

# Think Family Report Card

Data Presented 01 March 2017 to 31 March 2018

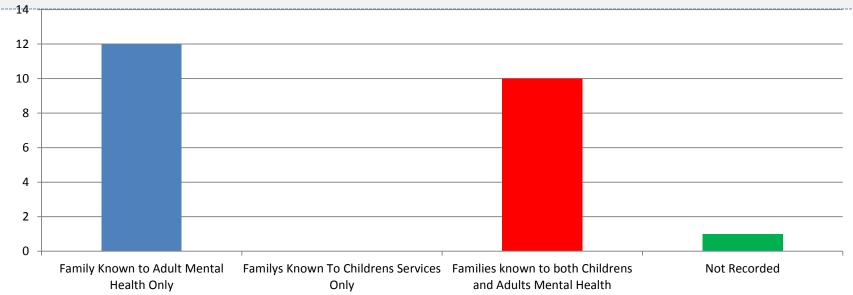




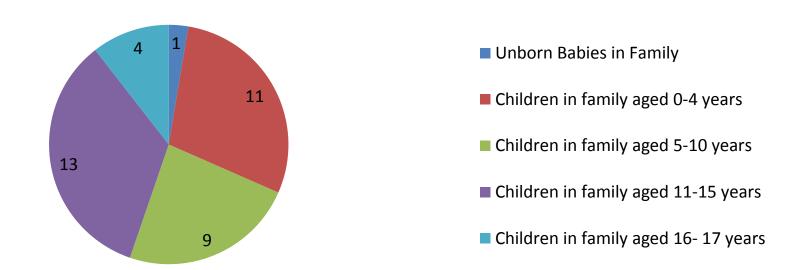
# Think Family – Setting the Context

- The Think Family Social Work Assessment (TFSWA) Pilot has been developed in partnership with the Social Work Strategy 2012 – 2022
- Following extensive awareness raising and focused training with teams in the area,
  the project launched improved assessment documentation in September 2014.
  This documentation was strengthened using COPMI (Children of Parents with
  Mental Illness www.copmi.net.au) information to support family focused
  conversations and improved partnership working with families and carers of all
  ages to identify their needs and provide support.
- The purpose was to show the contribution Social Work makes in Adult Mental Health services using The Family Model as its framework for assessment
- A Guidance paper for the Pilot was co-produced with service users who have had a key role in the development of the document, and in co delivery of training to raise awareness to the Social Work multi-disciplinary team colleagues.
- There were 11 Social workers across all five Health and Social Care Trusts involved in the Pilot
- A total of 23 families took part in the TFSWA Pilot across the region. All completed a baseline return 17 reviews were been completed.

