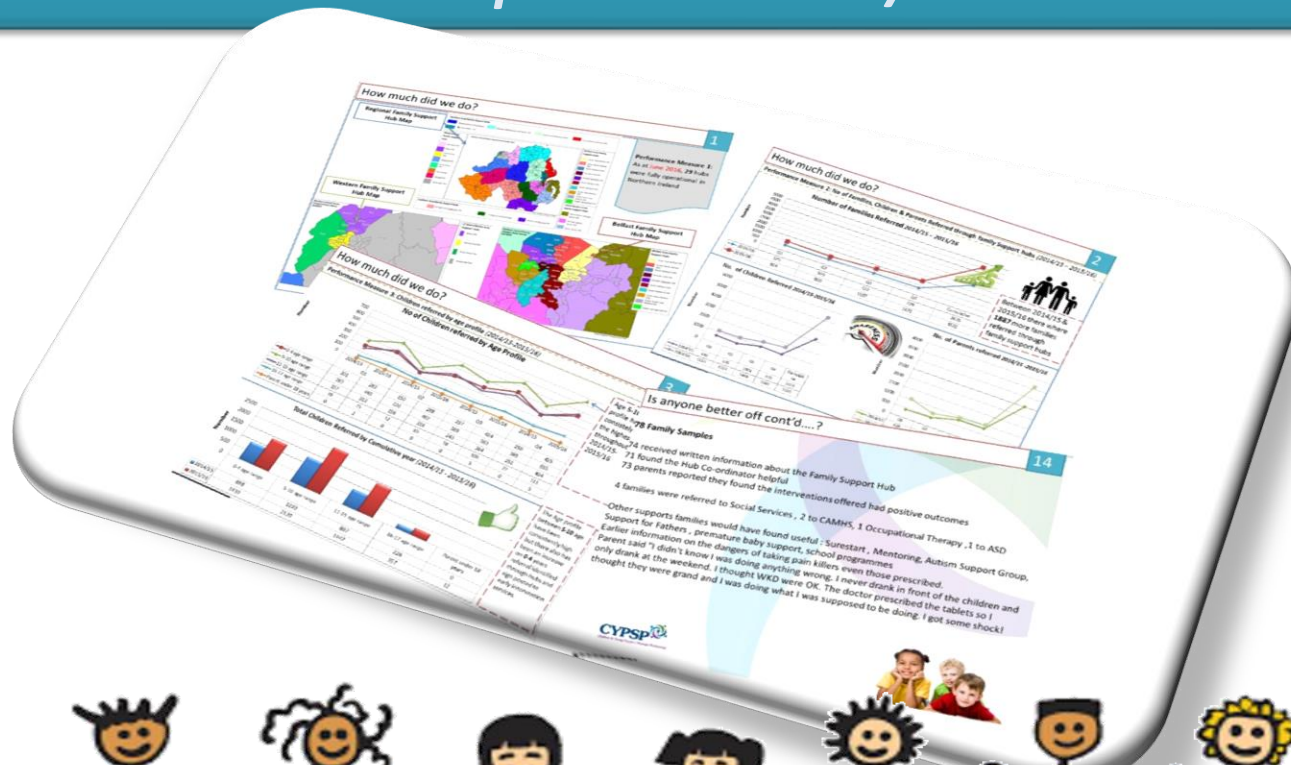


BHSCT Family Support Hubs Report Card

Annual Report Card 2016/17

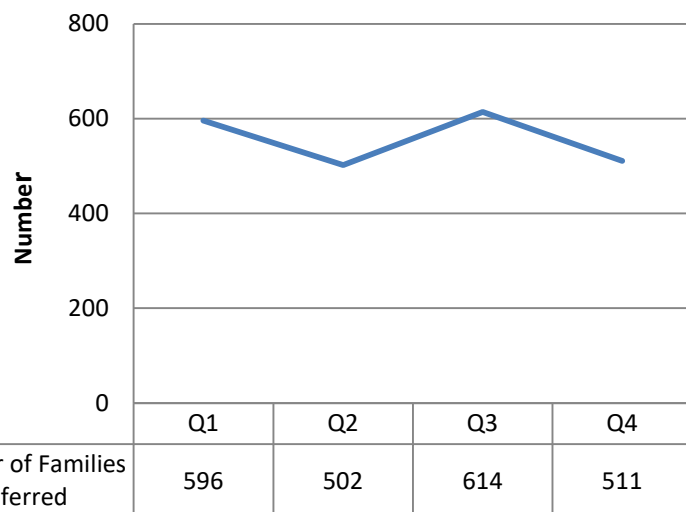


July 2017

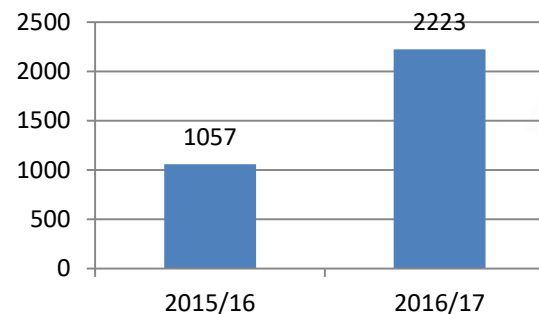


How much did we do?

Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs -2016/17

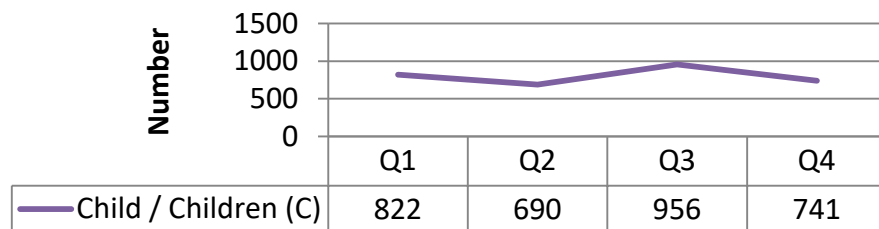


Number of Families Referred

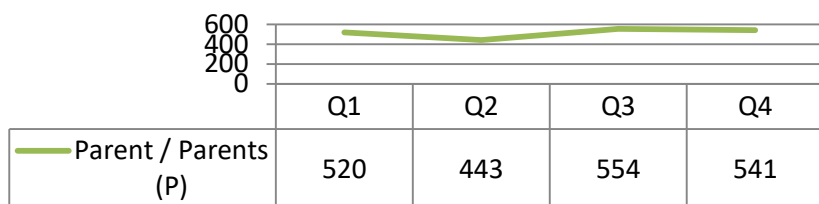


In 2016/17 there were **1166** more families referred through Family Support Hubs in Belfast than in 2015/16, more than double the number of families.

