# **Southern Area Outcomes Group**

# Minutes of Meeting held on Thursday 30<sup>th</sup> July 2020 at 10am Via Zoom

HSCT (Chair) Paul Morgan ☑ HSCT (Family Support; Hub Lead; Safeguarding) HSCT (Disability) Elaine Mooney ☑  HSCT (Public Health) Gerard Rocks (Promoting Wellbeing) HSCT (CAMHS) Denise Carroll ☑ Education Authority Kieran Shields Donna Weir Sarah Muldoon ☑  NI Housing Executive VACANT  Community Planning/Council Patricia Gibson (PCSP) David Patterson (NMDDC) Allison Beattie (ABC) Allison Clenaghan (ABC) Martina Totten (MU)  PSNI Wayne Johnston  Public Health Agency Collette Rogers Kelly McCartney (on behalf of ☑	Agency/Sector		Present	Apology
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Collette)		Collette)		
Laura Taylor		Laura Taylor		
Dani Sinclair		Dani Sinclair		
Parenting Coordinator Martina McCooey   ✓	Parenting Coordinator	Martina McCooey		<b>7</b>
Youth Justice Agency Michael Heaney ☑	Youth Justice Agency	Michael Heaney	V	
Childcare Partnership   Kevin Duggan	Childcare Partnership	Kevin Duggan		$\overline{\mathbf{V}}$
LCG Link VACANT	LCG Link	VACANT		
Domestic and Sexual Violence VACANT	Domestic and Sexual Violence	VACANT		
Partnership	Partnership			
Other Partnerships	Other Partnerships			
Voluntary Sector		Voluntary Sector		
Early Years Organisation Peter McKinney	Early Years Organisation	Peter McKinney		<u> </u>
MENCAP Mikhaila Woods ☑	MENCAP	Mikhaila Woods		<b>7</b>
Barnardo's Monica McCann 🗹	Barnardo's	Monica McCann		<b>V</b>
Pat McGeough		Pat McGeough		
NIACRO Tracey Gillen ☑	NIACRO	Tracey Gillen	<u> </u>	

Community Sector						
Clanrye Group	Dara O'Hagan	$\overline{\mathbf{V}}$				
SPACE	Jacinta Linden (Also LPG chair)	$\overline{\mathbf{V}}$				
BME Sector						
Craigavon Intercultural	Stephen Smith					
Programme						
Locality Planning Group Chairs						
Craigavon LPG	Deborah Millar (Home-Start	$\overline{\checkmark}$				
	Craig.)					
Armagh LPG	Teresa Miles (BCM)					
South Armagh LPG	Taucher McDonald (NMDDC)					
Newry LPG	Jacinta Linden (SPACE)	$\overline{\checkmark}$				
Banbridge LPG	Colette Ross (EA Youth					
	Service)					
Dungannon LPG	Jacqueline Masterson (SHSCT)					
In Attendance						
Locality Planning Officer	Darren Curtis	$\overline{\checkmark}$				
Locality Planning Programme	Joanne Patterson	$\overline{\checkmark}$				
Support						
Planning & Information Support	Valerie Maxwell	$\overline{\checkmark}$				
CYPSP	Maxine Gibson	$\overline{\checkmark}$				
Administrator for Outcomes	Margaret Gibney		V			
Group						
Family Support Hub Co-ordinator	Helen Dunn		<b>7</b>			
	Pauline Leeson		<b>7</b>			

# **Summary of Actions**

Action 1	Minutes from 05.02.2020 to be amended	Margaret
Action 2	Laura to share link re small grants funding with Margaret for sharing with members	Laura Margaret
Action 3	Members to consider what challenges & successes their organisations have faced and provide brief paragraph to Valerie	All

### 1. Introduction and Apologies

Paul welcomed members to the first Southern Outcomes meeting to be held via Zoom, advising members of the available functions to signal attention should they wish to comment. Paul advised that apologies would be noted on the minute of the meeting adding that members can see the full list of attendees on the right hand side of their screens.

Paul asked members permission to record today's meeting in the absence of a minute taker so that minutes can be drafted at a later stage. Darren assured members that link would be deleted once minutes had been completed. Members agreed.

#### 2. Minutes of previous meeting (05.02.2020)

In relation to minutes from previous meeting which Paul noted was held 5months ago, Paul asked members if there were any factual inaccuracies or anything they did not agree was recorded as an accurate reflection of discussion.

Jacinta stated that under Agenda Item 8: Update on Family Support Hubs, she felt, for accuracy the wording needs amending. Jacinta added that if there was evidence to support this it should be shared with Donna and FSH Chairs.

Donna commented that this reference was not a reflection on the FSH but rather a particular family's perception of the Hub. Donna added that this related to a specific group within a specific community.