# Breakdown of families participating in the pilot by Programme Of Care

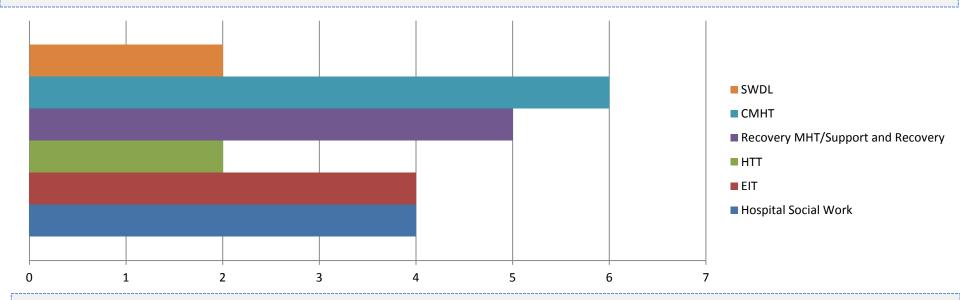


#### Breakdown of total children by age range within participating families

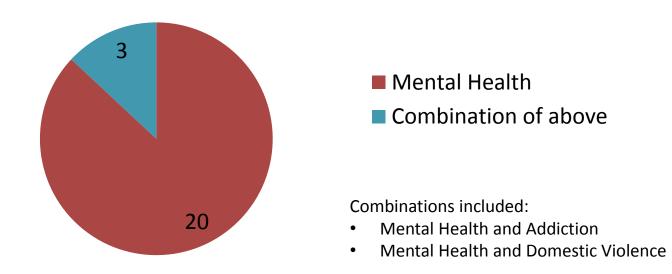


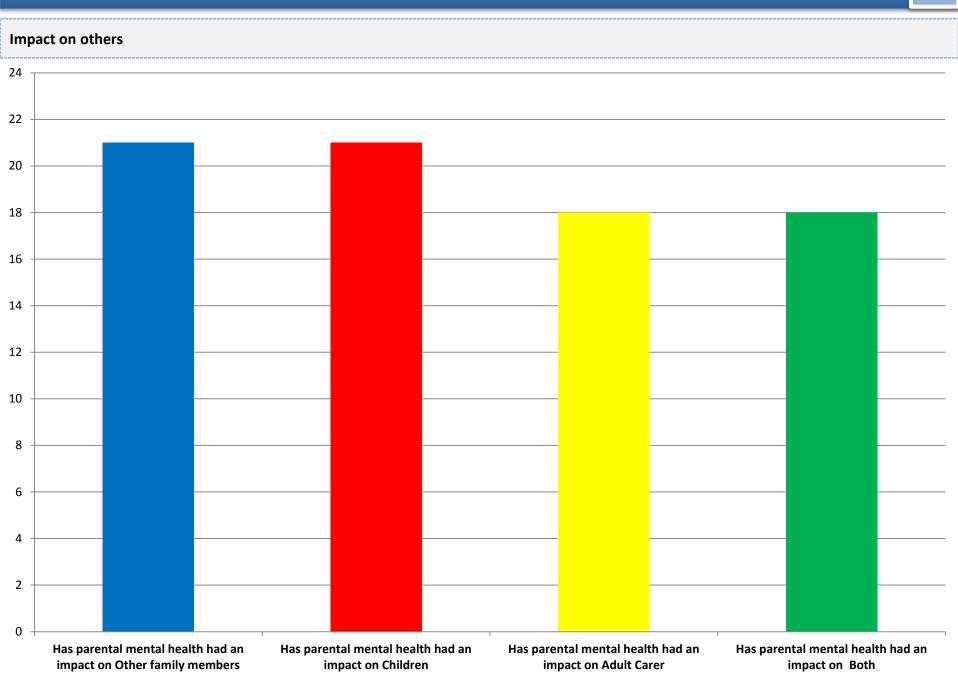
# How much did we do?

#### Breakdown of families participating in the pilot by Team



#### **Reason For Referral**





Children

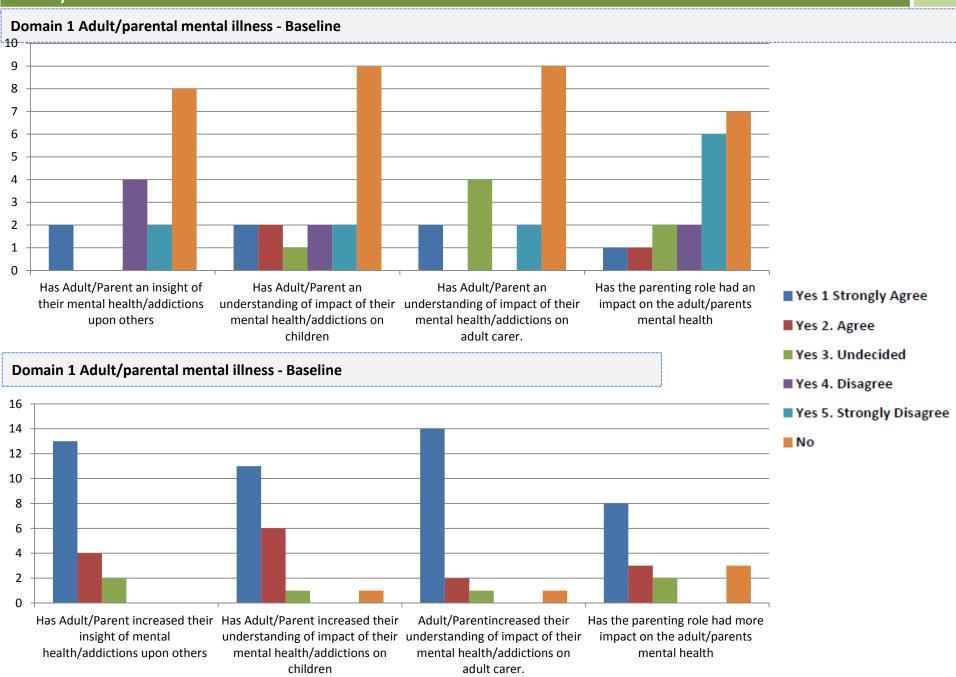
# How well did we do it?

