

Early Intervention Support Service

Regional Quarterly Report Card No 2

EISS

**The Early Intervention
Support Service**

**for families with children
between
0 and 18 years old**



WHAT IS THE EARLY INTERVENTION SUPPORT SERVICE?

The Early Intervention Transformation Programme (EITP) is delivered as part of the Delivering Social Change agenda in partnership with Atlantic Philanthropies. It represents a new joined up working and funding across five Government Departments to drive through initiatives which will have a significant impact on outcomes for families with children 0-18 years old. As part of EITP a new Early Intervention Support Service (EISS) is being established in five areas across Northern Ireland. The aim of the EISS is to support families when difficulties arise before they need involvement with statutory services. The EISS will deliver and coordinate person centred, evidence based, early intervention for families with children 0-18 years old within Tier 2 of the Hardiker Model.



Data presented- 01 July 2016 – 30 Sept 2016



**Northern Ireland
Executive**

www.northernireland.gov.uk

DELIVERING SOCIAL CHANGE

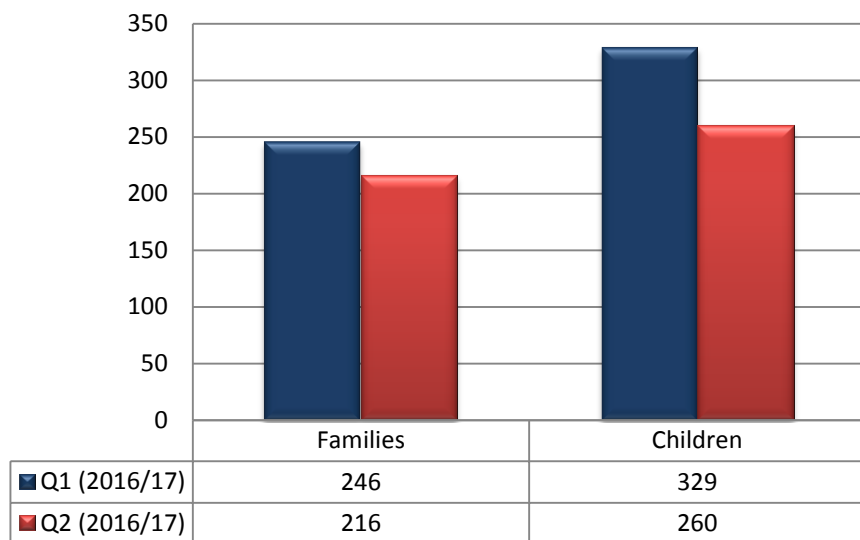


**Early Intervention
Transformation Programme**

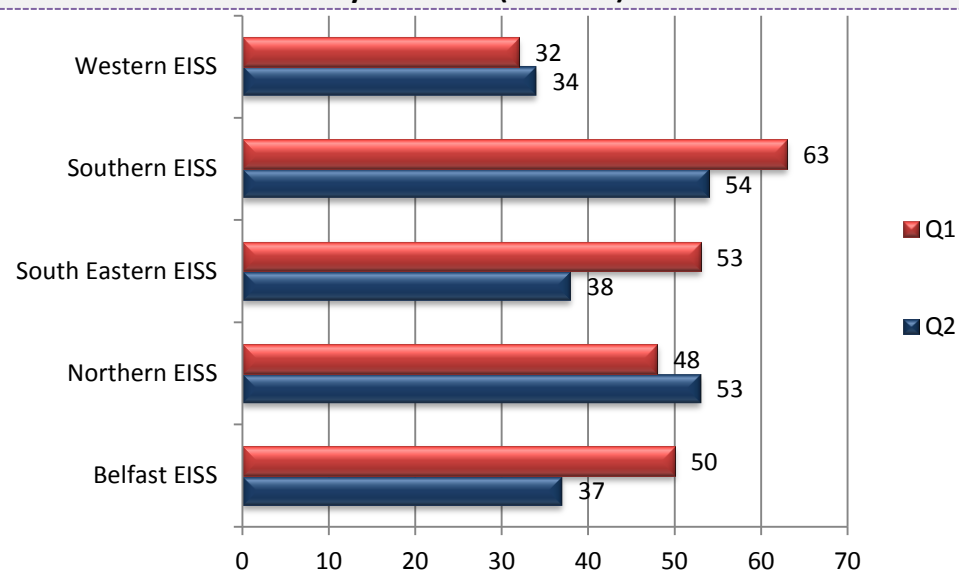
The
ATLANTIC
Philanthropies

How much did Regional EISS do?

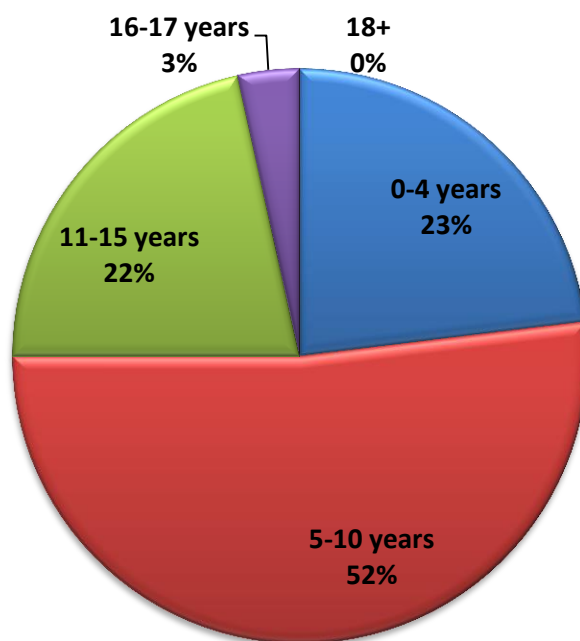
PM1- No of Families, Children Referred through EISS



