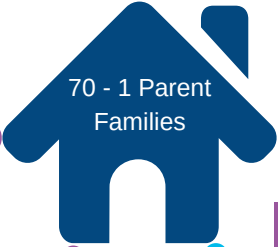
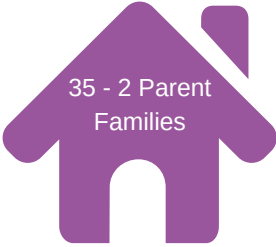


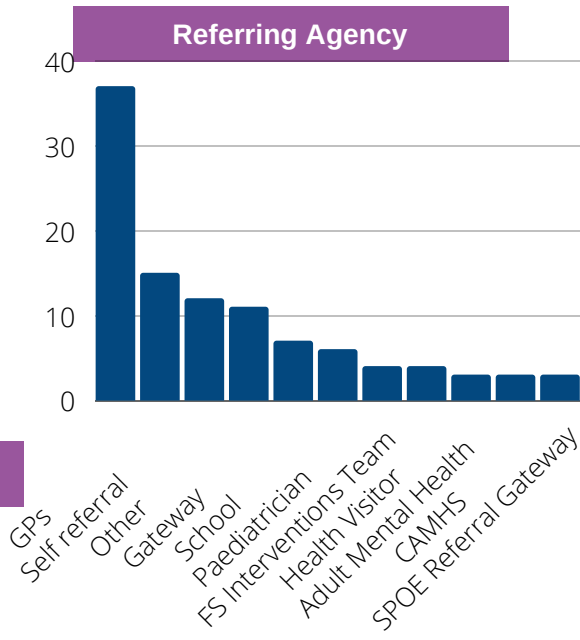
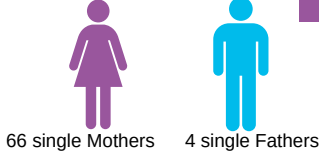
Family Samples 2020/21



105 family sample questionnaires completed



143 Children



Outcomes of Service Intervention



89 parents/child did not need referral to statutory Social Services



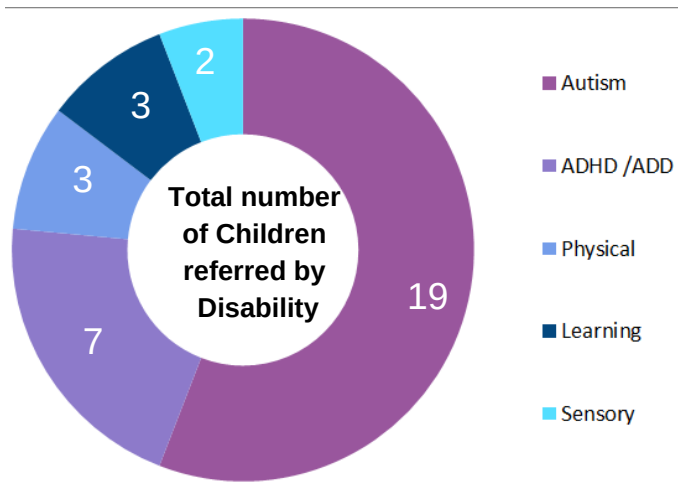
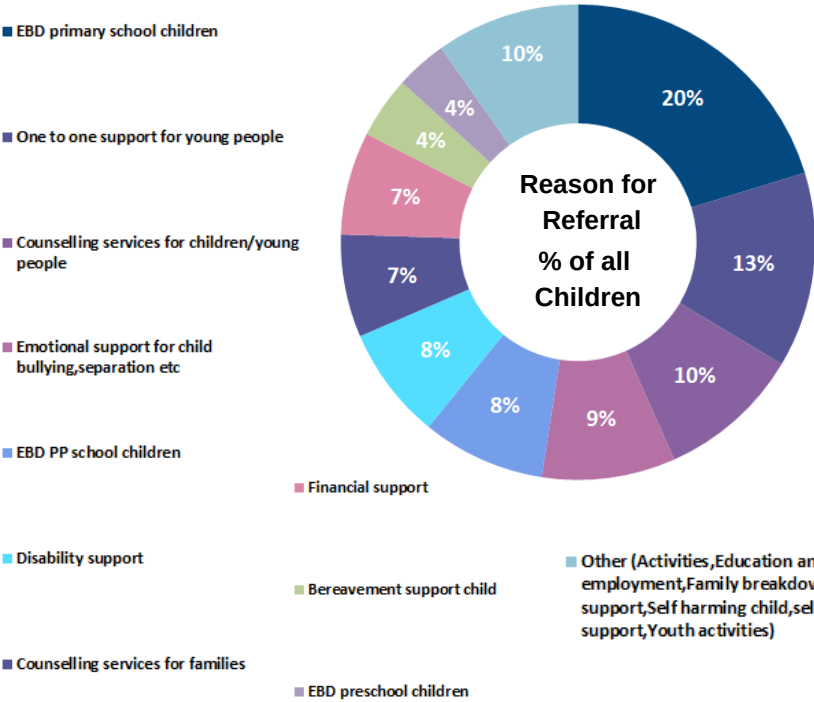
101 parents/child found intervention had a positive outcome



