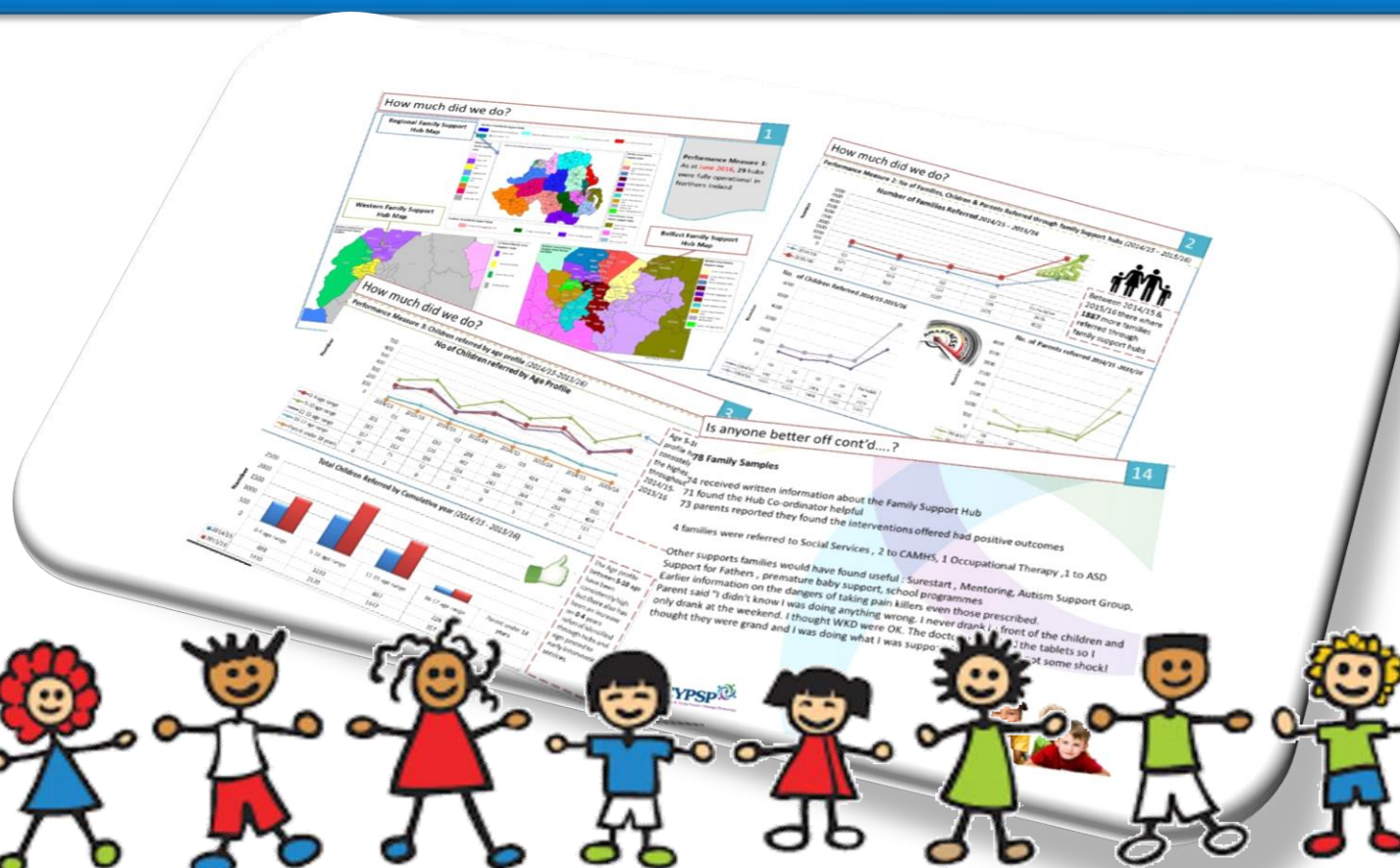


Family Support Hubs Report Card

Qtr1 – Qtr3 April - December 2021



How much did we do?

