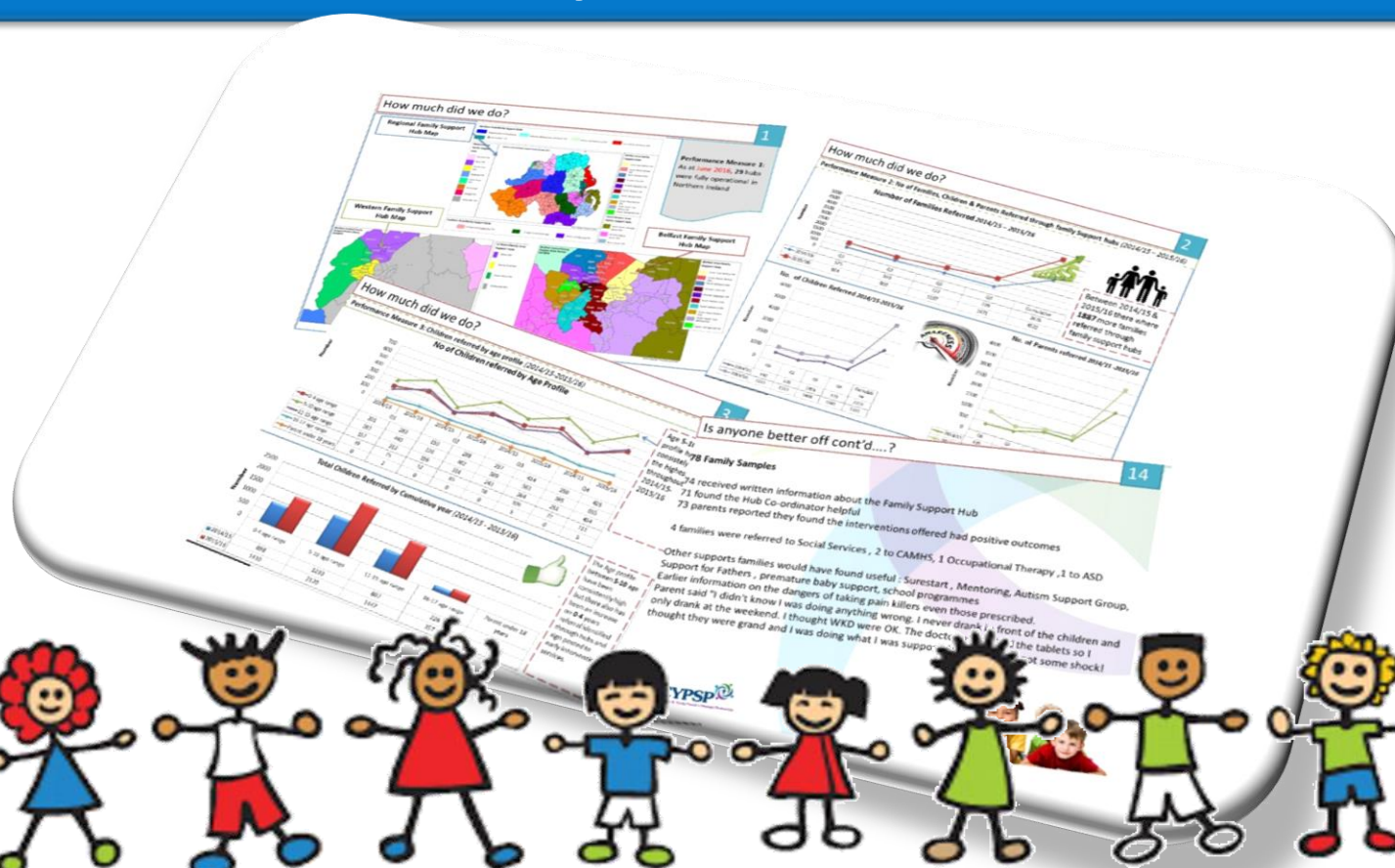


Family Support Hubs Report Card

Qtr1 April - June 2021



How much did we do?

