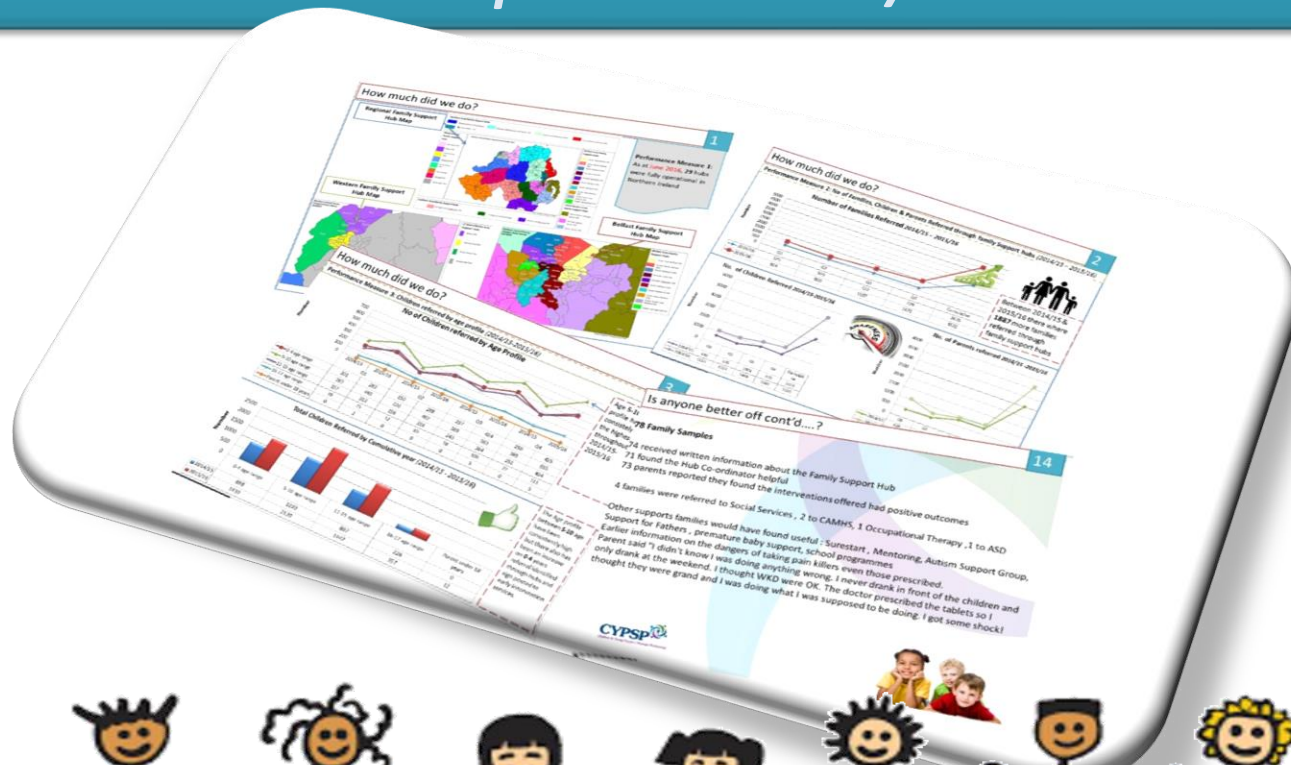


BHSCT Family Support Hubs Report Card

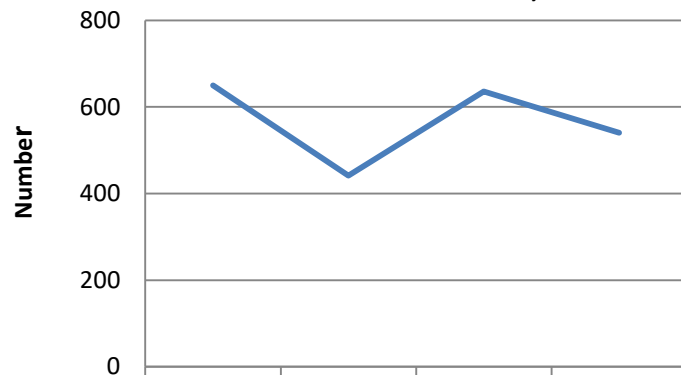
Annual Report Card 2018/19



How much did we do?

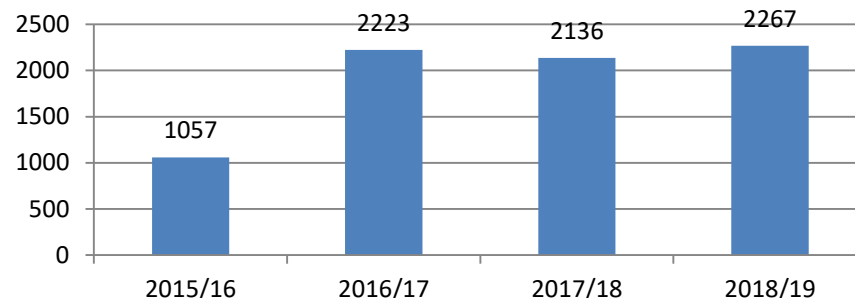
Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs -2018/19