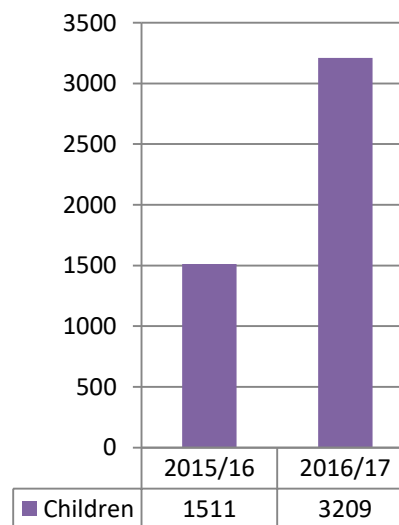
Number of Children Referred - 2016/17



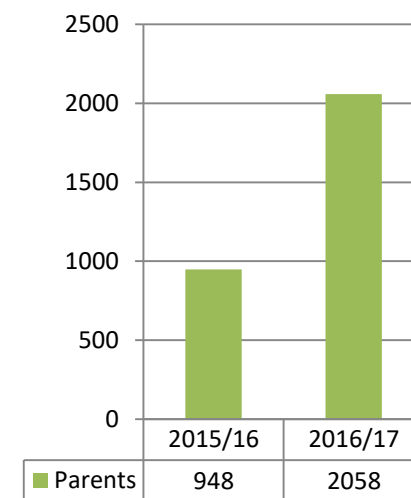
Number of Parents Referred - 2016/17



No. of Children

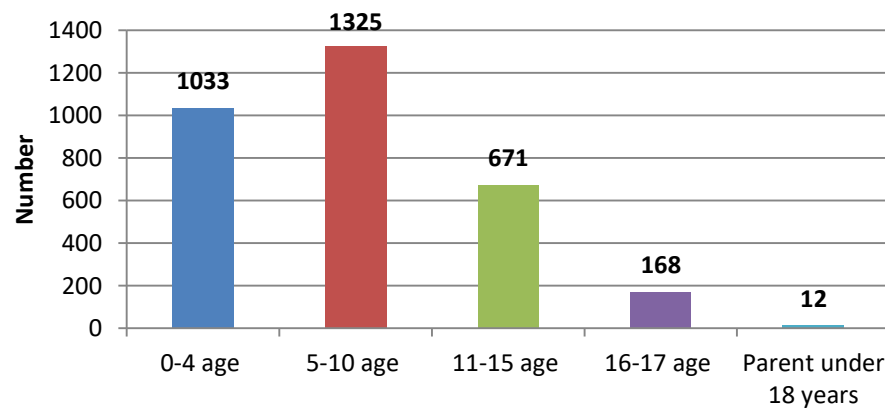
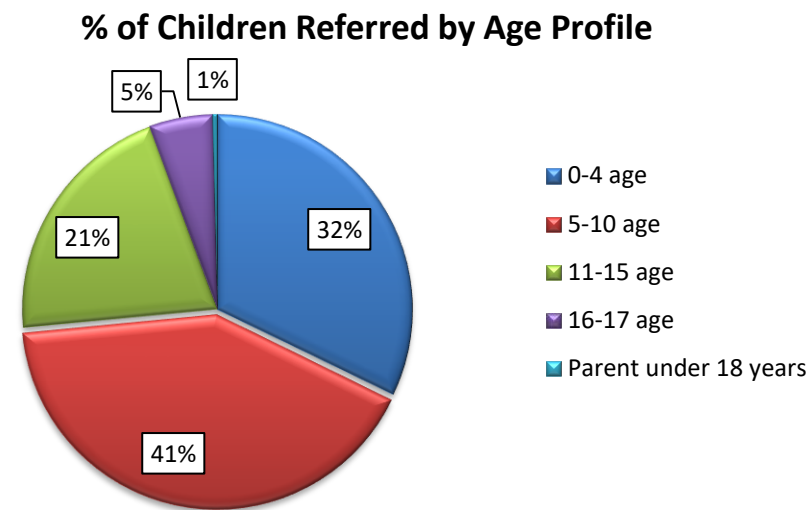
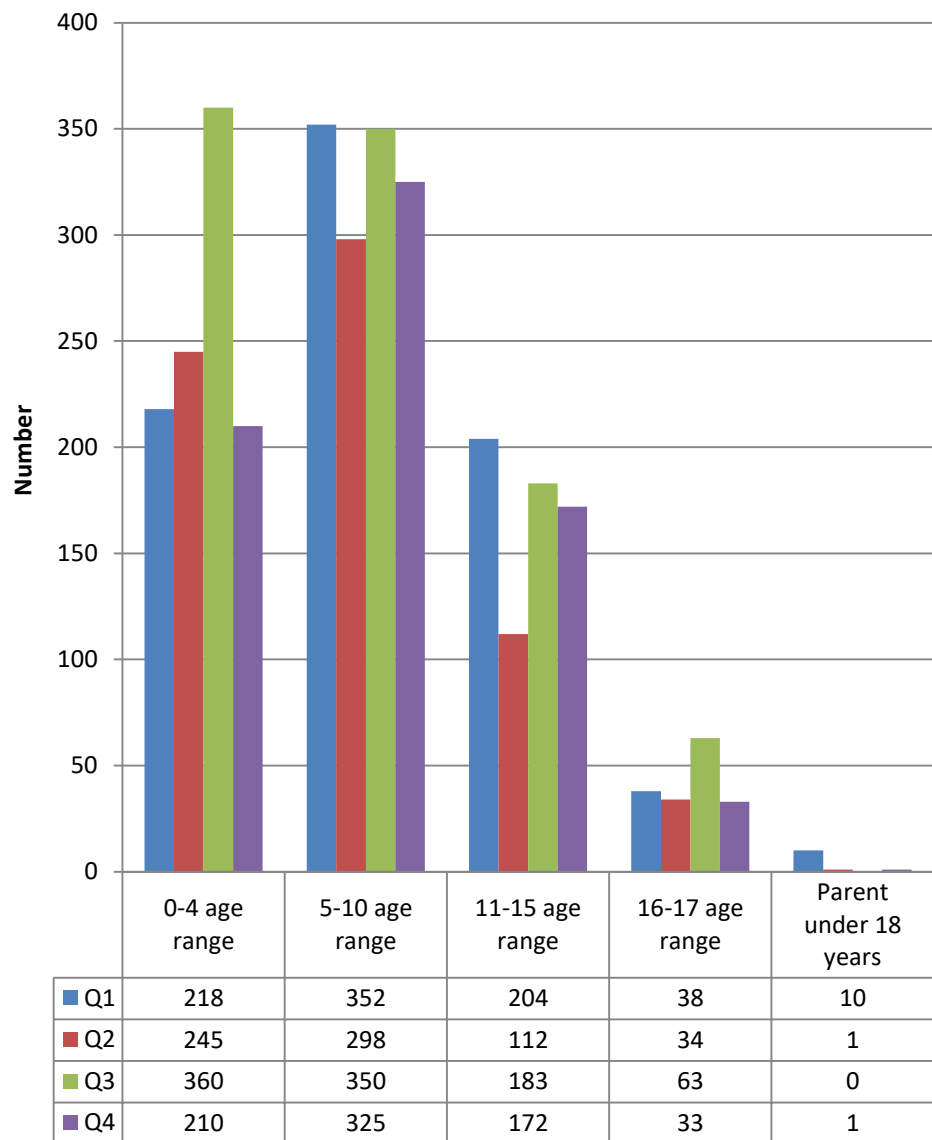


No. of Parents



How much did we do?

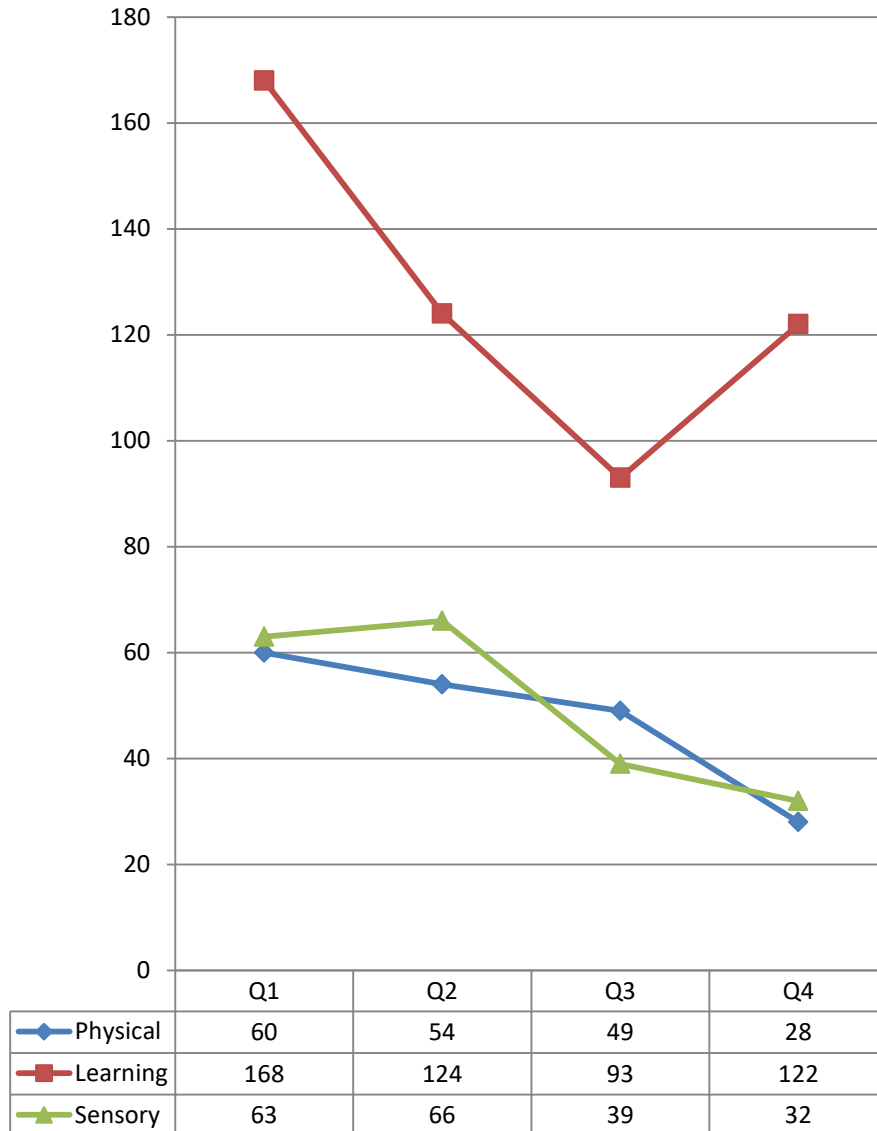
Performance Measure 2: Children Referred by Age Profile - 2016/17