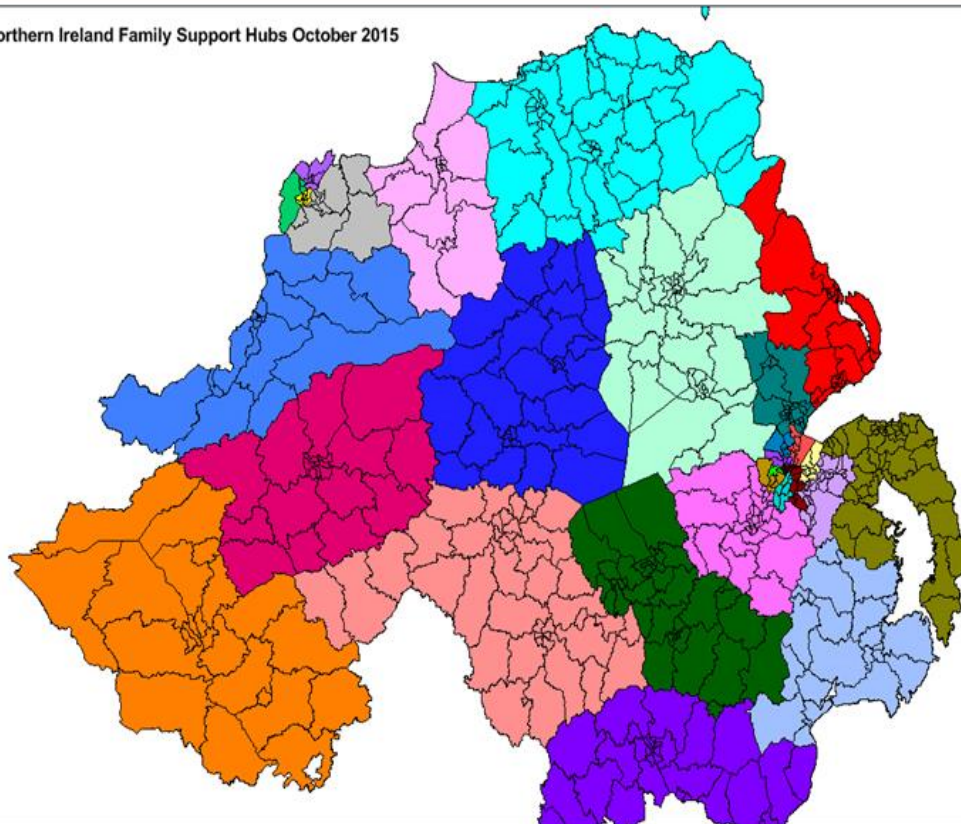
Northern Area Family Support Hubs



Western Area Family Support Hubs



Northern Ireland Family Support Hubs October 2015



Crown Copyright: Produced by CYPSP

Belfast Area Family Support Hubs



South Eastern Area Family Support Hubs



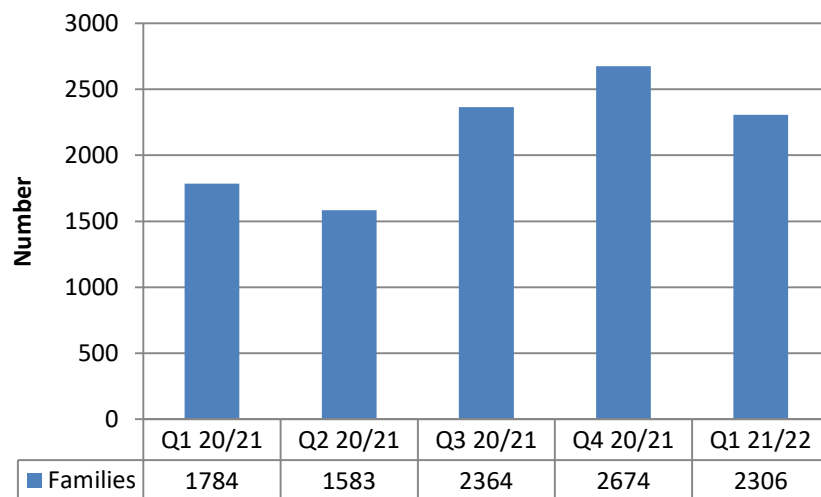
Southern Area Family Support Hubs



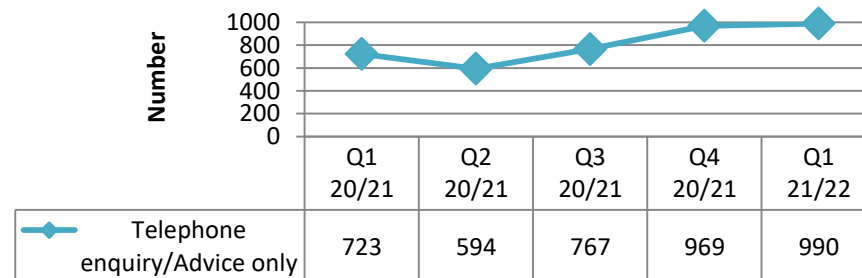
Performance Measure 1: As at April 2020, 29 hubs were fully operational in Northern Ireland

Performance Measure 2: No of Families, Children & Parents Referred through Family Support Hubs – Q1 21/22 compared to previous year

Number of Families Referred

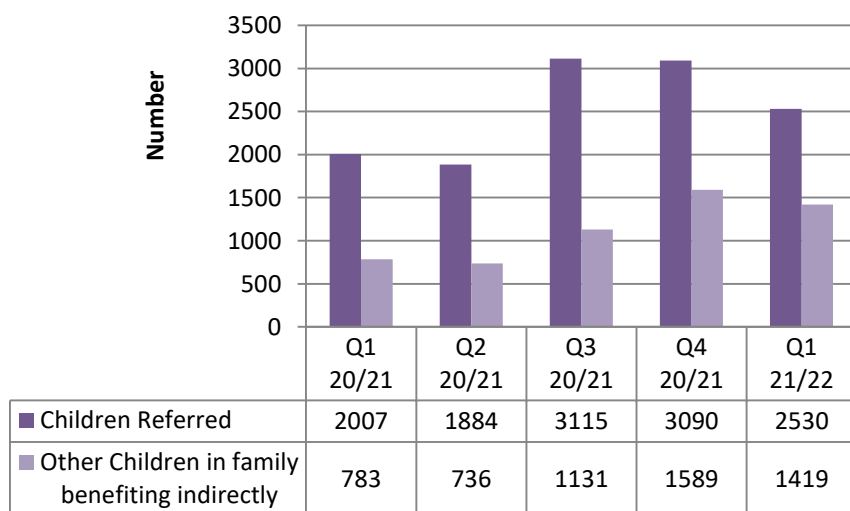


Telephone enquiry/Advice only

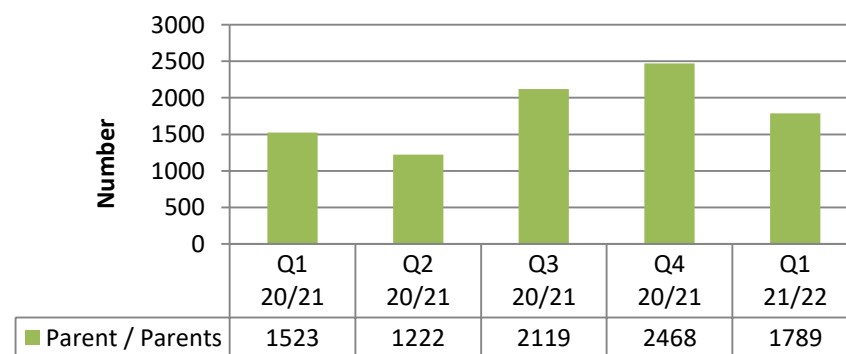


In Qtr1 April to June 2021, **2306** families were referred through family support hubs, an increase of **522** families from Qtr1 2020/21. There were also **314** Families Referred (specifically for Covid-19 issues only) and **990** telephone enquiry/advice only calls in Qtr1.