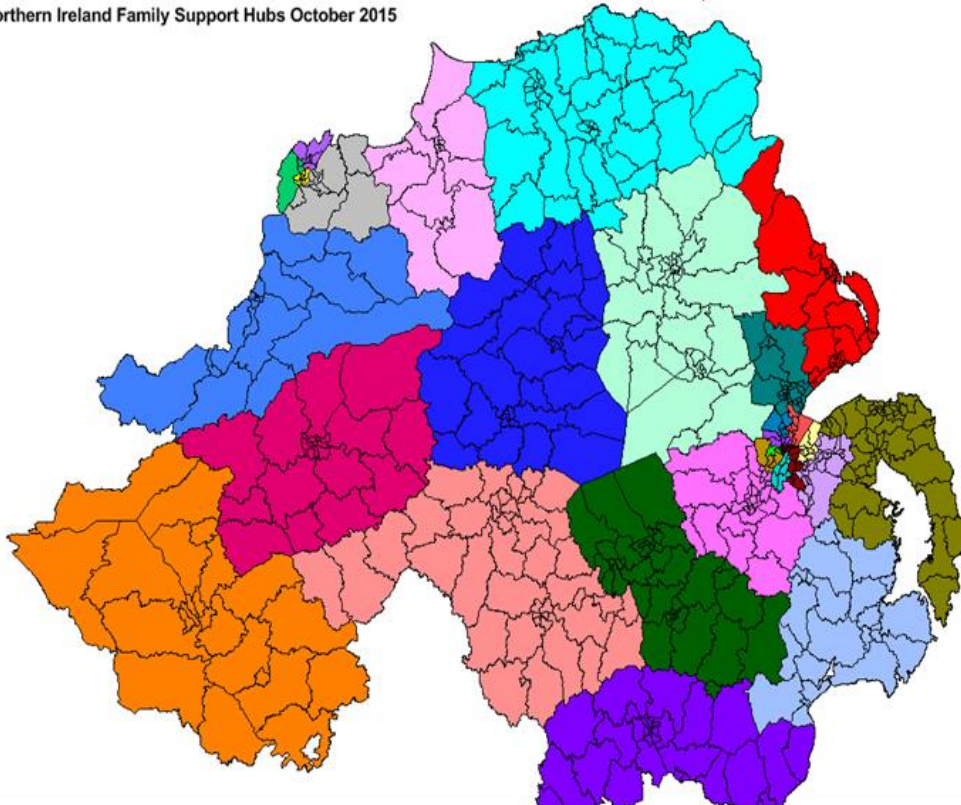
Northern Area Family Support Hubs



Western Area Family Support Hubs



Northern Ireland Family Support Hubs October 2015



Crown Copyright: Produced by CYPSP

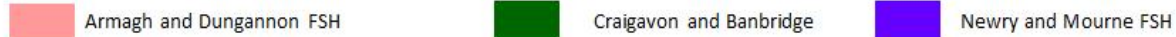
Belfast Area Family Support Hubs



South Eastern Area Family Support Hubs



Southern Area Family Support Hubs

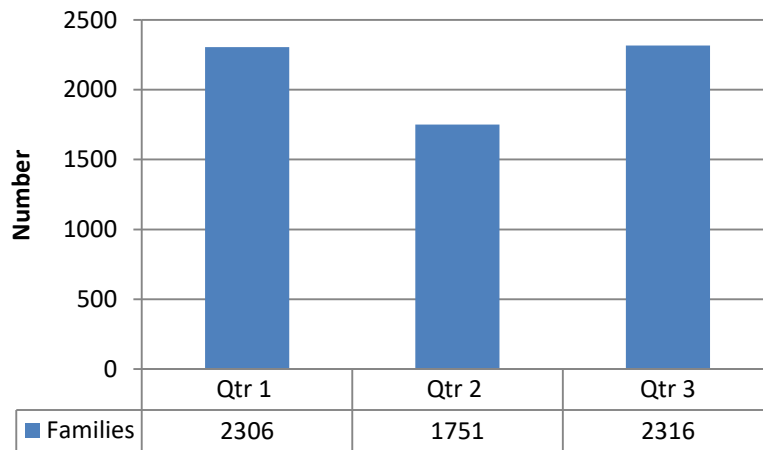


Performance Measure 1: As at April 2021, 29 hubs were fully operational in Northern Ireland

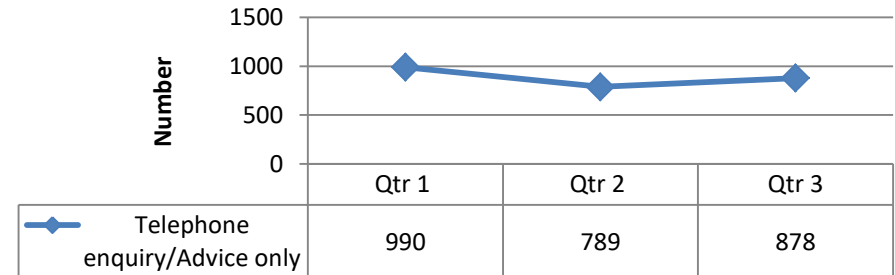
How much did we do?

Performance Measure 2: No of Families, Children & Parents Referred through Family Support Hubs – Q1 to Q3 October – December 2021

Number of Families Referred

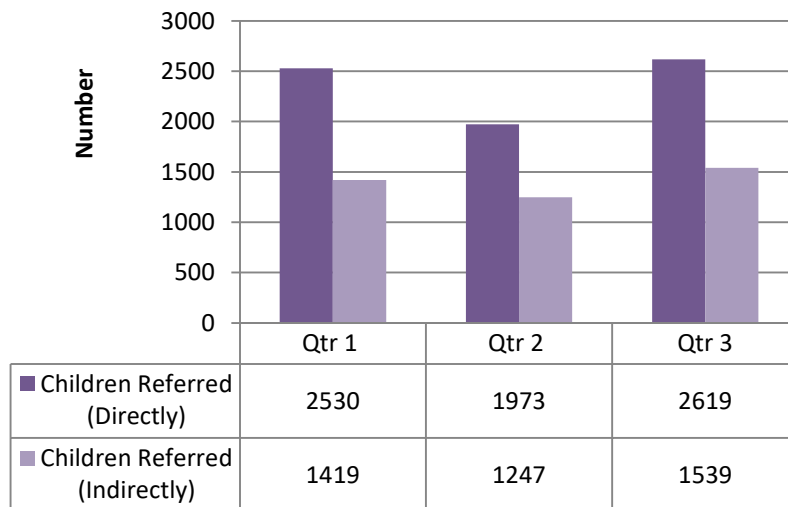


Telephone enquiry/Advice only

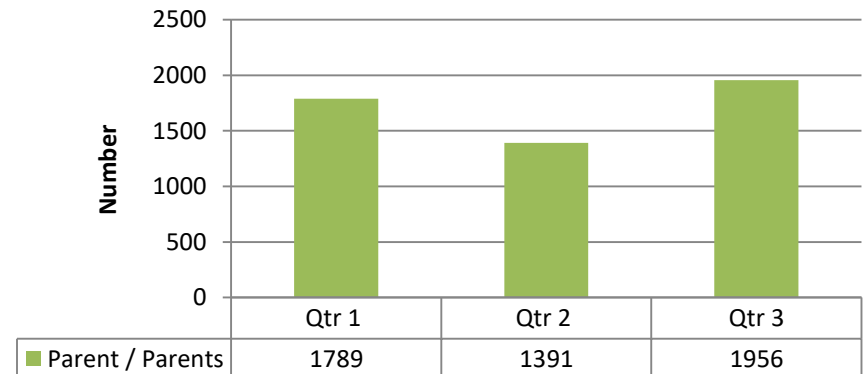


In Qtr3 October to December 2021, **2316** families were referred, **565** families more than in Qtr2, plus **694** families referred for Covid-19 issues only. There were also **878** telephone enquiry/advice only calls in Qtr3.