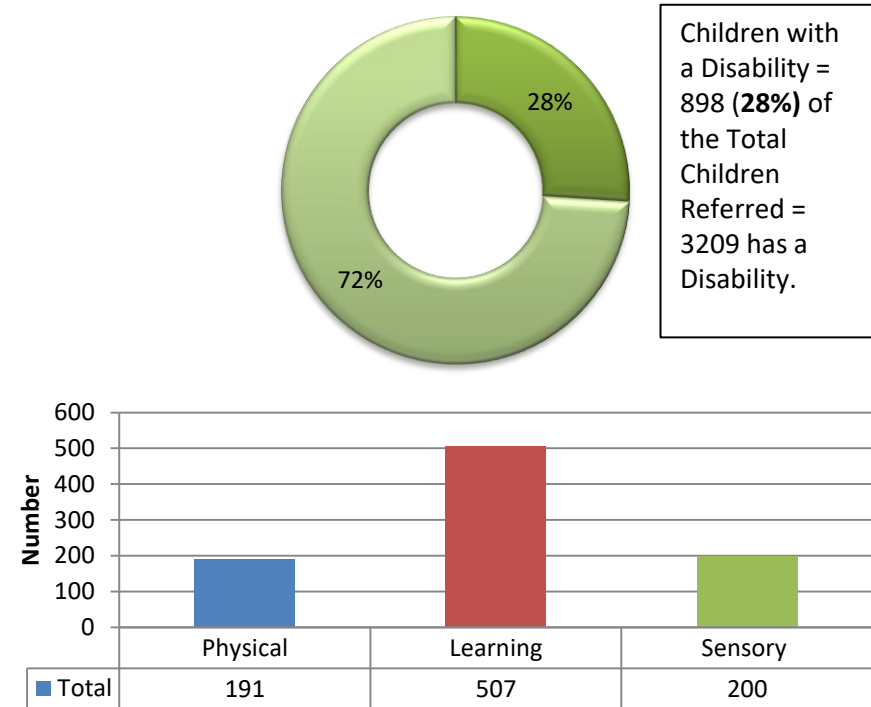
Age **5-10** profile has consistently been the highest in 2016/17 within Belfast, except in Q3 (Oct-Dec) when 360 children were referred in the **0-4 age range**.

How much did we do cont'd....?

