

SEHSCT FAMILY SUPPORT HUBS REPORT CARD

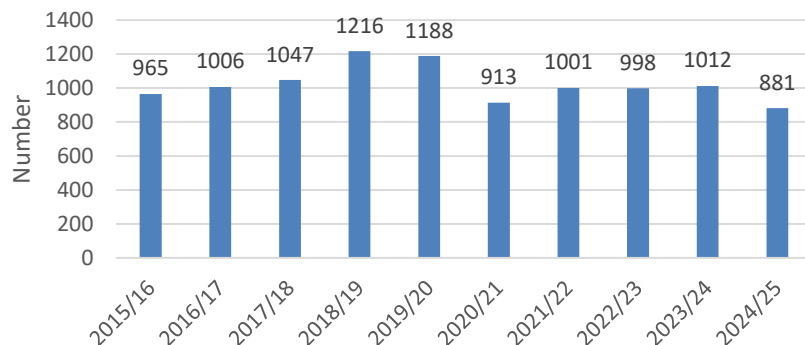
Annual Report Card 2024/25



How much did we do?

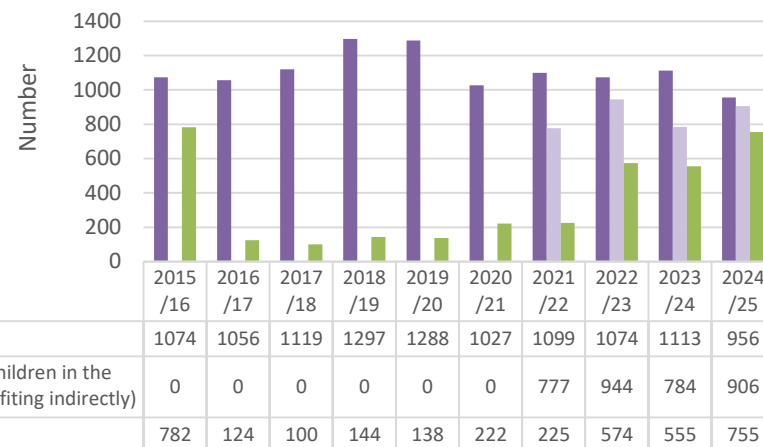
Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs - 2024/25

No. of Families Referred 2015/16 - 2024/25

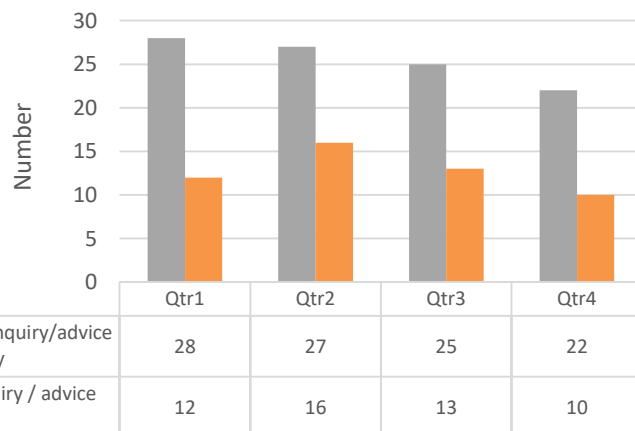


Throughout 2024/25 **881** families referred through the South Eastern area family support hubs, a decrease of **131** from 2023/24.