No. of Children Referred



No. of Parents Referred

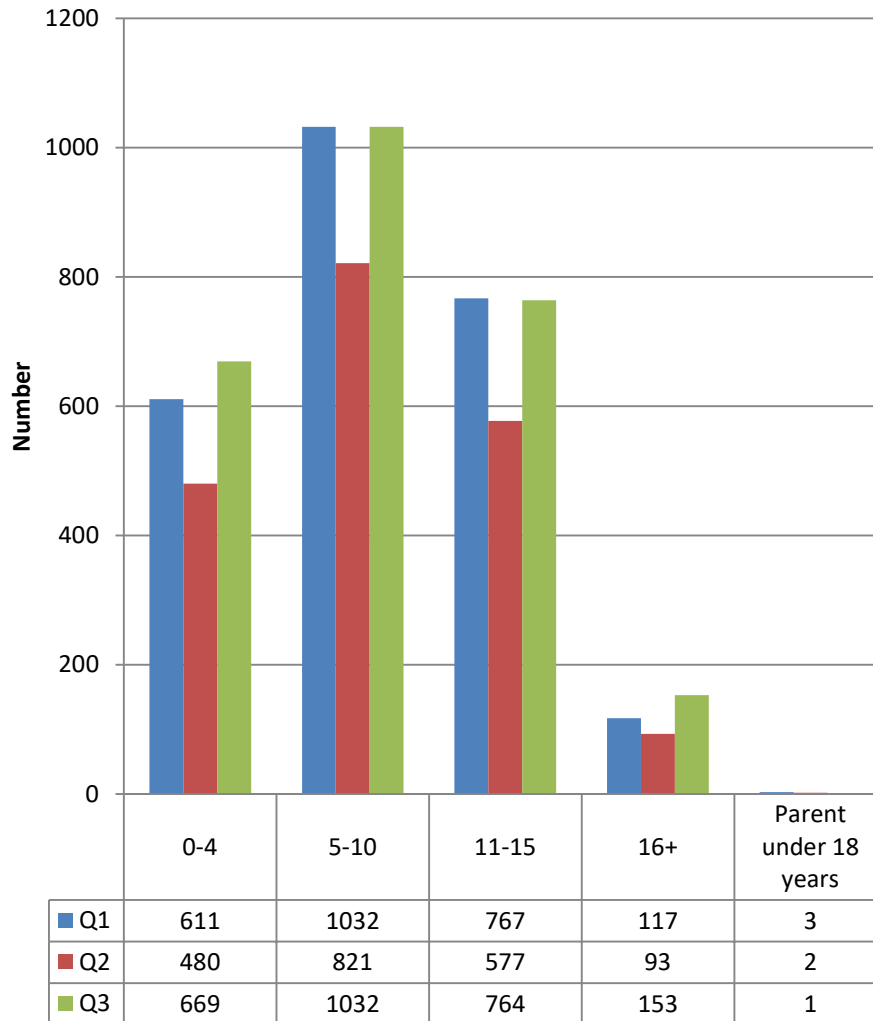


In Qtr3 October to December 2021 there were **2619** children referred with **1539** other children in the family benefiting indirectly. Parent referrals increased to **1956**.

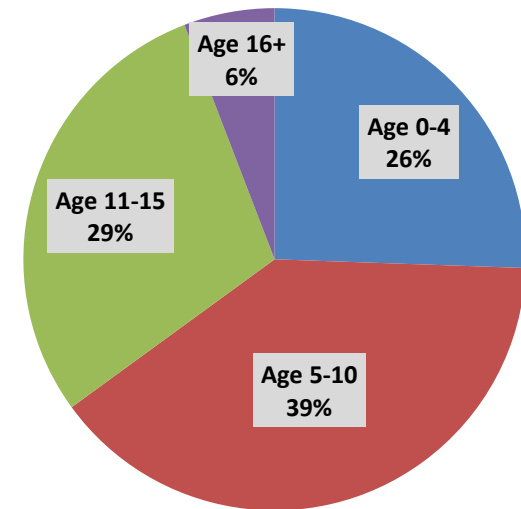
How much did we do?

Performance Measure 3: Children referred by Age Profile - Qtr1 – Qtr3 October – December 2021

Age Profile of Children Referred



Age Profile – Qtr 3



5-10 years has consistently been the highest age group for referrals.

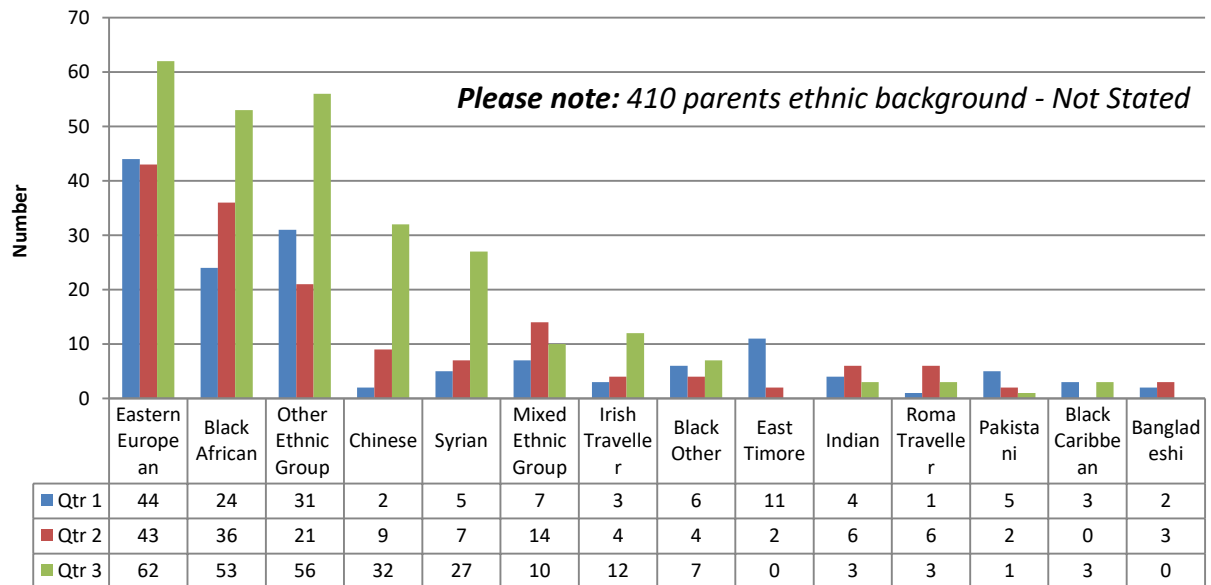
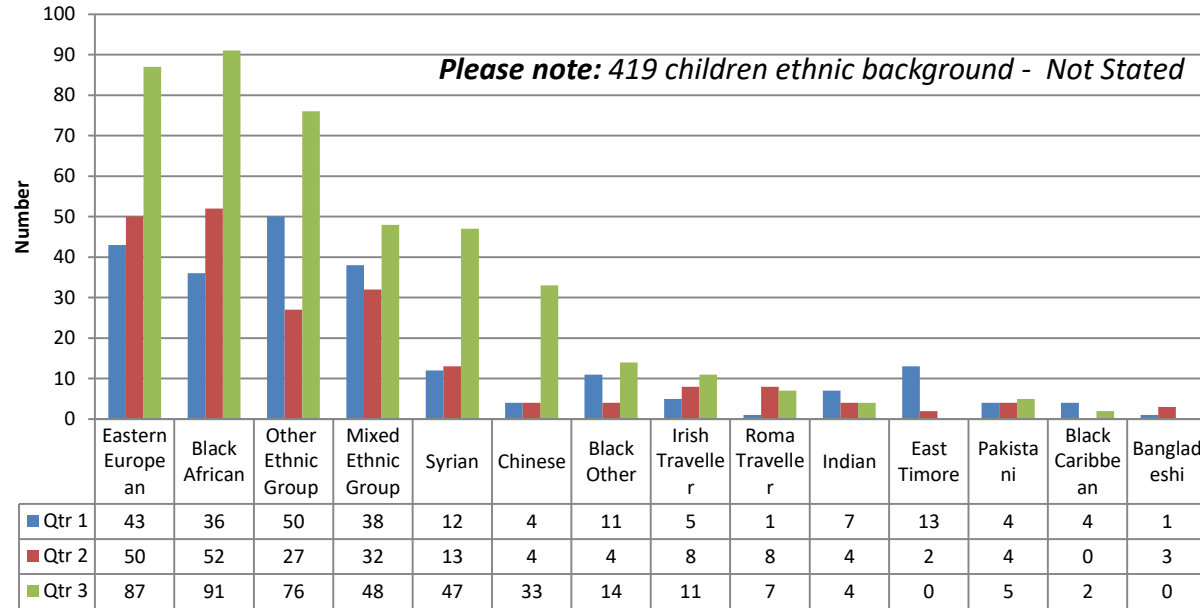
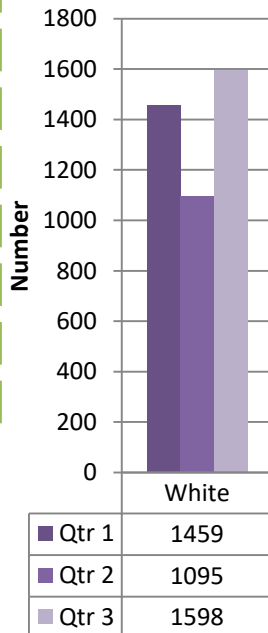
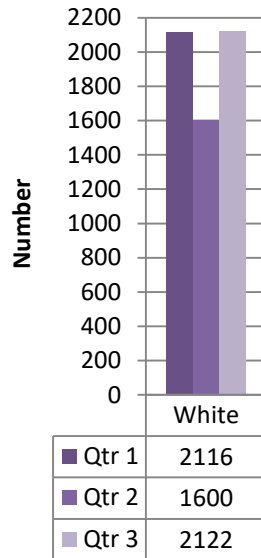
How much did we do?

