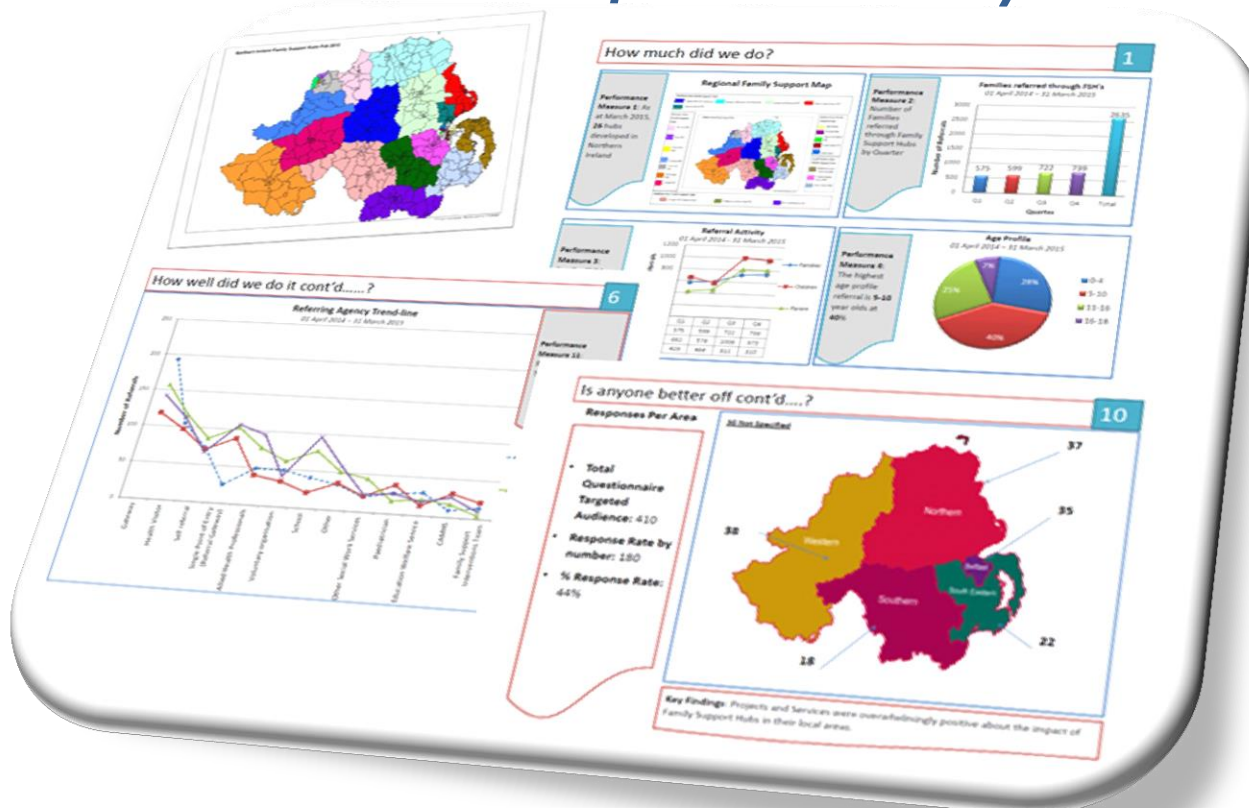


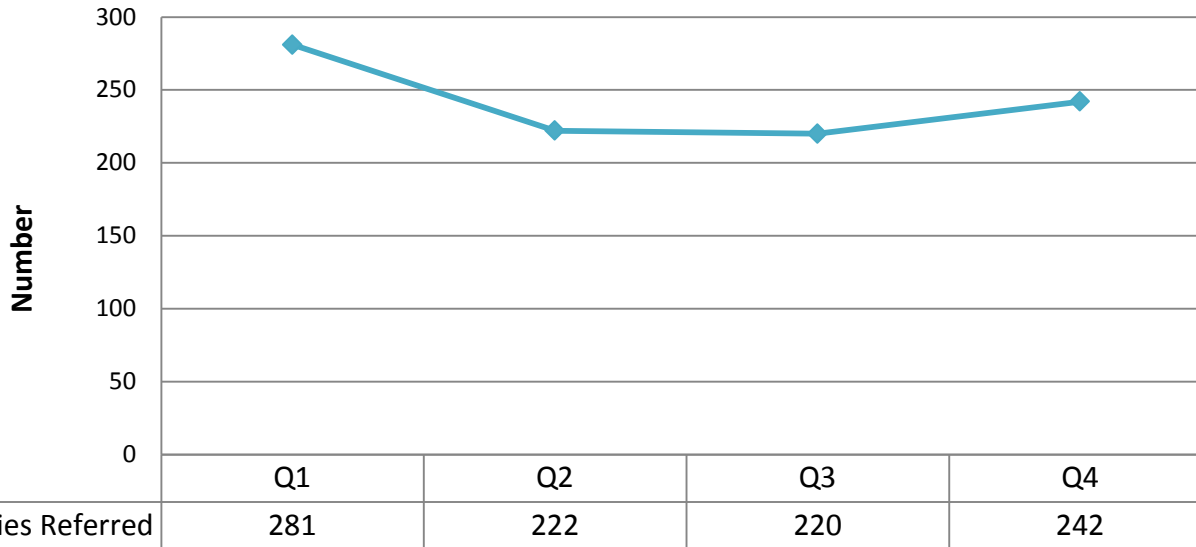
# SEHSCT Family Support Hubs Report Card

