

## Southern Area Outcomes Group

Minutes of Meeting held on Wednesday 5 June 2019 at 10am

Board Room, Tower Hill, Armagh

Agency/Sector		Present	Apology
<b>Statutory</b>			
HSCT (Chair)	Paul Morgan	<input checked="" type="checkbox"/>	
HSCT (Family Support; Hub Lead; Safeguarding)	Donna Murphy	<input checked="" type="checkbox"/>	
HSCT (Disability)	Lesley Waugh Pauline Magill attended	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
HSCT (Public Health)	Gerard Rocks (Promoting Wellbeing)		<input checked="" type="checkbox"/>
Education Authority	Kieran Shields Donna Weir – Sarah Muldoon Deirdre Hanson		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
NI Housing Executive	VACANT		
Community Planning/Council	Allison Beattie (PCSP) David Patterson (NMDDC) Martina Totten (MU) (Helen Gormley covering maternity leave)		<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
PSNI	Wayne Johnston	<input checked="" type="checkbox"/>	
Public Health Agency	Collette Rogers – Laura Taylor Dani Sinclair	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Parenting Coordinator	Martina McCooey		<input checked="" type="checkbox"/>
Youth Justice Agency	Michael Heaney	<input checked="" type="checkbox"/>	
Childcare Partnership	Kevin Duggan	<input checked="" type="checkbox"/>	
LCG Link	VACANT		
Domestic and Sexual Violence Partnership	VACANT		
Other Partnerships	Patricia Gibson, PCSP		<input checked="" type="checkbox"/>
<b>Voluntary Sector</b>			
Early Years Organisation	Peter McKinney Maria McMullen attended	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MENCAP	Mikhaila Woods	<input checked="" type="checkbox"/>	
Barnardo's	Monica McCann – Pat McGeough	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
NIACRO	Tracey Gillen	<input checked="" type="checkbox"/>	
<b>Community Sector</b>			
Clanrye Group	Dara O'Hagan	<input checked="" type="checkbox"/>	
SPACE	Jacinta Linden (Also LPG chair)	<input checked="" type="checkbox"/>	
<b>BME Sector</b>			
Craigavon Intercultural Programme	Stephen Smith		<input checked="" type="checkbox"/>
<b>Locality Planning Group Chairs</b>			
Craigavon LPG	Diane Clarke (ABC)		<input checked="" type="checkbox"/>
Armagh LPG	Teresa Miles (BCM)		<input checked="" type="checkbox"/>
South Armagh LPG	Taucher McDonald (NMDDC)		<input checked="" type="checkbox"/>
Newry LPG	Jacinta Linden (SPACE)	<input checked="" type="checkbox"/>	
Banbridge LPG	Colette Ross (EA Youth Service)		<input checked="" type="checkbox"/>
Dungannon LPG	Jacqueline Connolly (SHSCT)		<input checked="" type="checkbox"/>
<b>In Attendance</b>			
Locality Planning Officer	Darren Curtis	<input checked="" type="checkbox"/>	
Planning & Information Support	Valerie Maxwell	<input checked="" type="checkbox"/>	
CYPSP	Maurice Leeson	<input checked="" type="checkbox"/>	

<b>Administrator for Outcomes Group</b>	Margaret Gibney	<input checked="" type="checkbox"/>	
<b>Family Support Hub Co-ordinator</b>	Helen Dunn		<input checked="" type="checkbox"/>
<b>CYPSP</b>	Sharon McMinn	<input checked="" type="checkbox"/>	

### **Attendance continued/ ...**

Maria Rogan, Parenting NI was also in attendance and delivered a presentation on Regional Parenting Survey

### **Summary of Actions**

<b>Action 1</b>	<b>Maria to share presentation with members via Margaret</b>	<b>Achieved</b>
<b>Action 2 &amp; 3</b>	<b>Darren to forward presentation to Margaret for onward circulation to members Report to be circulated to members once completed</b>	<b>Achieved</b>
<b>Action 4</b>	<b>CHIP Project to be removed as standing agenda item</b>	<b>Achieved</b>
<b>Action 5</b>	<b>Paul to share presentation slides with members via Margaret</b>	<b>Achieved</b>
<b>Action 6</b>	<b>Valerie to update RAG status and share with members</b>	<b>Achieved</b>
<b>Action 7</b>	<b>Dani to share information regarding making Life Better seminars with members</b>	<b>Achieved</b>
<b>Action 8</b>	<b>Dara to circulate link to members via Margaret</b>	<b>Achieved</b>

### **1. Introduction and Apologies**

Round of introductions was carried out and apologies duly noted.