No. of Children/Other Children Indirectly and Parents Referred

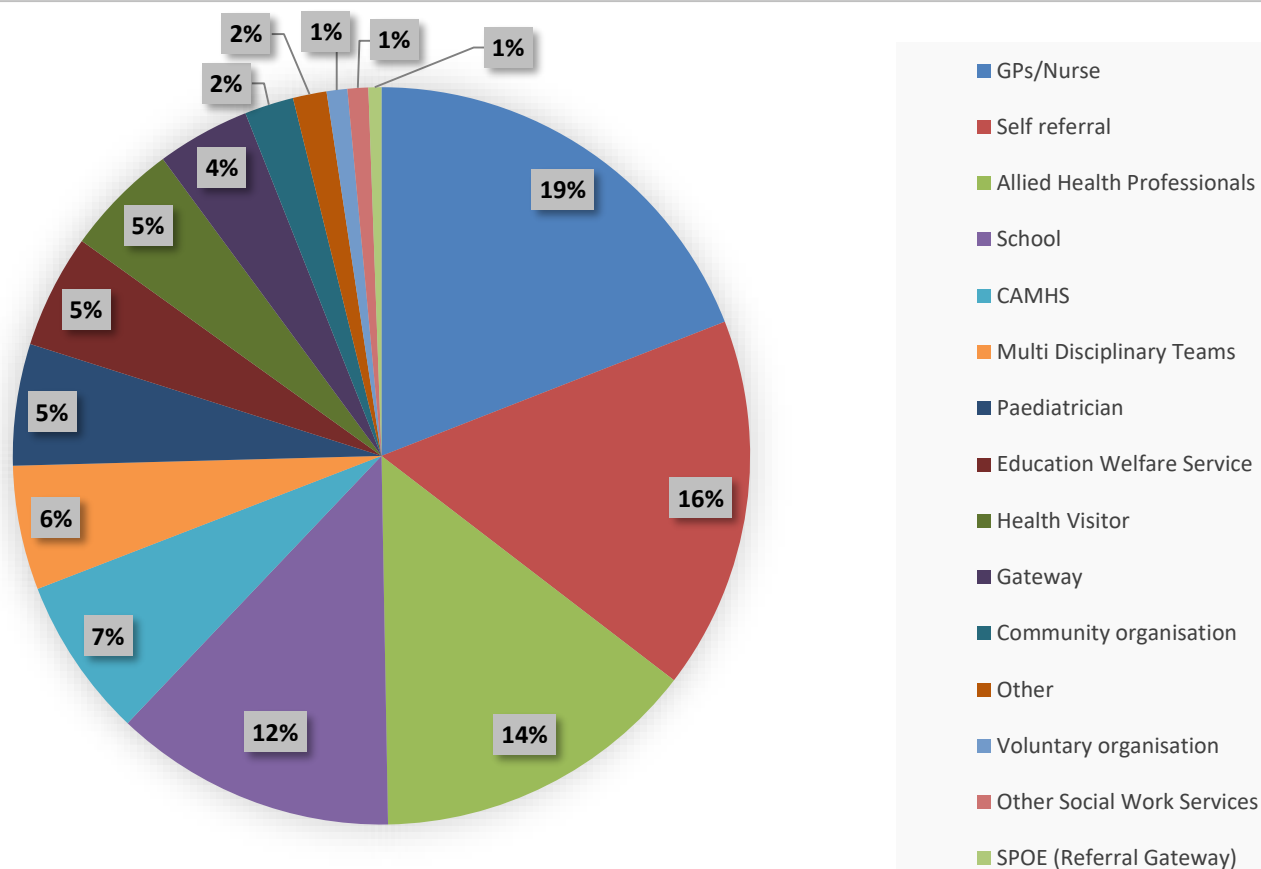


Professionals/Telephone Enquiries



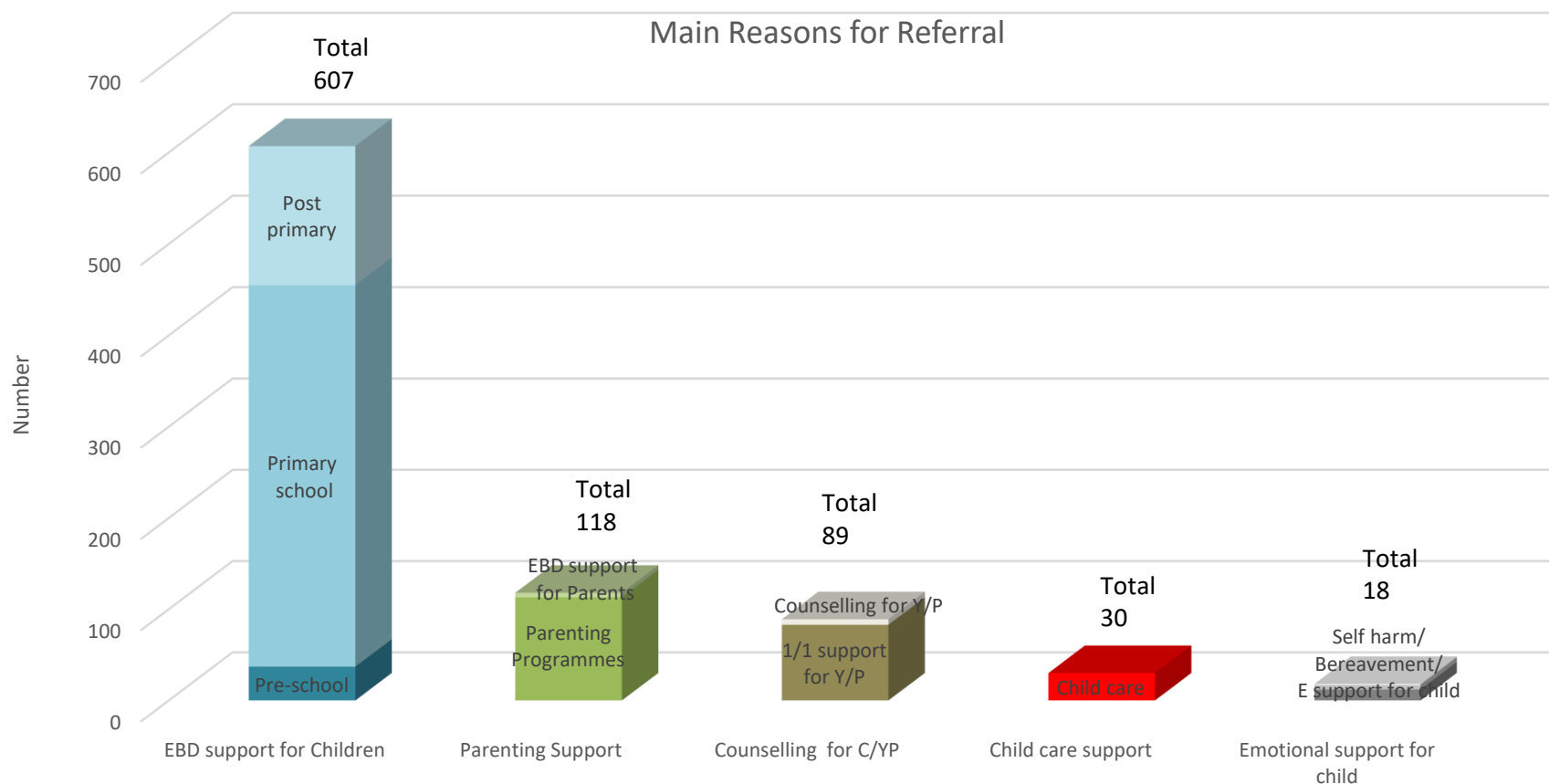
South Eastern Hubs dealt with **102** professional enquiries and **51** Telephone enquiries in 2024/25, directly from families and professionals seeking advice regarding services in the area or as a listening ear. This is a vital part of their role and can take up a significant amount of their time but does not result in a full referral. This in itself can be sufficient to support the family or may result in a full referral at a future date.