*Annual Report Card 2015/16*



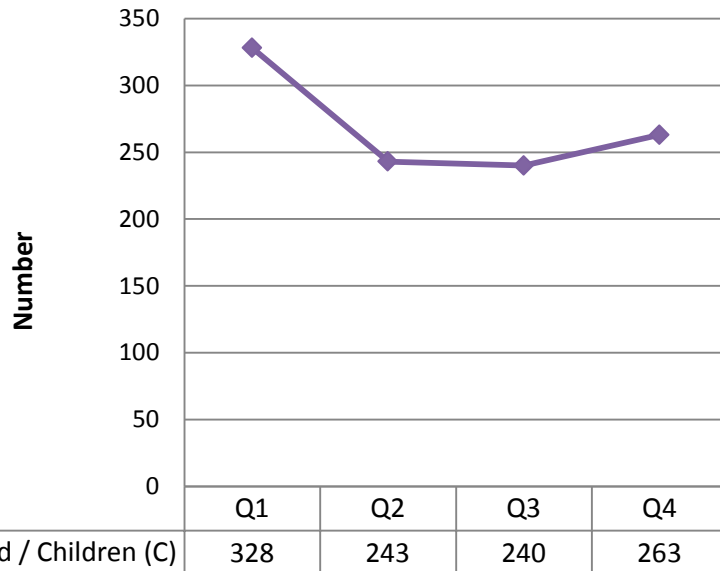
# How much did we do?

## Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs 2015/16

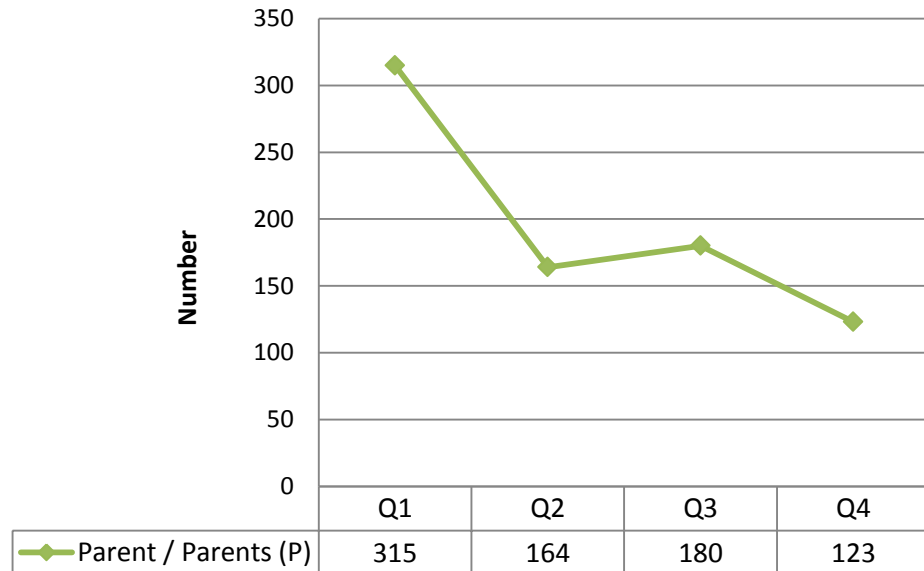


Throughout 2015/16 there were **965** families referred through family support hubs this is an increase of **163** families from last years total of **802**.

