

Marie Cavanagh

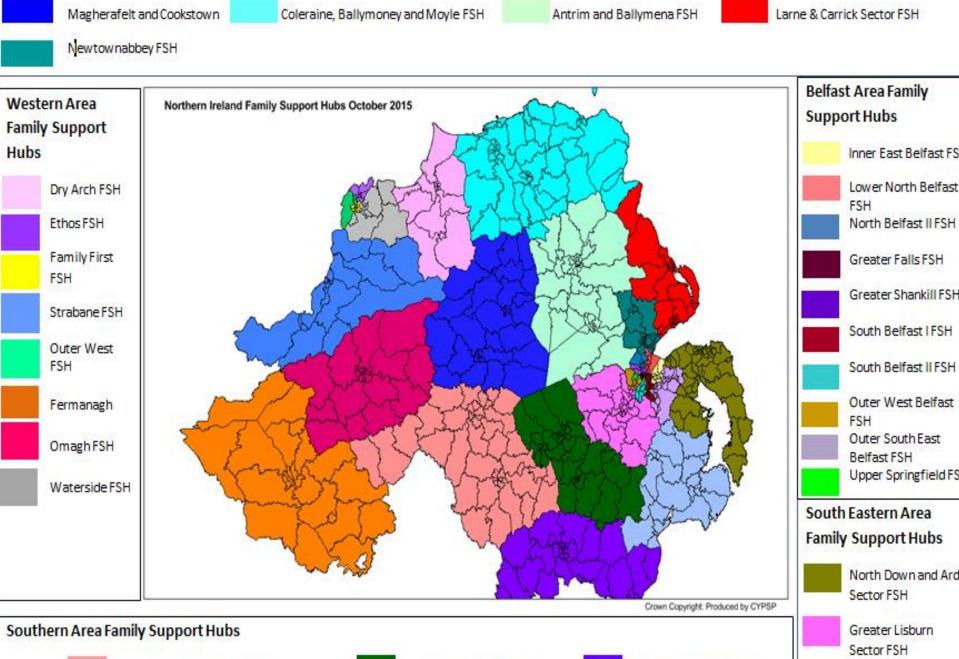
LORAG management committee SouthBelfastOne September 6 wild life

"Hubs Link Families to Family Support Services"

FAMILY SUPPORT HUBS Current Position

Helen Dunn Regional Family Support Hub Coordinator Health and Social Care Board









Down Sector FSH

Monitoring and review process

Statistical returns – report card

- Each area reports on the number of families
- Who made the referral
- Types of issues families experience
- Range of services families were referred on to
- Outcomes
- Service provider on-line questionnaire Service user study Family Samples

SCIE Review





Regional Report Card

Number of Families Refered 1600 1471 1400 1187 1200 964 900 1000 800 600 400 200 0

