



The Department for the Economy's Careers Service provides an impartial, all-age careers information, advice and guidance service, to help young people and adults make informed choices about their future career paths. This service is available to everyone, whether employed or unemployed, temporarily laid-off, made redundant, in training or studying.

The web-link below provides information on contacting a professionally qualified careers adviser by telephone, email or webchat.

<https://www.nidirect.gov.uk/contacts/contacts-az/careers-service>

Guidance, advice and information about the services on offer are also available at:

<https://www.nidirect.gov.uk/campaigns/careers>

Including:

- A range of interactive tools to help match career options with skills, interests and values.
- Help and advice on how to apply for jobs, including a free CV Builder.
- Tips for parents on how to help young people with career choices.
- Career planning for those with special educational needs.
- Guidance for 11 to 19 year olds on considering subject choices, learning and career options.
- Information on Further and Higher Education courses, apprenticeships and other training programmes.

COVID-19 Support

The Careers Service continues to deliver advice and guidance to both adults and young people through webchat, telephony and email at this difficult time. Help is available to support young people making decisions about education, training and employment, including apprenticeships. Careers advisers are also available to support those furloughed, made redundant or unemployed to access temporary or permanent employment.

The Department has linked up with online education and training providers to promote resources that individuals can use to access free courses that will improve their employment skills. Whether these are in the current role or to assist them in seeking new employment in the future. Those who need advice and guidance about which course would best suit their specific circumstances and improve their chances of progressing in existing or future employment can contact one of the Department's Careers Advisers.

For more information on free online training courses see:

<https://www.nidirect.gov.uk/articles/online-training-support>

Social Media Contacts

Facebook (Skills to Succeed)

<https://facebook.com/SkillstoSucceedni/>

Twitter

[@Economy_NI](#)

Instagram

economy_ni