Performance Measure 4: Referrals by Ethnic Background for Children and Parents referred.

There has been an increase in the number of white children and parents in the last quarter needing support. There also have been increases for Eastern European, Black African, Other and Mixed Ethnic Groups, Syrian and Chinese.

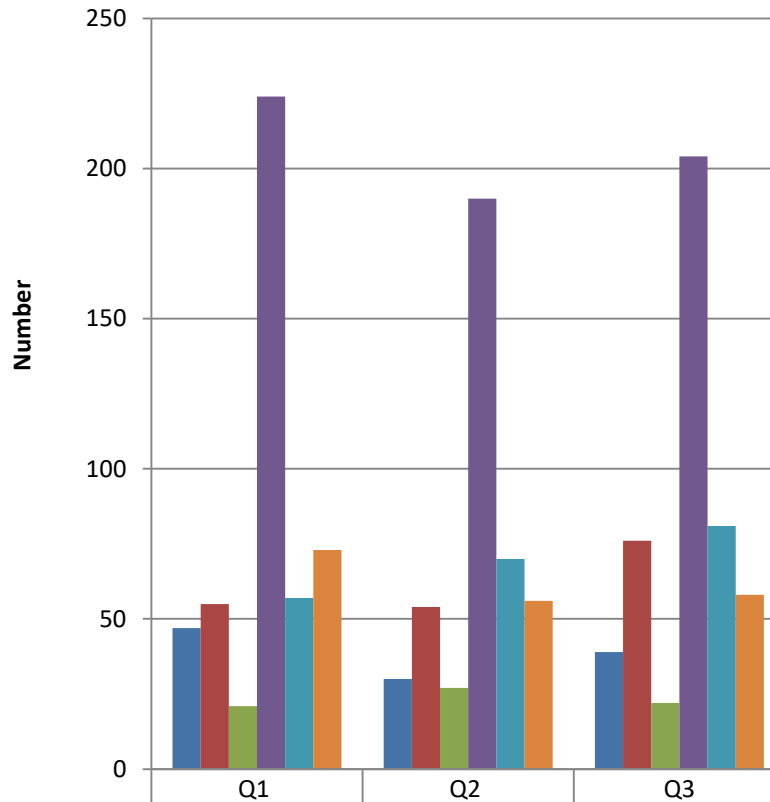
(Note: 'White' has the higher number of referrals for both Children and Parents and are presented on separate scales as shown in these charts.)

Children and Parent Referrals by Ethnic Background – Qtr1 - Qtr3 October – December 2021



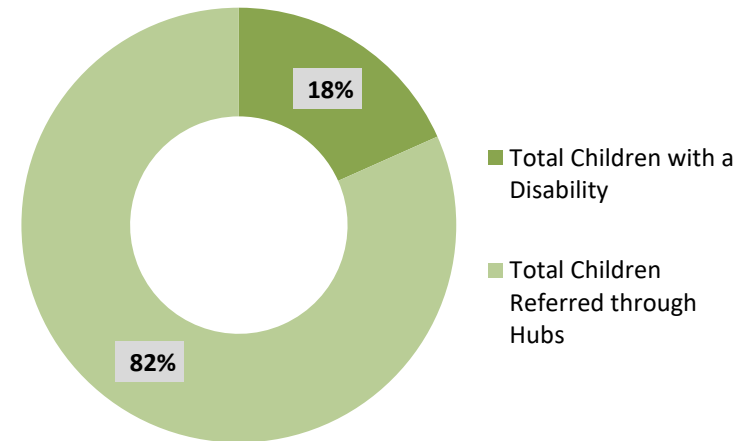
How much did we do?