### Number of Children referred 2015/16

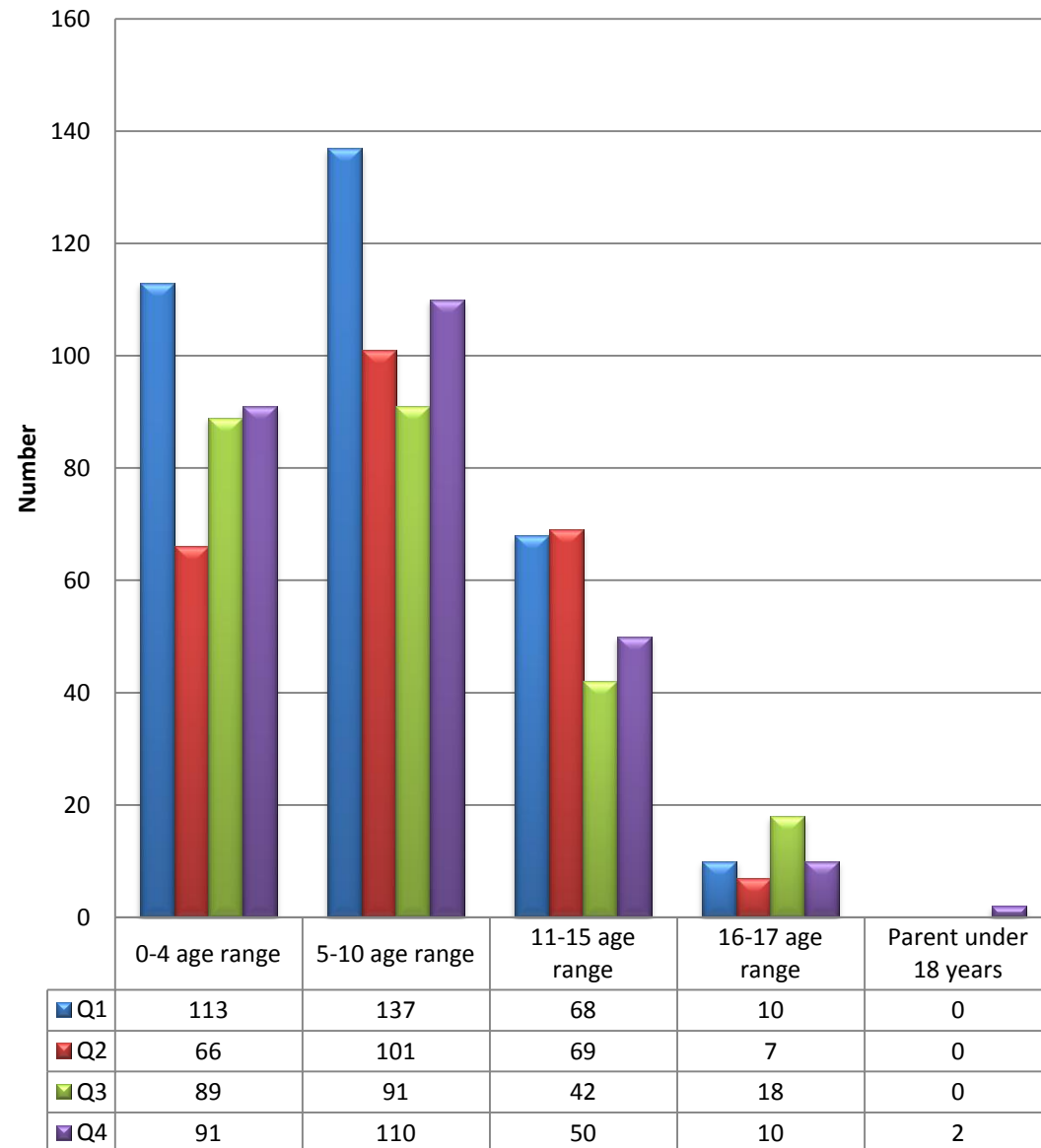


### Number of Parents referred 2015/16

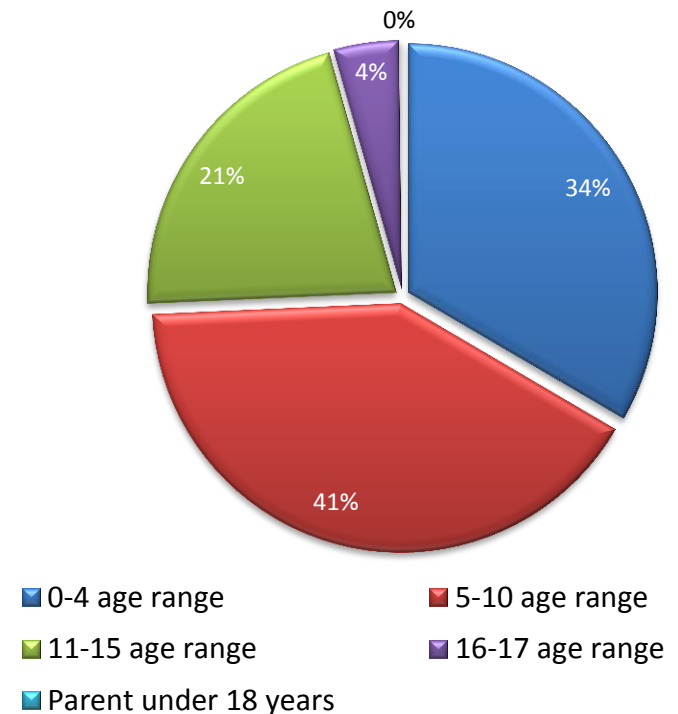


# How much did we do cont'd...?

## Performance Measure 2: Children referred by age profile 2015/16



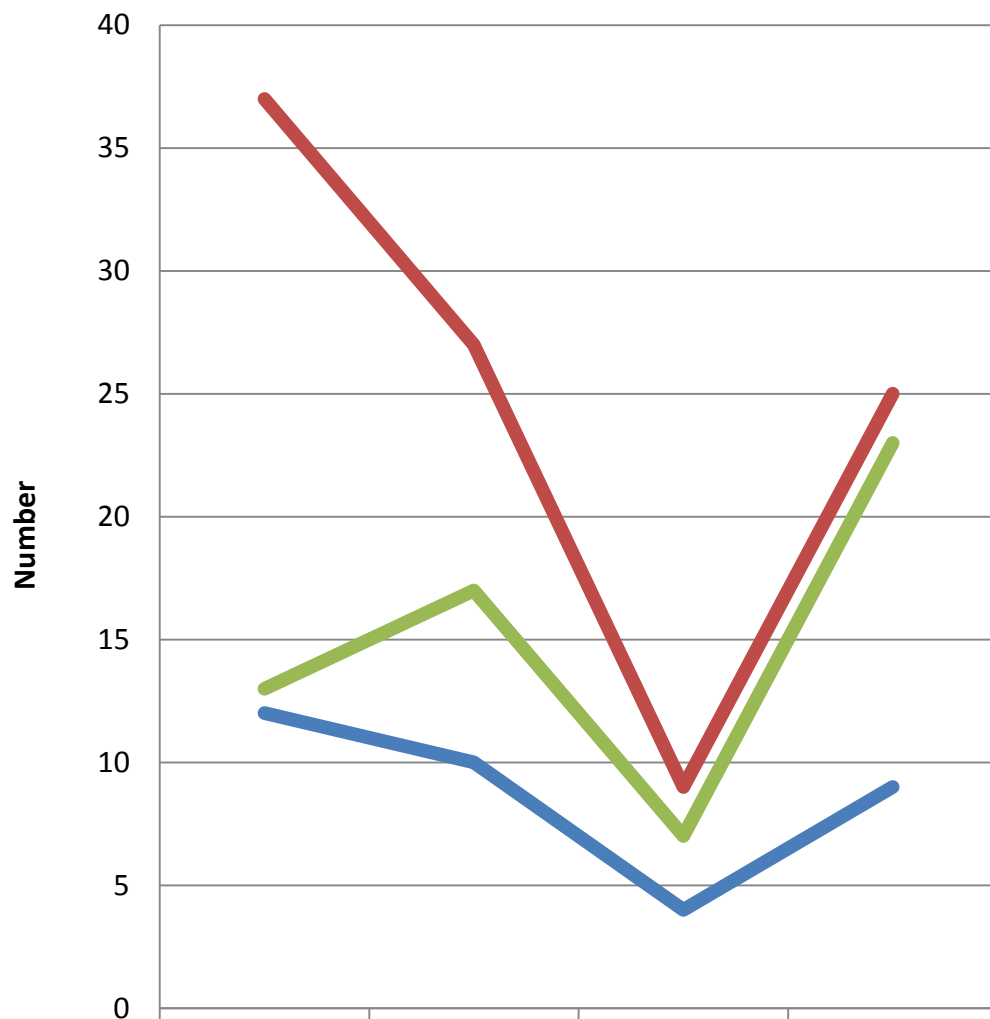
