A Partnership with DfC, South Eastern Health Trust, Lisburn and Castlereagh City Council, Ards and North Down Council and Barnardo's NI.

Poverty Support Fund Impact Report (December 2020 to March 2021)













108
White goods & furniture items



110 Electricity Top-Ups



422

families supported with:

245 Vouchers for Food

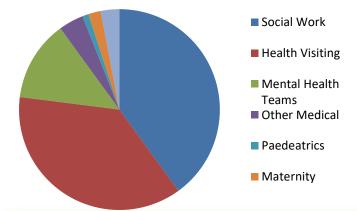


45 Fuel Top-Ups



12 IT equipment

We received referrals from a range of health professionals working with vulnerable families across LCC and AND areas.



"It's amazing honestly, I have tried to figure out who would benefit most and not be creating a false expectation for people, but it has been a godsend for families when unexpected things have happened and job losses! And I love how straight forward the referral form is!" (Referrer) Over half the referrals came from Social Work, Mental Health and Health Visiting teams:

21 referrals from 16 + teams

24 referrals from Children's Disability

19 referrals from Adult Mental Health

60 referrals from Family Nurse

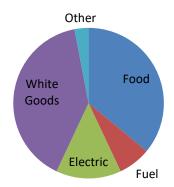
72 referrals from Child and Family Teams

81 referrals from Health Visitor Teams

"Many children and families have benefited from this funding. This is a fantastic collaboration across agencies. A brilliant job and many thanks to all who made it happen."



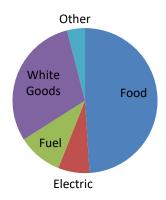
% of spend across AND





Lisburn and Castlereagh

% of spend across LCC



Statistics only tell part of a story, and we wanted to share how small sums of money have made a big difference during a challenging time for many families.

"The families are so appreciative. Thank you to everyone working so hard in Barnardo's for making this possible in such a short space of time. "(SEHSCT) "No-one has ever taken the trouble to help like this before ... I am so grateful" (Mum who received support.)

"It is really amazing to have got this number of referrals from such a broad range of front line staff and then for Barnardo's to have put in place the requested supports so quickly for families, please pass on our thanks to you team."



"It has been a very worthwhile, sensible and practical scheme, with a simple referral process which always helps! I have made a number of referrals and numerous "thank-you" back from parents who have found this help invaluable at a tough time with furlough and home schooling. I really think it has made a difference to families."









Focusing the support on the most vulnerable families in each Council area by ensuring that referrals came from a Trust professional, such as a nurse, doctor and social worker, following an assessment / identification of need and a discussion with the family. This included Trust staff who deliver universal services to all families in the Council area, such as Health Visitors, which ensured that no families in need missed out on support. This service therefore complimented the broader open access services that are available in the community, such as via Food Banks. A simple electronic referral process was also developed to ensure that it was easy for busy Trust health and social care professionals to make a referral to the scheme

Partners were committed to ensuring the funds were used to support families in need directly and only requested a small admin fee towards postage and administration. The staff time required to administer the fund was mainly provided in kind

The team were committed to prioritising and responding to the requests for support as soon as possible and Councils provided flexibility in how the funding was used to meet the particular needs of families struggling with poverty. For some families, food or heat was the key priority whilst for others a broken washing machine had the potential to cause real hardship. Therefore, families did not have to fit into certain funding 'boxes' as support could be tailored to family circumstances. Having a dedicated, responsive and knowledgeable local fulfilment team in Barnado's was also key to a quick and effective turnaround and they could also use local providers, supporting the local economy.