Number of Children Referred



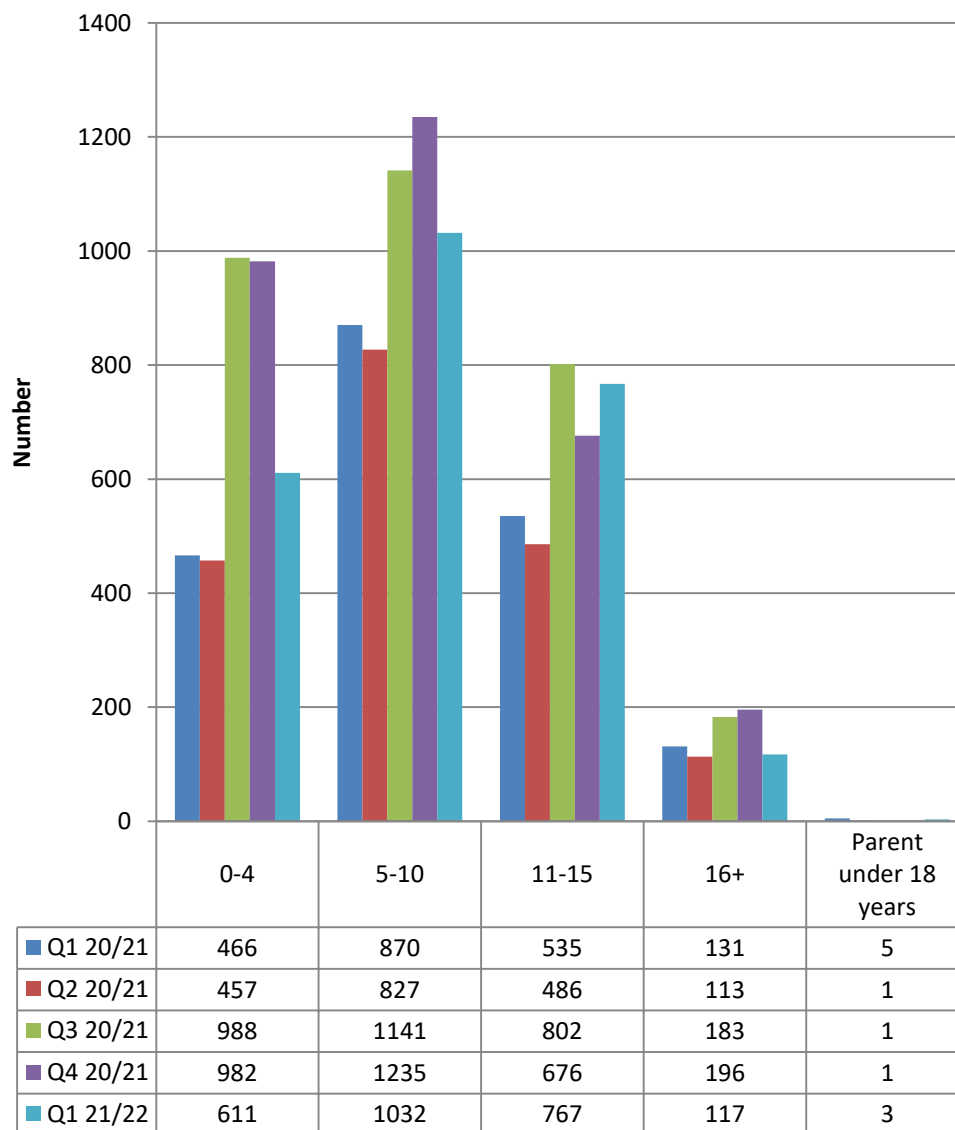
Number of Parents Referred



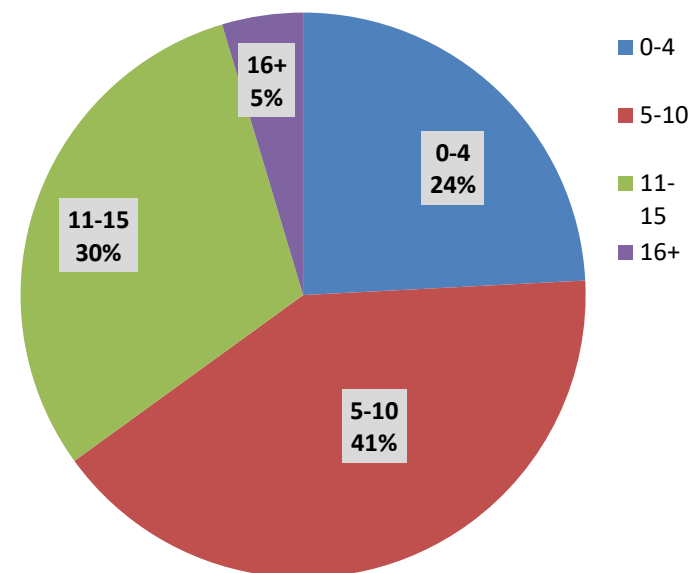
In Qtr1 April to June 2021 there were **2530** children referred in Qtr1 with **1419** other children in the family benefiting indirectly. Parent referrals increased to **1789**.

Performance Measure 3: Children referred by Age Profile - April – June 2021 compared to previous year

Age Profile of Children Referred



Age Profile – Qtr 1



5-10 years has consistently been the highest age group for referrals.

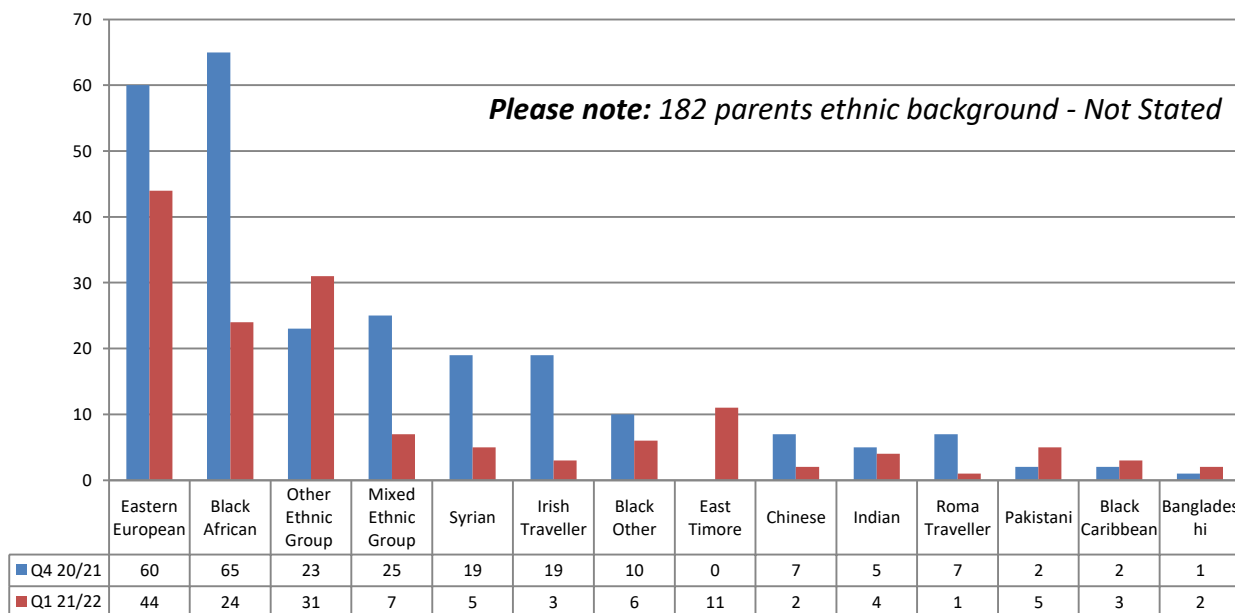
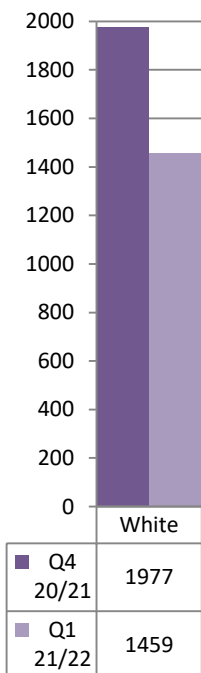
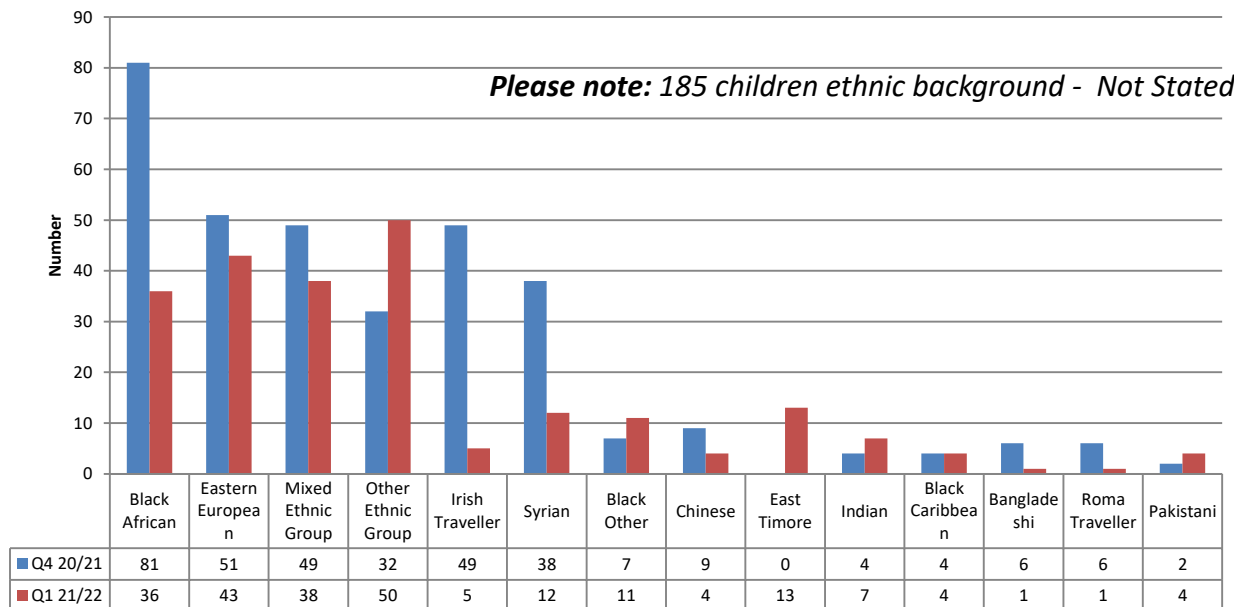
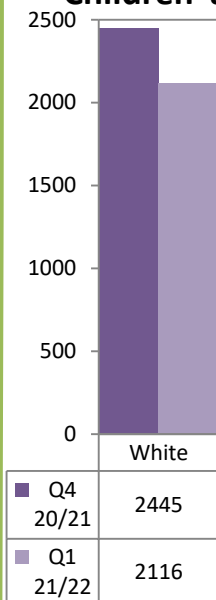
How much did we do?