#### **Signposted to Other Services**

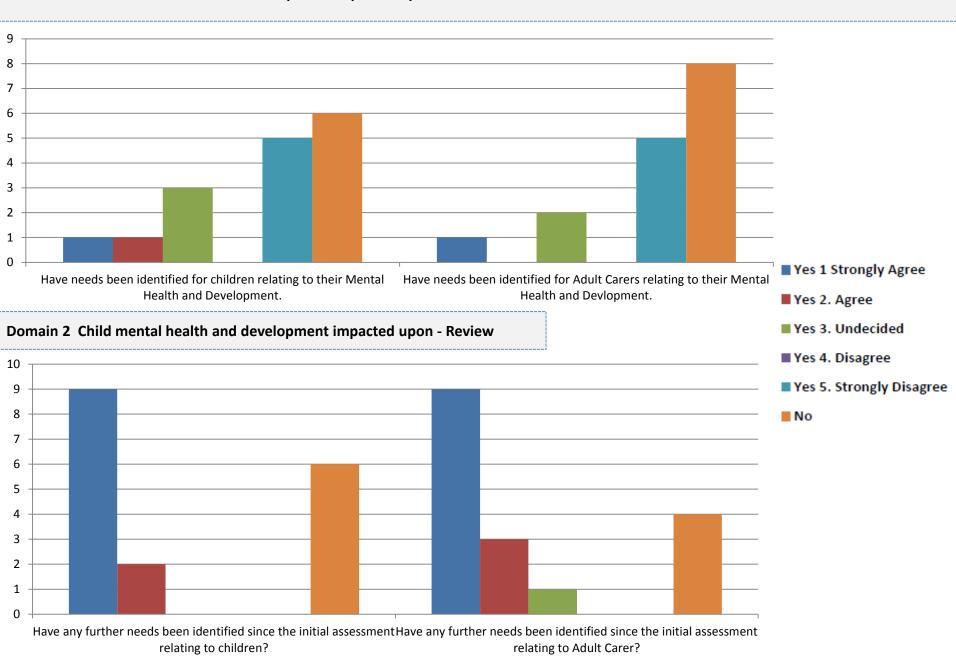


**Adults** 

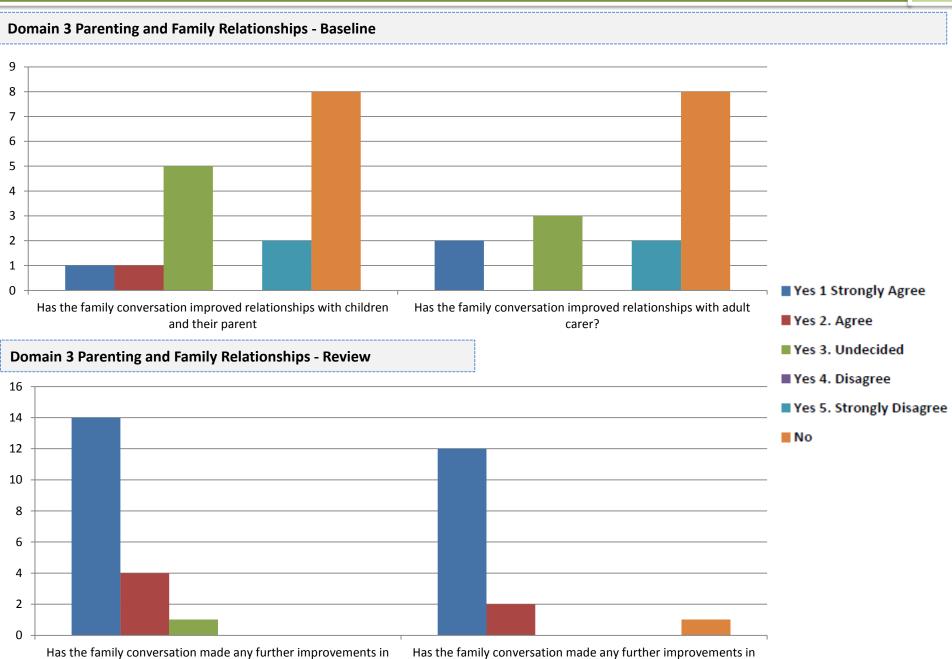
Stat/Direct	Vol/Self Help	Stat/Direct	Vol/Self Help
Adult mental health	carers assessments	CAMHS	Action for children
		Think Family	
	Family Support hub,	Support	Family Support hub, food
Early intervention team	food bank	Practitioner	bank
		Surestart, health	
Cedar foundation	CAUSE	visiting	Mums and Tots Group