Performance Measure 3: Children with a Disability Referred - 2016/17



Children Referred with a Disability 2016/17

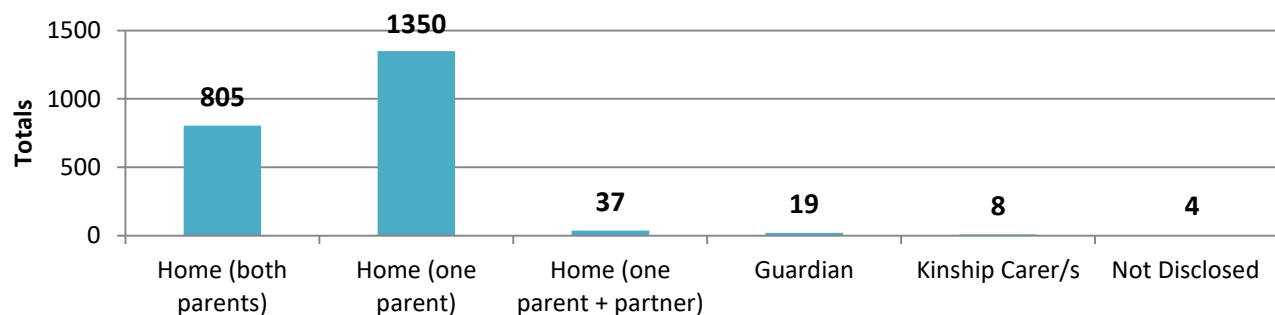
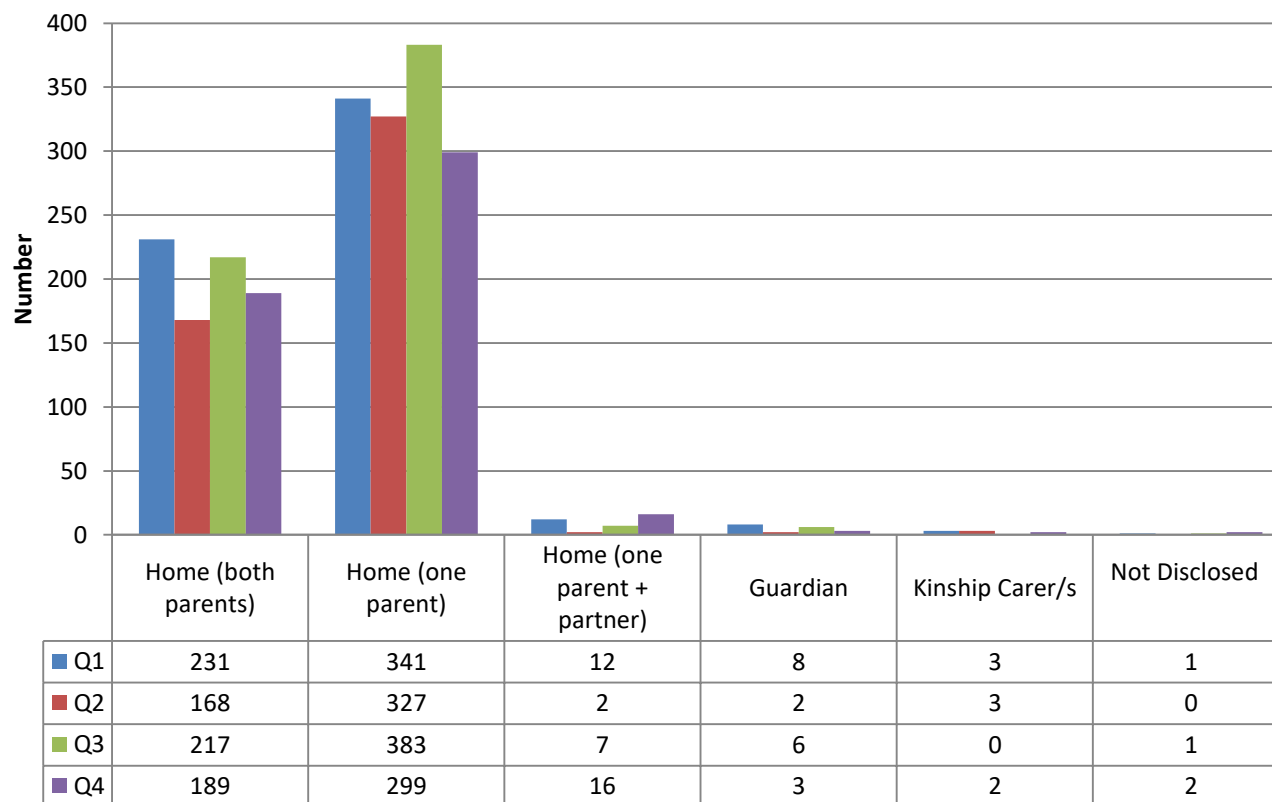


Throughout 2016/17, Children with a **Learning Disability** had the highest number of disability referrals throughout Belfast.



How much did we do cont'd....?