Performance Measure 4: Referrals by Ethnic Background for Children and Parents referred.

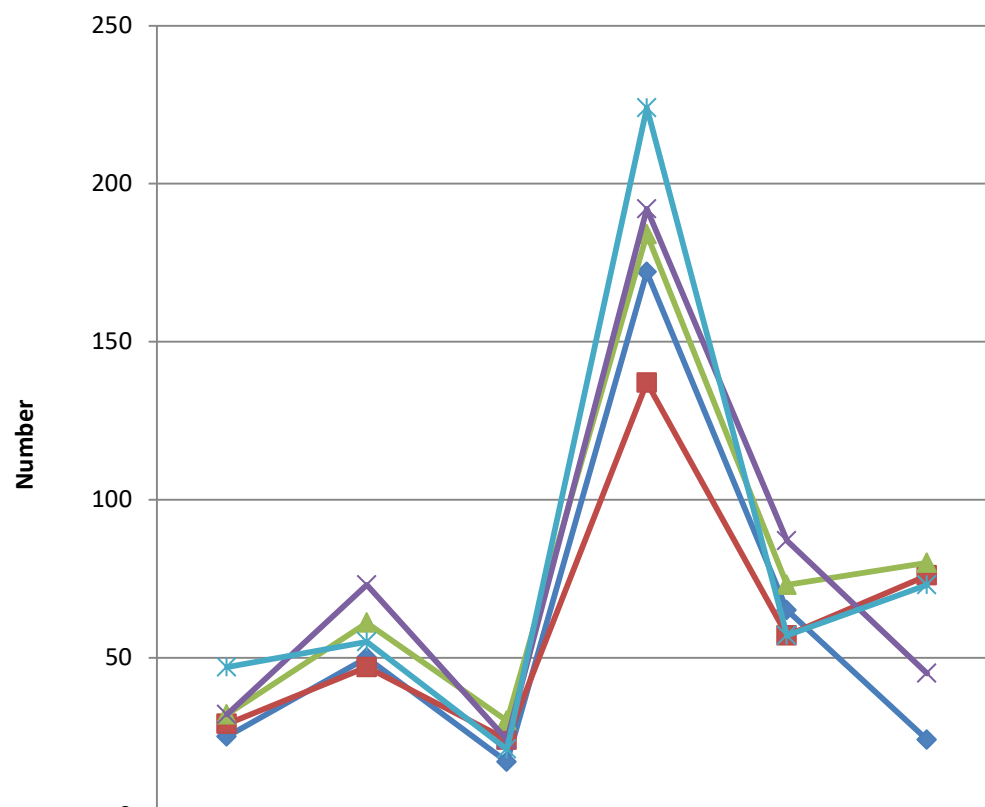
There has been a decrease in the number of white children in the last quarter along with parents. There have been increases for both parents and children from Other Ethnic Groups and East Timore.

(Note: 'White' has the higher number of referrals for both Children and Parents and are presented on separate scales as shown in these charts.)

