

**Southern Area Outcomes Group**  
**Minutes of Meeting held on Wed 14 December 2022 at 10:00 am**  
**Via Zoom**

| Agency/Sector  | Statutory  | Present                             | Apology                             |
|--|--|-------------------------------------|-------------------------------------|
|  |  |                                     |                                     |
| <b>HSCT (Chair)</b>                                  | Colm McCafferty  | <input checked="" type="checkbox"/> |                                     |
| <b>HSCT (Family Support; Hub Lead; Safeguarding)</b> | Leanne Spratt  | <input checked="" type="checkbox"/> |                                     |
| <b>HSCT (Disability)</b>                             | Elaine Mooney  | <input checked="" type="checkbox"/> |                                     |
| <b>HSCT (Public Health)</b>                          | Gerard Rocks (Promoting Wellbeing)   |                                     | <input checked="" type="checkbox"/> |
| <b>HSCT (CAMHS)</b>                                  | Denise Carroll   | <input checked="" type="checkbox"/> |                                     |
| <b>HSCT (CYP – Health Improvement Specialist )</b>   | Jacqueline Masterson   |                                     | <input checked="" type="checkbox"/> |
| <b>Education Authority</b>                           | Kieran Shields<br>Sarah Muldoon<br>Donna Weir  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>NI Housing Executive</b>                          | VACANT   |                                     |                                     |
| <b>Community Planning/Council</b>                    | Patricia Gibson (PCSP)<br>Gary Scott (ABC/NMDDC)<br>Alison Beattie (ABC)<br>Allison Clenaghan (ABC)<br>Celine O'Neill (MU) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>PSNI</b>  | Karen Ross   | <input checked="" type="checkbox"/> |                                     |
| <b>Public Health Agency</b>                          | Collette Rogers<br>Kelly McCartney<br>Laura Taylor<br>Dani Sinclair<br>Dr Amanda McCullough                                |                                     | <input checked="" type="checkbox"/> |
| <b>Parenting Coordinator</b>                         | Martina McCooley   | <input checked="" type="checkbox"/> |                                     |
| <b>Youth Justice Agency</b>                          | Michael Heaney   |                                     | <input checked="" type="checkbox"/> |
| <b>Childcare Partnership</b>                         | Kevin Duggan   |                                     | <input checked="" type="checkbox"/> |
| <b>LCG Link</b>                                      | VACANT   |                                     |                                     |
| <b>Domestic and Sexual Violence Partnership</b>      | Gary Scott Safeguarding Co-ordinator, ABC & NMD Council  |                                     | <input checked="" type="checkbox"/> |
| <b>Other Partnerships</b>                            |  |                                     |                                     |
| <b>Voluntary Sector</b>                              |  |                                     |                                     |
| <b>Early Years Organisation</b>                      | Anne Rice/Stephanie Elliot   |                                     |                                     |
| <b>MENCAP</b>  | Mikhaila Woods   | <input checked="" type="checkbox"/> |                                     |
| <b>Barnardo's</b>                                    | Monica McCann<br>Pat McGeough  |                                     |                                     |