PM2a – No of referrals by EISS area (Families)



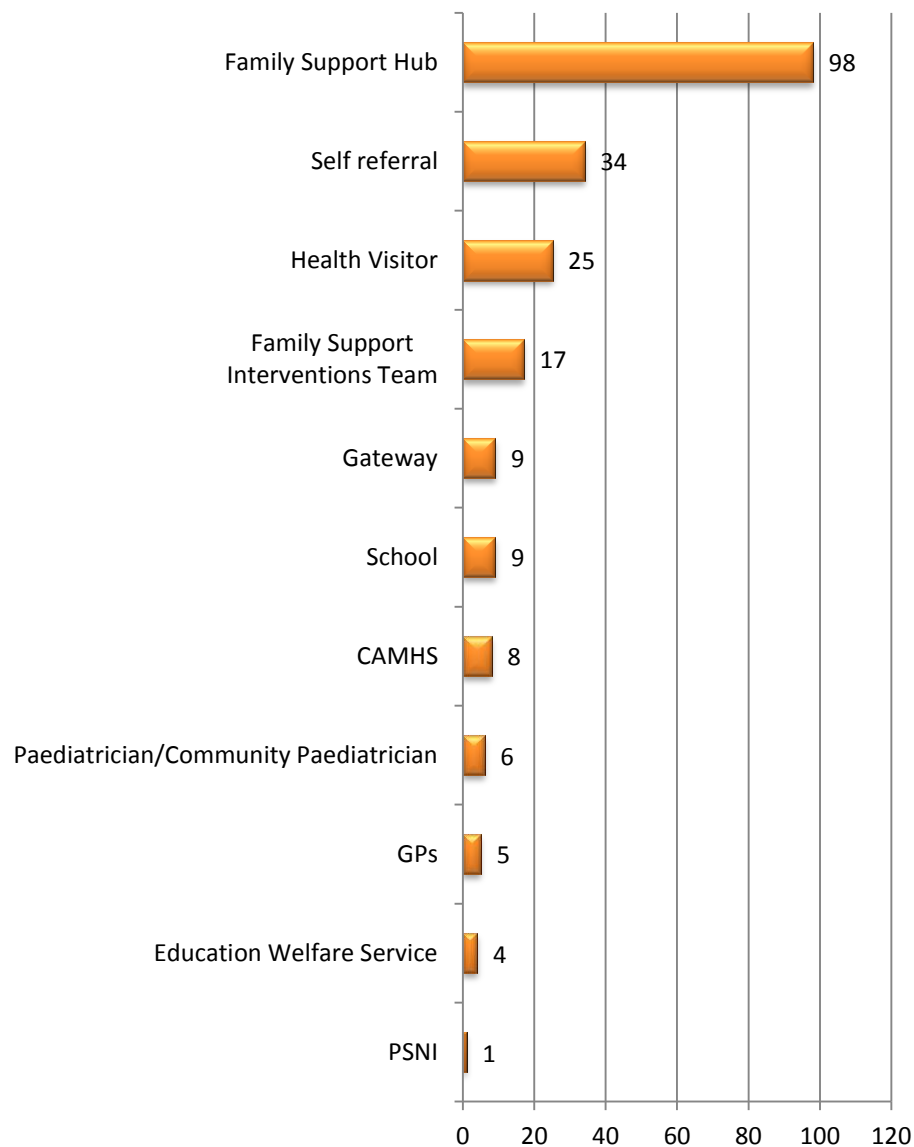
PM2b- Referrals by Age Range Qtr 2



Referrals by age range is comparative to the Family Support Hubs with referral rates highest for children between 5-10 years. This may partly be attributed to Sure Start providing support for children 0-4 years in many areas.

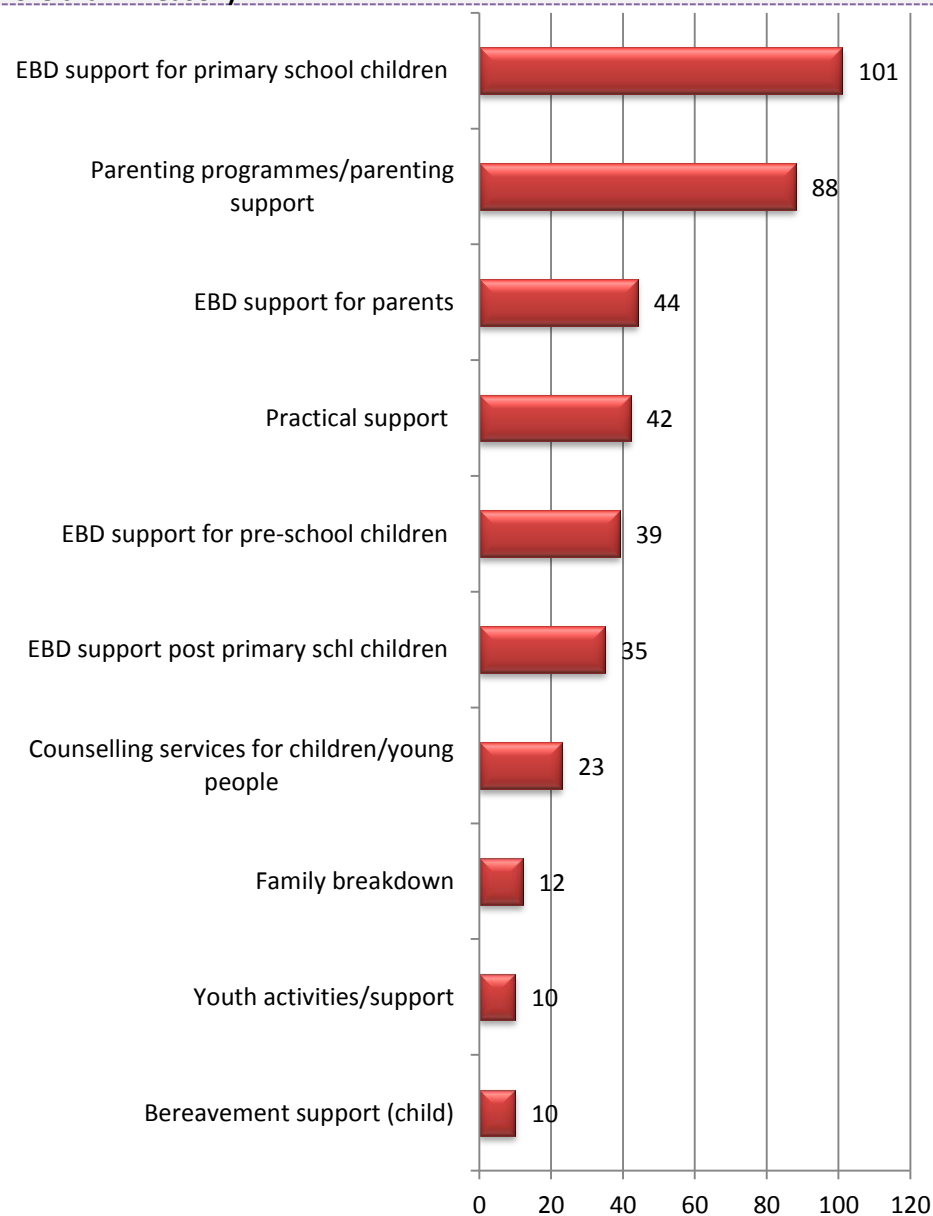
How much did Regional EISS do?