Q2

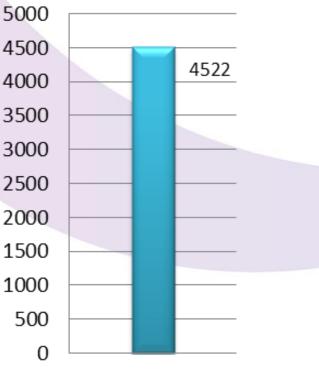
Q1

Children & Young People's Strategic Partnership

Q3

Q4

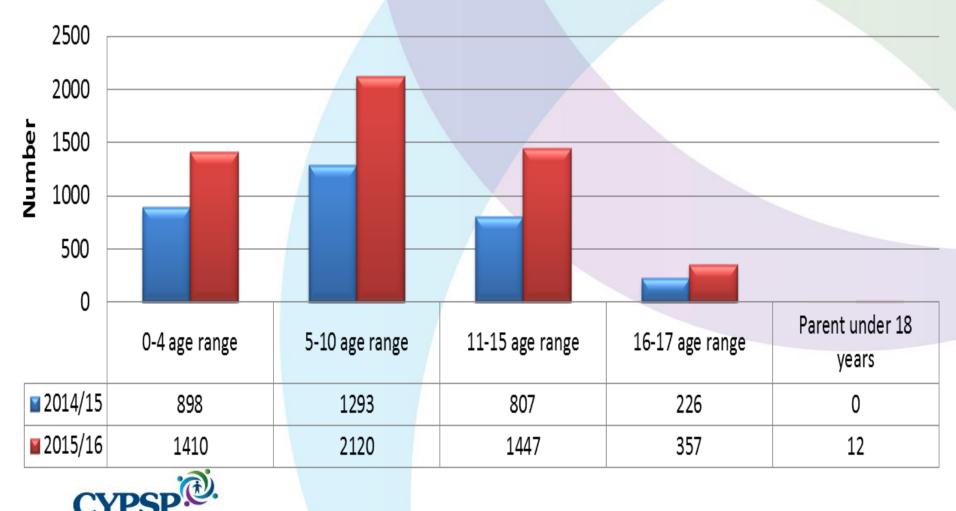
Total Families Referred



Q1-Q4

Regional Report Card

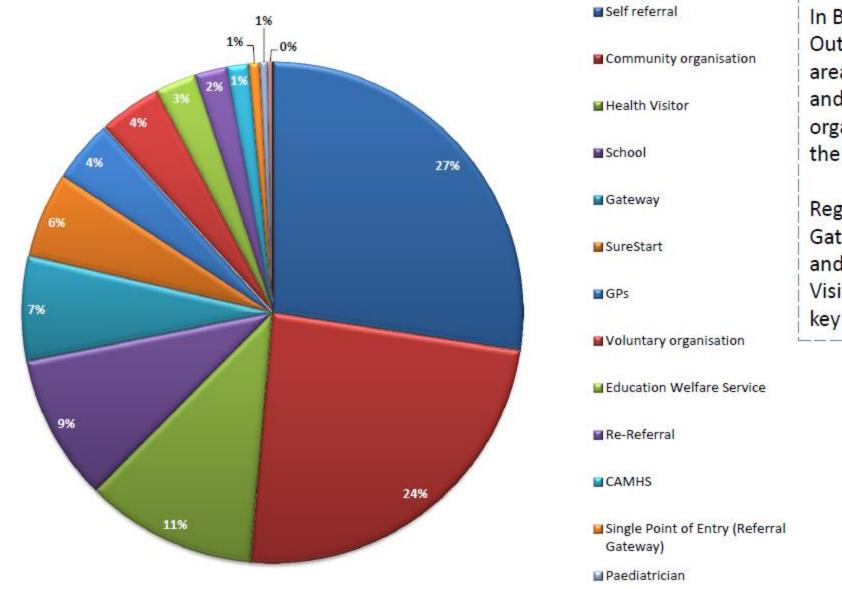
Total Children Referred by Cumulative year (2014/15 - 2015/16)



Children & Young People's Strategic Partnership

How well did we do it cont'd?

Performance Measure 8: Total Percentage of Referrals by Referral Agency - 2015/16



In Belfast Outcomes Gr area self refe and commun organisations the key refer

Regionally Gateway Tear and Health Visiting are th key referrers.

10 Standards

- Self assessment tool
- Reflective practice
- Understanding, reflecting and working together
- Each question explored by the group
- Debate the strengths and weaknesses in their locality
- A score is agreed baseline to begin with self score on a 1-10 scale
- Representatives form a development plan
- Prioritise agree actions and establish an action plan
- Agree a time frame review in 6 months and score again in 12 months



Service Provider and Service User Feedback

"In all my years of working in various services I have to conclude that the Hubs are the best example of partnership working I have ever encountered. They truly represent collaborative working for the child and family who are always at the centre. The networking and development of strong links with other agencies has been extremely beneficial and have resulted in many joint ventures and further collaborative working. The fact that the number of selfreferrals have increased is testament to the increased awareness of the Hubs and the needs of children and their families within the community." Team Co-ordinator (Statutory Sector)