Number of Families Referred – 2018/19



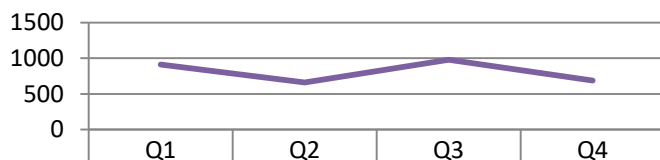
Number of Families Referred	Q1	Q2	Q3	Q4
	650	441	636	540

No. of Families



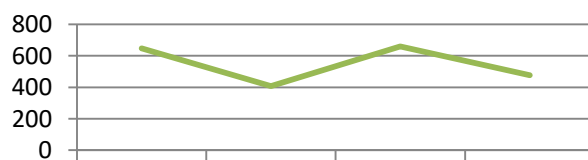
In 2018/19 there was a slight increase in families referred through Family Support Hubs in Belfast than in 2017/18.

Number of Children Referred - 2018/19



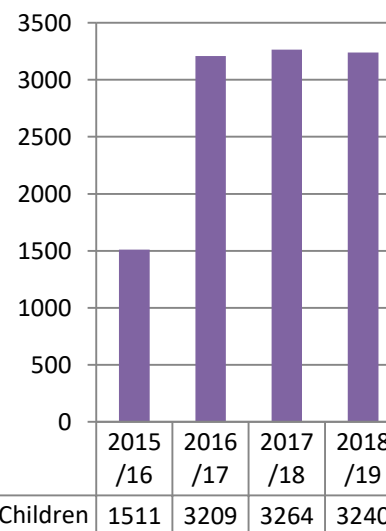
Child / Children - benefiting directly	Q1	Q2	Q3	Q4
	911	663	978	688

Number of Parents Referred - 2018/19



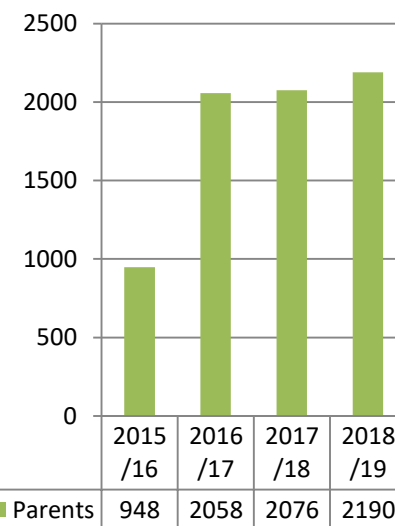
Parent / Parents (P)	Q1	Q2	Q3	Q4
	647	408	659	476

