

# Early Intervention Support Service Regional Annual Summary Report Card No 23

# EISS

The Early Intervention  
Support Service

for families with children  
between  
0 and 18 years old



## WHAT IS THE EARLY INTERVENTION SUPPORT SERVICE?

The Early Intervention Transformation Programme (EITP) is delivered as part of the Delivering Social Change agenda in partnership with Atlantic Philanthropies. It represents a new joined up working and funding across five Government Departments to drive through initiatives which will have a significant impact on outcomes for families with children 0-18 years old. As part of EITP a new Early Intervention Support Service (EISS) is being established in five areas across Northern Ireland. The aim of the EISS is to support families when difficulties arise before they need involvement with statutory services. The EISS will deliver and coordinate person centred, evidence based, early intervention for families with children 0-18 years old within Tier 2 of the Hardiker Model.

*Data presented- 01 April 2018 – 31 March 2019*



Northern Ireland  
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DELIVERING SOCIAL CHANGE

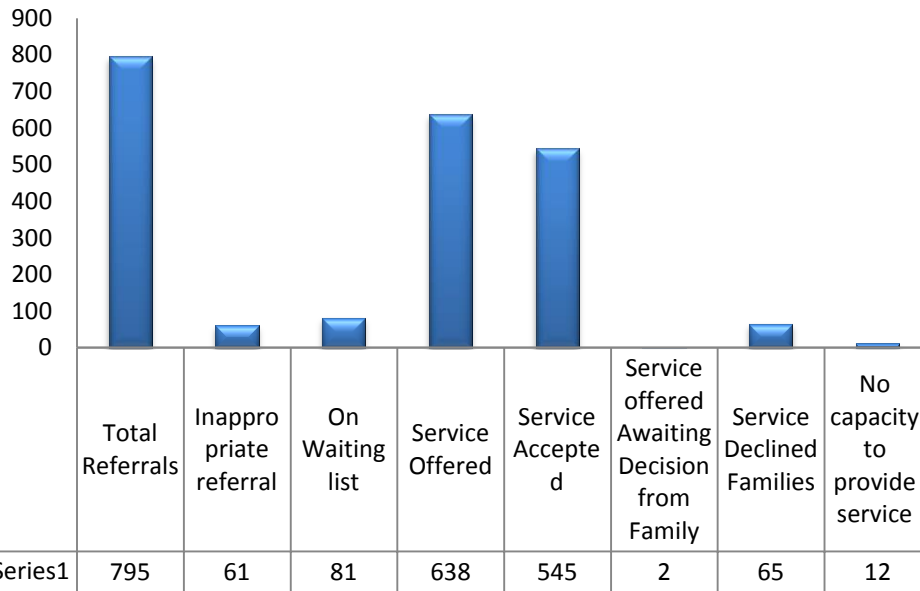


Early Intervention  
Transformation Programme

*The*  
ATLANTIC  
*Philanthropies*

# How much did Regional EISS do?

## EISS Referral Outcomes April 18 – March 19



## Referrals

Referrals to the EISS are for children and young people 0-18 years. Referrals are from a variety of sources including Family Support Hubs (37%); Self-referral (16%) Health Visitors (12%); School Nurse (7%); other sources (28%).

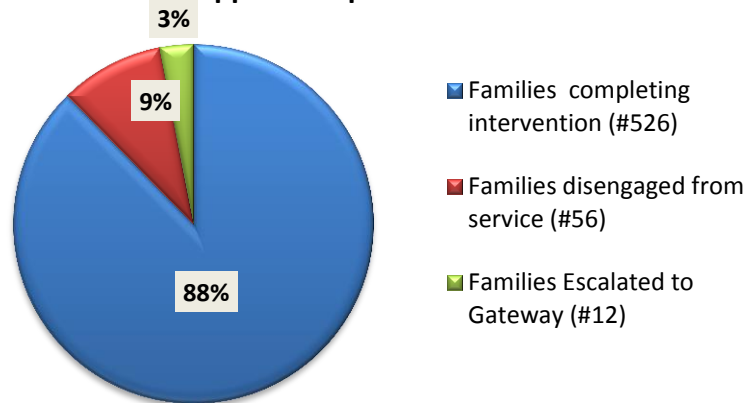
Approximately 18% of referrals received did not receive the EISS as the referral was inappropriate, there was no capacity to provide the service or the family declined the offer of the EISS. Families on the waiting list will receive a first visit within 4 weeks.

## Interventions

Families are assigned a key worker each practitioner holds a case load of between 10 – 15 families, home/school based support is provided for a period of approximately 12 weeks. Therapeutic sessions account for 91% of the interventions used by practitioners. Therapeutic interventions used include motivational interviewing, Solihull Approach and Solution Focused Brief Intervention Therapy.

# How well did Regional EISS do?

## Families Supported Apr 18 - March 19



## Contract Targets

- Between 1<sup>st</sup> August 2015 & 30<sup>th</sup> September 2018, 1976 families have been supported by the EISS 93% of the contract target
- Targets for families supported through Transformation Funding October 2018 – March 2020 are 990 families 73 families per EISS.

## Service User Feedback

**Parent:** “The service was amazing for our whole family. [Worker] was amazing and my son really enjoyed opening up to him and accepting help. Thank you very much, we are a happy family now.”