Think family support practitioner	СОМРІ	Gateway	Bernardos Young Carers
		<b>Declined referral</b>	
		to Action for	
Carer assessment	Parenting NI	Children	Youth Groups
Gateway	Church		
СМНТ	Lifline		
	Citizens Advice		
Anxiety Management/PTS	Bureau		
	Self help to manage		
Recovery College	anxiety		
G.P.			



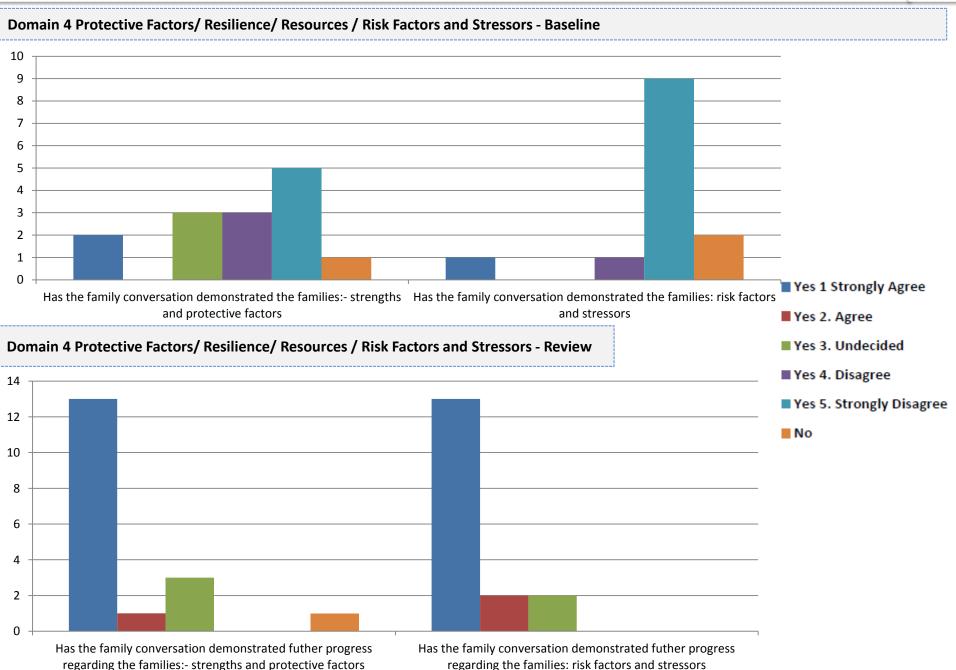
# Domain 2 Child mental health and development impacted upon - Baseline

