn’t been shared with the Trust yet, so there was a need to use the time with them productively.</p> <p>Interreg V Funding – CAWT Bid Mr Downey advised that the CAWT bid for funding to set up early intervention programmes to build resilience in border areas had been well received and had progressed to stage two for Interreg V funding with additional questions in the business case posed and answered. He reported that a strong application had been made and a decision was expected in June 2016.</p> <p>Infant Mental Health Week 4 – 10 June 2016 Mr Downey advised that the Locality Planning Groups and Hubs were planning a range of events during Infant Mental Health Week from 4 – 10 June 2016 to promote the nurturing of babies and children in the early years and to inform parents of the services that were available in their areas. Mrs Magee advised of two events entitled “Vein of Love” which were awareness raising mornings where nail artists had kindly agreed to paint the ring fingernail of customers, in blue or pink, in two local supermarkets. Mrs Magee advised that this was to highlight the “Vena Amoris”, Latin for the “Vein of Love” which runs from the ring finger to the heart and this in turn would raise awareness of the key messages:-</p> <ul style="list-style-type: none"> ➤ No smoking or drinking during pregnancy. ➤ Breastfeed your baby. ➤ Read a story to your child. ➤ Give your child lots of love, affection and praise. ➤ Have fun and play with your child. <p>Mrs McDuff said the Trust would target nurseries and playgroups during Infant</p>

	<p>Mental Health Week to ensure they received the published posters and booklets, ensure that the website was up-to-date and said one of the five key messages would be sent out each day.</p> <p>Ms McCloskey offered to include information on Infant Mental Health week on the Early Years Organisation’s facebook and twitter accounts to help promote the events.</p> <p>Mr Downey advised that the Trust were looking at how to recalibrate the key messages over the course of the year and advised that a group of middle managers in the Trust had been tasked with developing this brief as part of their management programme.</p>
	<p>Presentation - E-Safety</p> <p>Mr Downey welcomed Ms Sonia Montgomery, Assistant Manager, Health Improvement Department, and Ms Debbie Greaves, Social Services Learning, Development and Governance Team, to the meeting.</p> <p>Ms Greaves said everyone needed to have a balanced approach to the internet and many parents wished to be more confident with the internet as there was a real disconnection between most parents and young people. She said parents needed to have natural conversations with their children about the online world. She said 75% of 11-15 year olds owned a smartphone or tablet and there was direct link between screen time and emotional wellbeing and reported a 41% increase in children self harming, which was a huge challenge, with increased contacts to Childline.</p> <p>Ms Montgomery reported that cyber bullying now took place 24 x 7 via mobile or smart phones, social networking sites such as Facebook/Twitter/Instagram, and via gaming consoles. She reported that in 2014/15 cyber bullying was mentioned in 4,011 Childline counseling sessions and that NI had the highest suicide rate for 10 to 14 year olds for 2013/14.</p> <p>Ms Montgomery advised that the Western E-Safety Steering Group were working closely with the Safeguarding Board for NI E-Safety Group, the NI Anti Bullying Forum and the NSPCC to ensure a joined up approach to cyber bullying.</p> <p>Ms Montgomery encouraged members to available of the Health Improvement’s “Staying Safe Online” training and agreed to forward to Ms Forrest for email distribution to members. Mr Hassine asked if there were a large enough group of staff requiring training, would Ms Montgomery consider delivering it directly to the organization. Ms Montgomery agreed to consider this if there was a large number of staff requiring training.</p> <p>Mr Morton, Ms Montgomery and Ms Greaves withdrew from the meeting.</p>
6	<p>Change of Member NICEM</p> <p>Mr Downey welcomed Ms Kat Healy earlier in the meeting who had replaced</p>

	Mr Max Petrushkin from NICEM on the Outcomes Group.
7	<p>Partnership Planning Workshop held on 9 February 2016</p> <p>Mr Downey shared with members the summary report from Ms Anne McMurray following the Partnership Planning workshop on 9 February 2016 and thanked everyone who had attended. Mr Downey said it would be important to take forward the recommendations and agree inter partnership Memorandums of Understanding regarding roles and responsibilities between the partnerships to create organisational accountability. He reported that the Western Area Outcomes Group were the first Outcomes Group to link with the other partnerships and said this had the potential of becoming an annual partnership networking event.</p>
8	<p>Infant Mental Health Week, 4 – 10 June 2016</p> <p>As discussed under agenda item 5.</p>
9	<p>Presentation to CYPSP on 20 April 2016</p> <p>Members noted receipt of the presentation which Mr Paul Morgan, Director of the Southern Trust, gave to the Children and Young People’s Strategic Partnership on 20 April 2016, on behalf of all the Directors of Social Work to inform and update on linkages and structures in the Outcomes Groups. Mrs Hardy advised that the presentation detailing current work was well received by the CYPSP.</p>
10	<p>Final Evaluation Report “Now You’re Talking” – Early Intervention Speech and Language Project for Bump-3’s</p> <p>Members noted receipt of the final evaluation report from Ms Annabelle Ferguson on the “Now You’re Talking – Early Intervention Speech and Language Project for Bump-3’s”, which had been funded by the Outcomes Group. Mr Downey said the full report detailed the benefits of the programme which had shaped itself around the needs of children with excellent outcomes.</p>
11	<p>Youth Participation Proposal</p> <p>Item deferred to next meeting. Mr Downey to prepare a proposal for members for the next meeting.</p>
12	<p>Safeguarding</p> <p>As discussed as part of the E-Safety presentation.</p> <p>Mr Downey said there was a need to fully understand the safeguarding challenges of a multi cultural society e.g., Female Genital Mutilation [FMG], honour based violence, arranged marriages etc, and Safeguarding this would remain a standing item on the agenda for future meetings.</p>
13	<p>CYPSP Think Family Sub Group/Hidden Harm</p> <p>Mr Downey updated members on the work currently ongoing within Trusts in respect of Think Family. There are identified “Champions” across both Family & Child Care and Mental Health Directorates to promote the nurturing of relationships and the</p>

	importance of Think Family.
14	<p>Any Other Business</p> <p>Retirement of Members Mr Downey noted that it was Mrs Hardy and Mr Conway's last meeting before they retired in May from the Health and Social Care Board. Unfortunately, Mr Conway was unable to attend today's meeting. Mr Downey thanked Mrs Hardy for her attendance and commitment to the Outcomes Group. Mr Downey wished them both good health and happiness in their forthcoming retirements.</p>
15	<p>Date, Time and Venue of Next Meeting 29 June 2016 at 10.00 am in the Conference Room, Strabane Enterprise Agency.</p>