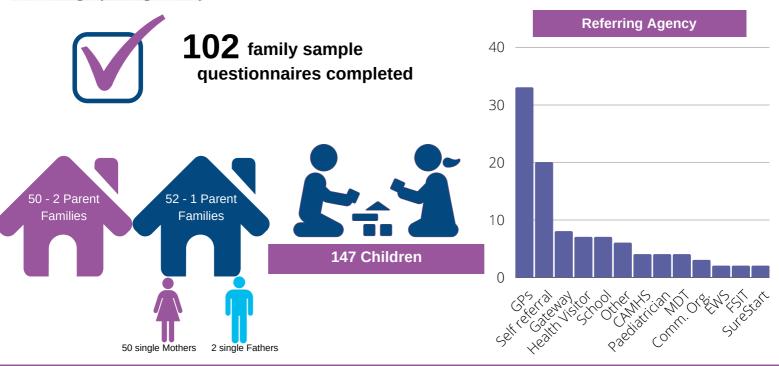


Family Samples 2022/23



Outcomes of Service Intervention



parents/child did not need referral to statutory Social Services



parents/child found intervention had a positive outcome

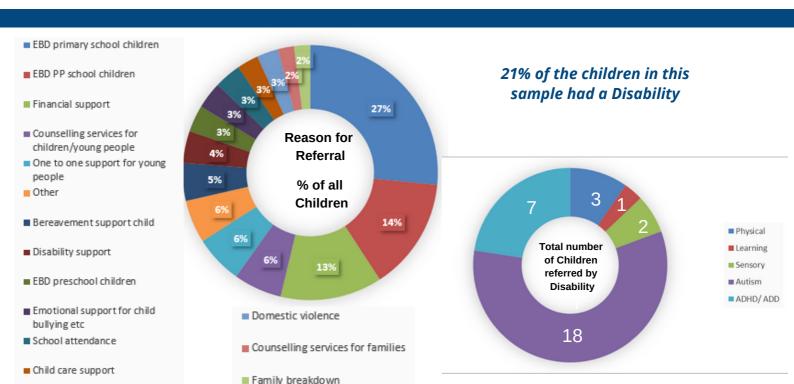


parents found the process of engaging with a Hub worked well



93

parents received written/verbal information and an explanation about the FSH



Signposted Services **Parents Family Support** Bereavement Family Trauma/Breakdown Childcare / Health Visiting 102 Parents Parenting Support Family signposted to Support Home Visiting **Parenting Support** 38% 6% Parenting Programmes 38% 73 services (EISS) Counselling Financial Support Housing Support **Counselling Support** 1-1 Personal Development Stress Management 147 Children **Emotional Support** Family Support Anxiety Domestic Violence ■ Emotional Support 142 services Sexual Abuse Counselling/Mentoring ■ Behaviour/Boundaries 34% 10% 36% Play/Social Activities ■ Disability Support Behaviour/Boundaries Challenging Behaviour School Attendance 22 parents said there were other services they would have liked to avail off **Play Therapy** (these included) 4 vks Mental Health ■ 5 3 wks Issues ■ 8 /ks+ 86% Autism/ADHD **Support Groups Social Activities** 56% 93% 44% Completed **Attended** Ongoing SureStart Programme **Programme** in area Family **Therapies** 7% Not attended due to Waiting Lists, Not ready to **NEISS** in area engage and Social Worker already in Independence for place. Adulthood

Did engagement with Hub work well?

Positive feedback received from parent. She felt it was 'invaluable' and parenting education would be beneficial for everyone. She noted that the process provided a 'wealth of knowledge' and she felt listened to, understood, and encouraged.

Yes absolutely, Dad felt there was a quick turnaround and Vineyard is a great service he couldn't have accessed otherwise.

It was excellent. I felt supported and felt there was support there for my daughter.

Mum says she was extremely grateful for the support and direction at the time as she says she had no idea who to contact, where to start and she was in "total despair". She had looked up a facebook page "mums in debt" and realises she could have got herself into deeper difficulties had she not been offered legitimate support.



Did intervention have positive outcomes?

Mum was thankful for the input and support of the Hub and described the assistance received as *invaluable*.

Parent was not aware of this service until she needed it – feels other parents should know about it. Overall the experience has been <u>very positive</u> It has helped both the family and the child to progress and move forward in a supportive way.

Dad felt that we were <u>'more than helpful'</u> and he is satisfied with the process.

She loved going to her appointments and doing the programme. The change in her from Day 1 was <u>amazing</u>, the support for me was <u>brilliant</u>.

Mum reiterated that the service was of great support during a difficult time and she felt the service was <u>'amazing'</u>.

'Just wanted to <u>thank you for this amazing service</u> you provided. Definitely the 1:1 sessions build confidence week on week. We are all doing great and [child] is sleeping all through the night in his own bed.'

We are so grateful for all the help that (FSW) gave to the child. He enjoyed his weekly sessions - thank you for the help and support.

Sincerely, you have been <u>proactive</u> and <u>helpful</u> - the hubs were quick in their actions.

A really <u>valuable</u> service that I am so <u>grateful</u> for being able to receive.