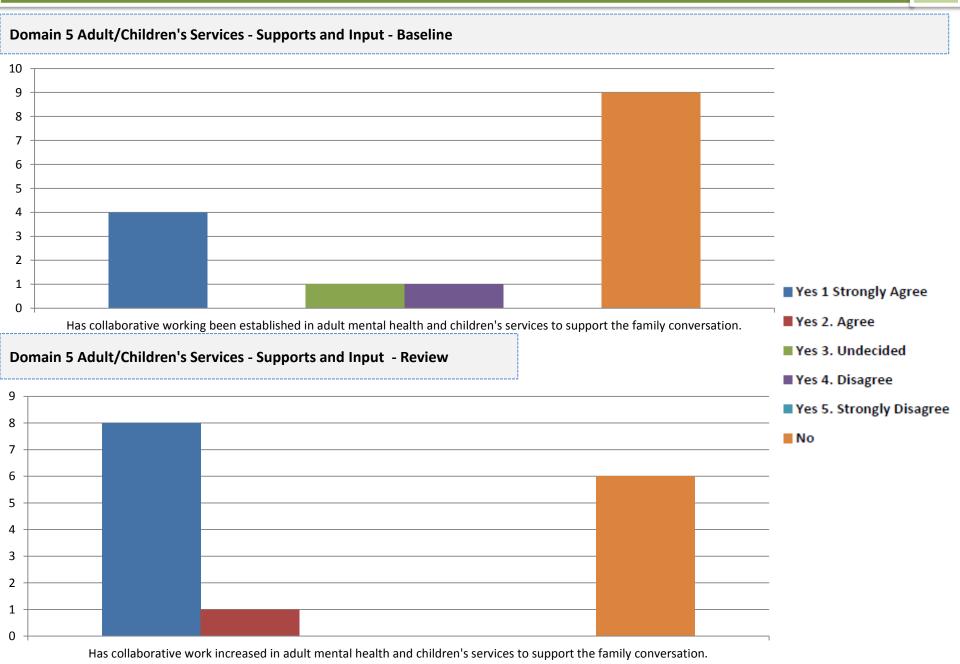


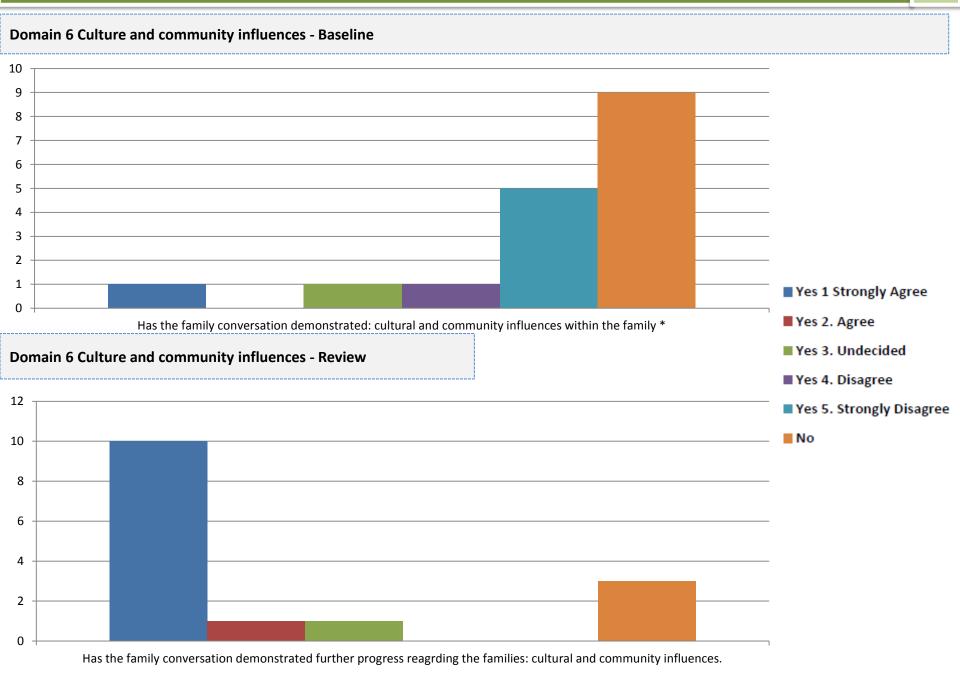
relationships with the family?