Performance Measure 4: Household Composition -2016/17

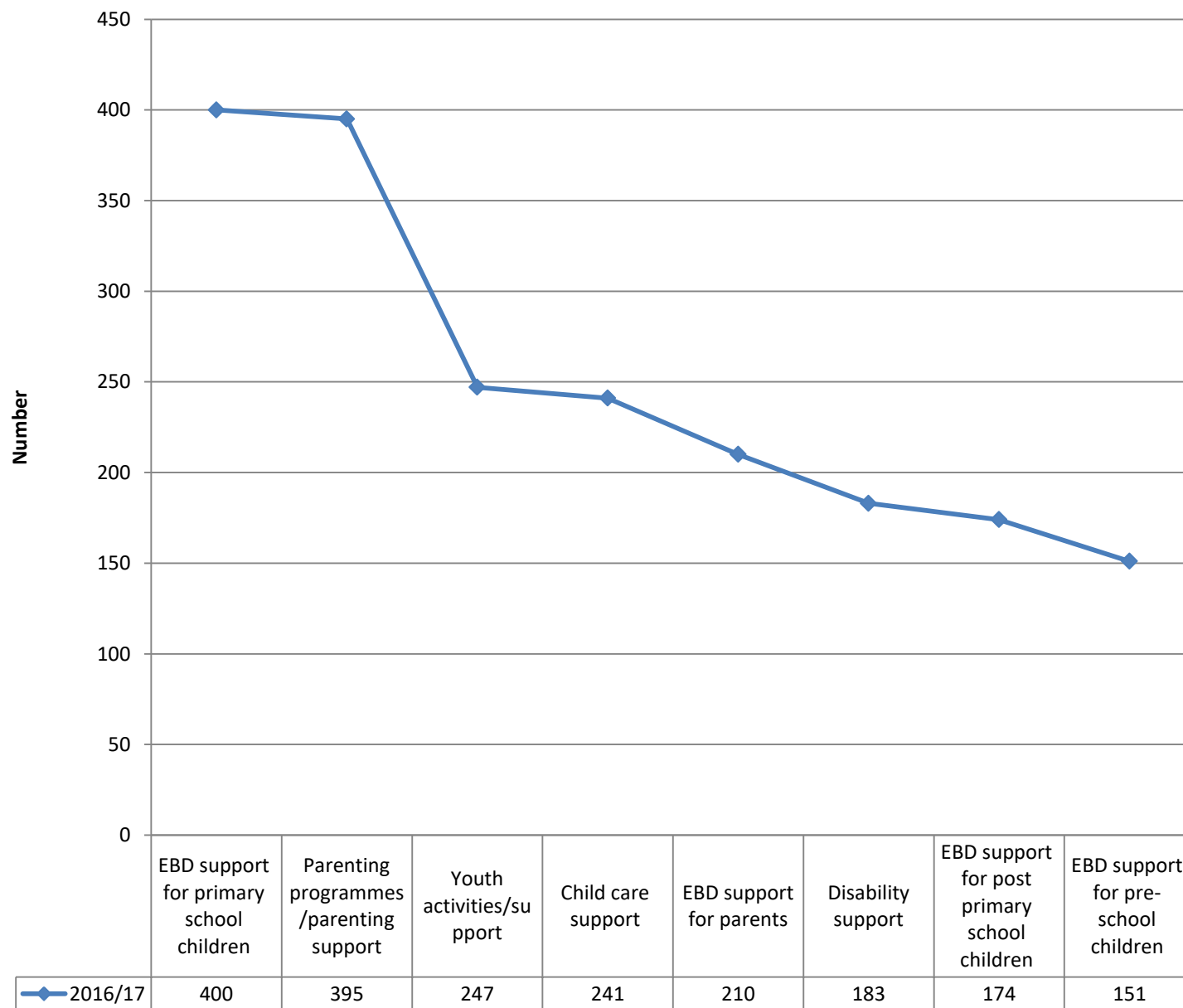


The highest group of families referred were Lone parent families **1350** followed by Families with both parents **805**.

There was a small increase from the previous year in One parent + partner (**37**) and Guardians (**19**), with a slight drop in Kinship Carers to (**8**).

How much did we do cont'd....?

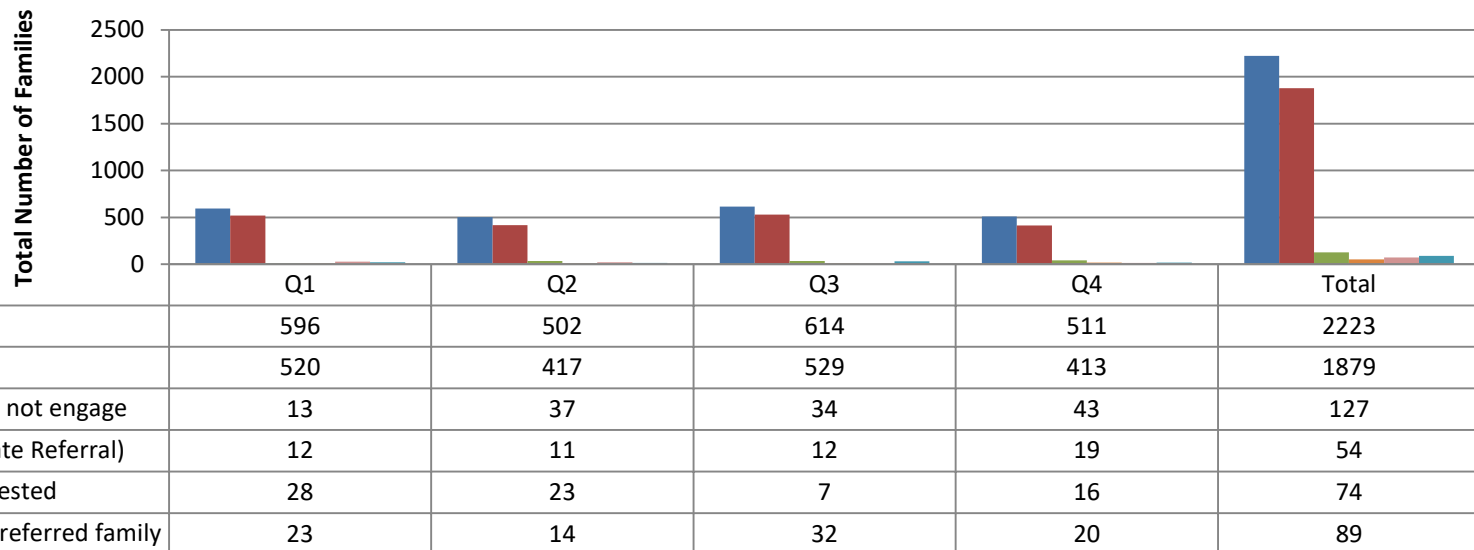
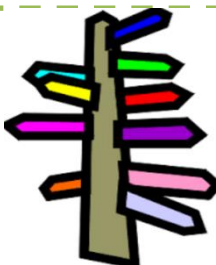
Performance Measure 5: Main Presenting Reasons for Referral - 2016/17



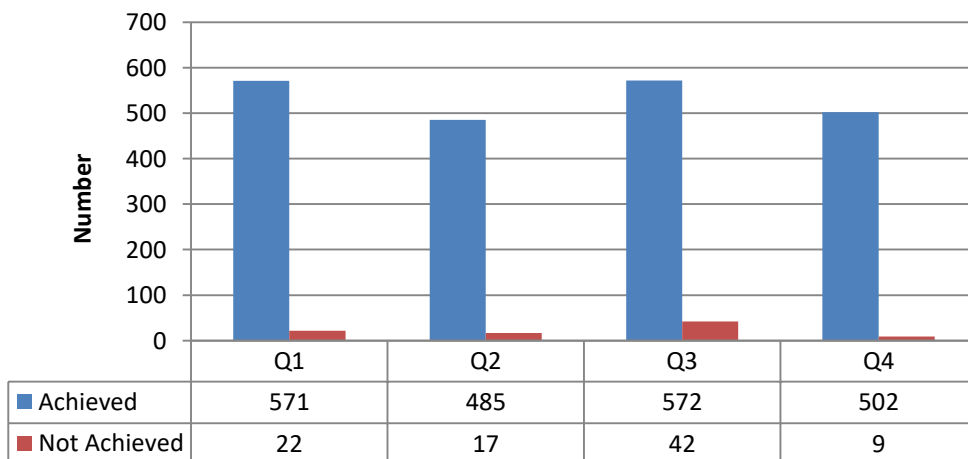
The main reasons for referral in 2016/17 were **Emotional and Behavioural Difficulty (EBD) Support for primary school children** and **Parenting Programmes/Parenting Support**. This is the same as the top two reasons in the regional report, with EBD support for parents, post primary school age children and pre-school children also in the top eight reasons.