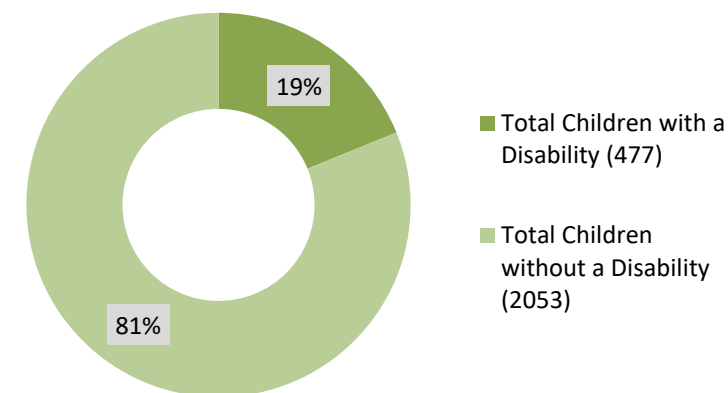
Children and Parent Referrals by Ethnic Background – Qtr1 21/22 compared to Q4 20/21



Performance Measure 4: Children with a disability referred – April – June 2021 compared to previous year



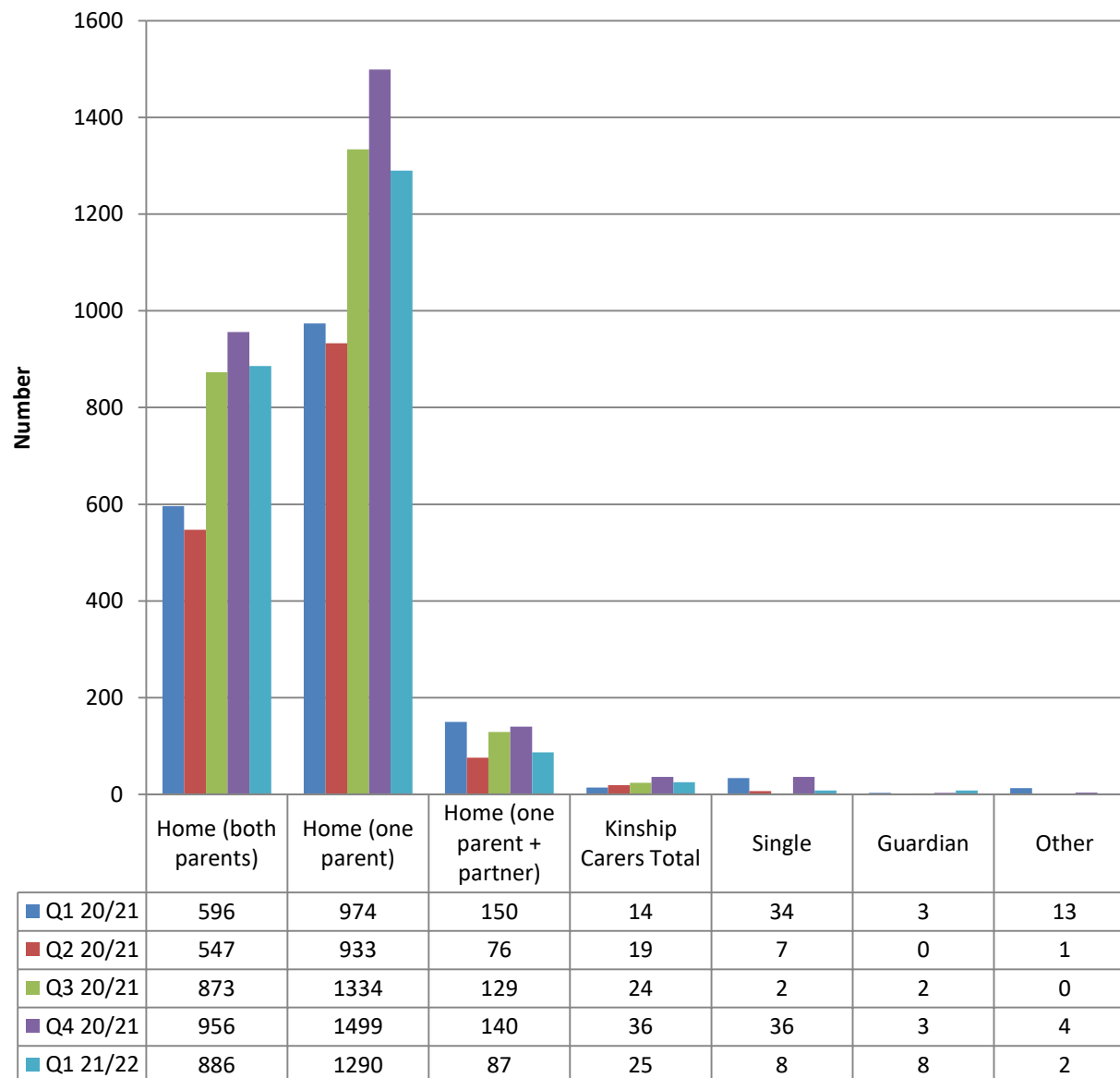
	Physical	Learning	Sensory	Autism (including Asperger Syndrome)	ADHD/ADD	Other
Q1 20/21	25	50	17	172	65	24
Q2 20/21	29	47	24	137	57	76
Q3 20/21	32	61	30	184	73	80
Q4 20/21	32	73	24	192	87	45
Q1 21/22	47	55	21	224	57	73



Children with **Autism** had the highest number of disability referrals.



Performance Measure 5: Household Composition - April – June 2021 compared to last year