Paul agreed that the minutes should be amended to reflect that this comment was in relation to a particular family's perception of the FSH and not a reflection of them. Jacinta's rebuttal will also be included as will the need for further awareness raising sessions.

Action 1:

#### Minutes from 05.02.2020 to be amended to reflect comment above

## 3. Matters Arising

Action 1 – Paul suggested pausing this for the moment, commenting that at present the group are not in a position to concentrate on stakeholder events agreeing to revisit this when position changes

Action 2 – achieved

Action 3 – agree to keep on agenda

Action 4 - achieved

Action 5 – Paul will write out to members again in the coming weeks seeking potential nominees

Action 6 – Dara advised that list of groups, poster and survey monkey were drafted prior to lockdown and asked how members felt about progressing this. Paul commented that whilst still in COVID attempts are being made to start services up again; adding that may need to be creative. Darren commented that potential is there to link via Zoom or alternative method. It was agreed that list will be re-issued to members agreeing a 2-3week turnaround; members to link directly with Dara, Valerie & Darren.

Action 7 – achieved

Action 8 – meeting arranged for next week to progress

Action 9 - achieved

### 4. Update Family Support Hubs

Donna advised that during the pandemic the Hubs have been doing things differently, however they have been extremely busy. Hubs have engaged in remote working, linking in with families via Zoom and various platforms. Donna highlighted that some of these have been identified as good practise and therefore Hubs would like to continue using.

Donna noted that whilst the FSH have been extremely active the number of referrals has gone down, a high increase in enquiries to the FSH has been noted however these have not always resulted in a referral being made. FSH continue to reach out to families providing practical support, essential items, support/guidance and signposting.

Donna commented that not all this activity has been reflected in monitoring report, conversations have been had with Maurice and Helen to ensure this activity is captured within monitoring report.

In relation to funding Donna advised that the Board have allocated COVID19 funding for the first quarter April to June – currently looking at how this can be allocated. Confirmation has also been received that transformational funding has been secured for July – March 2021.

# 5. Update on Plan & way forward

Paul noted his thanks to Valerie for her work on the summary report/update.

Valerie then provided a brief update on each group as detailed in update provided to members.

In terms of the way forward Valerie stated that as a Group we need to review where we are at in relation to the plan i.e. what is outstanding and what areas can be moved to new plan. Valerie commented that group need to agree what priorities are to be taken forward to the new plan and how these will be taken forward. Valerie suggested that if members were happy with how the task & finish group approach worked then this should continue.

Donna reported that FSH in conjunction with Trust & Women's Aid are currently engaged in a pilot project with children and victims of domestic violence. Donna explained that this is an early intervention programme and she feels it could potentially be taken forward by Outcomes group as part of the new plan.

Michael Heaney YJA provided an update on the co-located joint funded Mental Health Worker between CAMHS & YJA; Michael advised that Darren will provide a presentation to HSCB in September which will include an update on the profile of the children referred to agency and also the impact on services. Michael added that he hopes Darren will also share this presentation with Youth Justice Agency and he feels it may be useful to bring an abridged version to Outcomes Group. Michael also suggested meeting with Darren to discuss what type of metrics can be used for inclusion in new plan.

Valerie commented that the group have achieved a considerable amount in the Action Plan. Paul concurred with this adding that although there are some restrictions due to COVID it should not hold back progressing the new action plan. Paul stated that the four main areas coming to the forefront for him are; BME, CWD, DV & MH. Paul acknowledged the wealth of experience from across the group highlighting that as a group the aim is to do things that are worthwhile to benefit the community adding that they do not always need to be led by a statutory body.

Gerard Rocks, AD PWB stated that he would support Valerie's assessment and summary; his view on the process is that the task & finish approach has been effective to date therefore he would support this approach going forward.

Elaine Mooney, HoS CWD commented that as a service they have been able to provide some respite albeit on a more reduced level. The biggest impact on the service has been the closure of special schools. Elaine noted that voluntary organisations have helped to provide bespoke packages and summer schemes for these families adding that she would welcome any support.

Paul advised that the Trust have been in contact with Education Authority, currently waiting on guidance. Attempts have been made to try and provide summer schemes for children. Paul asked that if any organisation could provide support to these families they should link directly with Elaine or Valerie.

Kieran Shields, EA noted that DoE has funded a number of summer schemes across the region and asked members to direct any specific enquiries to him and he will try to find an answer.

Paul then asked if the general view of members was that a task & finish approach should be used going forward and if members agreed that the four main areas will be Children with Disability, BME, Voice of Young People to include Mental Health and Domestic Violence. Members agreed.

#### 6. Update on Our Journey Through Disability

Paul acknowledged the significant contribution from Darren & Valerie in relation to the work they have done with the parents, noting that the report was co- produced by the parents.

