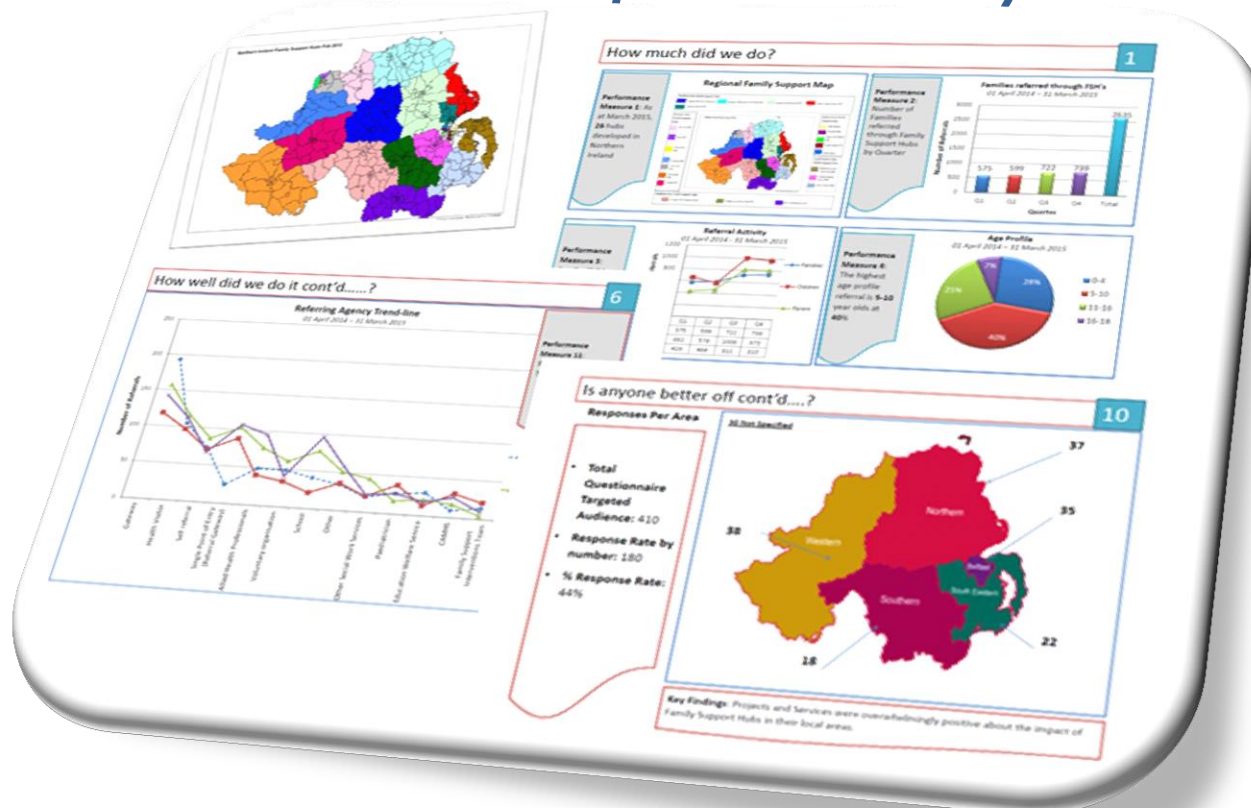


SEHSCT Family Support Hubs Report Card

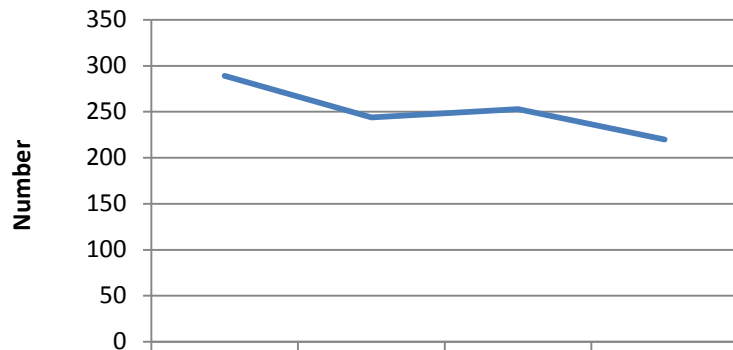
Annual Report Card 2016/17



How much did we do?