Performance Measure 4: Children with a disability referred – Qtr1 – Qtr3 April – December 2021



	Q1	Q2	Q3
Physical	47	30	39
Learning	55	54	76
Sensory	21	27	22
Autism (including Asperger Syndrome)	224	190	204
ADHD/ADD	57	70	81
Other (e.g. Awaiting Diagnoses)	73	56	58

Qtr3

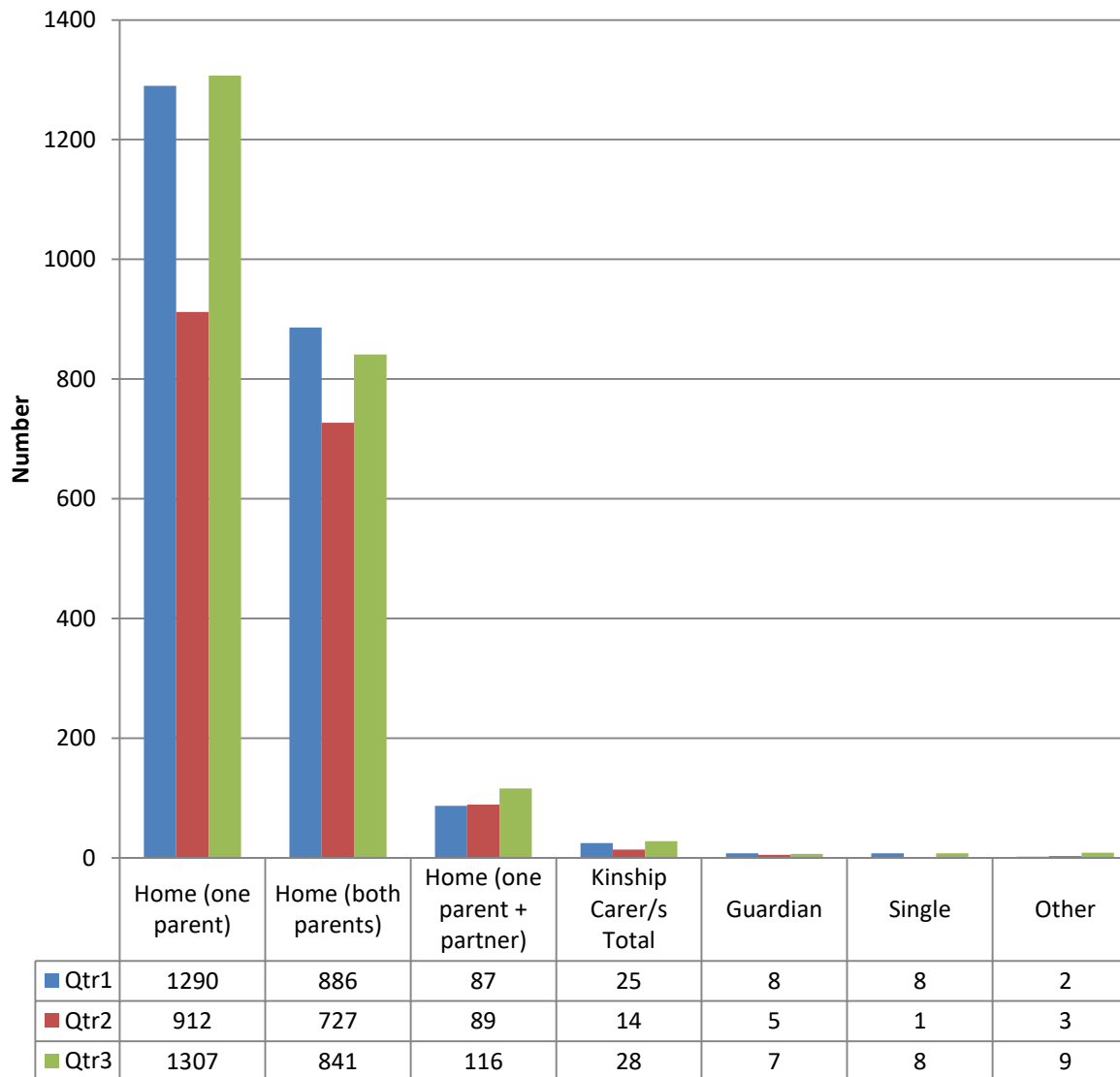


Children with **Autism** had the highest number of disability referrals.



How much did we do?

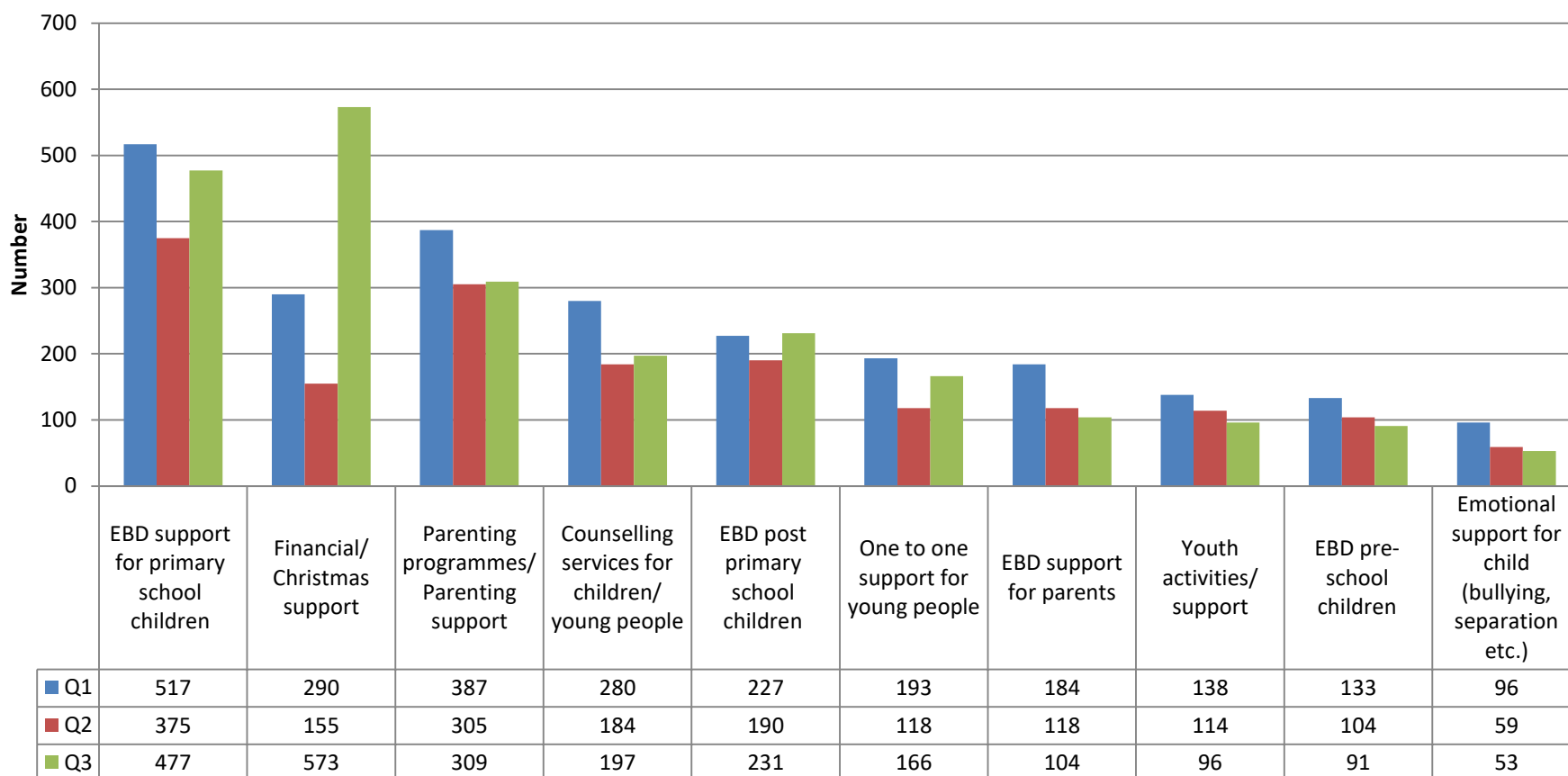
Performance Measure 5: Household Composition - Qtr1 – Qtr3 April – December 2021