I was referred to the duty team by the PSNI because of Domestic Violence. I was relieved I wasn't going to need a social worker but I knew I needed some kind of support. The hub was the perfect option and I felt in control of what services I could take up and decline. (mother)

The SCIE Review of F.S Hubs

The Hubs are an intrinsic part of the continuum of services for families, and it would be difficult to imagine the landscape of children's services without the Family Support Hubs



CONTACT US

For further information about Family Support Hubs get in touch with

Helen Dunn Regional Coordinator of Family Support Hubs <u>Helen.dunn@hscni.net</u>

> <u>02895362619</u> 07833717936

Kelly Maxwell

South Belfast Locality Planning Chair

SouthBelfastOne Supporting better family life

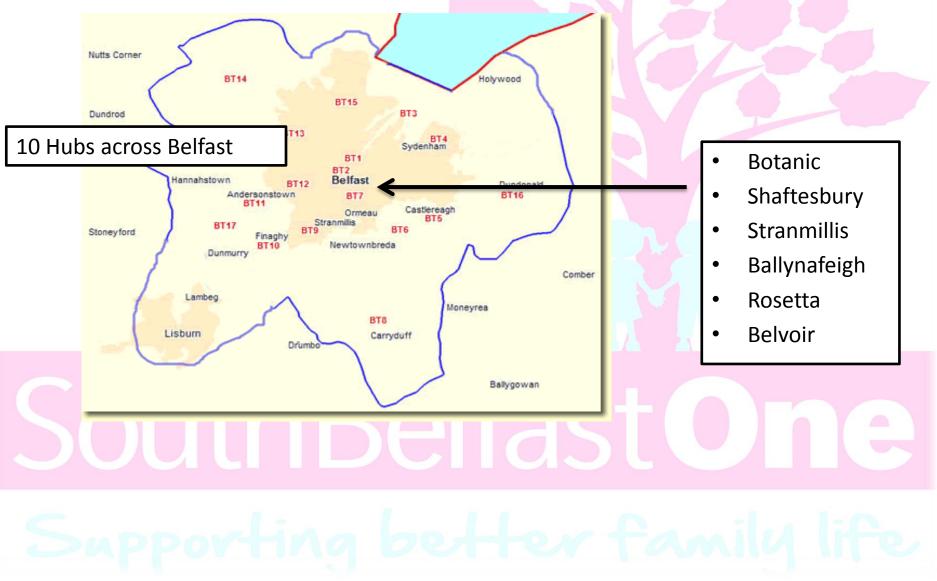


Natasha Brennan Family Support Hub Co –Ordinator

SouthBelfastOne

Supporting better family life

Belfast Family Support Hub Network



What we set out to do

- Better co –ordination of services
- Better understanding and knowledge of local services
- Partnership building
- Multi agency working
- Inform Outcomes Group priorities

What has been achieved

- Outcomes group commissioning of services £500,000 to support hub referrals
- EISS services linked directly to 5 hub areas in Belfast
- Free training/capacity building for hub members Designated officer, Neglect, Effective supervision, policy development
- Hub data/need will inform next round of Outcomes group funding

Genuine partnership with Belfast Trust statutory providers – Health visiting, CAMHS, Gateway