## Percentage of Children Referred by Age Profile



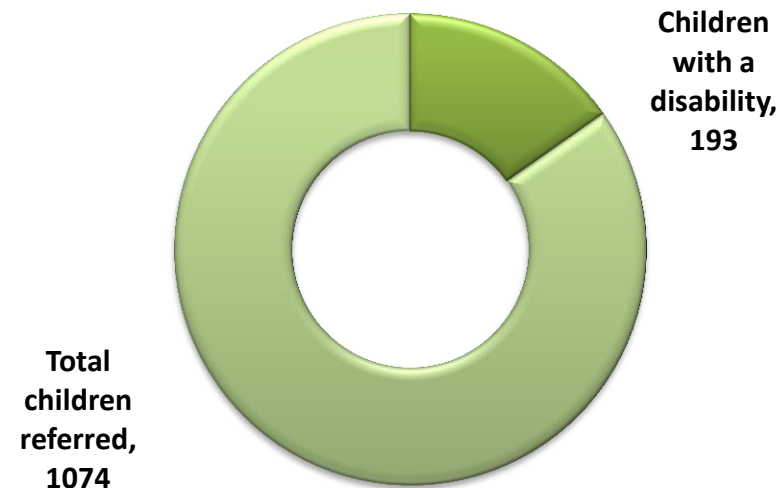
Age **5-10** profile has consistently been the highest throughout 2015/16 within SEHSCT, however referrals for this age group have fallen with 4% fewer referrals than in 2014/15. The older age ranges including **11-15** age group and the **16-18** age group have seen an increase in referrals from 2014/15.