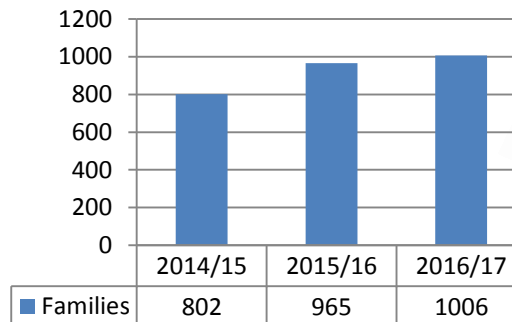
Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs 2016/17

Number of Families Referred 2016/17



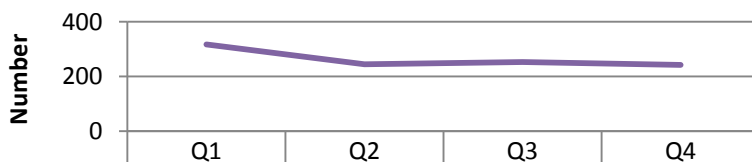
Number of Families Referred	Q1	Q2	Q3	Q4
	289	244	253	220

No. of Families Referred



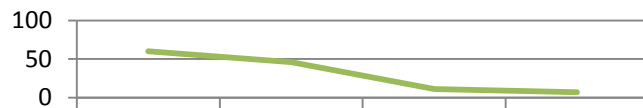
Since 2014/15 the number of families referred through family support hubs has increased year by year to **1006** in 2016/17.

No. of Children Referred 2016/17



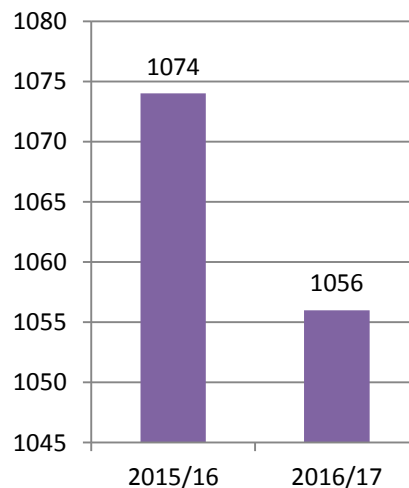
Child / Children (C)	Q1	Q2	Q3	Q4
	317	244	253	242