PM2c - No of referrals through Referring Agencies Qtr 2

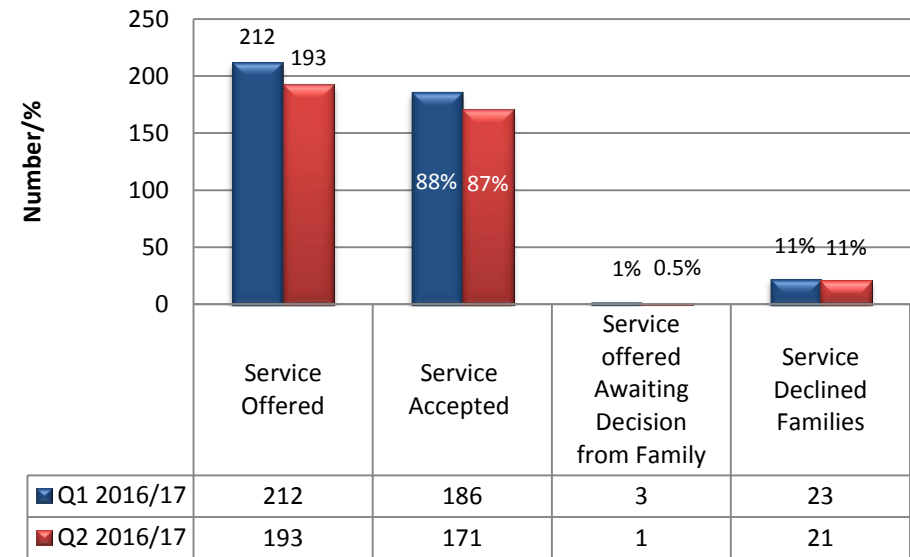


The majority of referrals received from the Family Support Intervention Team are made to South Eastern EISS (SEEISS). This is attributed to the SEEISS having a different referral pathway the SEEISS do not receive referrals from the Family Support Hub.

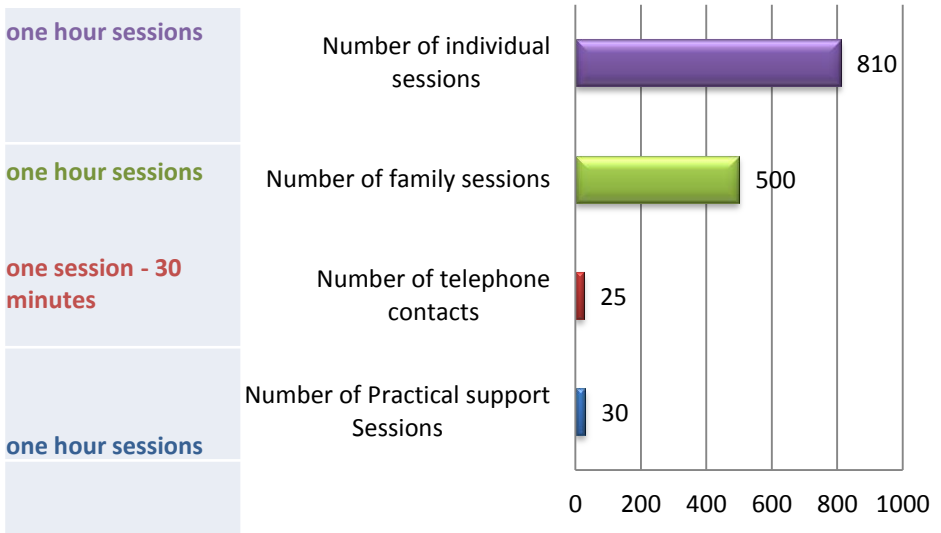
PM2d– Main Reason for referral Top 10 Qtr2 (Family can be referred for more than 1 reason)