No. of Children



Children	2015 /16	2016 /17	2017 /18	2018 /19
	1511	3209	3264	3240

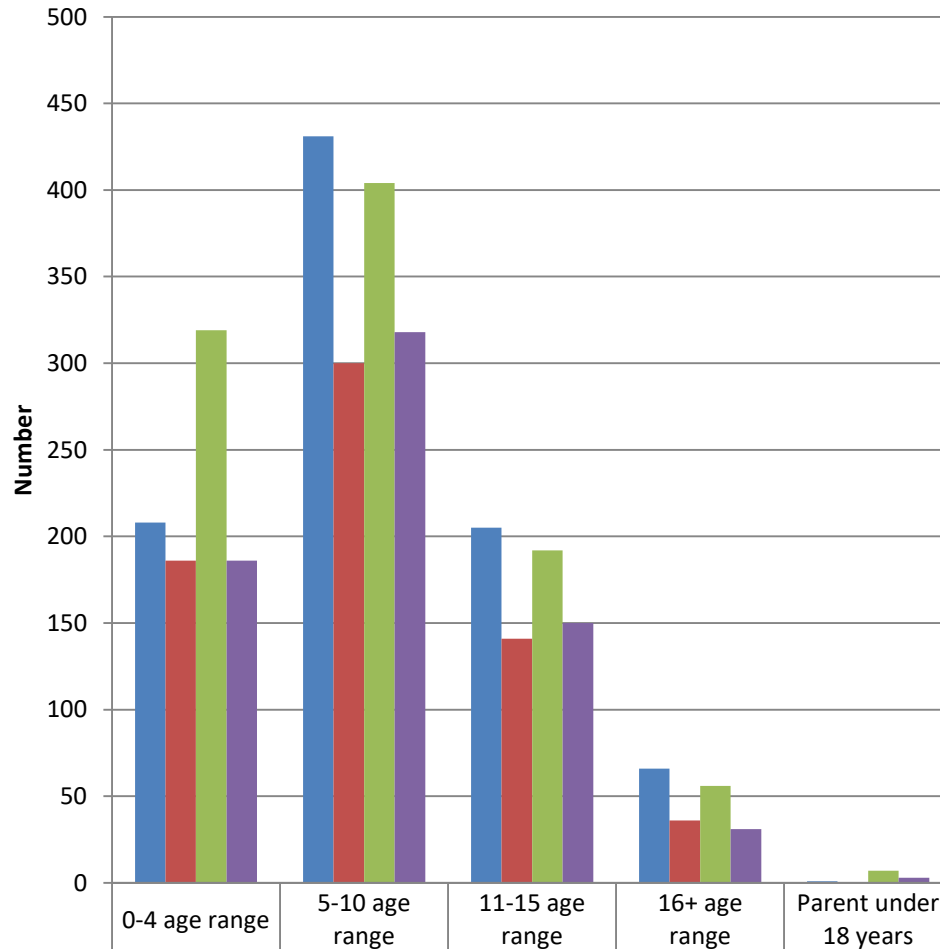
No. of Parents



Parents	2015 /16	2016 /17	2017 /18	2018 /19
	948	2058	2076	2190

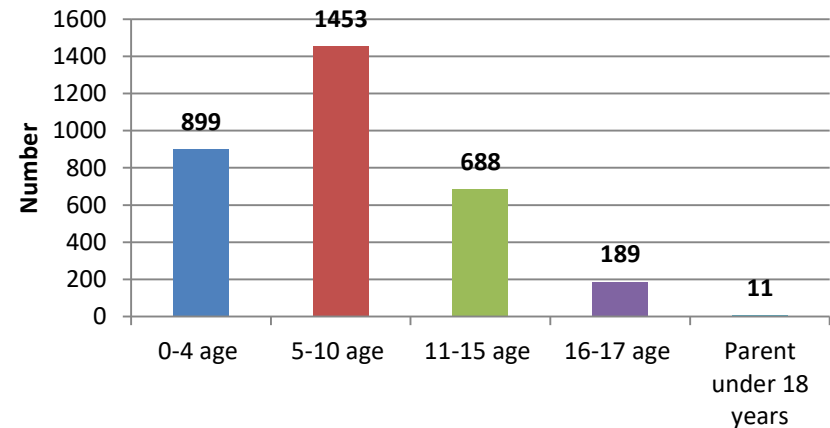
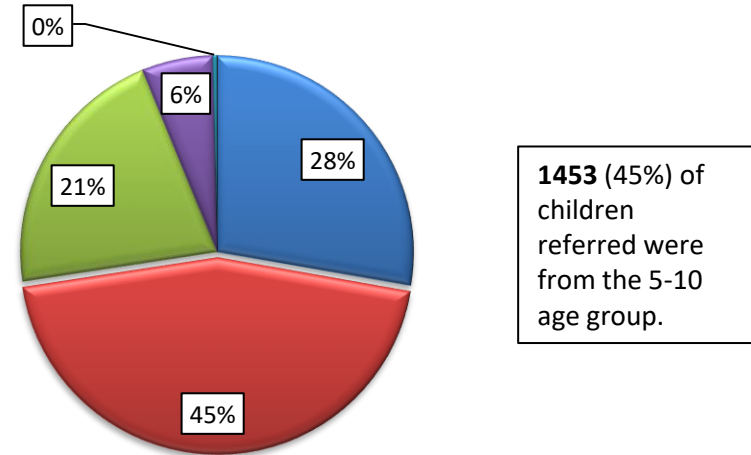
How much did we do?

Performance Measure 2: Children Referred by Age Profile - 2018/19