105 parents found the process of engaging with a Hub worked well

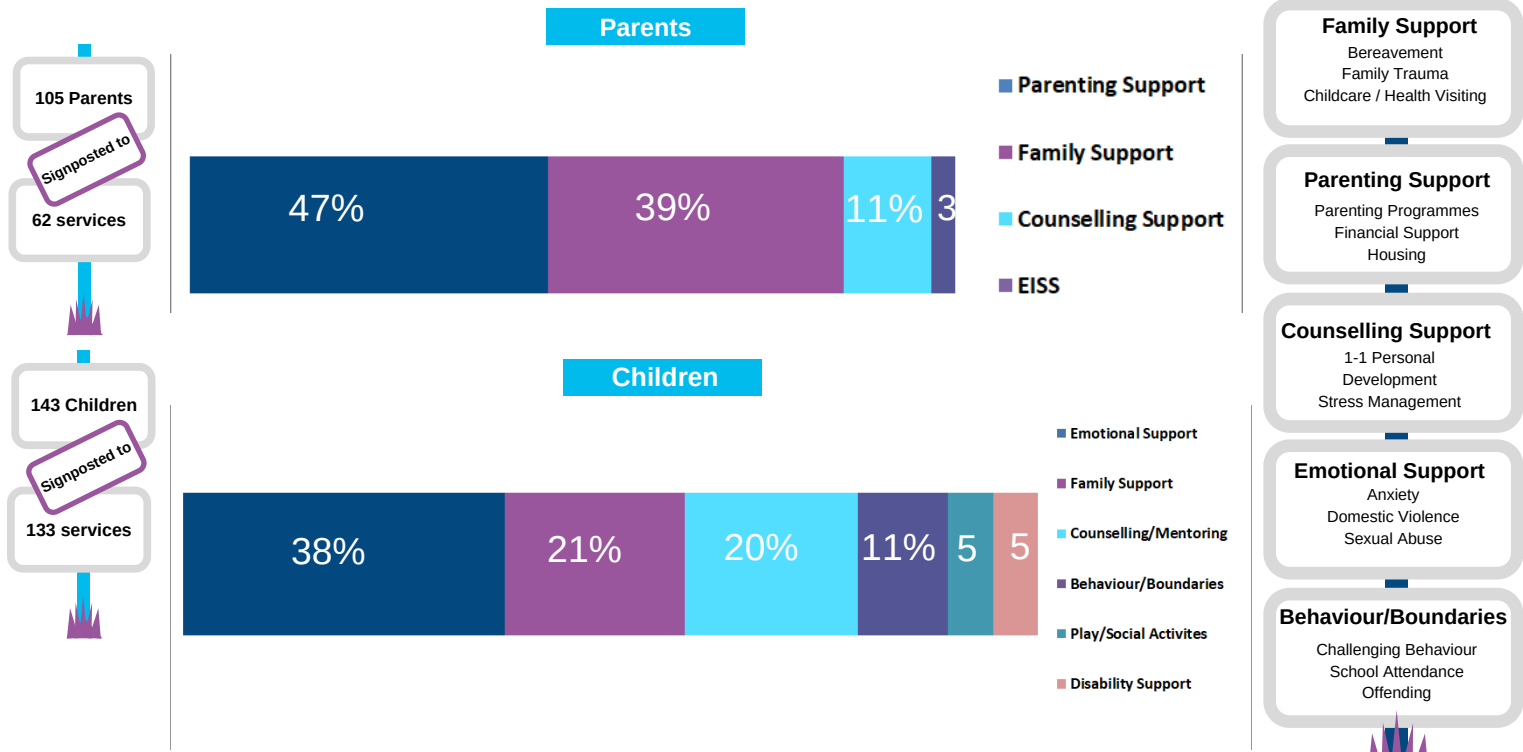


93 parents received written information and an explanation about the FSH

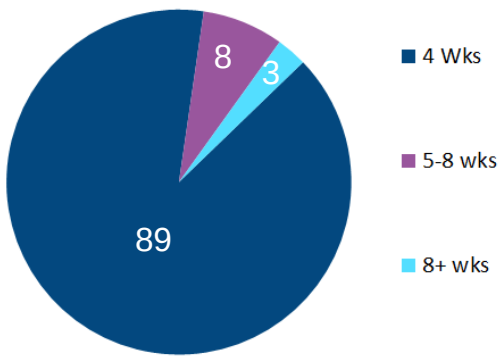


24% of the children in this sample had a Disability

Signposted Services

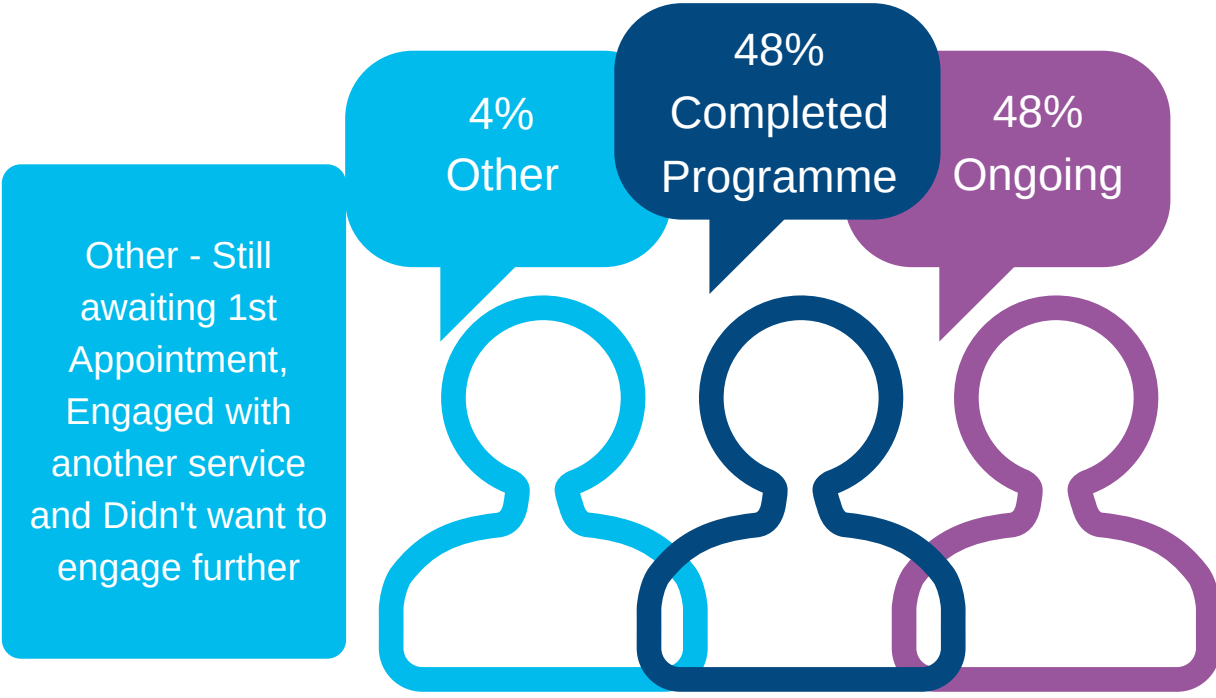


Number of weeks from referral to hub achieved



15 parents said there were other services they would have liked to avail off (these included)

- Teenage Parenting Programme
- Women's Aid
- Delayed Autism/ADHD Assessments
- Counselling Services (long waiting lists)
- Behaviour Management
- Volunteer Service
- Therapy Sessions
- No face to face contact with Covid



Did engagement with Hub work well?

FSW was very professional, methodical and practical in her approach. I can't thank her enough. My son can be difficult to deal with owing to his autism but he had immediate rapport with FSW and he really enjoyed his sessions.

It worked really well as they made sure that we got the right support which is helping the whole family.

The service was very beneficial with great advice and strategies that worked with her son. Having someone to talk to and listen to her during lockdown was invaluable.

Mum is a single parent and had recently been having difficulties with her UC payments. She availed of foodbanks etc to feed herself and her son and she was struggling to cope. Mum was extremely grateful for this intervention at this time of need.



Did intervention have positive outcomes?

I lost my job due to Covid and would just not have been able to replace our laptop. The support really helped us when we were struggling.

Two weekly half hour zoom sessions worked well - he hadn't engaged with any other support as well as this one.

Exceptionally good especially given the circumstances with Covid and the challenges it presented.

Mum found the whole process easy and extremely helpful.

The service has been invaluable during a very difficult time.

Very positive experience even though there was no face to face contact due to Covid.

Mum self-referred and found the process very easy to navigate.

Great service which has been imperative to my child's progress.

Remote support made the service accessible for the parent whilst working.

SW was fantastic - made me feel good every call and encouraged me to keep up the good work.

The Hub was a great support service for families in need.

Under circumstances in pandemic service was still accomodating and effective remotely.