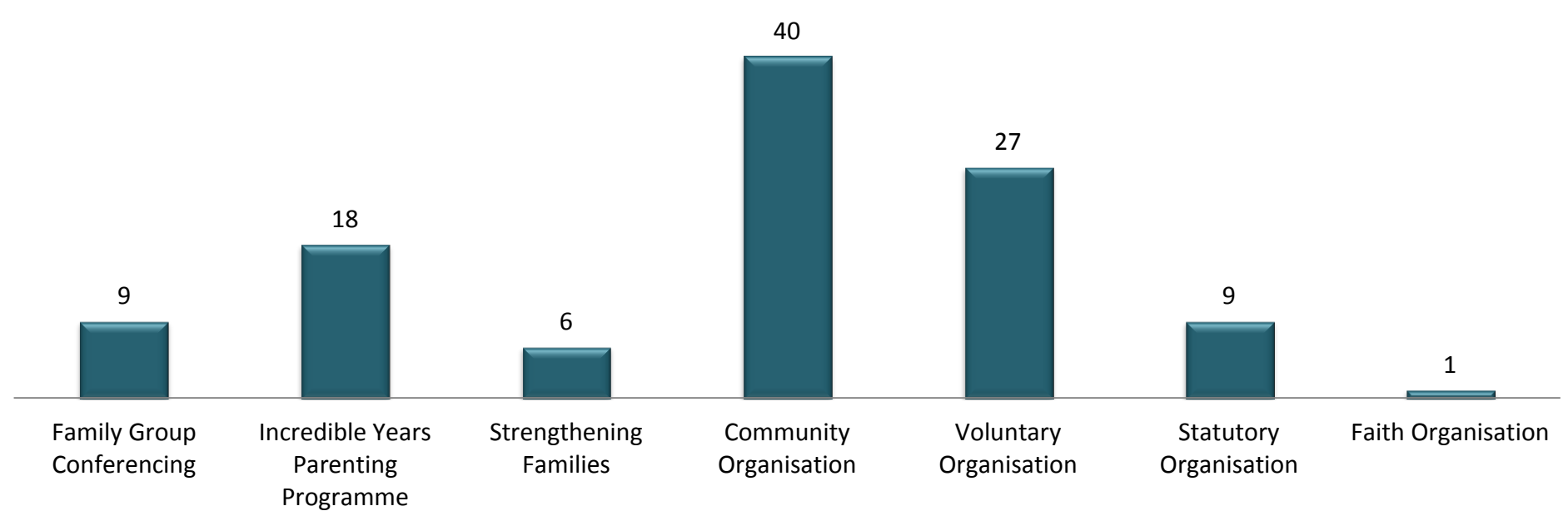
PM3- No of Families Offered, Accepted, Awaiting Outcomes & Declined



PM4 – Activities – based on closed cases #190 (Telephone Contacts, One to One, Family Sessions & Practical Support Sessions)

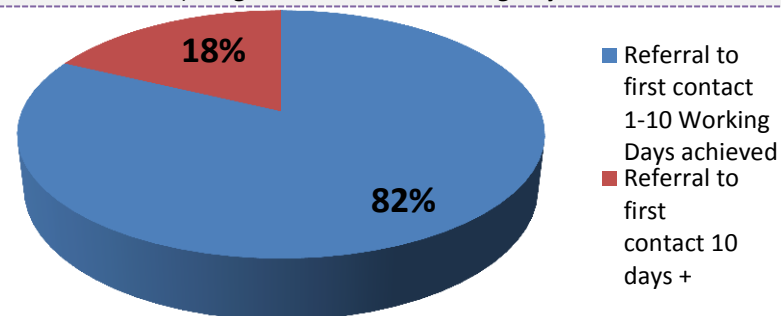


PM5- Number of Families signposted to other services Qtr2 (based on closed cases #190)

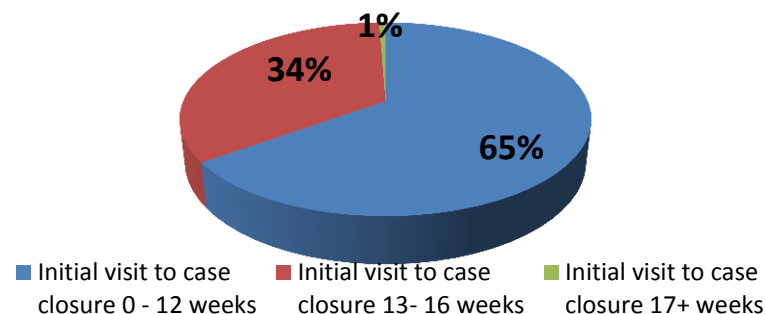


How well did Regional EISS do it?

PM6– Length of time between Referral to First contact Qtr2 (based on closed cases #190) *Target within 1-10 working days*

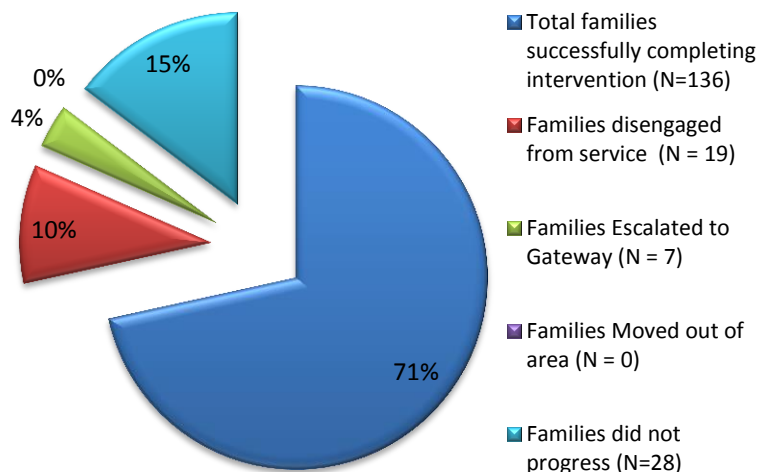


PM7 – Length of Intervention Qtr 2 (based on closed cases #190)