Darren Curtis noted that an electronic copy has been provided to members adding that he is happy to discuss the report with any member outside of today's meeting.

Darren noted that as members are aware the event was held last year (pre-COVID) commenting that he found the process enlightening, worthwhile and rewarding. Darren advised that a meeting was arranged with the parents in April via Zoom and the purpose of this meeting was to see how they were coping/functioning with lockdown etc., Darren stated that feedback from parents was a "real eye opener". Darren pointed out that the group is not there to criticise; rather they are there to look at any positives and any supports that can be accessed/shared with families in similar positions.

Darren advised that he met with Chief Executive, Paul, Colm and Kieran McShane to share report and it is envisaged that this will be endorsed by CYPSP; meeting has been arranged for end of September. Paul also agreed to share with his counterparts in the other Trusts.

Darren noted that a lot of the recommendations/issues have been amplified during COVID; further meeting has been arranged with Colm for end of August to see what can be progressed from recommendations. Darren emphasised that parents are very keen to work alongside agencies to progress recommendations and the learning shared from the event has been tremendous.

Paul stated that once formally launched by CYPSP it is hoped that discussion can be held with relevant minister in an attempt to secure an audience with parents, Health Minister & Education Minister to take forward/progress recommendations. Paul noted that recommendations will be built into Action Plan.

Elaine Mooney, CWD commented that the parent's forum has been very active; a booklet has been produced in conjunction with parents to help provide advice, support and peers for parents to talk to.

Michael Heaney commented that this was a great piece of work which is a fantastic example of collaborative working.

#### 7. Update BAME Sub Group

Valerie provided update on BAME Sub-Group sharing CYPSP central portal with members on screen; Valerie provided a brief explanation of the screen and how to use it highlighting what information can be accessed and how users can have the information translated. Valerie stated that she would welcome any feedback from members adding that once more content has been added she may approach members to test and assist.

Paul commented that this was an excellent piece of work asking if the intention is that when fully developed will it be accessible in hospitals. Valerie stated that this would be the intention, explaining that CAH "virtual hospital" have been involved during development with the theory being that information on the hub will be used as a support in the weeks after discharge.

Valerie agreed to share link with members once more content has been added.

### 8. Update Locality Planning

Darren referenced report provided for today's meeting advising that groups have met via Zoom and this has gone very well and meetings have been well attended. Issues that have been highlighted include; food poverty, lack of IT, less referrals/calls to Women's Aid & Family Support Hub. Locality Chairs have noted that it has been harder to engage with families due to the lack of social connections.

Darren added that emotional wellbeing and mental health resources have also been raised via locality planning groups with members stating that they are not aware of what resources are available. Darren stated that he hopes to include information in relation to available resources on CYPSP website by end of September.

Darren provided an update on the ongoing work being carried out such as collation of guidance, FYI weekly bulletin etc. noting that the weekly bulletin and daily updates have been very well received by all agencies.

Darren noted his thanks to Joanne for her work in collating and sharing the information advising that Joanne will finish her maternity cover in September and Kerry O'Hagan will return. Paul echoed his thanks to Joanne on behalf of Outcomes Group.

Jacinta also echoed her thanks to Joanne and Darren for their work.

Jacinta referenced piece of work which Donna led on in relation to Domestic Violence, stating that this was executed very quickly and showed the strength in information sharing and collaborative working.

Jacinta then referenced summer schemes and the barriers faced due to COVID e.g. community centres not open. Jacinta reported that SPACE were able to come to an arrangement with Narrow water Castle whereby 12-15 kids per day availed of day trips etc.

Paul stated that one positive he has noticed throughout the pandemic is the speed at which people are able to come together to do something positive within the community that has had a real benefit to families. Paul added that feedback from families has been excellent, noting that organisations have had to be creative in terms of running activities and offering support.

Valerie noted that CYPSP have a significant list of venues listed on their venue locator on website which will show what venues remain open during COVID.

Laura Taylor, PHA advised that the PHA have released small grants programme and encouraged members to take the opportunity to apply for funding if appropriate; Laura agreed to share link with members via Margaret

Action 2

Laura to share link re small grants funding with Margaret for sharing with members

## **Learning During COVID**

Paul concluded the meeting by emphasising the importance of organisations trying to learn from their experiences during COVID; noting things that have gone well and likewise things that haven't gone well. Paul suggested members give consideration to this. Valerie suggested capturing this information and sharing in report for group. Valerie asked members to give consideration to what challenges and successes they have faced during the pandemic and asked members to send through a paragraph for inclusion in report.

Action 3

Members to consider what challenges & successes their organisations have faced and provide brief paragraph to Valerie

Date of Next Meeting: Tuesday 13th October 2020 at 10am via Zoom, link to be forwarded