The highest group of families referred are **Lone Parents** at **1307** in Qtr 3. **Home with both parents** is **841** and **One Parent + Partner** is **116**. There were **28 Kinship Carers**, **7 Guardians**, **9 Others** and **8 Single**.

How much did we do?

Performance Measure 6: Main Presenting Reasons for Referral – Qtr1- Qtr3 April – December 2021



Reasons for Referral:

The top reason for referral in Qtr3 Oct – Dec 2021 was for **Financial/Christmas support** followed by **EBD Support for Primary School children** and **Parenting programmes/parenting support**. The top reason for referral over the three quarters was **EBD support for Primary School children**.

Other reasons that were in the Top 10 in Qtr1 to Qtr3 were Counselling services for children/young people, EBD support for post-primary school children, One to one support for young people and EBD support for parents.

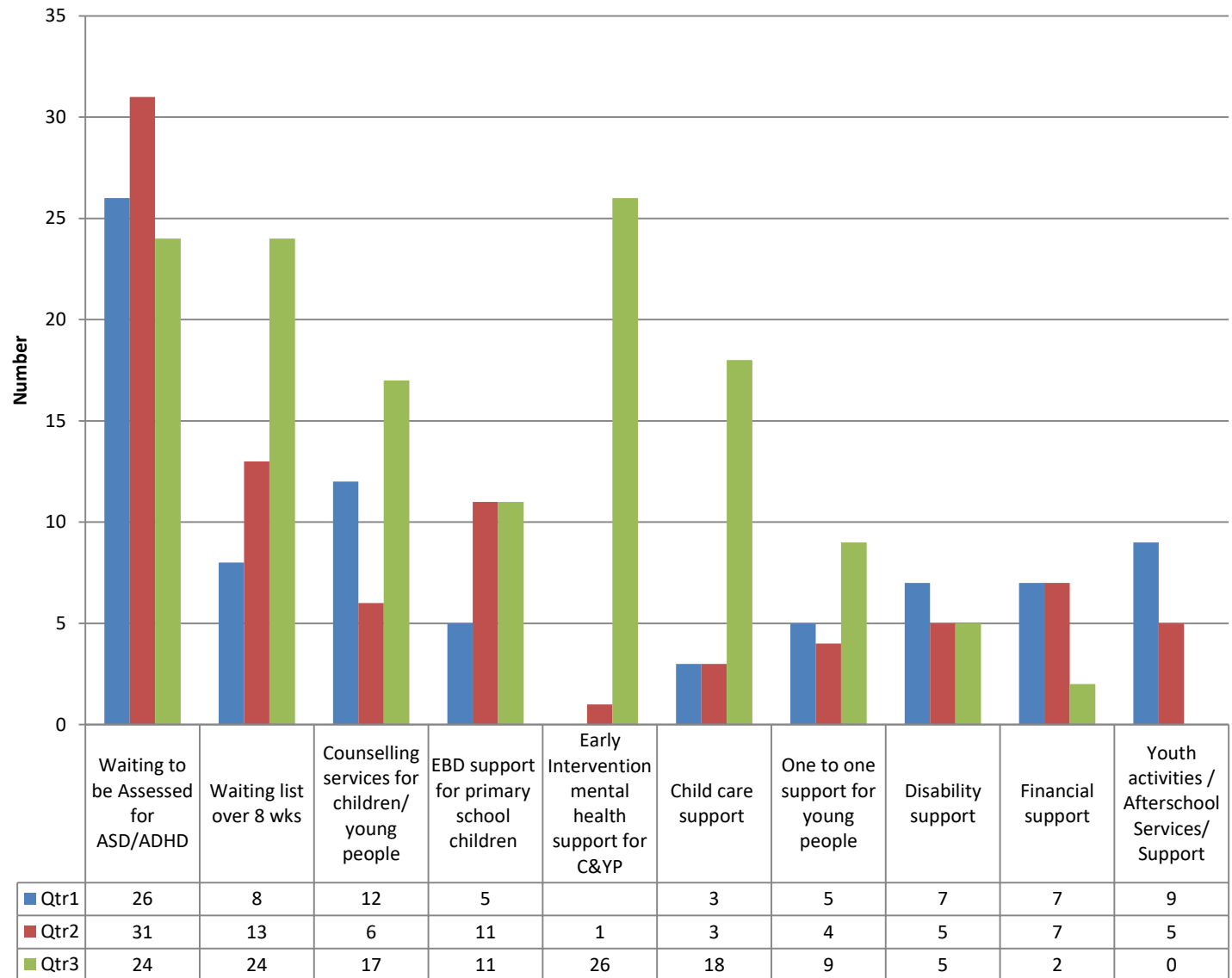
How well did we do?