relationships with adult carer?







### **Child Feedback**

Six Children's feedback forms were received. All agreed that Family Focused practice had helped them and knew that the Social workers were trying to help their mum/dad. All children surveyed reported that they knew other factors affected or made things harder for their family, with three specifying money and one citing School as a factor.

#### **Child Comments**

Mummy doesn't ask me as many questions as she used to.

I feel this helped me have a better understanding of my brothers mental illness.

#### **Adult Feedback**

Twenty Four Adult Service User Feedback forms were received and all were very positive

- 20 stated they had more understanding into their own mental health and or addictions and 21 has more understanding of the impact it has on children and family members.
- 22 felt he family focus approach had improved relationships with their children and other family members
- 17 were very satisfied and 5 were satisfied with family focused practice
- 15 felt the family conversation helped them understand their families cultural and community influences.
- 23 agreed that the family conversation included talking about Family Strengths,
   Protective, Risk Factors and Family Stresses.
- All of those who responded, reported that they found the staff helpful and told them enough about the service.

#### **Adult Feedback**

# **Service User /Adult Comments**

- I feel I have better knowledge and understanding about my illness and this has helped me to develop greater insight.
- The 'Think Family' process beneficial, particularly the family conversation.
- It has helped me a lot in this situation and has been quite helpful making me realise my mental health issues can have an impact on my parenting.
- Would recommend TFSWA to other families.
- Service users husband advised that he found the input from 'Think Family' very beneficial.
   Stating that prior to this he felt quite isolated from MH services as a carer, despite his wife being an inpatient for 5months.
- I think this will help the children to understand and worry less.
- Using the family model has helped us to identify strengths and risk factors. By identifying these I
  am now looking to the future to identify possible sources of stress and to mitigate these by
  looking at our strengths.
- A good service that is adaptive to individual circumstances.
- I think a yearly review would be really good to review where the family is at and see if the family needs more support or to review the family model.
- The service has been crucial in my healing process after what happened to our family.
- The support and guidance from the team has been extremely beneficial to us as a family, in particular in relation to my youngest child and her feelings about the death of her father and her brothers mental illness.

### **Professional Feedback**

Ten Multidisciplinary Teams Feedback forms were received. Nine agreed that the TFSWA helped their understanding of the importance of a systematic approach to practice using The Family Model and would continue to avail of this approach.

# **Professional Comments:**

- Husband has a better understanding and this assessment has facilitated an open discussion
  not only about his wife's mental health condition but social and extended family
  relationships. It enabled the husband to see a different perspective in the family dynamics
  and to be more supportive to his wife and understand the relapse triggers.
- Helped the family to communicate in a healthy and supportive way.
- Helped in understanding the intergenerational issues impacting on mother's mental health.
- I feel it is important to support parents who are experiencing mental health issues in relation to opening up conversations with their extended family and to include their children.
- Excellent framework to introduce and promote conversations within families especially children and young people and with opportunities to work alongside child care colleagues in future
- Fits in really well with team ethos and biopsychosocial approach to care of individual and involvement of family
- I believe the family has a more thorough understanding of the impact of mental illness on all family members and how children's needs must be given time and exploration.
- TFSWA contributes to safeguarding matters and opens lines of communication within the context of multi-disciplinary working, building positive working relationships.
- I consider this approach most valuable to looked after children as very often contact becomes routine as opposed to fulfilling needs