■ Q1	208	431	205	66	1
■ Q2	186	300	141	36	0
■ Q3	319	404	192	56	7
■ Q4	186	318	150	31	3

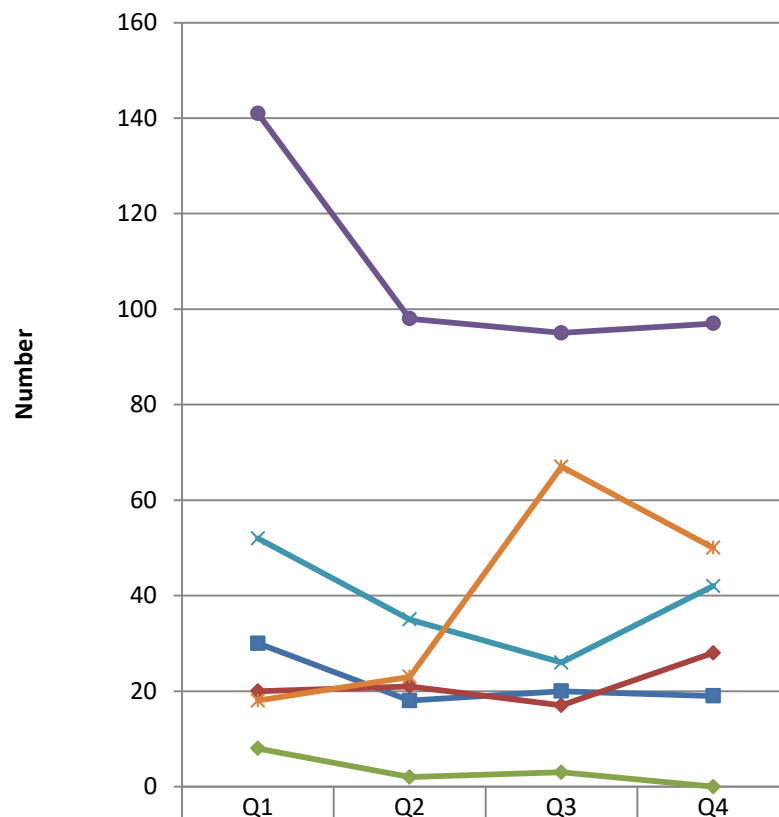
% of Children Referred by Age Profile



*Please Note: As well as 3240 children referred an additional **733** children benefitted as they were part of the families referred (Data collection commenced in Qtr3 & Qtr4)*