No. of Parents Referred 2016/17

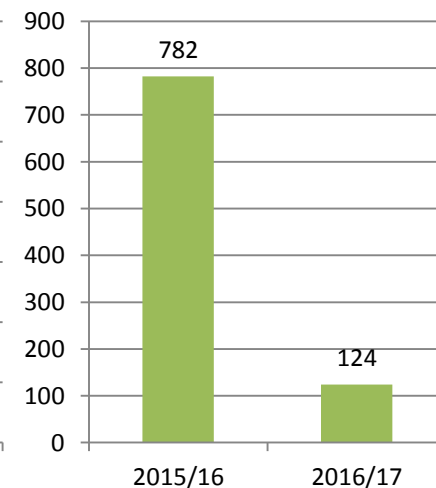


Parent / Parents (P)	Q1	Q2	Q3	Q4
	60	46	11	7

No. of Children Referred 2015/16 & 2016/17

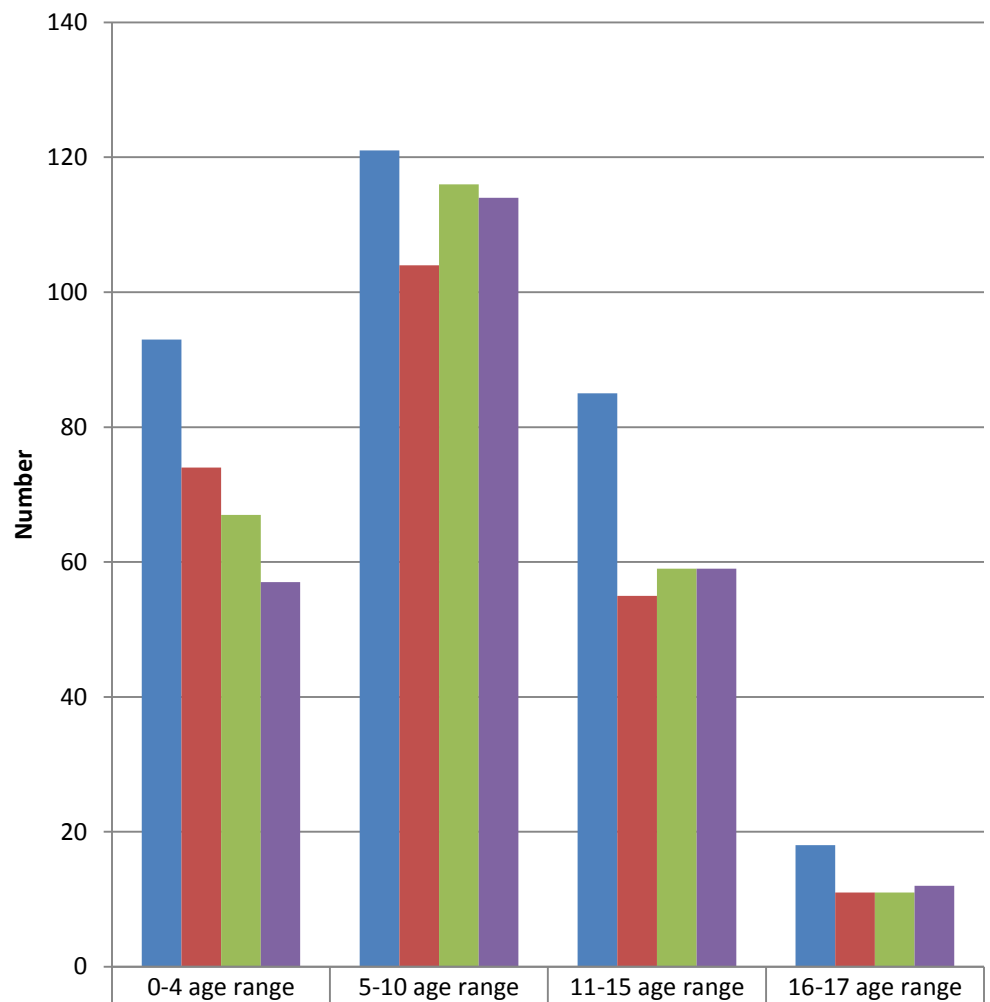


No. of Parents Referred 2015/16 & 2016/17



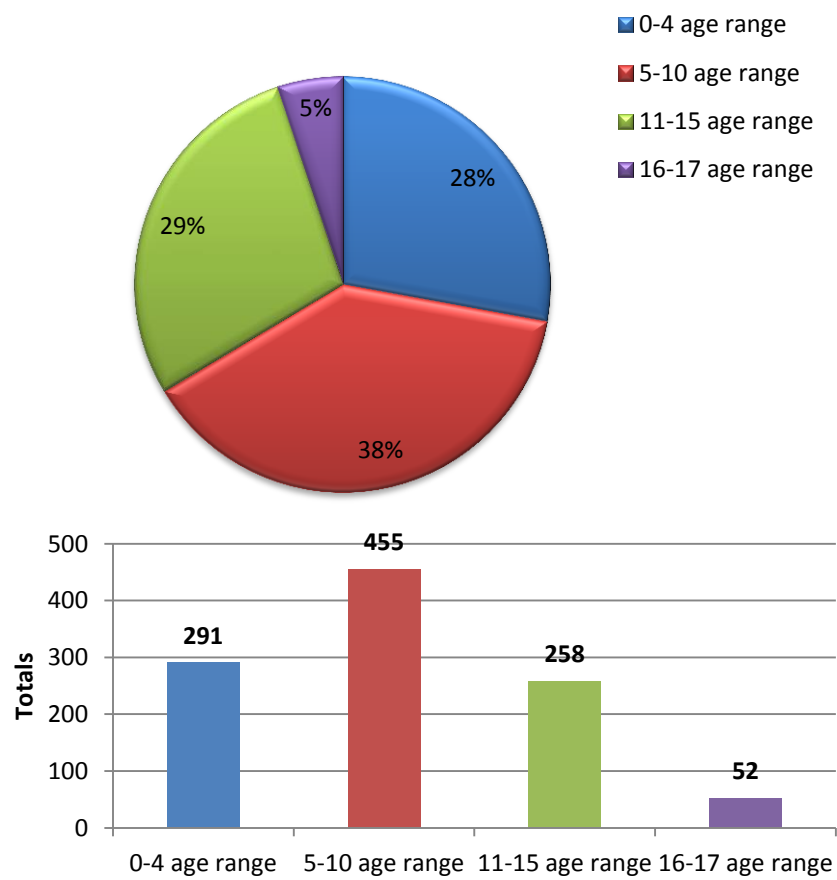
How much did we do cont'd...?

Performance Measure 2: Children referred by age profile 2016/17



	0-4 age range	5-10 age range	11-15 age range	16-17 age range
Q1	93	121	85	18
Q2	74	104	55	11
Q3	67	116	59	11
Q4	57	114	59	12