|   |  |                                     |                                     |
|---|--|-------------------------------------|-------------------------------------|
|   | Gillian McKeown (Chair of Disability Task Group) | <input checked="" type="checkbox"/> |                                     |
| <b>NIACRO</b>                             | Ciara Corrigan                                   | <input checked="" type="checkbox"/> |                                     |
| <b>Clanrye Group</b>                      | Dara O'Hagan                                     | <input checked="" type="checkbox"/> |                                     |
| <b>Bolster</b>                            | Jacinta Linden (Also LPG chair)                  |                                     |                                     |
|   | Robbie McCague (Chair of Ethnic Minority Group)  |                                     | <input checked="" type="checkbox"/> |
| <b>BME Sector</b>                         |  |                                     |                                     |
| <b>Craigavon Intercultural Programme</b>  | Stephen Smith                                    |                                     |                                     |
| <b>Locality Planning Group Chairs</b>     |  |                                     |                                     |
| <b>Craigavon LPG</b>                      | Deborah Millar (Home-Start Craigavon)            | <input checked="" type="checkbox"/> |                                     |
| <b>Armagh LPG</b>                         | Michael McKenna (Youth Action)                   |                                     |                                     |
| <b>South Armagh LPG</b>                   | Annie Clarke                                     |                                     |                                     |
| <b>Newry LPG</b>                          | Jacinta Linden (Bolster)<br>Allison Slater       | <input checked="" type="checkbox"/> |                                     |
| <b>Banbridge LPG</b>                      | Lucinda Love-Teggarty                            |                                     |                                     |
| <b>Dungannon LPG</b>                      | Lorraine Griffin (COSTA)                         | <input checked="" type="checkbox"/> |                                     |
| <b>In Attendance</b>                      |  |                                     |                                     |
| <b>Locality Planning Officer</b>          | Darren Curtis                                    | <input checked="" type="checkbox"/> |                                     |
| <b>Planning &amp; Information Support</b> | Valerie Maxwell                                  | <input checked="" type="checkbox"/> |                                     |
| <b>CYPSP</b>                              | Maxine Gibson<br>Una Casey                       |                                     |                                     |
| <b>Administrator for Outcomes Group</b>   | Ruth Alexander                                   | <input checked="" type="checkbox"/> |                                     |
| <b>Family Support Hub Co-ordinator</b>    | Bronwyn Campbell                                 |                                     | <input checked="" type="checkbox"/> |

## 1. Introductions & Apologies

Colm McCafferty welcomed everyone to the Forum and apologies were noted.

Colm advised he is planning to have a Development Day in April revising objectives and looking at areas to refocus on. This will be an Agenda item for discussion at the February meeting and members were asked to give some thought to this.

## 2. Minutes of previous meeting (28.09.22)

Agreed as accurate reflection of last meeting.

### Action points from Previous Meeting:-

2.1 In relation to the School Uniform initiative, Darren Curtis reported he did try to get a meeting with Kieran Shields but due to current pressures, they have not been able to meet yet. Darren is still following up with Karen Turner (Deputy), and will provide feedback at the next meeting in relation to this initiative in addition to other issues which are emerging and supports which can be provided.

2.2 Denise Carroll had agreed to co-ordinate a meeting with Karen Ross (PSNI). Karen advised they had a very helpful meeting with the Family Support Hubs and Lucinda from Future Proof. Denise was able to send them useful information in relation to the CAMHS process and timescales, which has been shared with the local policing and neighbourhood teams. Also QR codes, providing links to CYPSP, have been shared which has been very helpful.

### **3. Matters Arising**

As per agenda

### **4. Family Support Hubs (FSHs) Update**

Leanne Spratt reported they had their first face to face meeting since Covid, last week. Bronwyn Campbell was in attendance and provided the group with information regarding some of the work she is involved in:-

- She provided an update on the session with Ray Jones;
- Update in terms of developments in relation to the referral process into the Hubs, and work ongoing to streamline the Regional process;
- Revamping policies and procedures to bring them up to date;
- Ongoing work with SPPG, which Bronwyn links in with and updates the Hubs.

Colm stated in these times of austerity and uncertainty, it is important that prevention is kept as a priority, with the C&V Sector becoming involved with families as early as possible, and looking at how this is funded. Colm is fully committed to working with SPPG and DoH in seeking to ensure appropriate funding for FSHs.

Leanne reported that Bronwyn is engaging directly with the Education Authority regarding what services they have available. There is some inconsistency as the EA are sitting on other Hubs, but not currently on the Southern locality. Bronwyn is keen to get EA involved again as a number of referrals are received from them.

In advance of the Development Day in April, Colm would like a specific review of the presenting themes to the 3 FSHs; including the most significant resource challenges, eg adolescent or BME referrals; and the challenges to match with resources. Should the need arise, discussions to take place between the Trust and Organisations to review and adjust Service Level Agreements as necessary, to consider how best to use available resources to match resources with presenting needs.