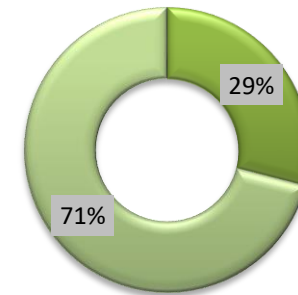
How much did we do cont'd....?

Performance Measure 3: Children with a Disability Referred - 2018/19

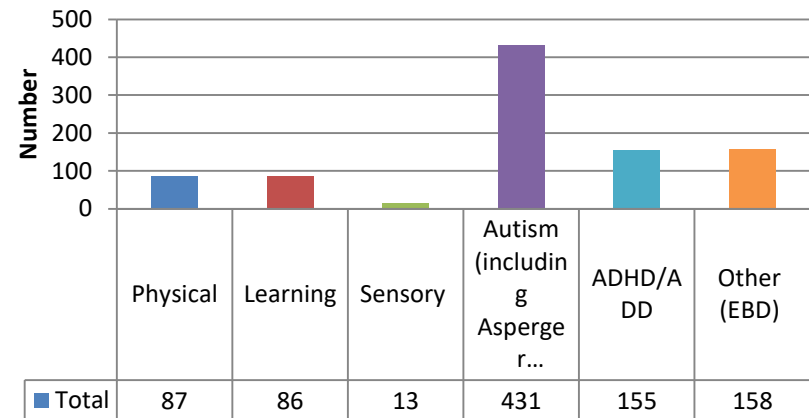


	Q1	Q2	Q3	Q4
Physical	30	18	20	19
Learning	20	21	17	28
Sensory	8	2	3	0
Autism (including Asperger Syndrome)	141	98	95	97
ADHD/ADD	52	35	26	42
Other (Emotional Behavioural Difficulty)	18	23	67	50

Children Referred with a Disability 2018/19



930 children
(29%) was
referred with a
Disability in
2018/19

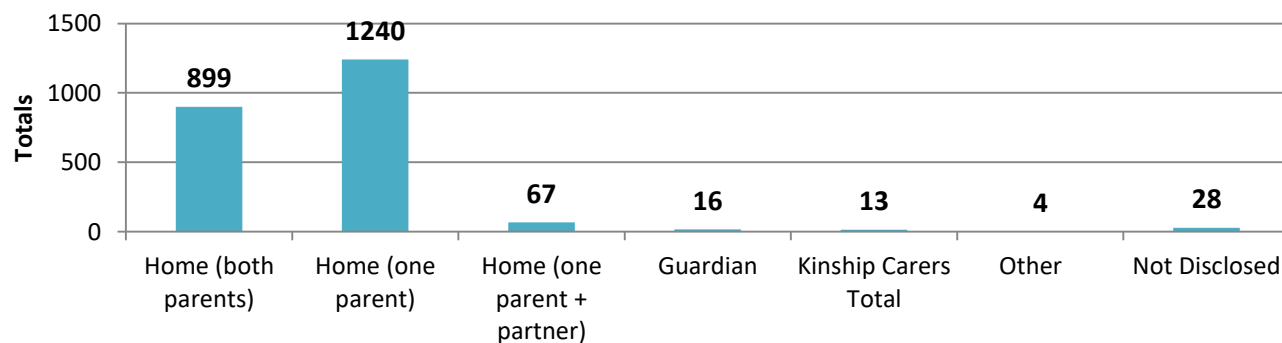
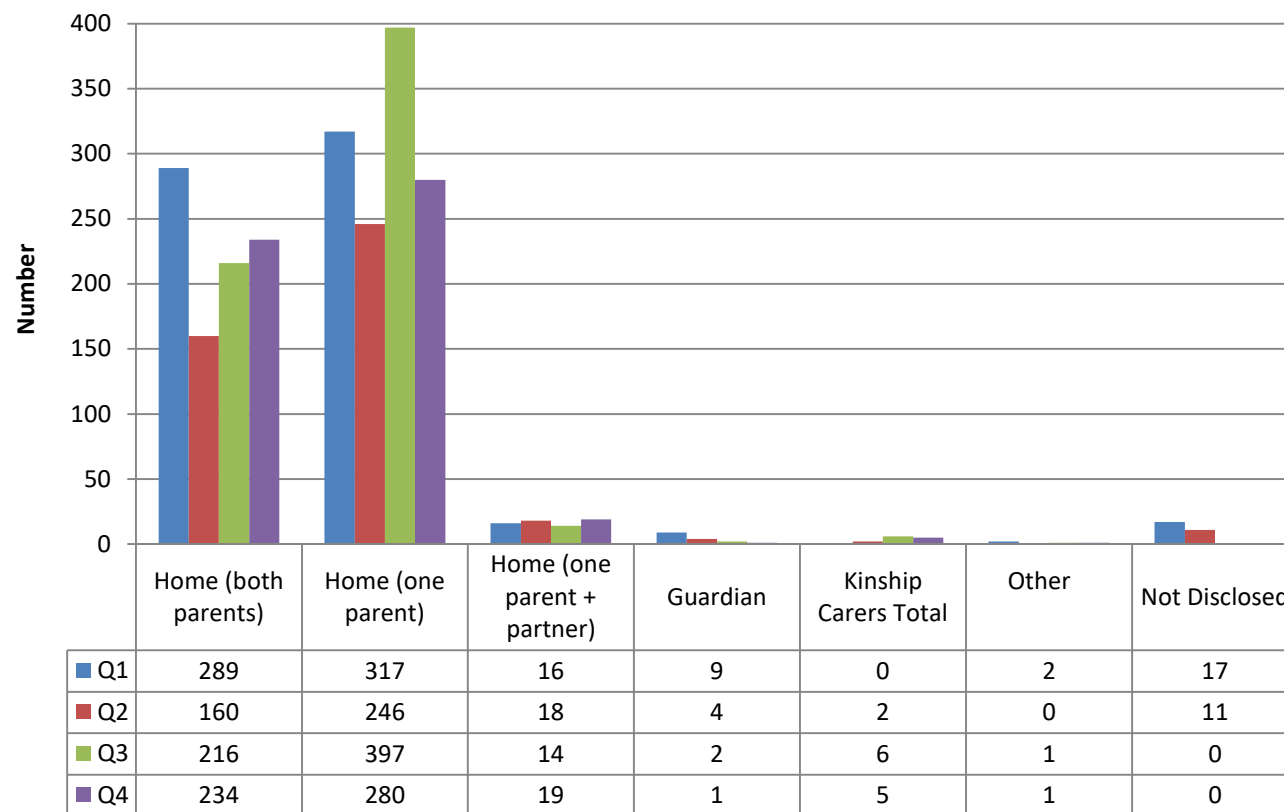