# How much did we do cont'd....?

## Performance Measure 3: Children with a disability referred -2015/16



Cumulative Total Children referred with a disability  
2015/16



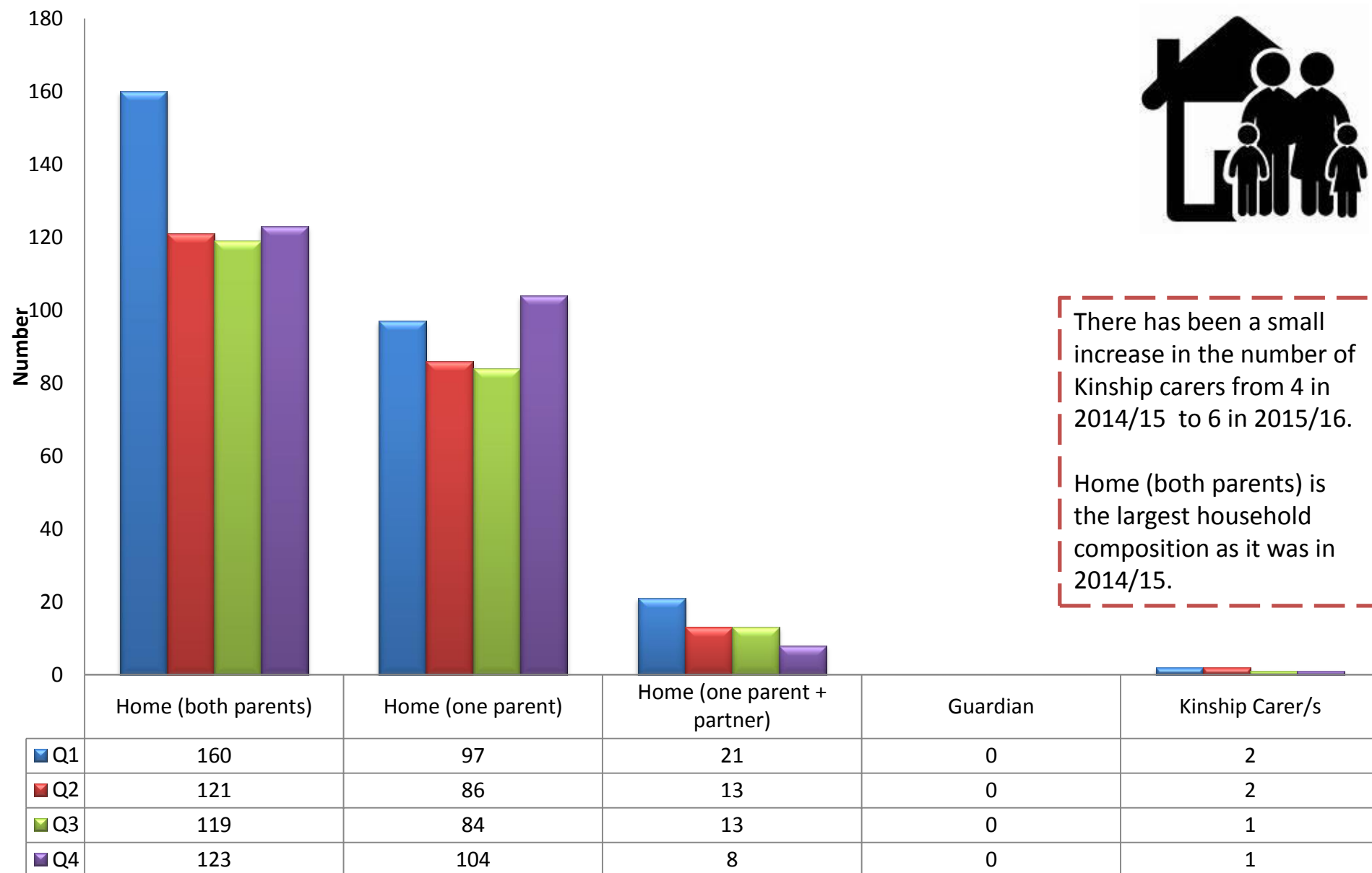
In 2015/16, Children with a **learning disability** had the highest number of referrals throughout the South Eastern area.