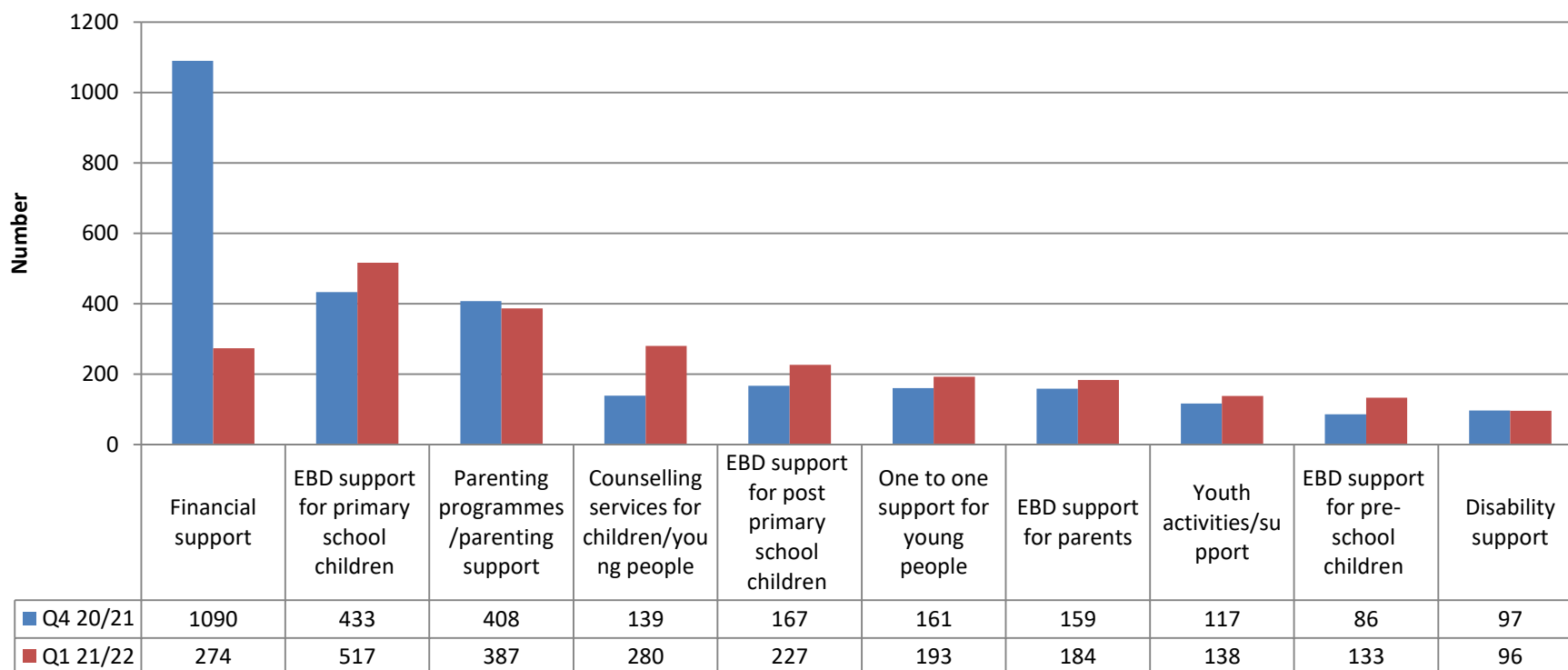


The highest group of families referred are **Lone Parents** at **1290** in Qtr 1. **Home with both parents** is **886** and **One Parent + Partner** has decreased to **87**. There were **25 Kinship Carers**, **8 singles** (with no children), **8 with Guardians** and **2 Others**.

How much did we do?

Performance Measure 6: Main Presenting Reasons for Referral – April – June 2021 compared to Qtr4 2020/21

Top Ten Reasons for Referrals to Hubs



Reasons for Referral:

Due to Covid-19 the top reason for referral in Qtr4 Jan – Mar 2021 was for **Financial Support**, but this has reverted back to **EBD support for primary school children** and **Parenting programmes/parenting support** in Qtr 1.

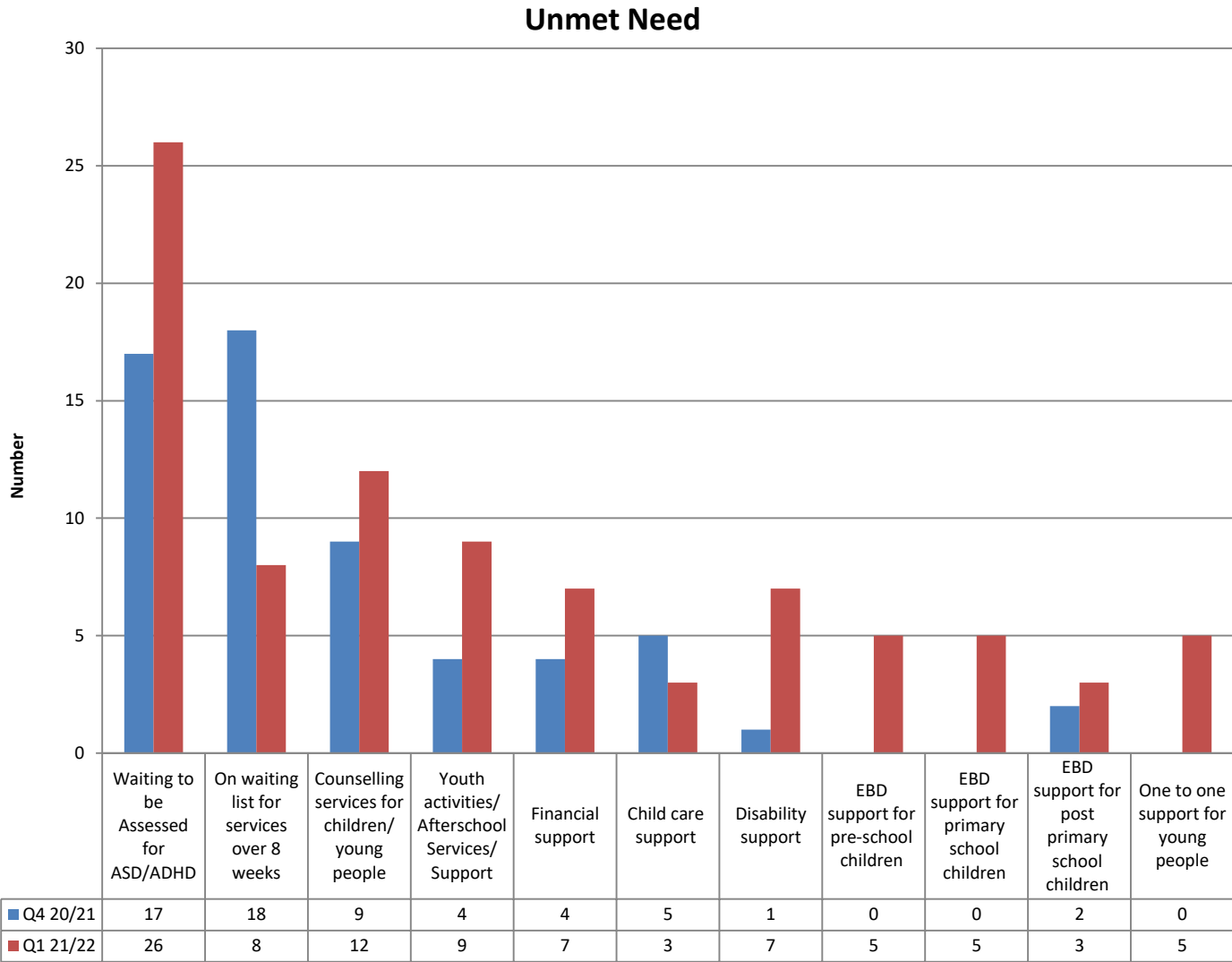
Other reasons that were in the Top 10 in Qtr1 were Counselling services for children/young people, EBD support for post-primary school children, One to One support for young people and EBD support for parents.

Performance Measure 6: Main Presenting Reasons Unmet – April – June 2021 compared to Qtr4 2020/21

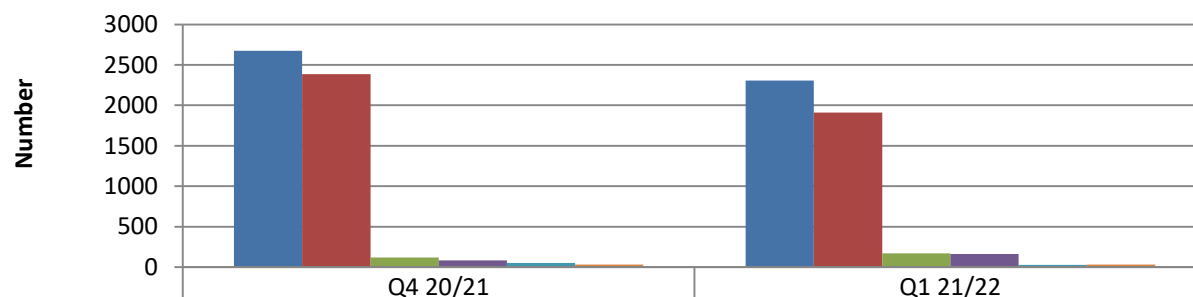
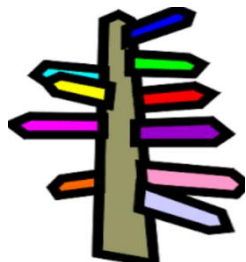
Unmet Need:

The highest unmet need in Qtr1 was for Waiting to be assessed for ASD/ADHD followed by Counselling services for children/young people

This was followed by Youth Activities, On waiting list for services over 8 weeks, Financial Support and Disability support.