Throughout 2018/19, Children with **Autism (including Asperger Syndrome)** had the highest number of disability referrals in Belfast.



How much did we do cont'd....?

Performance Measure 4: Household Composition -2018/19

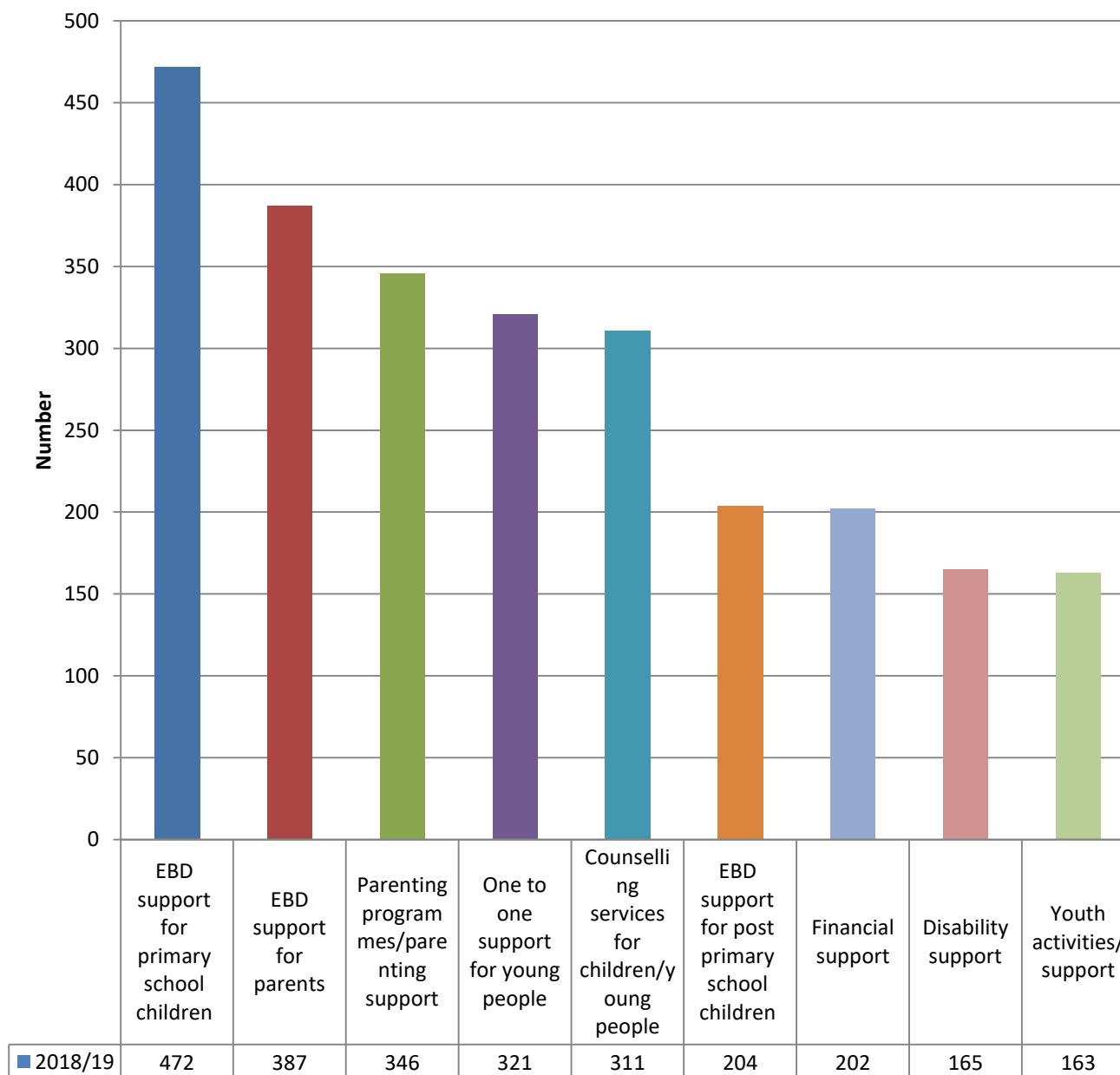


The highest group of families referred were Lone parent families at **1240** followed by Families with both parents **899**.

There was a small increase from the previous year in One parent + partner (**67**) and a slight decrease in Guardians (**16**) and Kinship Carers to (**13**).

How much did we do cont'd....?

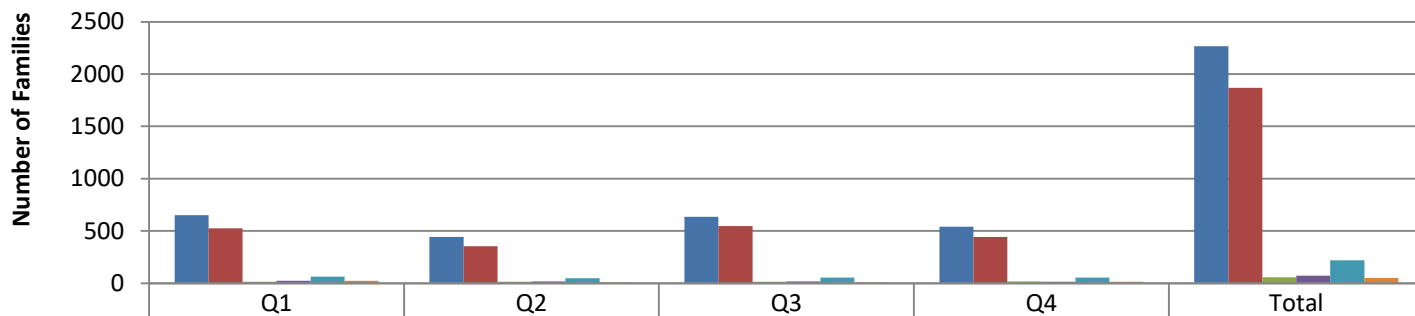
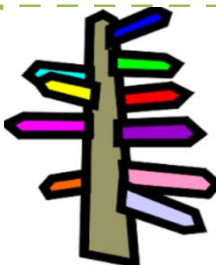
Performance Measure 5: Main Presenting Reasons for Referral - 2018/19



The main reason for referral in 2018/19 was **Emotional and Behavioural Difficulty (EBD) Support for primary school children**. This is the same as the top reason in the regional report. EBD support for parents, Parenting programmes/parenting support, One to one support for young people and Counselling Services for children/young people are also in the top nine reasons.

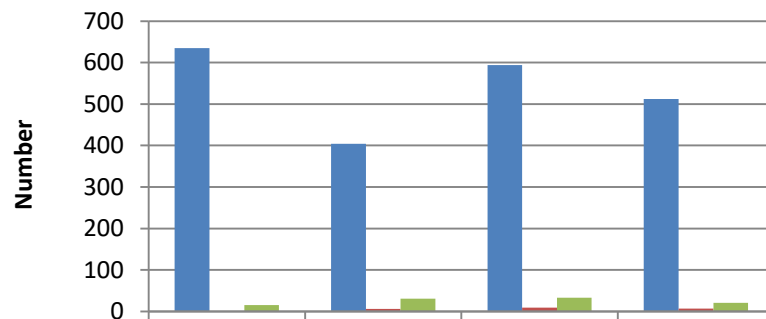
How well did we do it?