Jacinta McAlinden advised Bolster's AGM is scheduled for this afternoon, and she referenced some referral trends identified:-

29% of referrals to the Newry Hub this year have been in relation to seeking emotional and behavioural support for primary school children and 36% has been for family support and children with additional needs. Jacinta noted that a referral might be for one particular need, but the support provided can be a wraparound service, provided by the Family Support Work Team and partners, lasting in some instances for more than a year. A pre-assessment pre-school parenting and toddler group has been set up in a school in Newry. Jacinta reported they are not seeing the same demand for food or finance for families this year, which has enabled them to focus on wraparound services. The Hubs have received about 104 referrals this quarter, many of which are much more complex/challenging than previously experienced.

Monica McCann stated Barnardos are in agreement to consider relevant SLAs in the new year in consultation with leads and adapt if necessary. Barnardos have a seasonal care package with finance this year to help families with food, heating, electric etc.

Denise Carroll noted the Development day in April was timely in relation to updating the Emotional Health & Wellbeing Framework. Anne O'Hare, referral co-ordinator, is doing presentations to various groups. If there are high numbers of children being referred to the Hub with mental health and emotional needs, their needs could be met via the early intervention pathway. Denise agreed to share Anne's presentation with the Outcomes Group. Colm said it would be beneficial if Anne attended and presented at the February meeting, which will hopefully trigger and inform discussion about the way ahead for the planned Development day.

Denise will action this.

## **5. Locality Planning Groups (LPGs) Update**

Darren Curtis's report on the LPGs has been circulated to the Group. Darren referenced challenges in relation to the lack of attendance by EA, which he believes may be related to Industrial Action. Darren is engaging with relevant leads with a view to resolution.

Darren advised the LPGs last round of meetings were face to face, and there was good quality discussion. The plan is to alternate between face to face and Zoom meetings. Darren provided a brief

update on the recent “Can we Talk” Event in Cookstown in conjunction with Mid Ulster Planning Group. Darren has shared the Report Card, and link to a short video. Feedback from this event was very positive, people really appreciated the opportunity to meet with other services and engage. Monica and Lorraine reiterated this Event was a success and very beneficial for networking and making links with other services.

Darren advised now that the report card and resources are on line, the plan is to promote via Social Media to build and strengthen, links with schools and within the community.

## **6. Ukrainian Refugee Resettlement (for information)**

Colm is Chairing an Inter-Agency meeting next week. The numbers of Ukrainian Refugees continue to increase at a steady pace, with more complex needs emerging. Colm will provide colleagues with an update for the February meeting, with regards to the position and any emerging challenges.

## **7. Updates from Task & Finish Groups**

### **Emotional Health & Wellbeing**

A meeting was held in October, which reviewed the key actions on the Action Plan. Some of the key areas explored were related to the Youth Wellness Web, and considering PR and opportunities to present and provide information as widely as possible. Valerie advised they presented at a CAMHS Workshop last week.

Valerie shared some of the key areas of ongoing work within this Group. In relation to sharing information and expertise, key messages are being placed on social media via CYPSP, which partners have been asked to retweet and share. Alison has agreed to link in with the ABC Communications Team and PCSP to promote the Youth Wellness Web and key messages. They are also working to strengthen links with partners across the Trust, Mid Ulster Council and the EA Youth Service. Valerie reported they are planning a lunchtime webinar on the Youth Wellness Web.

### **Ethnic Minority**

In Robbie’s absence, Valerie reported the Action Planning Workshop on 12 October which considered key recommendations from the Needs Assessment and how to take these forward. Some of the key actions identified include:-

- Running a multi-agency clinic in the Armagh area once/twice a year – which will help with housing, education, free school meals etc. Vibe Church had offered a venue for this.

- Including a possible pilot program in the Action Plan, supporting GP Registration, capturing the learning, linking in with the Newry & Mourne MDT to assist and make GP Registration easier for families arriving.
- Ongoing Translation Hub training – Valerie reported online lunchtime training had been provided for the FSHs and they are exploring running something like this again but offering it out wider. The police section of the Translation Hub has now been updated and also the Cost of Living section, which is being kept live and up to date.