How well did we do it?

Performance Measure 6: Families Referred that were Accepted & Signposted, Above Tier 2 or Other Reasons for Outcome of Referral- 2016/17



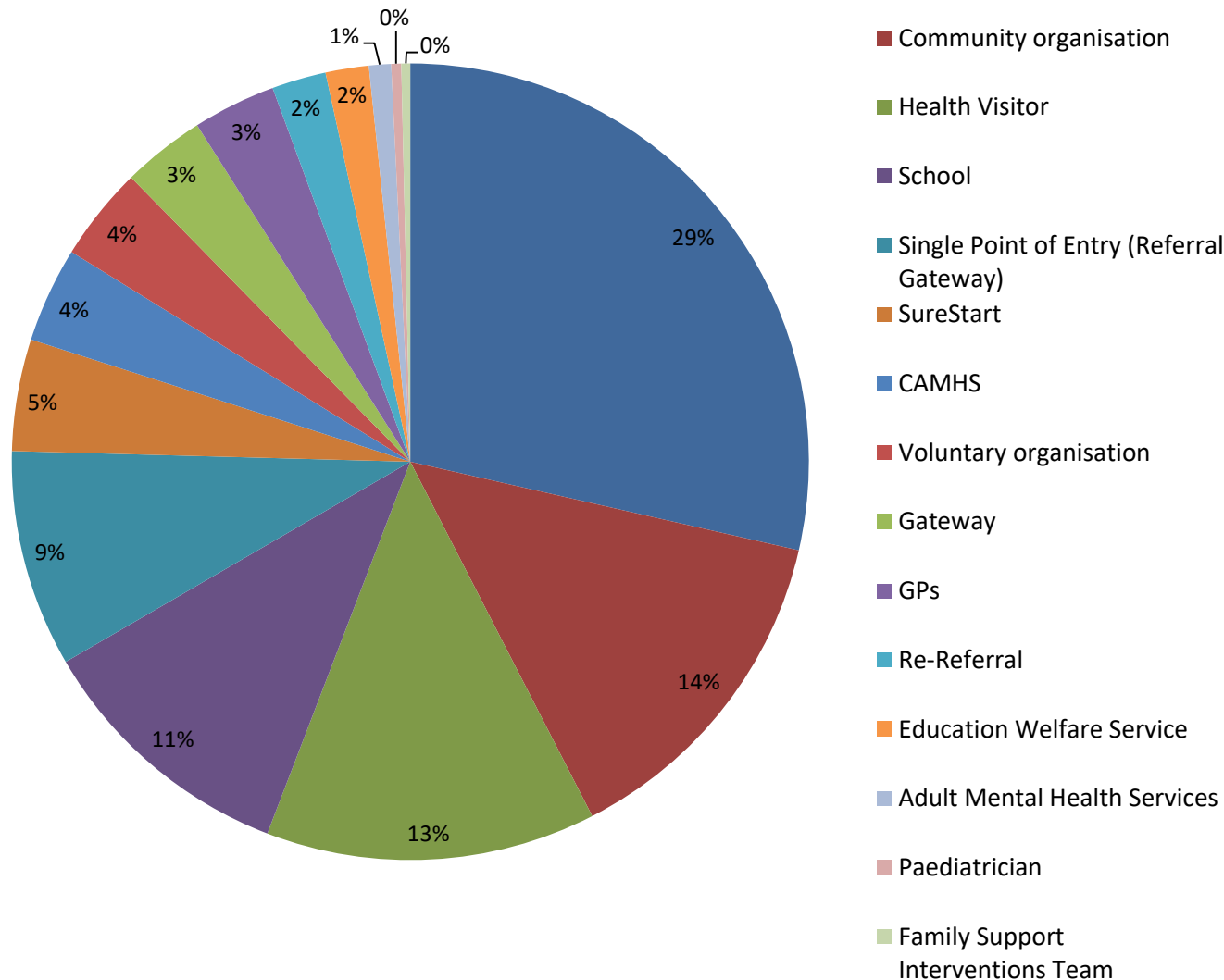
Performance Measure 7: Outcome 4 weeks & 5-8 weeks achieved / Not Achieved – 2016/17



The vast majority of referrals to Hubs were processed within 4 weeks and the remainder within 5- 8 weeks. Only **3** exceeded the maximum 8 weeks timescale within Belfast Area. This ensures families receive a timely response to their immediate needs from the Hub Co-ordinator.

How well did we do it cont'd.....?

Performance Measure 8: Total Percentage of Referrals by Referral Agency - 2016/17



In the Belfast Area **Self referrals and Community organisations** are the key referrers.