Performance Measure 6: Families Referred that were Accepted & Signposted, Above Tier 2 or Other Reasons for Outcome of Referral- 2018/19



Families Referred	650	441	636	540	2267
Accepted and Signposted	526	355	545	442	1868
Signposted but family did not engage	15	14	13	16	58
Above Tier 2 (Inappropriate Referral)	23	16	17	15	71
Further information requested	64	47	54	53	218
Unable to meet needs of referred family	22	9	7	14	52

Performance Measure 7: Achieved in 4 weeks & 5-8 weeks or Not Achieved – 2018/19

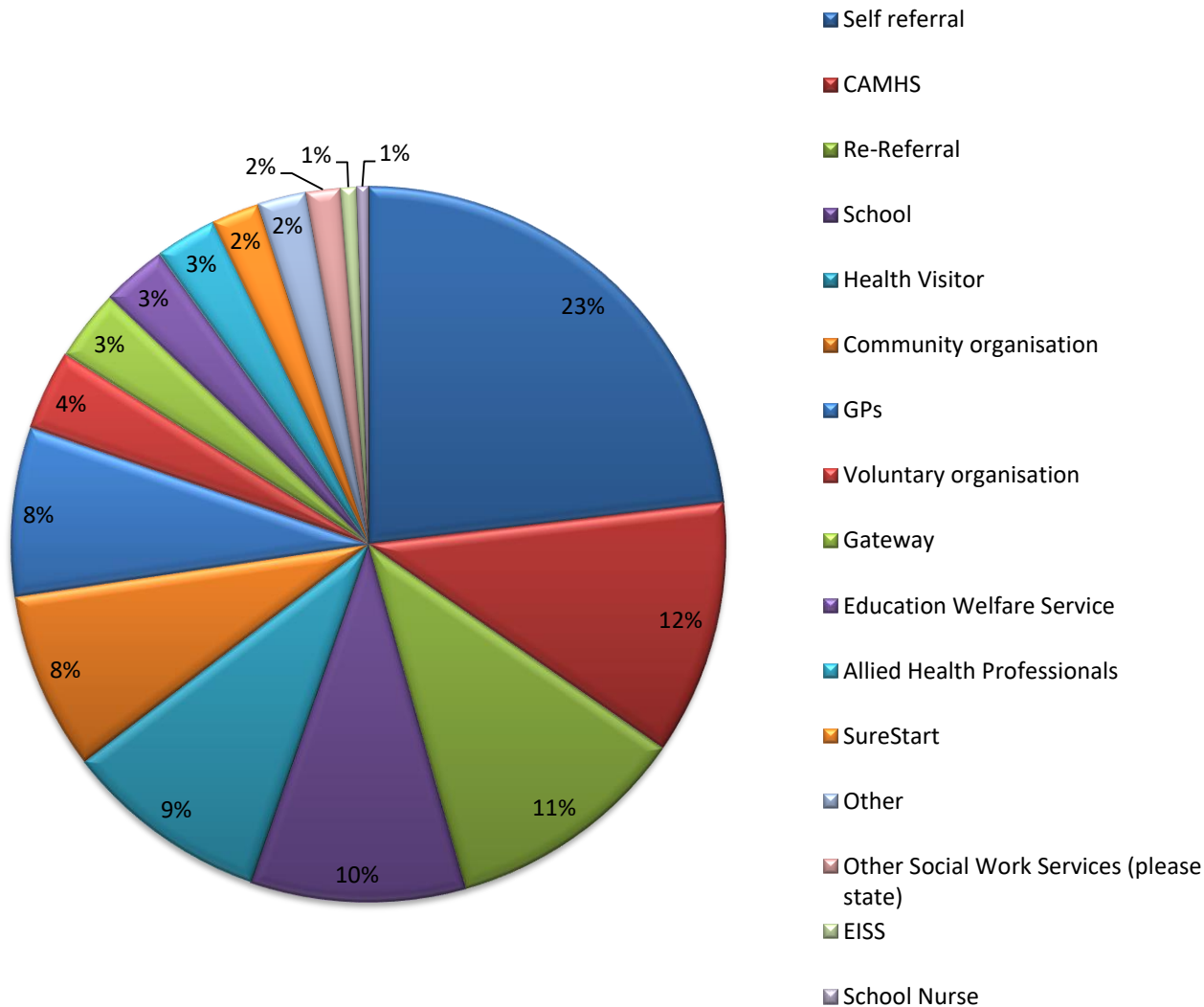


Achieved in 4 wks & 5-8 wks	635	404	594	512
Achieved in 8 wks+	0	6	9	7
Not Achieved in Timescale	15	31	33	21

The vast majority of referrals to Hubs were processed within 4 weeks and the remainder within 5- 8 weeks. **22** exceeded the maximum 8 weeks timescale within Belfast Area. This ensures families receive a timely response to their immediate needs from the Hub Co-ordinator.

How well did we do it cont'd.....?

Performance Measure 8: Total Percentage of Referrals by Referral Agency - 2018/19