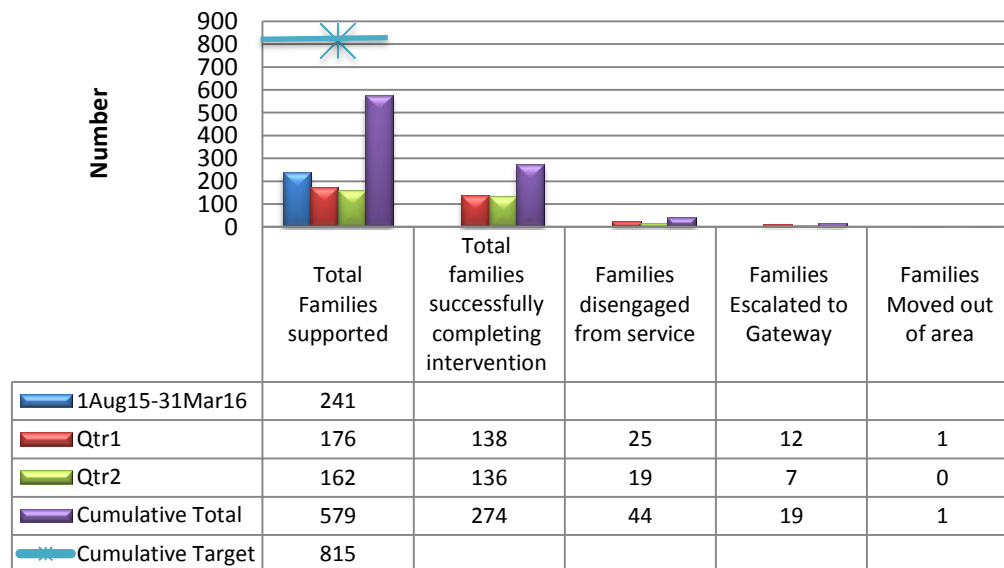


EISS provides support for a 12 week period; an extension to this period of up to 4 weeks if required is agreed with the EISS coordinator and the worker at a local level. An extension may be agreed for a number of reasons e.g. holidays, illness, cancelled or missed appointments. An extension of 17+ weeks is only agreed in exceptional circumstances.

PM8 – Outcome of Intervention Qtr2 (based on closed cases #190)



Families Supported



Families that did not progress are families that did not accept the EISS when offered. EISS is an "opt in" service with families consenting to the service - 84% (#136) of families that accepted the EISS successfully completed the intervention.

140 user satisfaction Forms were issued and completed by families in Quarter2.

99% of families said they were very satisfied/satisfied with the service with 1% not satisfied.

“The overall atmosphere and attitude improved because of the visits” (Child)

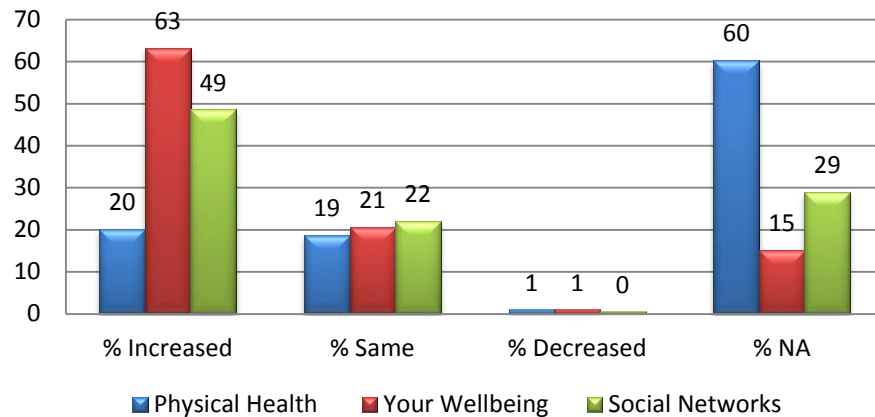
“You have supported me through the toughest time, thank-you”

Changed our lives! Couldn't rate (worker) highly enough! (Mum)

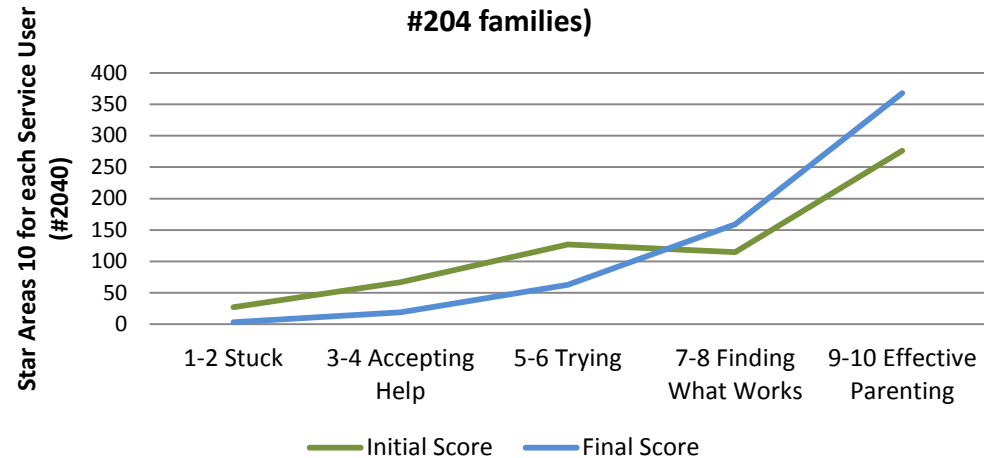
“Service was excellent, it kept me sane and made me feel stronger and more confident in my approach to my daughter” (Mum)

PM 10 Cumulative based on closed cases #204 NA = Not applicable to family

Percentage of families scoring improved Emotional Wellbeing (Cumulative from 1 Apr 16 n=204)