Performance Measure 6: Main Presenting Reasons Unmet – Qtr1 – Qtr3 April – December 2021

Unmet Need:

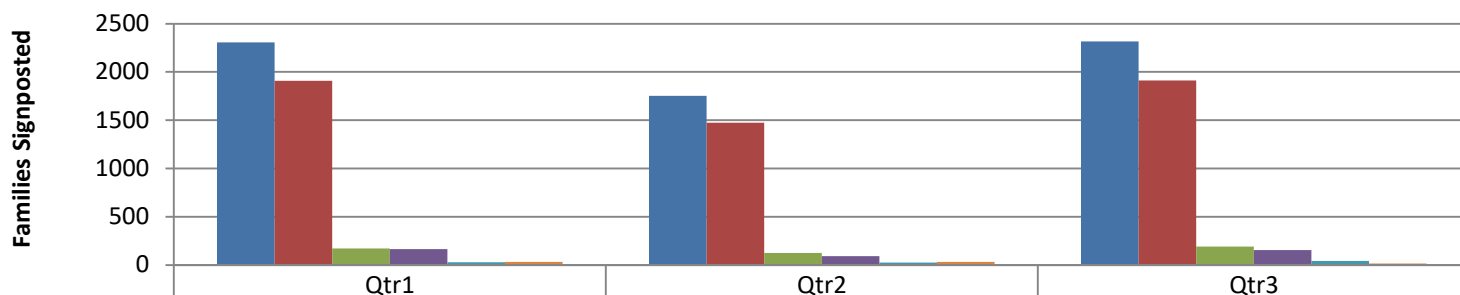
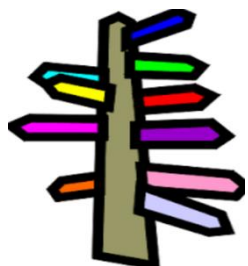
The highest unmet need in Qtr3 was for **Early Intervention mental health support for Children & Young People**, but collectively over the three quarters it was for **Waiting to be Assessed for ASD/ADHD**.

This was followed by **Waiting list over 8 wks**, **Counselling services for children/young people**, **EBD support for primary school children** and **Childcare Support**.



How well did we do?

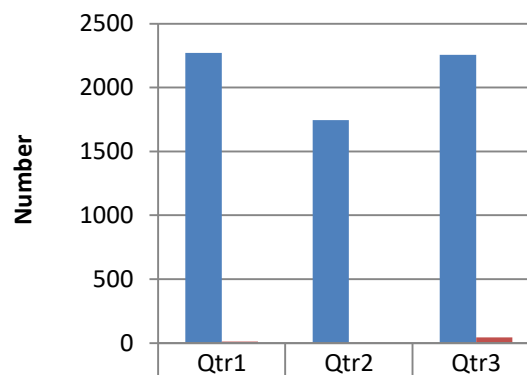
Performance Measure 7: Families Referred that were Accepted & Signposted – Qtr1 – Qtr3 April – December 2021



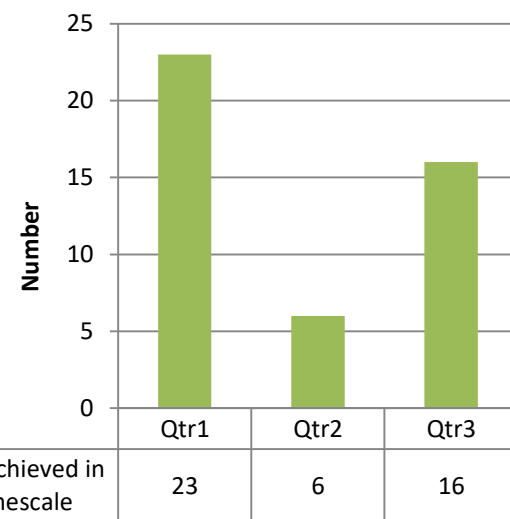
	Qtr1	Qtr2	Qtr3
Families Referred	2306	1751	2316
Accepted and Signposted	1909	1474	1911
Further Information Required	172	126	192
Above Tier 2(Inappropriate Referral)	164	93	154
Unable to meet needs of Referred Family	30	25	42
Signposted but family did not engage	31	33	17

Performance Measure 8: Referral Process: Achieved in 4 weeks & 5-8 weeks or Not Achieved – Qtr1 – Qtr3 April – December 2021

The vast majority of referrals to Hubs in Qtr3 were processed within the 4 weeks standard ensuring families receive a timely response to their immediate needs. A further significant number within 5- 8 weeks and of the remaining referrals **44** was processed but exceeded the 8 weeks timescale.



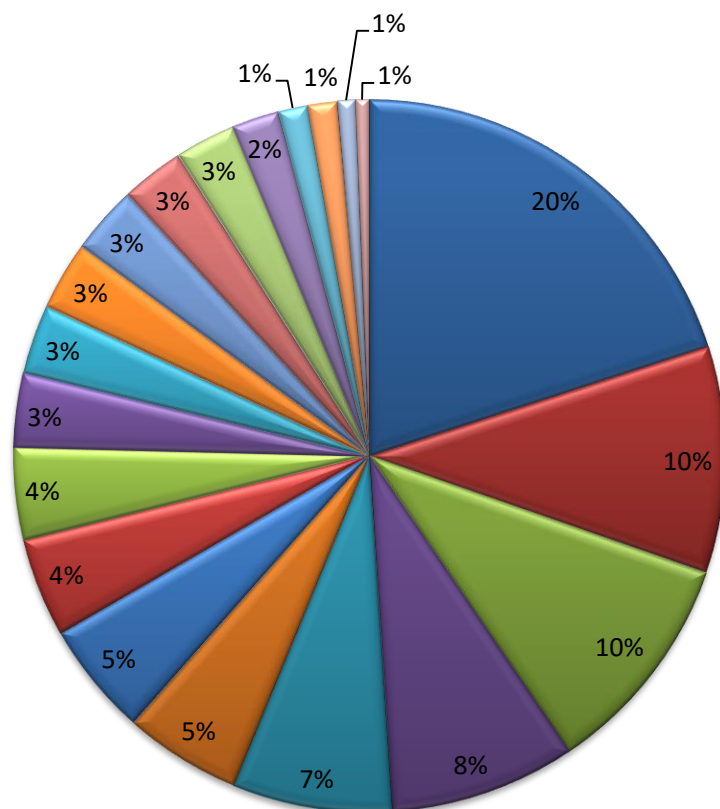
	Qtr1	Qtr2	Qtr3
Achieved in 4wks & 5-8wks	2272	1744	2256
Achieved in 8 wks+	11	1	44



	Qtr1	Qtr2	Qtr3
Not Achieved in Timescale	23	6	16

How well did we do?