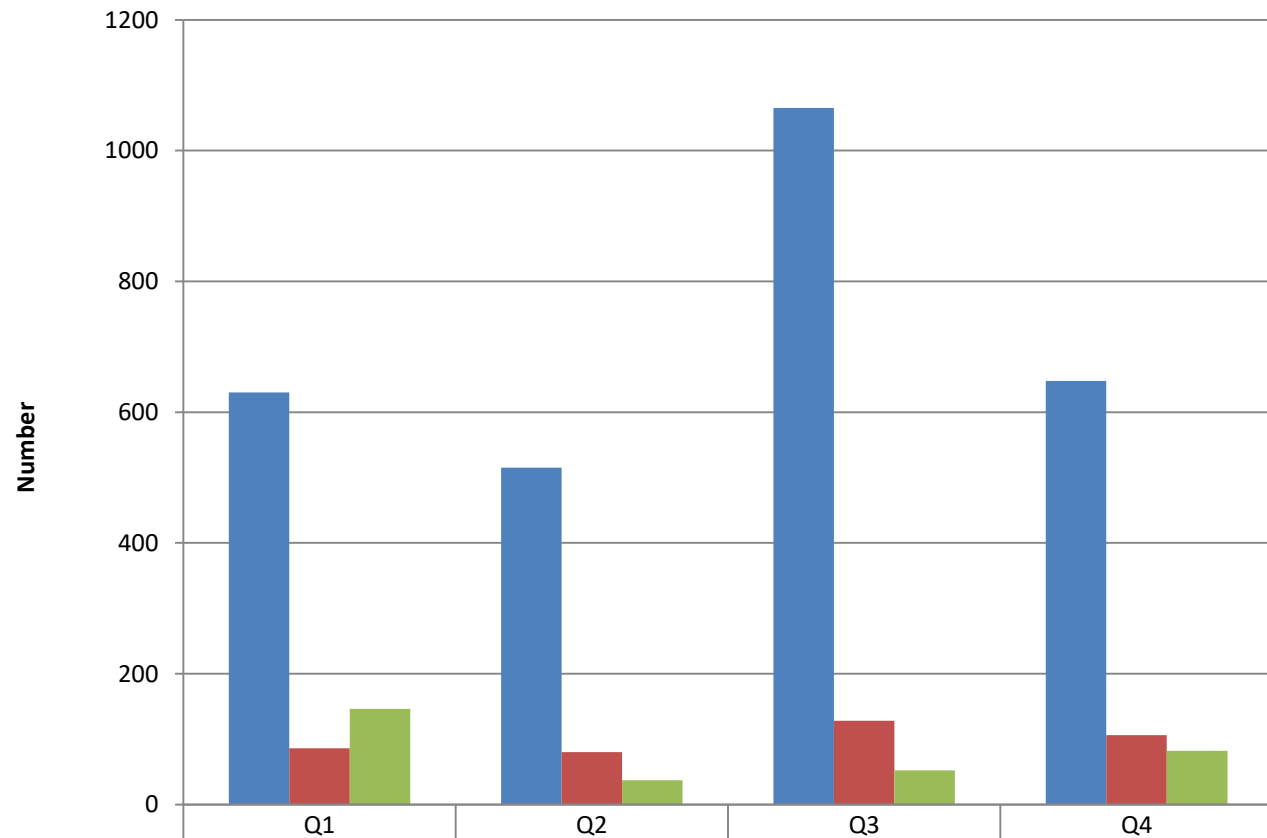
In the Belfast Area **Self referrals** are nearly a quarter of the key referrers.

CAMHS is the second highest referral agency at 12%, followed by **Re-referrals** at 11%.

Schools are 10%, followed by Health Visitors = 9% and Community Organisations and GPs at 8%.

How well did we do it cont'd.....?

Performance Measure 9: Number of Parents / Children referred who did and who did not take up the service offer
2018/19



■ Number of children/ parent referred on who took up the service offer	630	515	1065	648
■ Number of children/ parent referred on who did not take up the service offer	86	80	128	106
■ Not Known	146	37	52	82

How well did we do it cont'd.....?

Performance Measure 10: 10 Standards Fully Implemented - 2018/19

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.
Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED
(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS,
SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective,
which is mindful of resilience as a characteristic of many children and families
lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location,
timing, setting and changing needs, and can incorporate both child protection
and out of home care

Standard 6. Family Support promotes the view that effective interventions are
those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL
PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE
PLANNING, DELIVERY AND EVALUATION of family support services in practised
on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address
issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that
interventions result in improved outcomes for service users, and facilitate quality
assurance and best practice

All of the Hubs in Belfast
have implemented the 10
standards.
Each one has an action plan
in place identifying areas for
development such as
promotion of the Hub in the
locality, working with schools
to ensure access to early
intervention services for
families and ensuring there is
equality of access across
each of the geographic
areas.

Family Samples

Case Study A

A referral was received from Gateway about parents and 6 children , 4 of whom had a disability. They were socially isolated and in need of support. The Hub put in place support from Surestart , a local youth centre ,and a specialist family support service. The mother commented that she found dealing with one person , the Hub Co-ordinator , “of great benefit”.

Case Study B

A mother and 2 children were referred from a local primary school. There had been Domestic Abuse in the family and the parents had separated. The children had witnessed this and their mother was worried about the impact on them. She received support around benefits and managing her own stress . The children received 1 -1 mentoring for the teenager and for the younger child play therapy . Mother reported she had a “a much less stressful household”.

Case Study C

Parents referred themselves and their 2 young sons, one of whom had a diagnosis of autism. They needed parenting support and mentoring for the children . They had never approached a community or voluntary organisation before and were very complimentary about the services they received

Case Study D

A mother with 4 children was referred by a community organisation . Her children were mixed race and had been subjected to bullying leading to school refusal. Other issues emerged and as a result they received debt advice, a food hamper , counselling , and 1 -1 mentoring for 2 of the children. Mother was very grateful for the range of supports on offer.