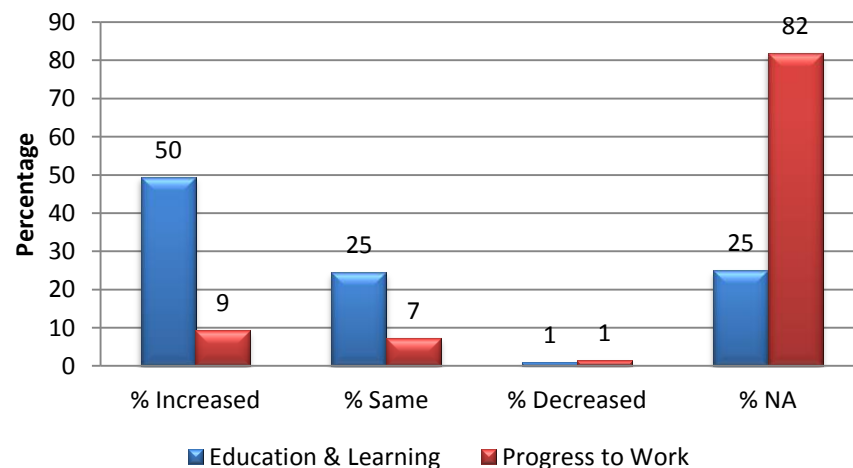


Improved Emotional Wellbeing (Cumulative from 1 Apr 16 #204 families)



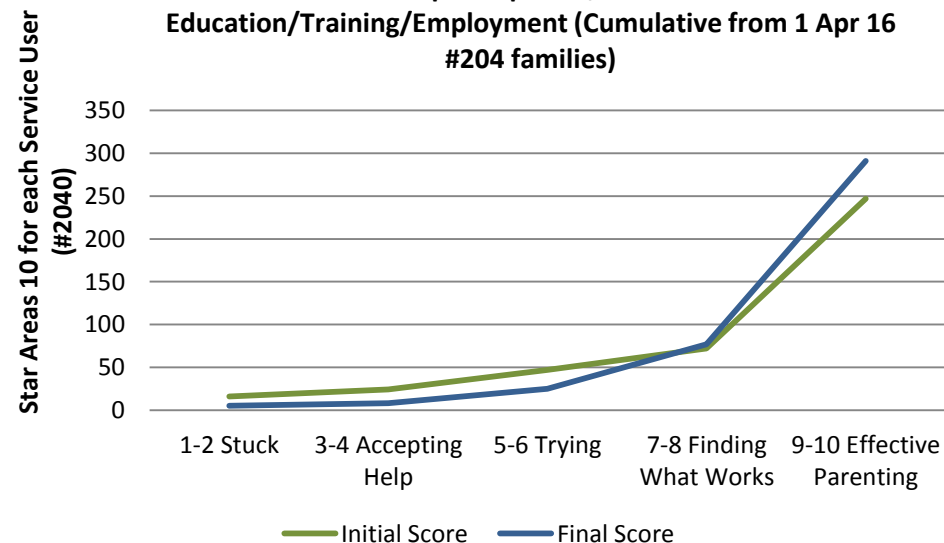
PM 11 Cumulative based on closed cases #204 NA = Not applicable to family

Percentage of families scoring Increased participation/involvement Education/Training/Employment (Cumulative from 1 Apr 16 n=204)



Note: Improvement measured if final score has less in lower scores and more in higher scores

Increased participation/involvement Education/Training/Employment (Cumulative from 1 Apr 16 #204 families)



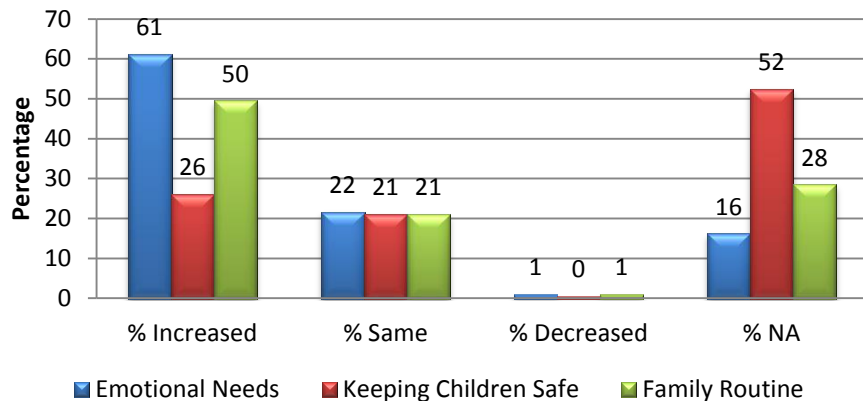
Results based on Outcomes Star Family Plus Initial Score and Final Score

Regional EISS - Is anyone better off?

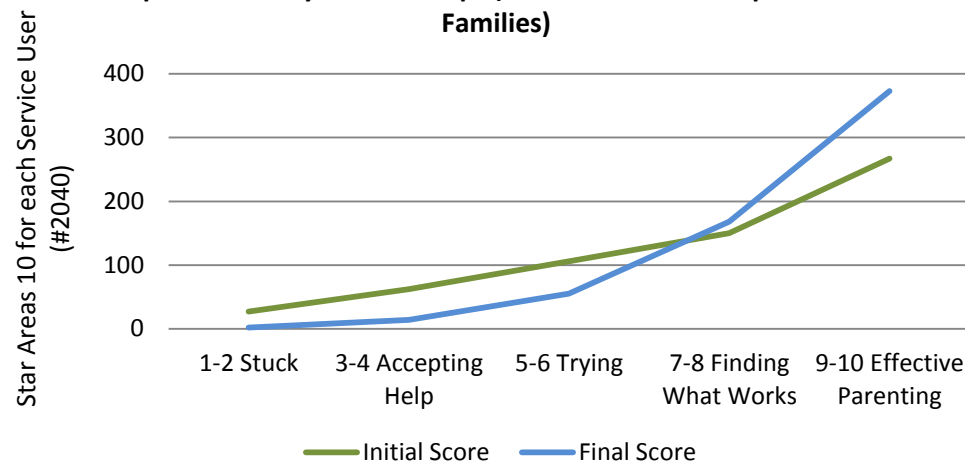
8

PM 12 Cumulative based on closed cases #204 NA = Not applicable to family

Percentage of families scoring Improved Family Relationships (Cumulative from 1 Apr 16 n=204)