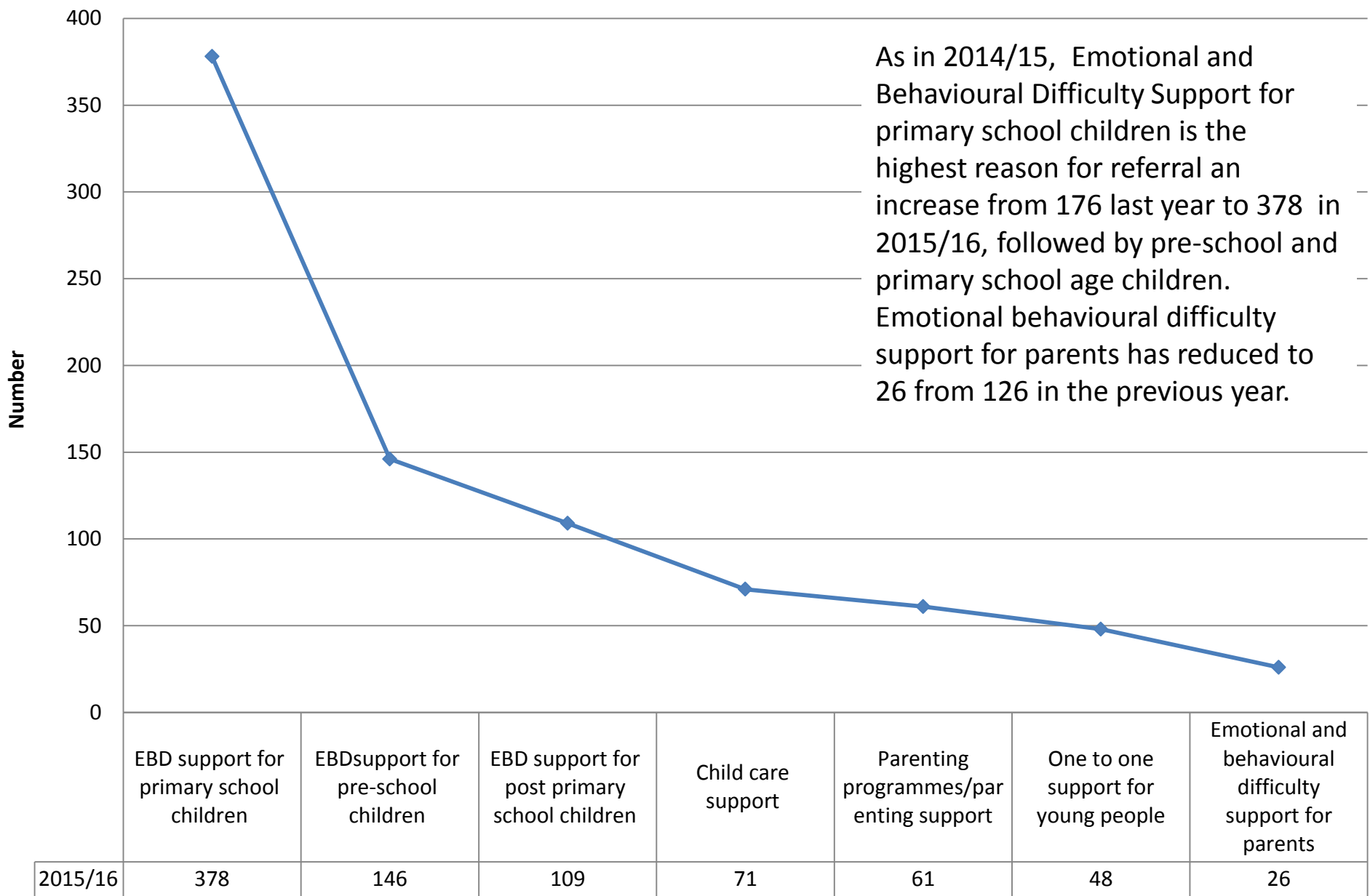
	Q1	Q2	Q3	Q4
Physical	12	10	4	9
Learning	37	27	9	25
Sensory	13	17	7	23