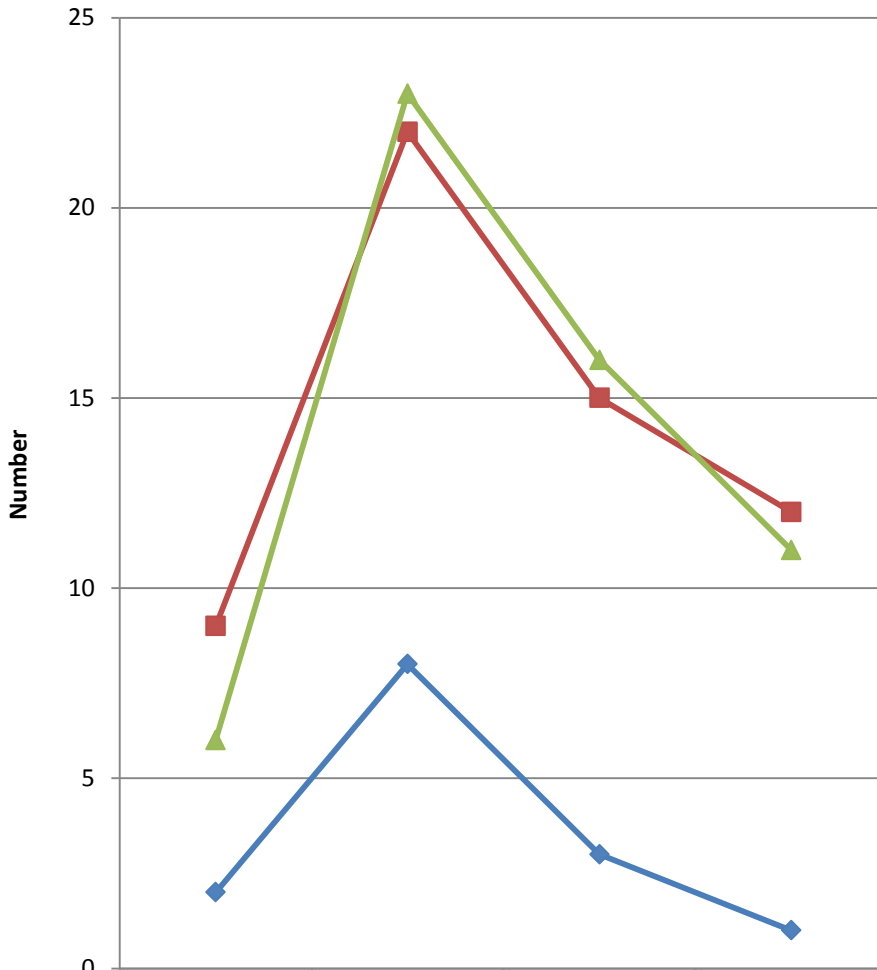
% of Children Referred by Age Profile



Age **5-10** profile has consistently been the highest throughout 2016/17 within SEHST, however referrals for the **0-4** age group has decreased and the older age range **11-15** age group increased in referrals from 2015/16.

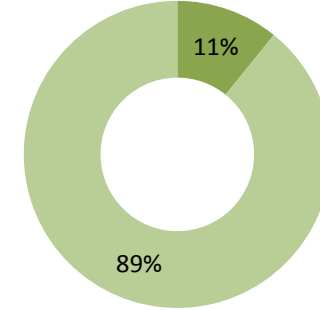
How much did we do cont'd....?