### **2. Minutes of previous meeting (03.04.19)**

Minutes of previous meeting were agreed

### **3. Matters Arising**

Action 1 – Valerie advised that the webpage is now live, a number of parents have been selected to provide feedback; Valerie will share link with parents.

Action 2 – referenced in today's agenda

Action 3 – Achieved – Valerie agreed to resend

Action 4 – agreed to defer presentation until a meeting later in the year

### **4. Regional Parenting Survey – Presentation from Maria Rogan**

Maria provided a brief synopsis of background information in relation to the survey advising that links were established across the Region to include all five Trusts; a general survey was developed and taken forward.

Maria referenced two booklets which she shared with members agreeing to forward electronic copies with members as well as her presentation for today's meeting.

Maria stated that she would welcome any feedback from members, in particular if there were any specific areas they would like further explored or more information on. Maria highlighted that they would like to reach more parents; offering to attend team meetings within organisations to present findings.

Paul asked if the plan was to use Hubs and Locality Groups to share the findings/information. Maria advised that these avenues will be used to share findings in an effort to reach more parents.

Michael commented that there are valuable lessons for all within the survey; one key element coming from responses is flexibility in terms of services provided. Monica concurred with this adding that she feels that services should be offered out of hours with some degree of flexibility for parents.

Monica also commented that there is a fear amongst families when it comes to being involved with statutory services around the myths of being involved with

Social Services. Jacinta agreed with these comments however added that the experience in Newry Hub has been very positive for the families involved.

Maurice noted that the survey works well alongside Darren's presentation and will also sit well alongside Transformation project parental mental ill health and ACE project.

Paul added that the critical bit will be getting the information out in relation to range of services available suggesting that tapping into schools may be a potential avenue.

Valerie suggested a further Task & Finish group focusing on how to get early intervention to families; targeting families to ascertain are they aware of services and how to access them in their area.

Kevin stated that it is important to normalise services i.e. spin the positive aspect of family support, highlighting that there is a universal point that can be used as access to services. Kevin added that families should be aware of the services they are entitled to should they wish to avail.

**Action 1:**

**Maria to share presentation with members via Margaret**

## **5. Update from Locality Planning Groups**

Darren gave a presentation following successful event held in March 2019 "Our Journey Through Disability". Darren advised that this event was one of three which was agreed by Best Start in Life Task & Finish Group. Darren noted that the event was well attended and was very positive. 42 stands in total provided information regarding available services. Darren agreed to circulate electronic copy of presentation to members via Margaret.

Kevin commented that the feedback provided echoed the same comments; parents were not aware of the range of services available to them and how to access them.

Jacinta concurred with Kevin's comments acknowledging that some of the parent's stories were difficult to hear. The loudest message coming from

parents was that they feel frustrated. Parents suggested a Hub type approach to disability services. Kevin added that parents also highlighted that practical things needs to be addressed.

Jacinta then commended Darren for his work in organising/arranging the event; all members agreed that Darren's efforts should be commended.

Valerie added that following this event June Wilkinson is very keen to arrange a half day workshop to drive forward the findings/outcomes from the event. The workshop will be used to help drive ways forward on a practical level to make life better and improve outcomes for these families.

Paul then noted that the Board are about to embark on forming a Strategy for Children with Disability adding that he & Maurice will ensure these practical points and feedback are shared, with a view to help shaping the Strategy.

Kevin reiterated that building on what is already there is the key to progressing outcomes for these families. Jacinta agreed with this adding that over the years the 'tweaking' of existing programmes to include small practical steps has worked well. Jacinta pointed out that on occasions groups have been formed by parents who have been unable to maintain/manage on their own without supports/services and therefore the groups have imploded.

Paul then suggested that it would be timely to use the Task & Finish group to identify/develop a couple of actions from this feedback that can be taken forward, suggesting that links are made with Community Planning to ensure these children are given the best start in life. Paul also reiterated the importance of keeping the communication lines with these parents open and again thanked Darren and Kevin for their work and progress to date.

Valerie advised that report will be circulated to members once finished.

**Action 2 & 3:**

**Darren to forward presentation to Margaret for onward circulation to members**

**Report to be circulated to members once completed**

## **6. Update Family Support Hub**

Donna advised that Contracts with Service Hubs have been awarded and it is envisaged that these will be up and running from June 2019. Donna added that transformational funding has been awarded and discussions are being held in relation to how this might be aligned/awarded to current Hub providers to promote ongoing activity.