Performance Measure 8: Total Percentage of Referrals by Referring Agency – Qtr3 October - December 2021



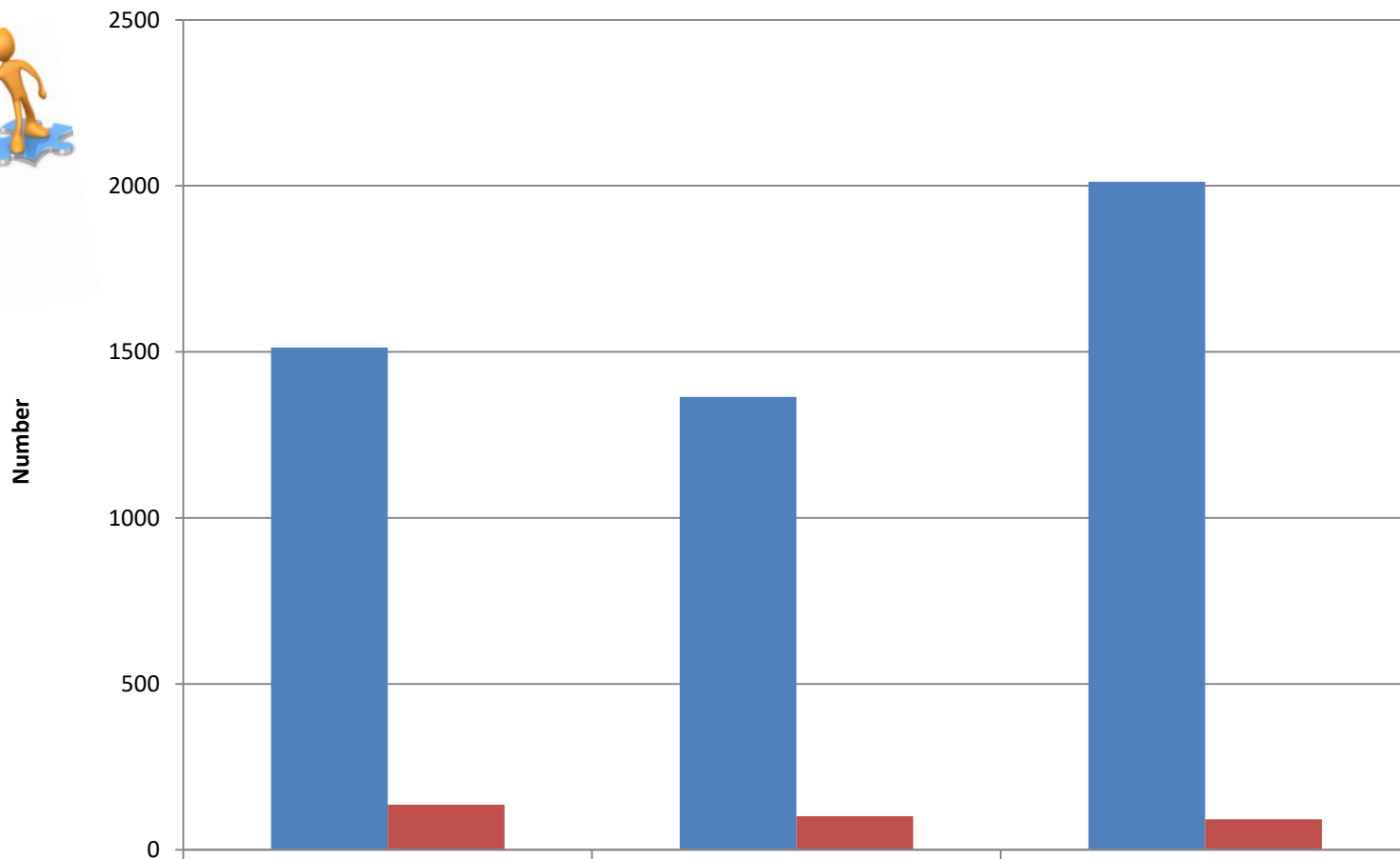
- Self referral
- GPs
- School
- Community organisation
- Health Visitor
- Paediatrician
- Voluntary organisation
- Gateway
- SureStart
- CAMHS
- Re-Referral
- Education Welfare Service
- Multi Disciplinary Teams
- Other Social Work Services
- Other
- Allied Health Professionals
- Single Point of Entry (Referral Gateway)
- Family Support Interventions Team
- WHSCT Social Work Team
- Adult Mental Health Services

From October - December 2021 **Self Referrals** were the key referrer at **20%**, the same as Qtr1 and Qtr2 (22%). **GP's** were the second highest referring agency in Qtr3 at **10%**, a slight decrease from Qtr1 and Qtr2 respectively at 13% and 12%. **Schools** were also **10%** in Qtr3 and Qtr1, with 5% in Qtr2.

Community Organisations were **8%** (7%), Health Visitors 7% (10%), Paediatricians 5% (7%) and Voluntary Organisation 5% (3%) in Qtr3.

How well did we do?

**Performance Measure 9: Number of Parents /Children referred who did and who did not take up the service offer –
Qtr1 – Qtr3 April – December 2021**



■ Number of children/ parent referred on who took up the service offer	1513
■ Number of children/ parent referred on who did not take up the service offer	136

How well did we do?

Performance Measure 10: 10 Standards Fully Implemented – 2021/22

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.

Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED

(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS,

SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective, which is mindful of resilience as a characteristic of many children and families lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing, setting and changing needs, and can incorporate both child protection and out of home care

Standard 6. Family Support promotes the view that effective interventions are those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS are facilitated

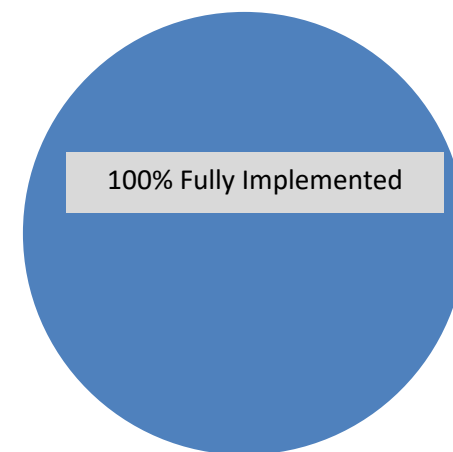
Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING, DELIVERY AND EVALUATION of family support services in practised on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that interventions result in improved outcomes for service users, and facilitate quality assurance and best practice

Produced by CSP Information Team

Hub Standards



All Hubs are expected to administer the self assessment tool based on the 10 Standards and to develop an Action Plan which is reviewed on a 6 monthly basis.

Please note: Core members Interagency Survey 2019 is now available on the www.cypsp.hscni.net website under the Family Support Hubs page.

For further information on Family Support Hubs in your area: -

Contact: - Bronwyn Campbell, Regional Family Support Hub
Co-ordinator

Email: bronwyn.campbell@hscni.net