Valerie advised that a new sub group has been set up to review interpreting services, which was one of the issues identified by the Needs Assessment, so that FSHs could access interpreting services more readily.

### **Our Journey Through Disability**

Gillian reported the Parents Disability Sub-Group met in October, and reviewed the content of the information resource, working through each of the themed areas and making suggestions for inclusion. Valerie took these suggestions and added content to the resource. This was reviewed in November when the Task Group met again and overall everyone was happy with the content.

The Parents Room and Peer Support have now joined this group. Valerie shared a brief overview of draft resource with the Group, which gave a flavour of the work going on. The Group plan to meet again at the end of January, and intend to have the final resource ready by the end of March.

Colm commended the Group on this very impressive resource, and acknowledged it has been a positive example of cross-collaborative work. It is planned to keep this resource as a live document, which can be updated and downloaded for printing as required. It is planned to share with all professionals working with families with CWD.

Colm referenced the prevalence and increasing trend in autism referrals and asked Denise to explore including information with regard to autism, and what that journey would look like for families and children. Denise has had some discussions with Governance in relation to the child's journey through autism and expectations. This will be kept on the Agenda for discussion at the Workshop in April.

### **Poverty & Family Support**

Valerie Maxwell reported they have liaised with the Councils, in relation to current supports available to avoid duplication. They have met with ABC and MUC's key leads, to review pathways and providing information on how to access the FSHs and vice versa.

Valerie is meeting with ABC this afternoon to consider the possibility of linking in with Save the Children, to replicate what is being delivered in the Mid Ulster/Northern and Western areas.

Valerie gave a brief overview of a “Guide to Locality Based Targeted Resources and Practical Support for Families and Children Struggling with the Current Cost of Living Crisis.” This is a live document on the CYPSP Website, which is being updated regularly. She shared some of the information collected for the Southern Area, providing key information on what’s available across the area for the cost of living crisis, including warm spaces, food banks, where to access information on programmes, family support etc.

Valerie will share the link, and members were encouraged to use and share this Resource widely. If members are aware of any other Resources, let Valerie know so they can be included.

Dara reported funding has been awarded through the Strategic Stakeholders Forum to set up a Social Supermarket to provide food vouchers for 100 people across Newry, Mourne and Down. This is also a wraparound service, looking at Department advice, health and wellbeing, and personal development. This is being launched in January and Dara will keep the Outcomes Group updated.

Colm thanked everyone for all their hard work and dedication last year, and handed remainder of the meeting over to Valerie to Chair.

## **8. Southern Outcomes Group Plan for 2023/24**

Valerie stated that the Workshop in April will review the final year of our plan, and anything else we need to focus on and take forward. Members were asked to have a think about this and bring items for discussion to the February meeting.

Valerie advised the Task Groups have been reviewed looking at some of the key areas. One of the key areas from the Emotional Health & Wellbeing Work was linking in with the young people again in relation to the Youth Wellness Web, and doing a review of the content. Valerie will be in touch with Dara in relation to this.

## **9. AOB**

### **Update on Regional Children’s Social Work Review (Prof Ray Jones work)**

- Deferred to February meeting

## **Update from Martina**

Martina McCooey has had ongoing engagement with the FSH Coordinators in terms of the needs of families and children of primary school age. This is still an area of critical need.

Martina referenced a number of programmes being delivered, and agreed to send out information next week in relation to what was available.

Martina referenced the following programmes/training:-

- Some funding has been secured from the PHA for the delivery of a 19 week programme for families, of parents and new babies. Martina will send out information in relation to a further programme starting in the New Year.
- Limited funding has been agreed to run another Parents Plus program, delivered by Clanrye. Information sessions have been held for parents over the last number of weeks. Martina hopes to have a number of these programs available as general support packages for families of children with special needs.
- Infant with Mental Health Training with Solihull Foundation. Recently Solihull training has been delivered for organisations to be able to provide delivery of Solihull training themselves and to build capacity within teams.
- Baby Massage Training
- Ongoing training with Incredible Years and Parents Plus Special Needs programme.

**10. Date of Next Meeting:** Wednesday 1 February 2023 at 10.00 am [Virtual]