Performance Measure 2: Total Percentage of Referrals by Referral Agency -2024/25



The largest referrer in 2024/25 was GPs/Nurse at **19%**, a slight drop from 2023/24 at (20%). Self referrals increased from 10% to **16%** and AHPs from 9% to **14%**. School referrals dropped from 14% to **12%**, CAMHS **7%** (2%) and Multi Disciplinary Teams **6%**(9%).

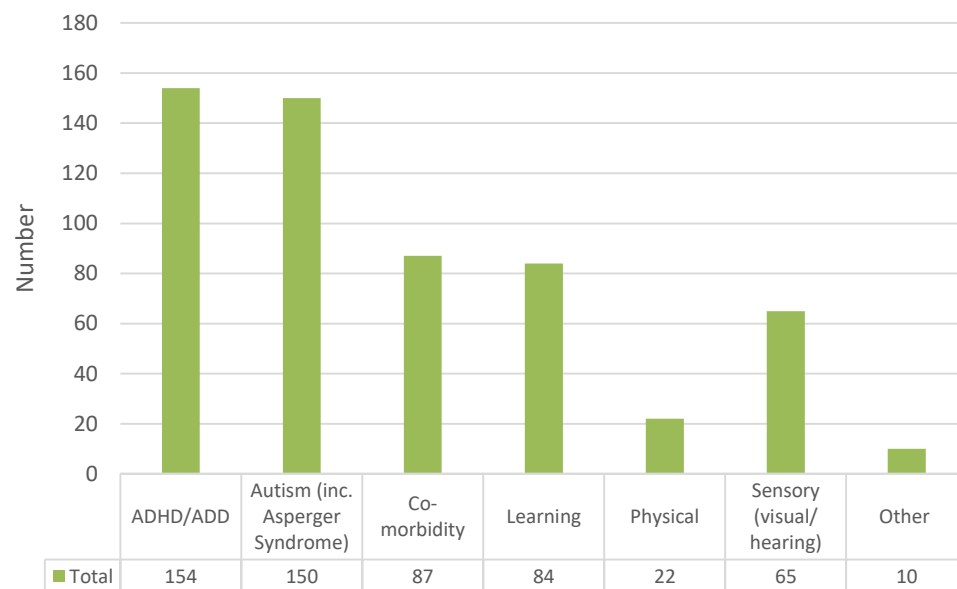
Performance Measure 3: Main Presenting Reasons for Referral - 2024/25