Performance Measure 7: Families Referred that were Accepted & Signposted – April–June 2021 – compared to Qtr4 2020/21

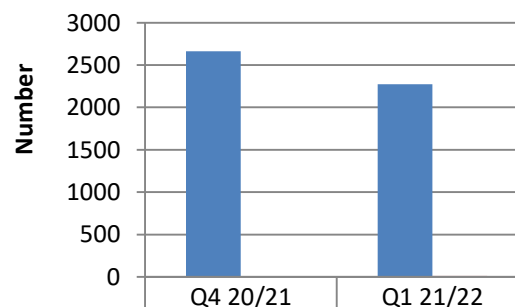


	Q4 20/21	Q1 21/22
Families Referred	2674	2306
Accepted and Signposted	2387	1909
Further Information Required	119	172
Above Tier 2(Inappropriate Referral)	82	164
Unable to meet needs of Referred Family	52	30
Signposted but family did not engage	34	31

Performance Measure 8: Referral Process: Achieved in 4 weeks & 5-8 weeks or Not Achieved – April–June 2021 compared to Qtr4 2020/21

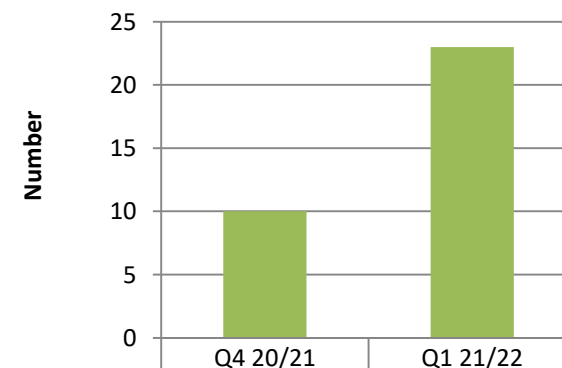
The vast majority of referrals to Hubs in Qtr1 were processed within the 4 weeks standard ensuring families receive a timely response to their immediate needs. A further significant number within 5- 8 weeks and of the remaining referrals **11** were processed but exceeded the 8 weeks timescale.

Achieved in 4wks & 5-8wks



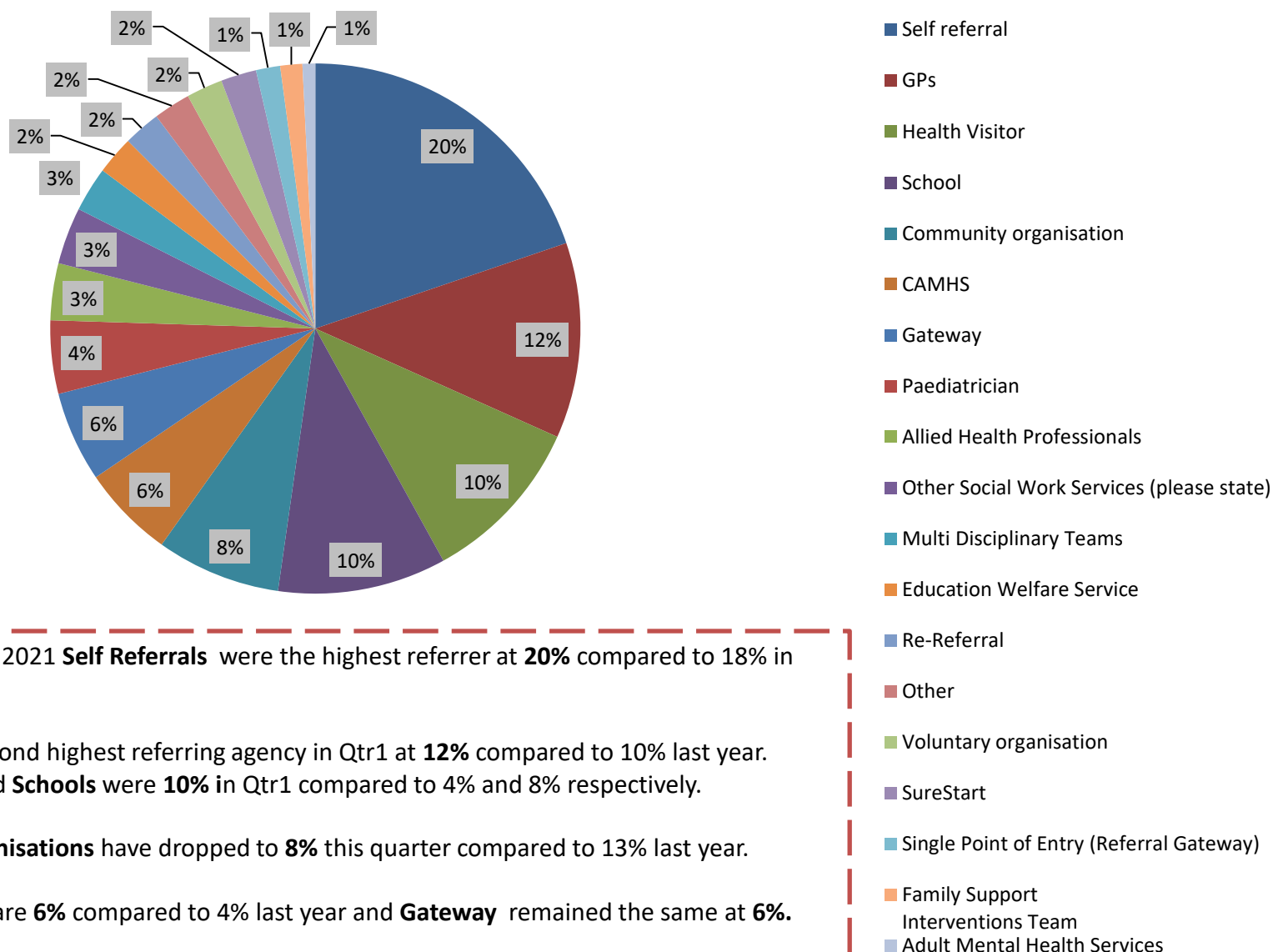
	Q4 20/21	Q1 21/22
Achieved in 4wks & 5-8wks	2663	2272
Achieved in 8 wks+	1	11