# How much did we do? cont'd

## Performance Measure 4: Household Composition - 2015/16

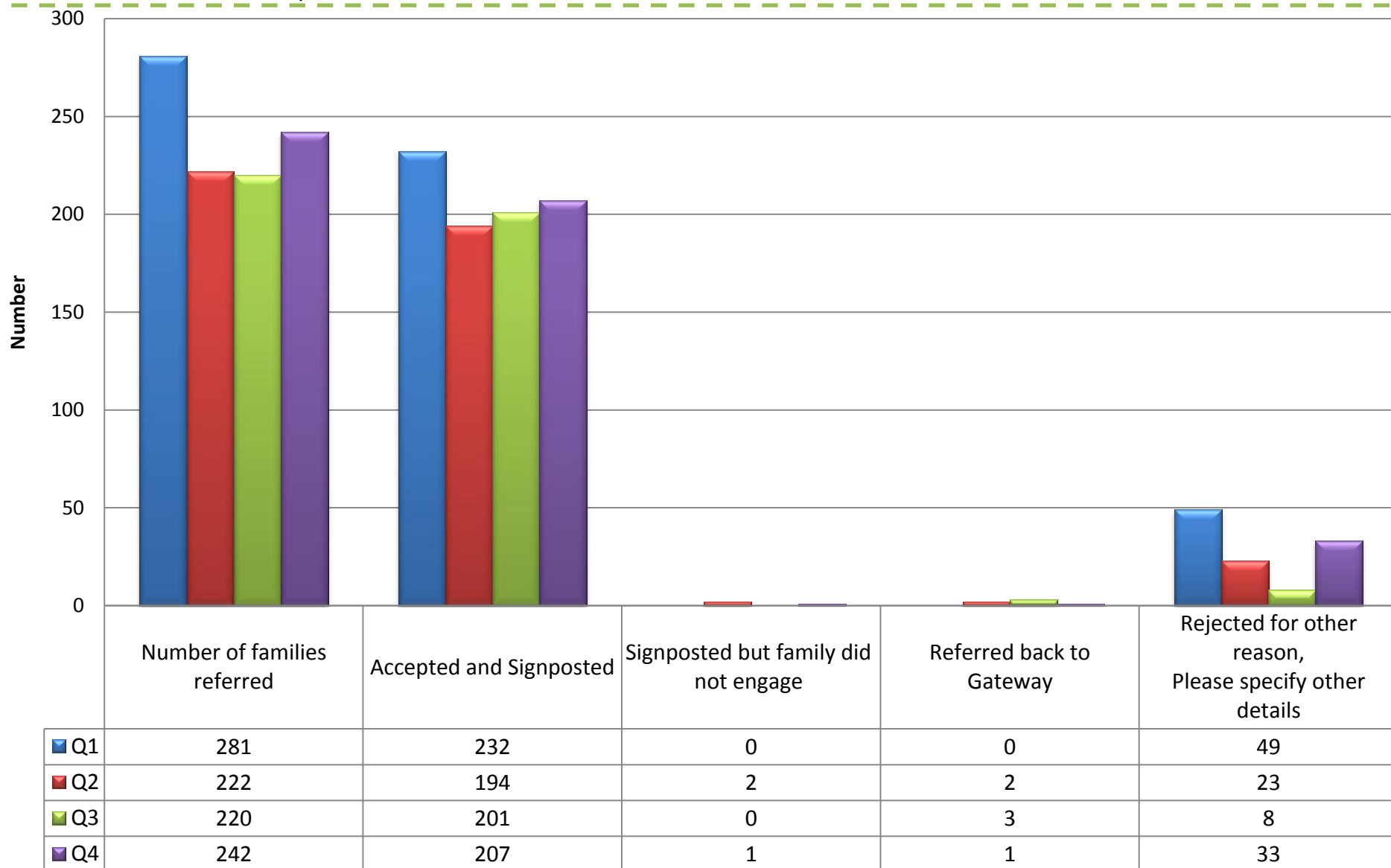


Performance Measure 5: Main Presenting Reasons for Referral - 2015/16



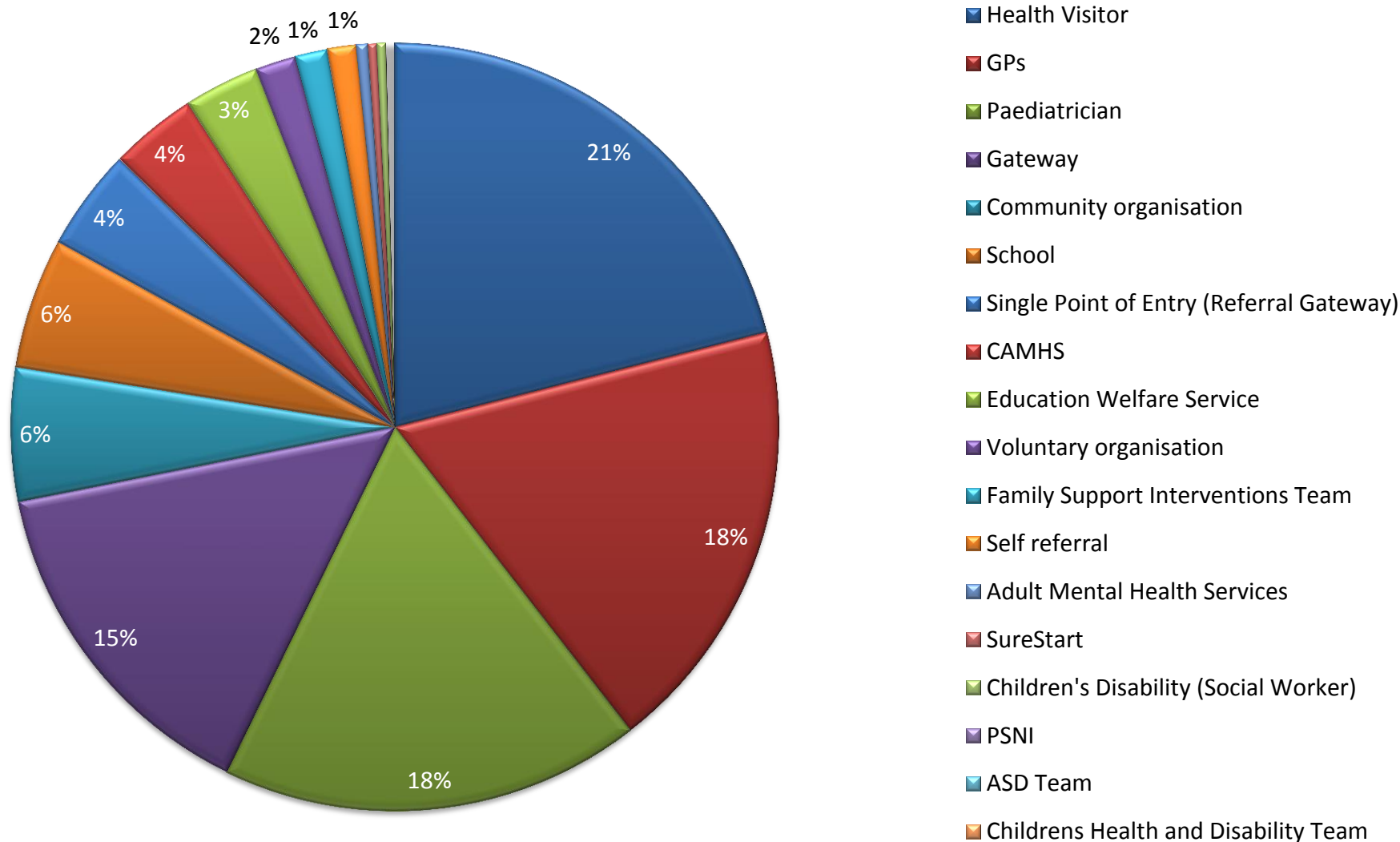
# How well did we do it?

## Performance Measure 6: Families Referred that were Accepted & Signposted, Referred to Gateway or Other Reasons for Outcome of Referral -2015/16



# How well did we do it? cont'd

## Performance Measure 8: Total Percentage of Referrals by Referral Agency -2015/16



The largest referrer over the past two years was Health Visitors although this has reduced from 30% of the total referrals in 2014/15 to 21% in 2015/16. Referrals from GPs have increased from 8% to 18%. Gateway have also increased from 10% to 15%, as have schools from 3% to 6%.



# How well did we do it? cont'd

## Performance Measure 10: 10 Standards (2015/16)

**Standard 1.** Working in PARTNERSHIP is an integral part of Family Support.  
Partnership includes children, families, professionals and communities

**Standard 2.** Family Support Interventions are NEEDS LED  
(and provide the minimum intervention required)

**Standard 3.** Family Support requires a clear focus on the WISHES, FEELINGS, SAFETY AND WELL-BEING OF CHILDREN

**Standard 4.** Family Support services reflect a STRENGTHS BASED perspective,  
which is mindful of resilience as a characteristic of many children and families lives

**Standard 5.** Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing,  
setting and changing needs, and can incorporate both child protection and out of home  
care

**Standard 6.** Family Support promotes the view that effective interventions are those that  
STRENGTHEN INFORMAL SUPPORT NETWORKS