Maurice reiterated that decisions need to be made soon as possible as Department will need to be satisfied/finalised by end of June.

Paul stated that he has had a conversation with Donna regarding the potential for work arounds to be put in place as has been the case in other Trusts.

Jacinta expressed her gratitude to Donna for stepping to “Joining the Dots” event; Jacinta advised that six referrals were taken at source following event and a report card is in the process of being drafted. Donna added that the parents workshop was very positive, highlighting that significant numbers were in attendance; workshop helped to normalise disability.

Jacinta commented that there has been a lot of traction since the event was held with other agencies expressing interest/querying if another event will be arranged in South Armagh.

Jacinta reported that the Hubs continue to consistently receive high numbers of referrals pointing out that this has continued despite no promotion of the Hubs. Jacinta noted that therapeutic services for teenagers and resilience programmes for parents have been identified as an emerging need within the Hubs.

## **7. Update from NIACRO**

Tracey provided the following update:

Celebration event held; well attended successful event, Tracey extended her thanks to Paul and Donna for attending.

Independent review of Hubs to be undertaken this will involve 1:1 interviews and survey's to all families. It is hoped that focus group will be in place by end of June beginning of July.

Tracey noted that CHIP programme finished in March of this year; Rachel asked that her thanks be extended to members for allowing Outcomes Group to be used as a reference group for the programme. Tracey added that funding has been agreed until March 2020. It was noted that CHIP can now be removed from Agenda of Outcomes Group.

Tracey concluded by noting that NIACRO will continue to welcome referrals from Southern Trust.

**Action 4:**  
**CHIP Project to be removed as standing agenda item**

## **8. Peace IV Update/Community Planning**

Paul advised that he attended an event run by ABC regarding partnership approach; Paul agreed to share slides from presentation with members; this presentation was in relation to collaboration i.e. how partners can work well/better together.

Paul noted that as Alison is not in attendance today a further update will be provided at September meeting.

**Action 5:**  
**Paul to share presentation slides with members via Margaret**

## 9. Update on Active Task & Finish Groups

Valerie noted that at previous meeting it was agreed that updates will be provided on active groups only.

Valerie agreed to update RAG status and circulate to members.

### Positive Mental Health Task & Finish Group – (Chair *Michael Heaney*)

Michael advised that co-located worker Darren Hughes is now in post, Michael took the opportunity to acknowledge and thank the work of the Trust to make this happen.

Michael added that although it is very early days it is a very positive step and it is hoped that it will help make better links.

No other updates on Task & Finish Groups.

#### **Action 6:**

**Valerie to update RAG status and share with members**

## 10. Agency Updates/Any Other Business

Dani advised that PHA are launching Making Life Better seminars throughout the year and agreed to share information with members.

Consultation in relation to Drugs & Alcohol Strategy – encourage members to think about how they can contribute.

Dani added that PHA would like to utilise the knowledge around the table, Dani will liaise with Martina who has been scoping what is currently available.

Dani noted that Collette continues to be off and it is hoped she will return mid-July; in the meantime should any members have any queries they can contact Dani directly.



Dara advised Clanrye Group are members of the Southern Healthy Living Centre Alliance and have recently appointed Claire Convery to the role of Social Prescribing Co-Ordinator for Southern area. Social Prescribing enables GP's to refer their patients to a range of non-medical activities and services which recognises a social model of health. It offers people a new way of achieving well-being by promoting a proactive relationship between the person, health service and community. SP interventions can include gardening, stress classes, physical activity, volunteering, walking, joining a choir.

This role is funded through the SPRING Project which successfully secured Big Lottery Funding to roll Social Prescribing out across NI and Scotland.

Claire can be contacted as follows:

E: [Claire.convery@clanryegroup.com](mailto:Claire.convery@clanryegroup.com)

T: 028 3089 8119 / 07483 059876

Dara agreed to send the link to members.

Some discussion occurred in relation to Police concern Hubs; Paul stated that Trust have agreed that a representative from Social Services will be involved noting that internal discussion suggests that this should be someone from Adult Mental Health Background.

Some members noted their concern at the terminology used regarding the use of the name "Hub" and the potential for confusion. Paul suggested raising concerns regarding the use of language through CYPSP.

**Action 7:**

**Dani to share information regarding making Life Better seminars with members**

**Action 8:**

**Dara to circulate link to members via Margaret**

**Date of Next Meeting** – Wed 4<sup>th</sup> September 2019 at 10am, Tower Hill, Armagh