Performance Measure 3: Children with a disability referred -2016/17

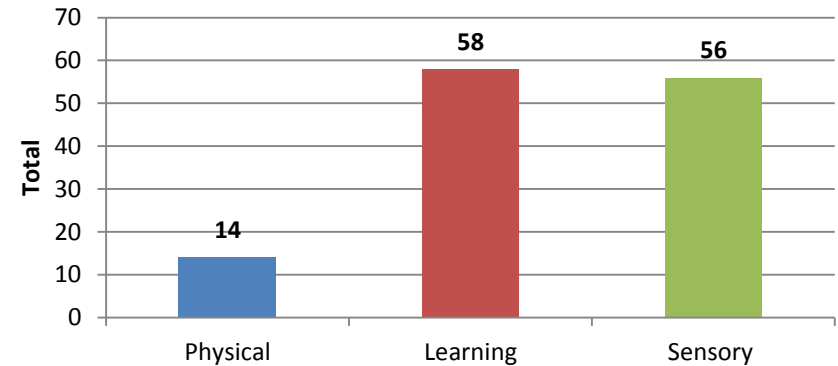


	Q1	Q2	Q3	Q4
Physical	2	8	3	1
Learning	9	22	15	12
Sensory	6	23	16	11

Cumulative Total Children referred with a disability 2016/17



Children with a Disability = **128 (11%)**
 Total Children Referred = **1056**

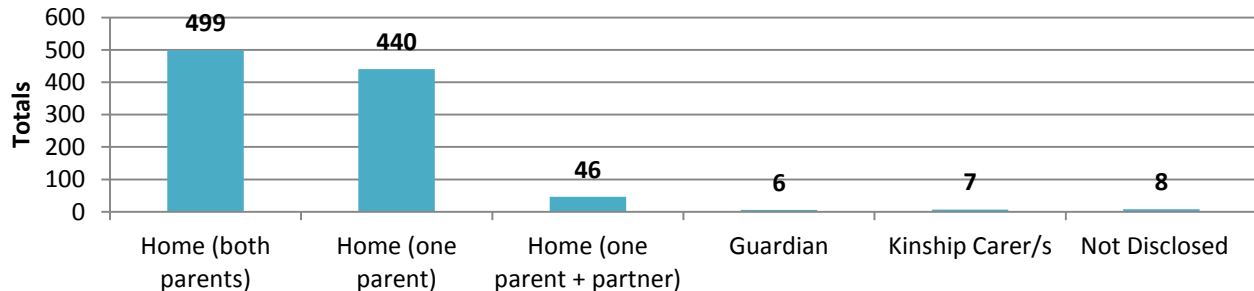
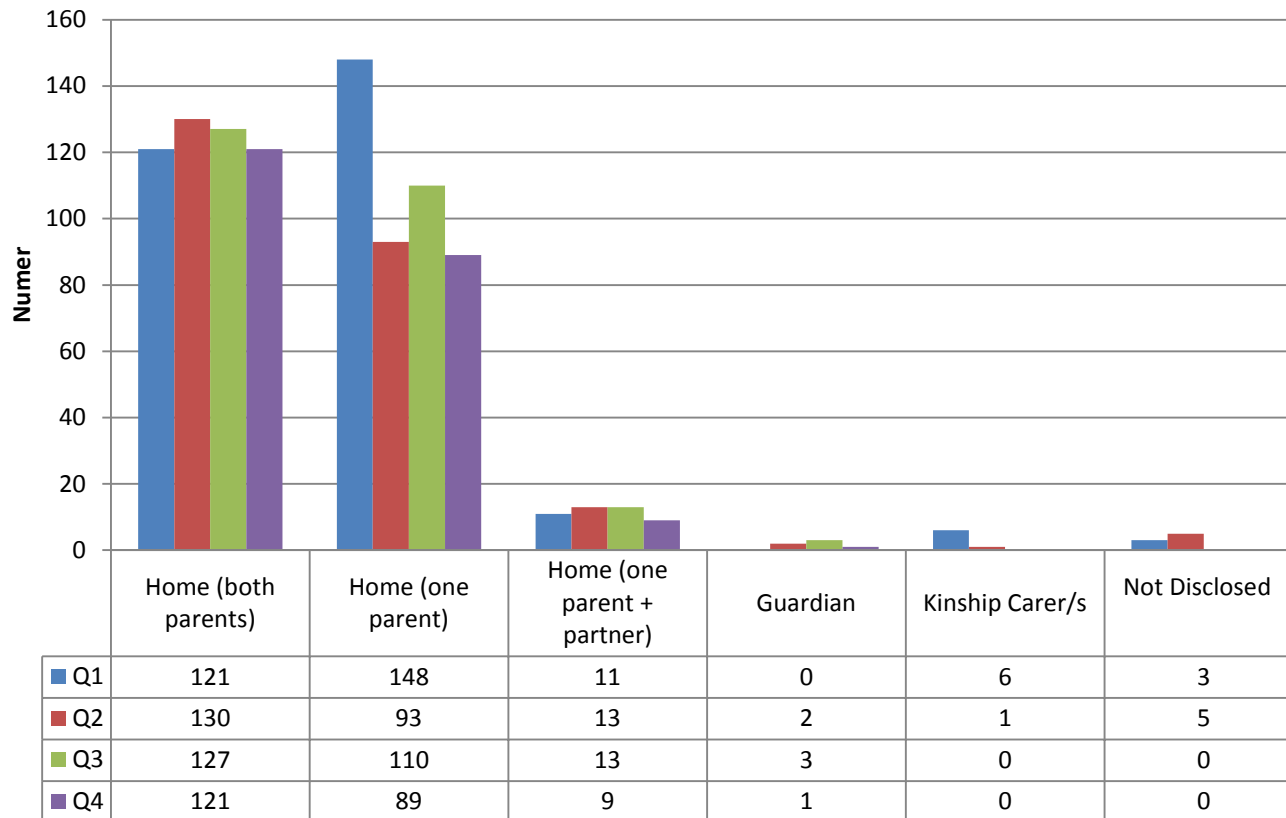


In 2016/17, Children with a **Learning Disability** had the highest number of referrals throughout the South Eastern area, closely followed by **Sensory Disability**.