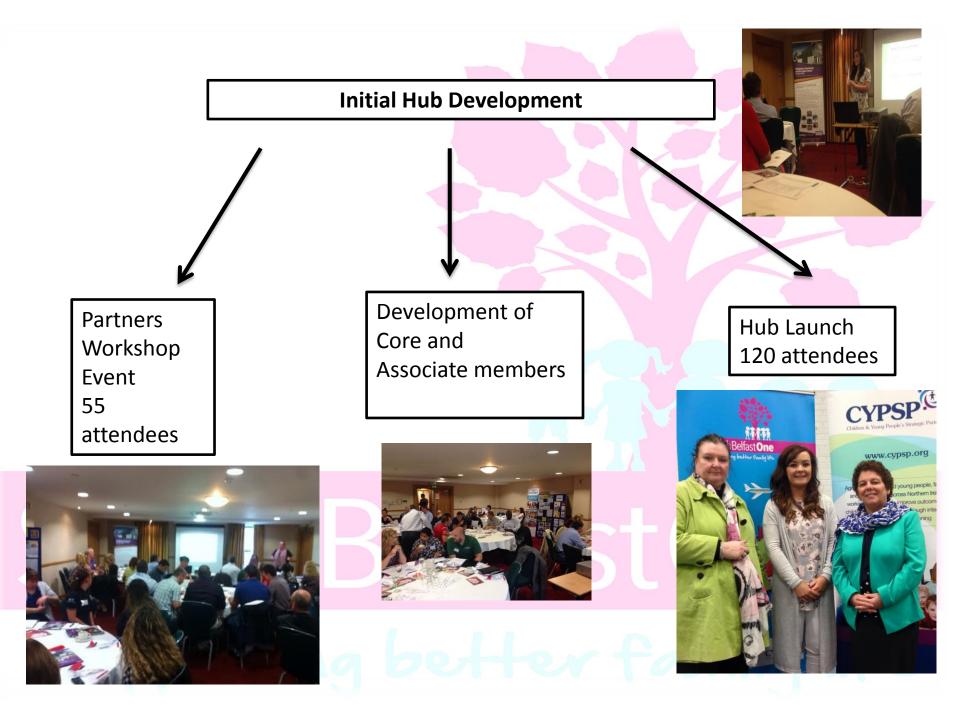
Services Linked to Hubs – South Belfast

- Over 100 packages per year of Home visit support for families with children 4-18 years old (3 providers)
- Over 50 packages of 1-1 support for children and young people 4-18 years old (3 providers)
- 6 weeks home support childcare for children with disabilities
- Play therapy packages for children 4-11 yrs old

. . .

• Parent programmes: Dealing with challenging behaviour, positive parenting,

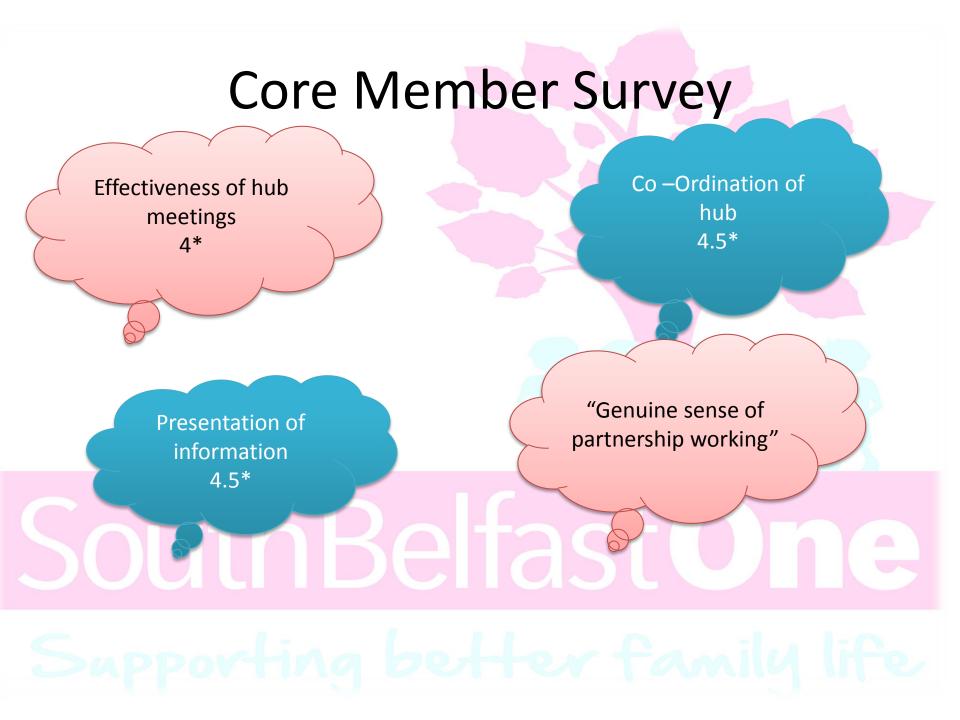
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January 2015 – September 2016