**Standard 7.** Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS  
are facilitated

**Standard 8.** INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING,  
DELIVERY AND EVALUATION of family support services in practised on an on-going basis

**Standard 9.** Services aim to PROMOTE SOCIAL INCLUSION and address  
issues around ethnicity, disability and urban/rural communities

**Standard 10.** MEASURES OF SUCCESS are built into services to demonstrate that  
interventions result in improved outcomes for service users, and facilitate quality  
assurance and best practice

All Hubs within the SE Trust have implemented the 10 standards and are working on action plans to improve the delivery of Hubs in each of the areas.



## Family Samples

### Family A:

Mum is very happy with child's progress. She went on school trip without any concern, which was a big achievement. Mum said she felt child is back to being her old self again.

### Family B:

Mother felt the service very valuable as she was finding it difficult coping with the fact that her son was going through the assessment process for autism. Also her husband had problems with alcohol and she valued the emotional support as she had limited family support.

### Family C:

Mum stated work was brilliant and had such positive energy. She said "worker has made such a difference. I was in turmoil and losing faith in myself as a parent. Worker was so reassuring and made such a difference to family life"

### Family D:

Parent stated she was unaware of any other services that could have helped her. Didn't know that the Family Support Hub even existed before referral but her daughter had been greatly helped by the service provided.