How much did we do? cont'd

Performance Measure 4: Household Composition - 2016/17

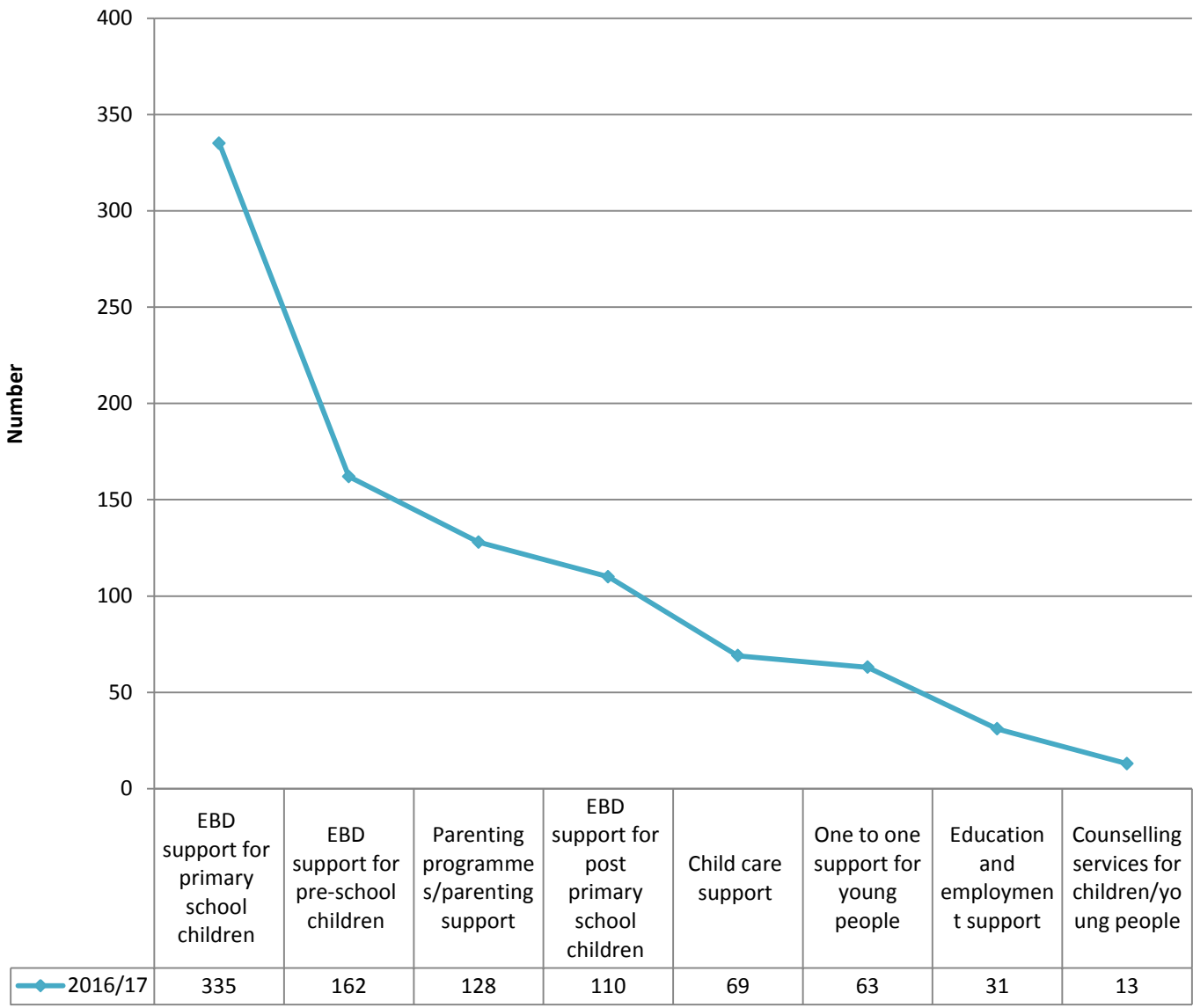


Home (both parents) is the largest household composition (**499**) as it was in 2015/16, with Home (one parent) the second composition with **440**.

There has been a small increase in the number of Guardians from 0 in 2015/16 to **6** in 2016/17 and Kinship Carers have increased from 6 to **7** in 2016/17.