- 20 Meetings
- Hub action Plan developed
- 14 Core members
- 52 Associate member organisations

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Development Action Plan

4 Key elements

Community engagement with the hub

> 52 community organisations are members

 57 Referrals from community groups Educational Engagement with the hub

EWO representation on core hub 32 Referrals from schools / EWO

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Family Engagement with the hub

- 69 self referrals from families
- 84% of families completing service/services

Statutory services engagement with the hub (other than education)

Representation at core hub meetings:

- CAMHS
- Gateway Social Services
- Health visiting

Action Plan: Next Steps

Community engagement with the hub

- Outreach sessions in each community
- Outreach clinics in communities/ organisations areas once per month
- Meetings with all local churches
- Build more community based membership on core hub

Educational Engagement with the hub

- Engage with all secondary schools
- Presentations to teachers (meetings)
- Presentation to South Belfast principals forum / extended schools cluster

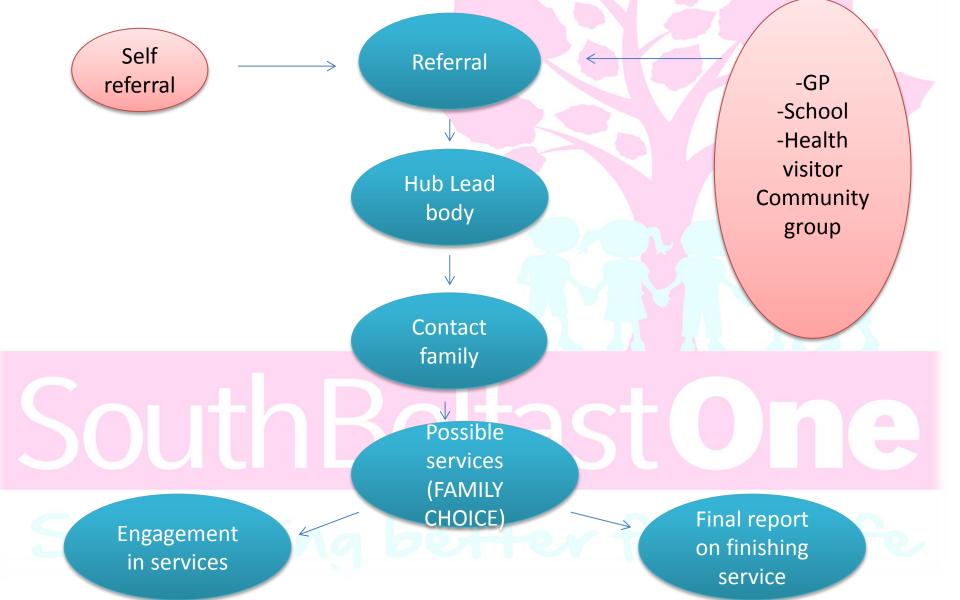
Family Engagement with the hub

- Survey for feedback from families on all aspects of hub service
- Promoting self referral for families in GP services / community organisations / schools / churches

Statutory services engagement with the hub (other than education)

- Meeting and engagement with Autism Intervention Team
- Meetings with practice managers in all GP services
- Housing associations and NIHE as members

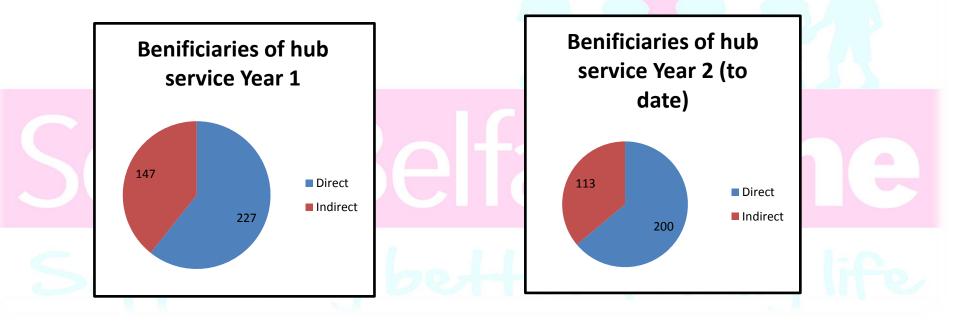
How does it work for families?