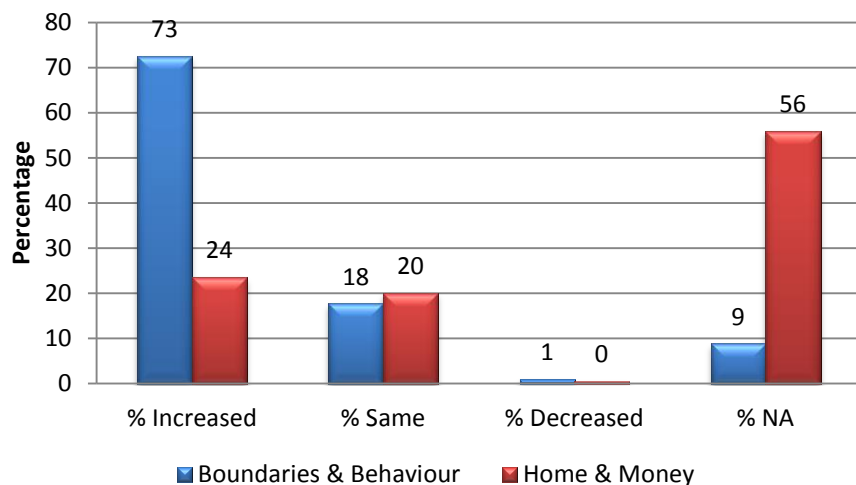
Improved Family Relationships (Cumulative from 1 Apr 16 #204 Families)



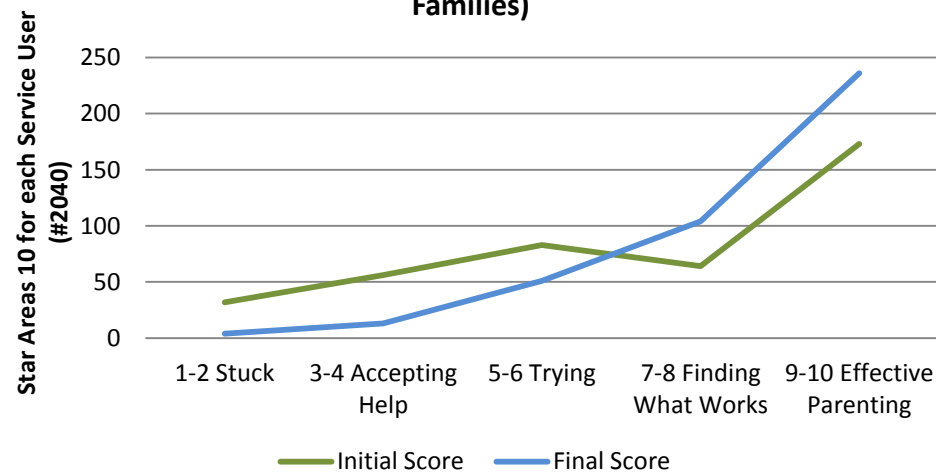
PM 13 Cumulative based on closed cases #204 NA = Not applicable to family

Note: Improvement measured if final score has less in lower scores and more in higher scores

Percentage of families scoring Improved Parenting Skills (Cumulative from 1 Apr 16 n = 204)



Improved Parenting Skills (Cumulative from 1 Apr 16 #204 Families)



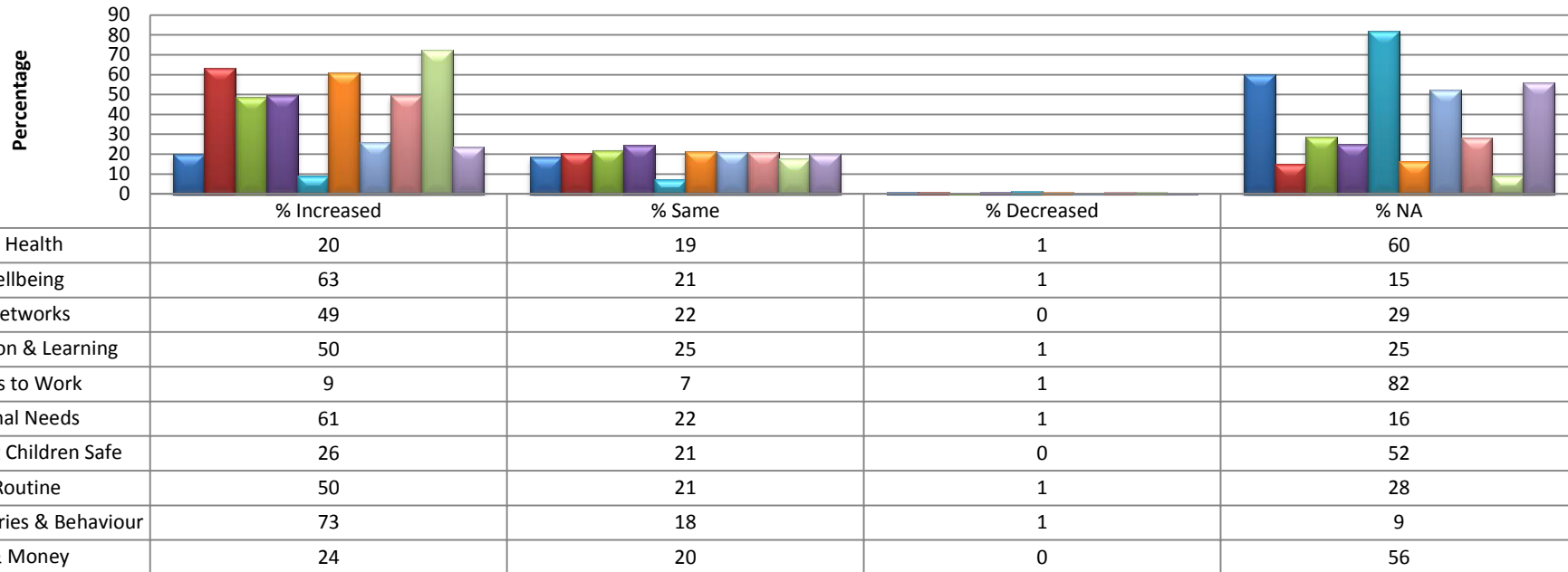
Results based on Outcomes Star Family Plus Initial Score and Final Score