Not Achieved in Timescale



	Q4 20/21	Q1 21/22
Not Achieved in Timescale	10	23

Performance Measure 8: Total Percentage of Referrals by Referring Agency – Qtr1 April – June 2021/22



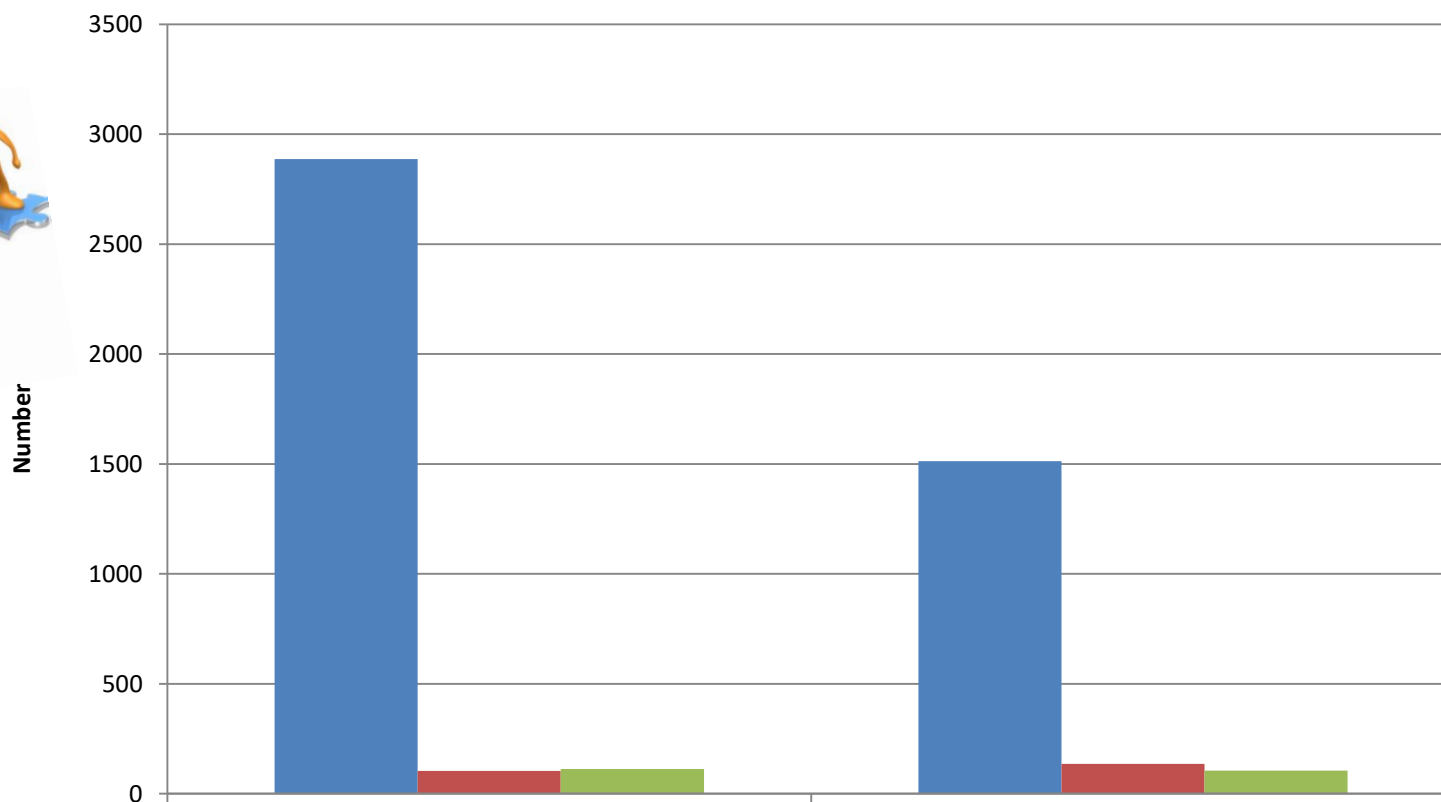
From April – June 2021 **Self Referrals** were the highest referrer at **20%** compared to 18% in April – June 2020.

GP's were the second highest referring agency in Qtr1 at **12%** compared to 10% last year. **Health Visitor** and **Schools** were **10%** in Qtr1 compared to 4% and 8% respectively.

Community Organisations have dropped to **8%** this quarter compared to 13% last year.

CAMHS referrals are **6%** compared to 4% last year and **Gateway** remained the same at **6%**.

Performance Measure 9: Number of Parents /Children referred who did and who did not take up the service offer – April – June 2021 – compared to Qtr4 2020/21



■ Number of children/ parent referred on who took up the service offer	2886	1513
■ Number of children/ parent referred on who did not take up the service offer	104	136
■ Services not yet allocated to family	113	106

Performance Measure 10: 10 Standards Fully Implemented - 2020/21

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.
Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED
(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS,
SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective,
which is mindful of resilience as a characteristic of many children and families
lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location,
timing, setting and changing needs, and can incorporate both child protection
and out of home care

Standard 6. Family Support promotes the view that effective interventions are
those that STRENGTHEN INFORMAL SUPPORT NETWORKS

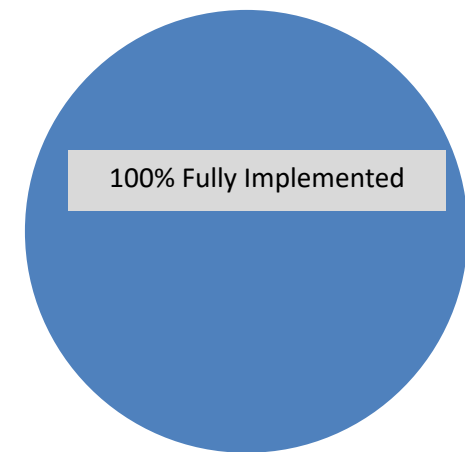
Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL
PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE
PLANNING, DELIVERY AND EVALUATION of family support services in practised
on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address
issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that
interventions result in improved outcomes for service users, and facilitate quality
assurance and best practice

Hub Standards



All Hubs are expected to administer the self assessment tool based on the 10 Standards and to develop an Action Plan which is reviewed on a 6 monthly basis.

Please note: Core members Interagency Survey 2019 is now available on the www.cypsp.hscni.net website under the Family Support Hubs page.

For further information on Family Support Hubs in your area: -
Contact Maxine Gibson, Children's Services Planning Professional
Advisor

Email: maxine.gibson@hscni.net