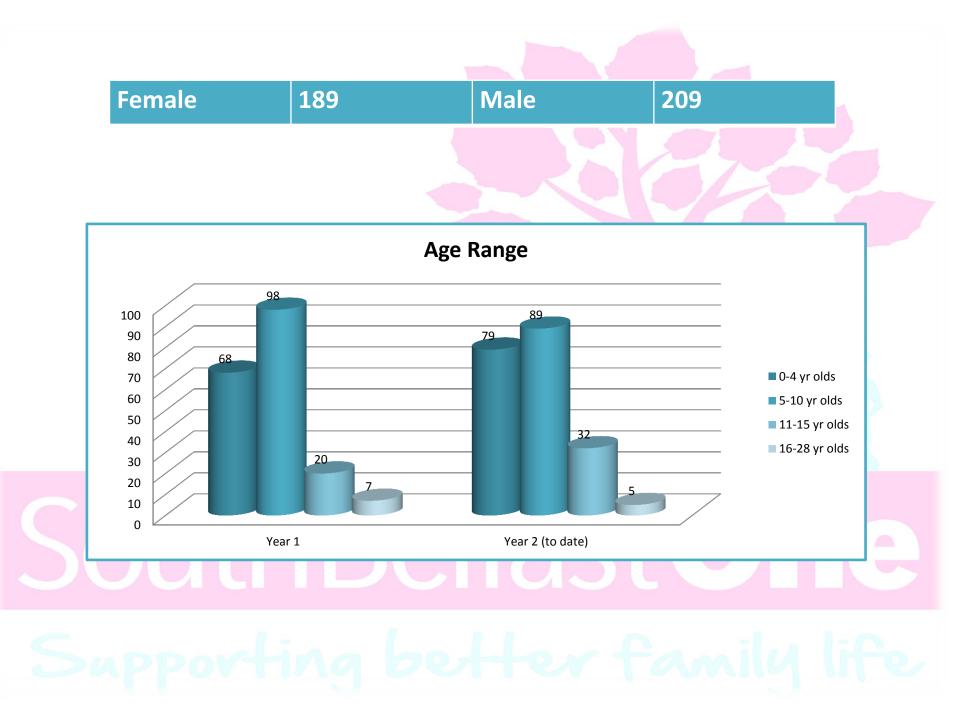
Total Referrals Received :256

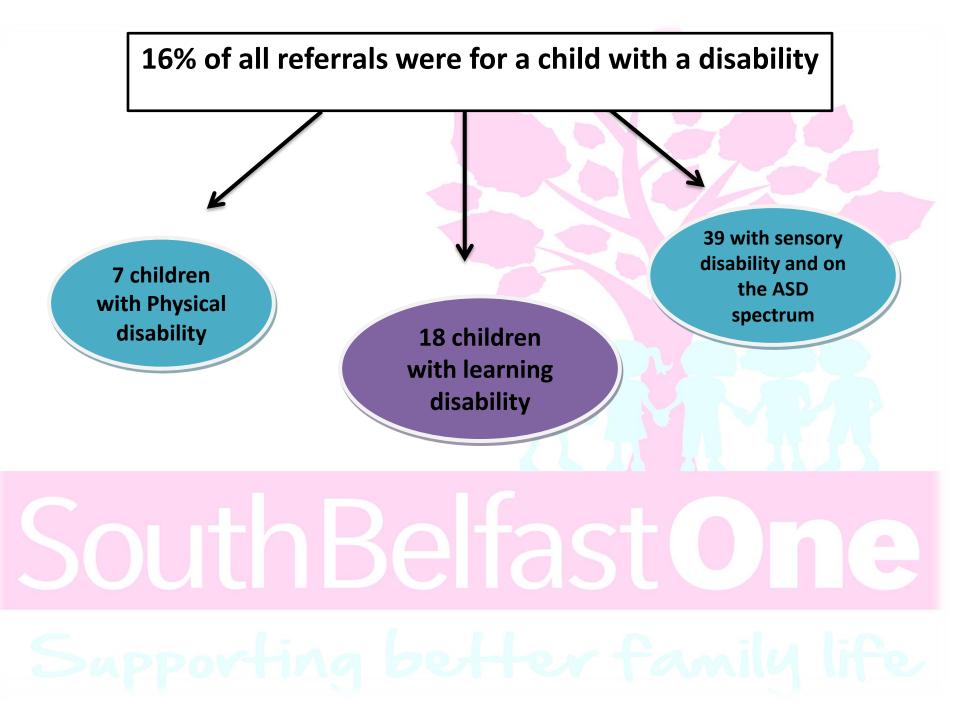
	Year 1	Year 2 (January – August)	
	148	108	
Total no. of referrals taking up a service	147	97	
Average no. of referrals per month	10	15	