Regional EISS - Is anyone better off?

9

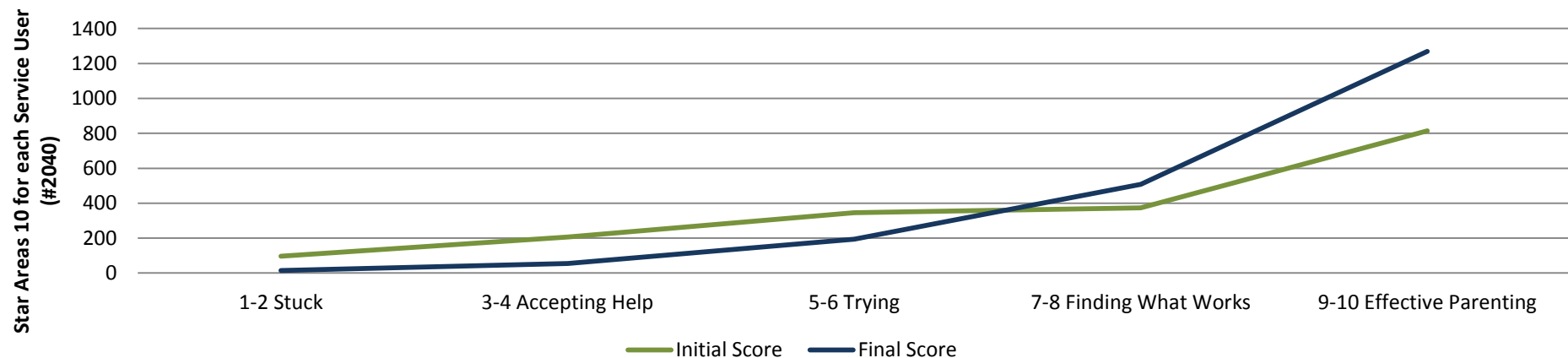
PM 14 Cumulative based on closed cases #204 Families reporting to be better off.

Overall Family Star Plus (Cumulative from 1 Apr 16 #204 Families)



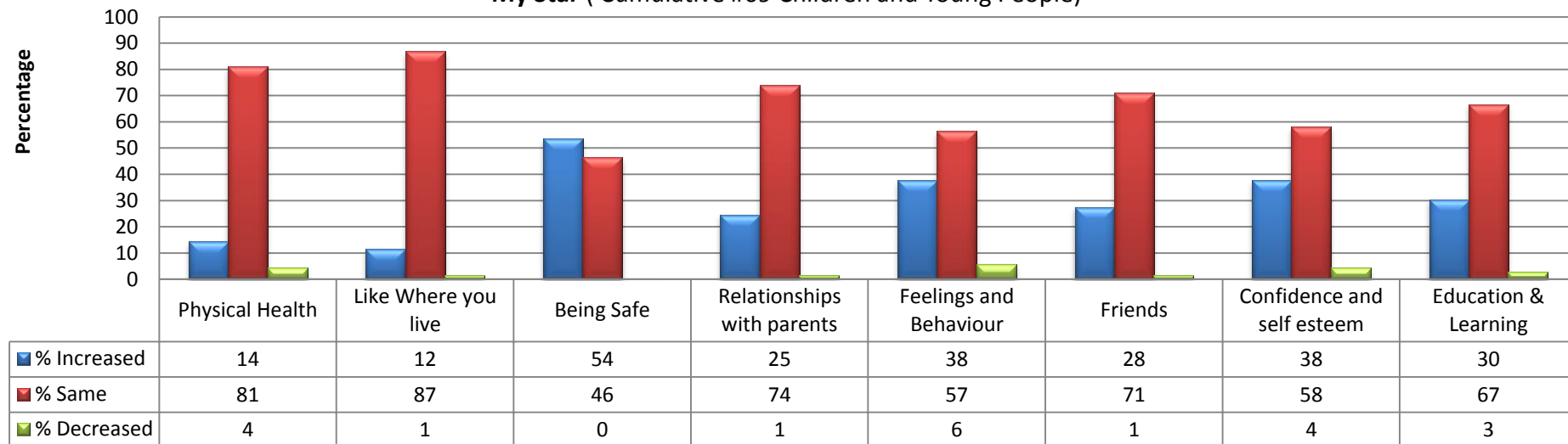
Note: Improvement measured if final score has less in lower scores and more in higher scores

Overall Family Star Plus (Cumulative from 1 Apr 16 #204 Families)



PM 15 (Cumulative based on closed cases) Children and Young People reporting to be better off.

My Star (Cumulative #69 Children and Young People)



Note: Improvement measured if final score has less in lower scores and more in higher scores

My Star overall analysis (Cumulative from 1 Apr 2016 # 69)