How much did we do? cont'd

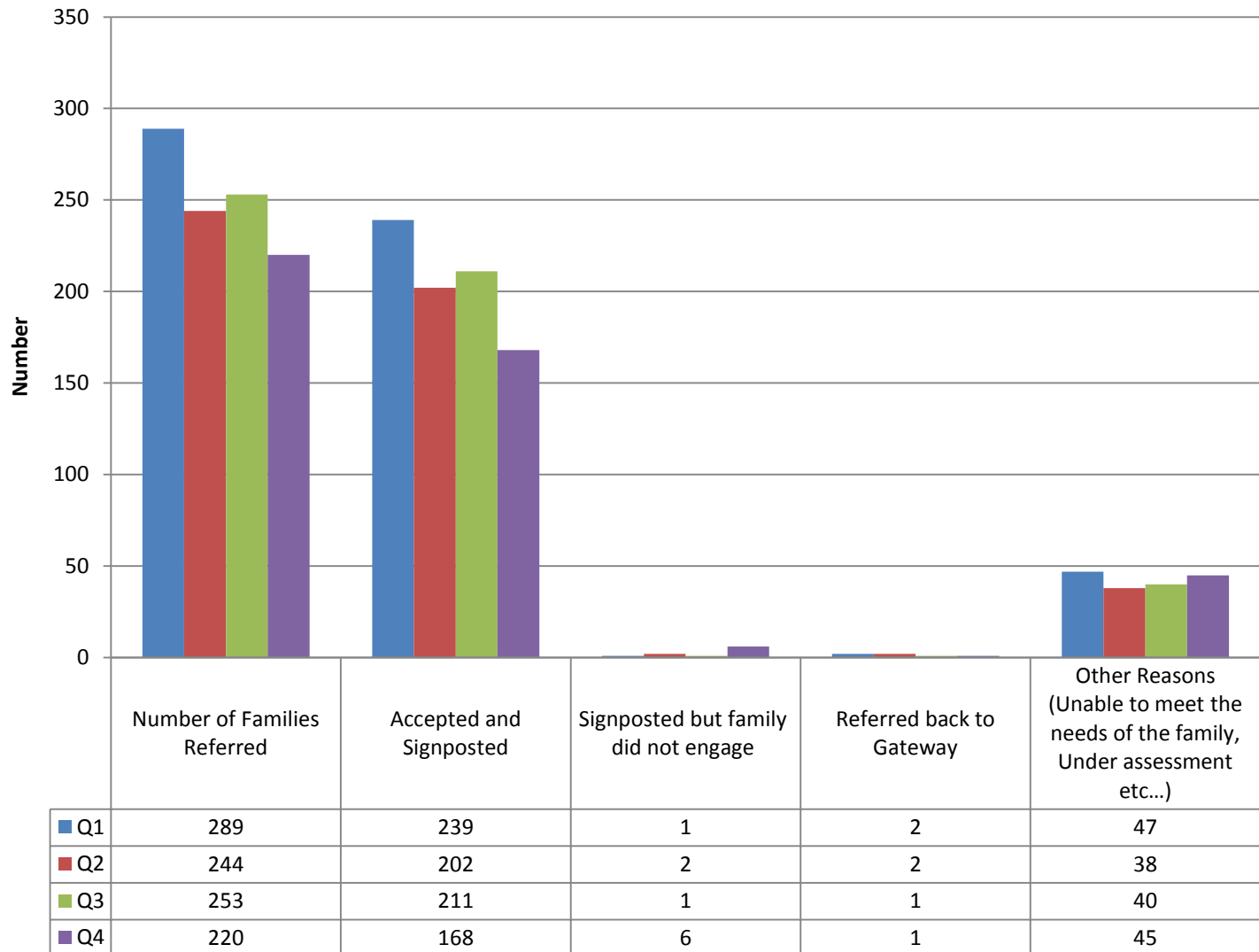
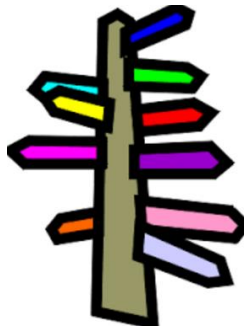
Performance Measure 5: Main Presenting Reasons for Referral - 2016/17



In 2016/17 Emotional Behaviour Difficulty (EBD) for primary school children was the main reason for referrals at **335**, the same as in 2015/16. This was followed by EBD support for pre-school children. Parenting Programmes/Parenting Support has doubled in 2016/17 to **128** compared to 61 in 2015/16 and EBD support for post-primary school children has stayed the same.