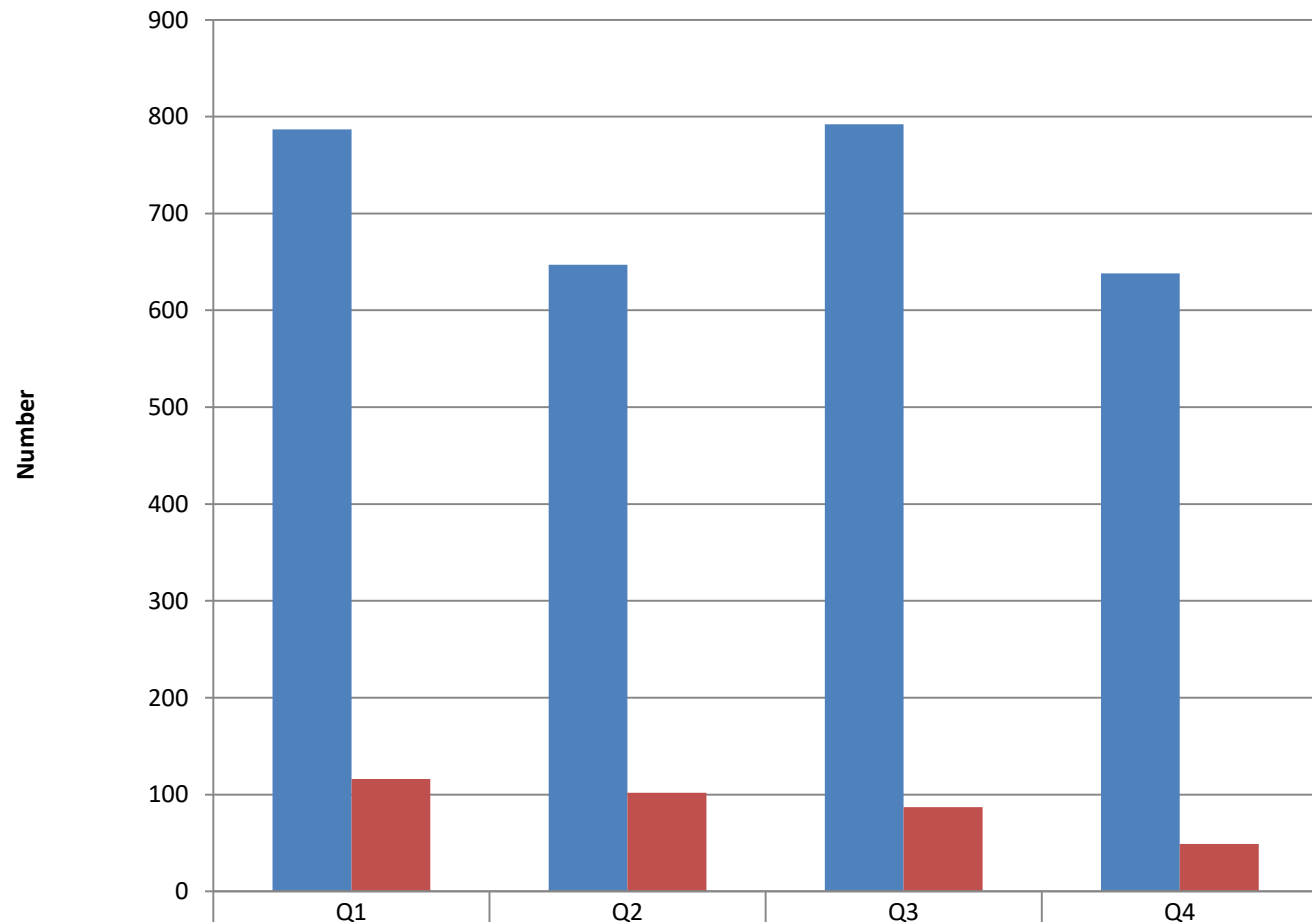
Regionally Self-referrals and GPs are the key referrers.

In Belfast GPs make up 3% of the total referrals

12% of referrals in Belfast come from the combination of Referral and Assessment Gateway Teams

How well did we do it cont'd.....?

Performance Measure 9: Number of Parents / Children referred who did and who did not take up the service offer
2016/17



■ Number of children/ parent referred on who took up the service offer	787	647	792	638
■ Number of children/ parent referred on who did not take up the service offer	116	102	87	49

How well did we do it cont'd.....??

Performance Measure 10: 10 Standards 97% Fully Implemented 3% Partially Implemented - 2016/17

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.

Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED

(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS, SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective, which is mindful of resilience as a characteristic of many children and families lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing, setting and changing needs, and can incorporate both child protection and out of home care

Standard 6. Family Support promotes the view that effective interventions are those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING, DELIVERY AND EVALUATION of family support services in practised on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that interventions result in improved outcomes for service users, and facilitate quality assurance and best practice

All of the Hubs in Belfast have either implemented or are in process of implementing the 10 standards. Each one has an action plan in place identifying areas for development such as promotion of the Hub in the locality, working with schools to ensure access to early intervention services for families and ensuring there is equality of access across each of the geographic areas.

Family Samples

Family A

Parents of 4 children one of whom was exhibiting challenging behaviour. They were referred by the Hub for parent support and for their daughter to receive play therapy . Parents were able to put boundaries, routines and behaviour charts in place and say there is a huge difference at home. They are going to continue to be consistent with all the above and are happy for support to end.

Family B

Mother of 2 young children required help with benefits due to family separation financial hardship and unemployment. She received benefit advice and family support around adjusting to her new circumstances and responding appropriately to her children's needs.

Family C

Parents of 3 children 7,6 and 2 report that they have benefitted greatly from the services they were referred to from the Hub. They feel a lot more reassured about their 7 year olds behaviour which has improved so much in past months while he was waiting for a CAMHS assessment. His fears and anxieties have reduced.