	Botanic	Shaftesbury	Ballnafeigh	Stranmillis	Rosetta	Minnowburn
Year	32	36	20	9	26	25
1						
Year	26	27	11	11	14	19
2						
Total	58	63	31	20	35	44

	GP	Gateway Social services	Health visitor	Health professional	Community organisation	Self referral	School	Education welfare officer	
 Year 1	4	30	24	3	30	39	14	4	
Year 2	7	9	20	1	27	30	12	2	
Total	11	39	44	4	46	69	26	6	





Referral Trends

Reason For Referral	Total Amount of Referrals
Emotional and behaviour support primary school child	49
1-1 Support primary school child	36
Emotional and behaviour support preschool child	27
Behaviour support for parents	25
Practical support	25
Family breakdown	20
At risk behaviour/ support post primary	15
Anxiety/stress for children 5-14 years old	15
Housing/ homelessness	
	13
Finanical assistance /advocacy	11

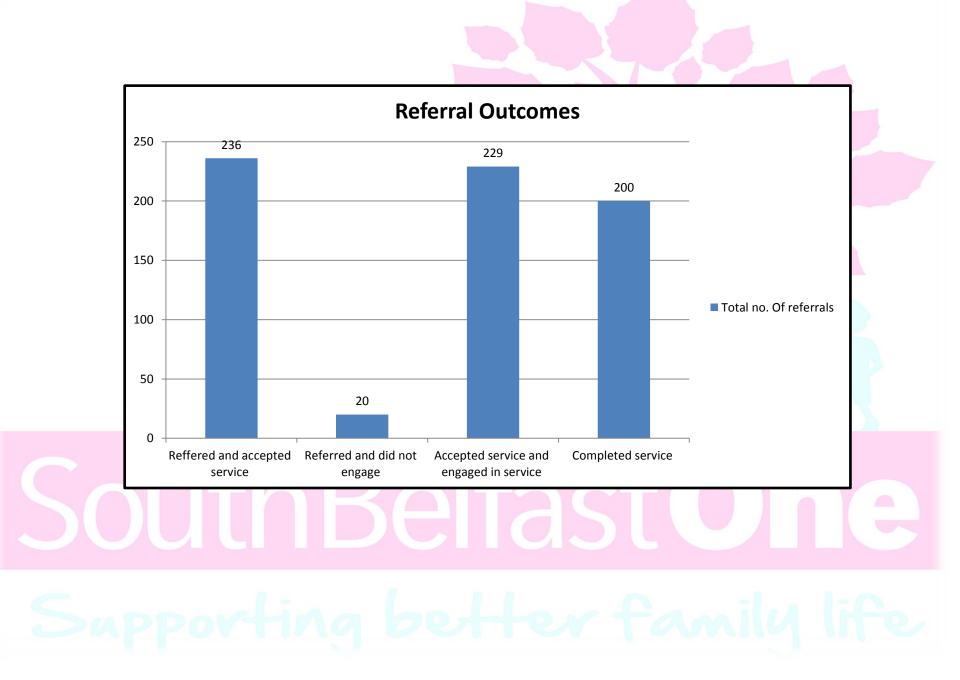
Top Trends

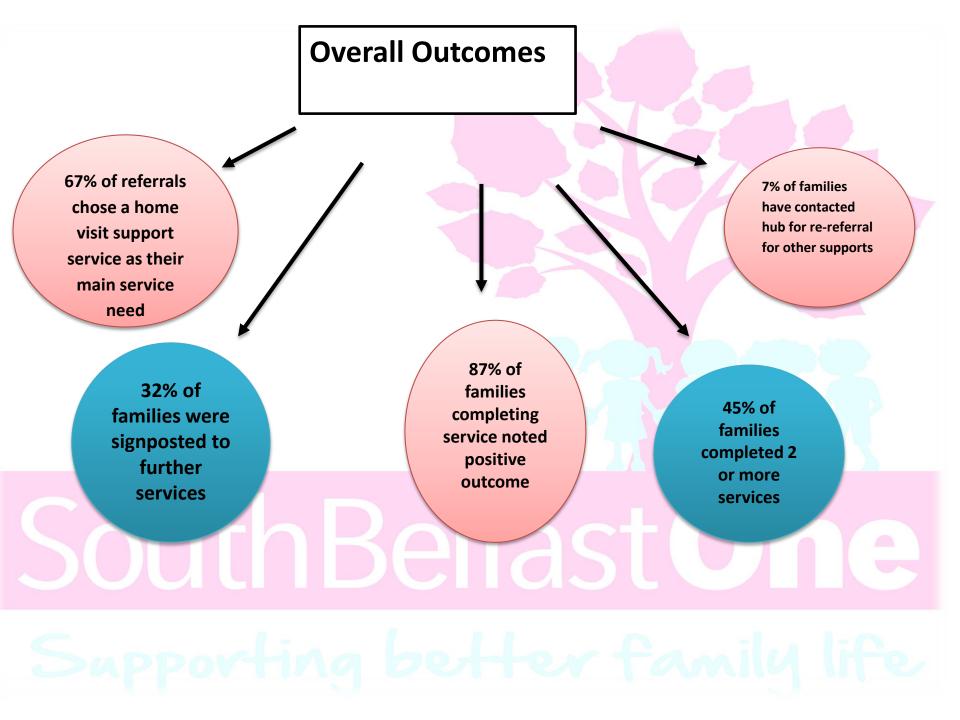
- Top reasons for referral were for primary school children making 33% overall referral
- 45% of overall referral was for behaviour issues

 47% of children/young people referred for behaviour issues were on waiting list for ASD Assessment

Rising Trends

- Practical support for families Furniture, food etc
- Stress/anxiety issues in children aged 4-14 years old
- Housing support homelessness, unsuitable accommodation, families living in NAS accommodation
- Support for families who have no recourse to public funds





Next Steps

- Addressing Needs Gaps In services
- Sustaining services
- Capacity building
- Promotion and development

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CYPSP Children & Young People's Strategic Partnership

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Gerard Rice	Chair / LORAG
Allison Breadon	Belvoir ASD Support Group
Lisa McClure	Belvoir ASD Support Group
Clare Skelton	Princes Trust
Brian Armstrong	South Belfast Alternatives
Debbie Hammill	South Belfast Alternatives
Joan Henderson	SOLAS
Heather Orr	SOLAS
Denis Long	RRCANI
Ruth Young	Now Group
Darren Spence	Ballnafeigh Community Development Association
Grainne McHugh	South Belfast Surestart
Lesley McMaster	Early Intervention Service – NIACRO
Anita Duff	EA South Belfast Detached Team – YOUTH
Peter McCann	GEMS NI
Ciaran McKervey	CAMHS
Damian Mullholland	Gateway Social Services
Debbie Sterritt	Health visiting
Sadie Reid	LORAG

Question and Answer

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