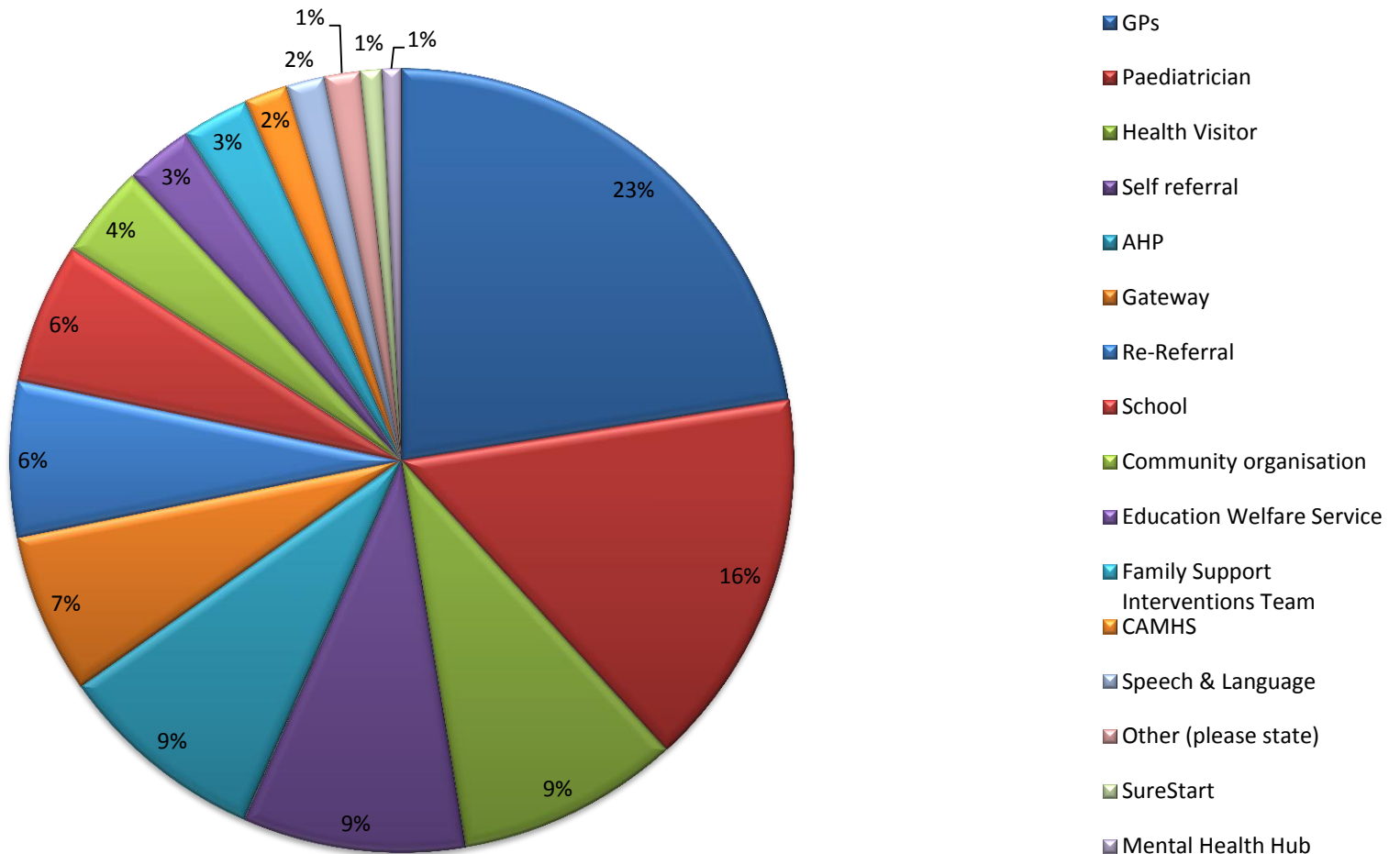
How well did we do it?

Performance Measure 6: Families Referred that were Accepted & Signposted, Referred to Gateway or Other Reasons for Outcome of Referral -2016/17



How well did we do it? cont'd

Performance Measure 8: Total Percentage of Referrals by Referral Agency -2016/17



The largest referrer in 2016/17 was from GPs having increased from 18% to 23%. Paediatrician has dropped from 18% in 2015/16 to 16% and Health Visitor has dropped from 21% to 9% in 2016/17. Self-referrals and Allied Health Professionals are also 9%.

How well did we do it? cont'd

Performance Measure 10: 10 Standards (2015/16)

Standard 1. Working in PARTNERSHIP is an integral part of Family Support. Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED (and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS, SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective, which is mindful of resilience as a characteristic of many children and families lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing, setting and changing needs, and can incorporate both child protection and out of home care

Standard 6. Family Support promotes the view that effective interventions are those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING, DELIVERY AND EVALUATION of family support services in practised on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that interventions result in improved outcomes for service users, and facilitate quality assurance and best practice

All Hubs within the SE Trust have implemented the 10 standards and are working on action plans to improve the delivery of Hubs in each of the areas.



Family Samples

Family A:

Mum is very happy with child's progress. She went on school trip without any concern, which was a big achievement. Mum said she felt child is back to being her old self again.

Family B:

Mother felt the service very valuable as she was finding it difficult coping with the fact that her son was going through the assessment process for autism. Also her husband had problems with alcohol and she valued the emotional support as she had limited family support.

Family C:

Mum stated work was brilliant and had such positive energy. She said "worker has made such a difference. I was in turmoil and losing faith in myself as a parent. Worker was so reassuring and made such a difference to family life"

Family D:

Parent stated she was unaware of any other services that could have helped her. Didn't know that the Family Support Hub even existed before referral but her daughter had been greatly helped by the service provided.