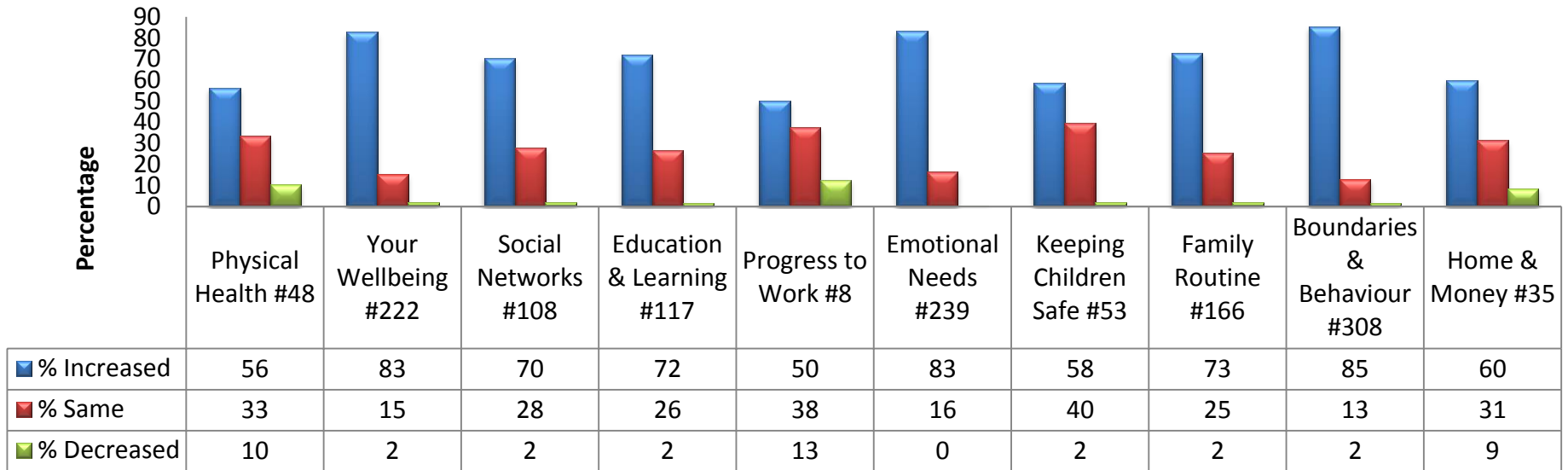
**Young person:** “[practitioner] helped me start to open up about my problems and gave me different exercises to help me cope with anxiety”

**April 18 – March 2019 there were 705 closed cases**

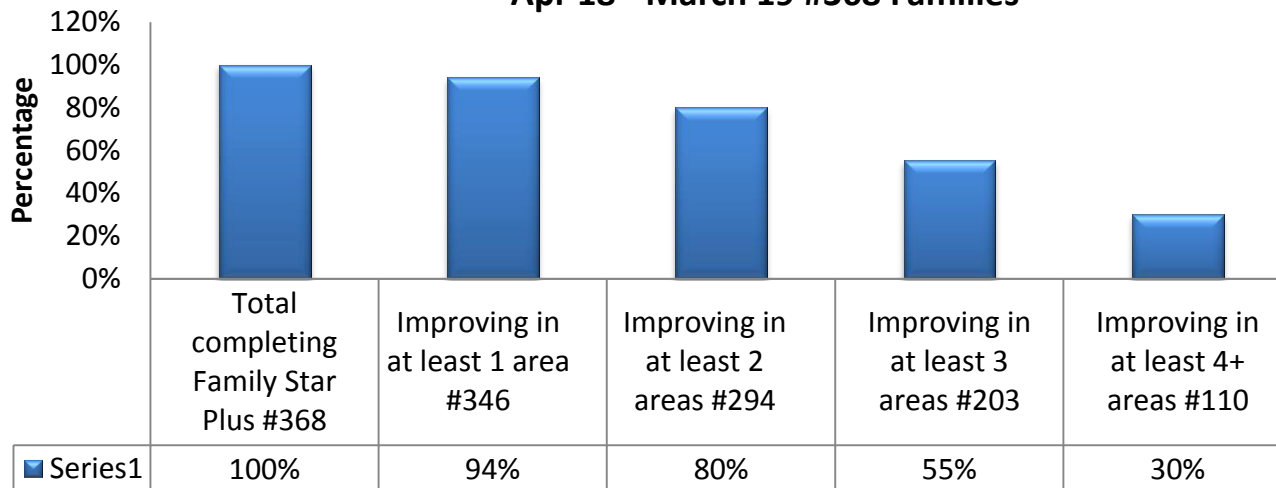
\*Note 105 (15%) of Families did not go onto receive EISS as when contacted they did not wish to receive the EISS

# Regional EISS- Is anyone better off?

## Overall Family Star Plus (Cumulative from Apr 18 #368 Families)



## How Many Service Users Improved Apr 18 - March 19 #368 Families



### Family Star Plus

The Family Star Plus focuses on ten core areas that have been found to be critical in enabling children and young people to thrive. Project workers agree with families which areas they want to focus on. Interventions would generally be focused on a maximum of three areas.