In 2024/25 Emotional Behaviour Difficulty (EBD) for school children was the main reason for referrals at **607**, followed by Parenting Programmes and EBD support for Parents at **118**. One to One support and Counselling for young people **89**, Child care support **30** and EBD support for Child/Bereavement and Self-harm **18**.

How much did we do cont'd....?

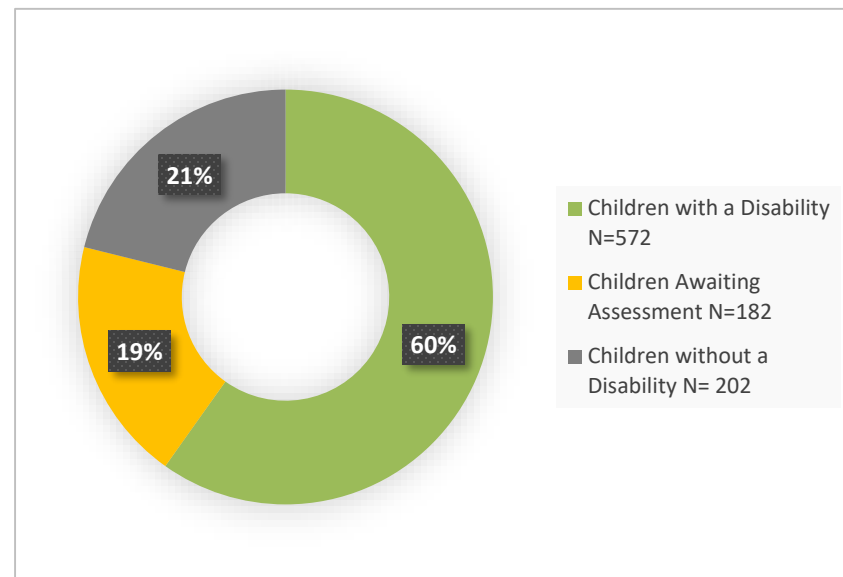
Performance Measure 4: Children with a Disability Referred -2024/25



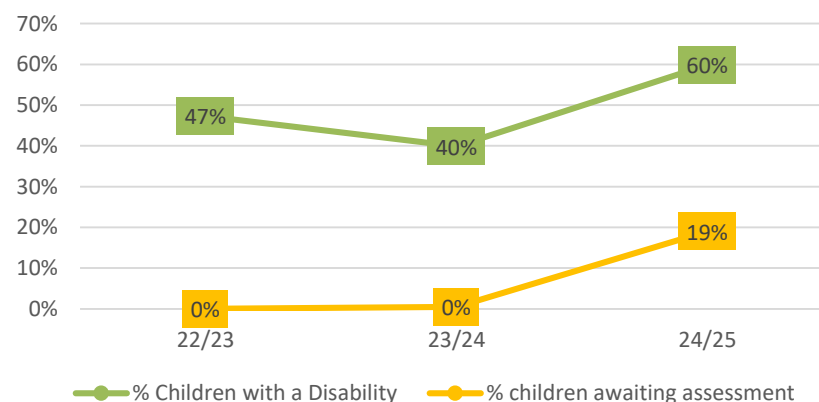
In 2024/25, Children with **ADHD/ADD** had the highest number of referrals closely followed by Autism in the disability category. South Eastern area reported the highest children with a Disability at **60%** and the highest prevalence of Autism over the region at **15.7%**.



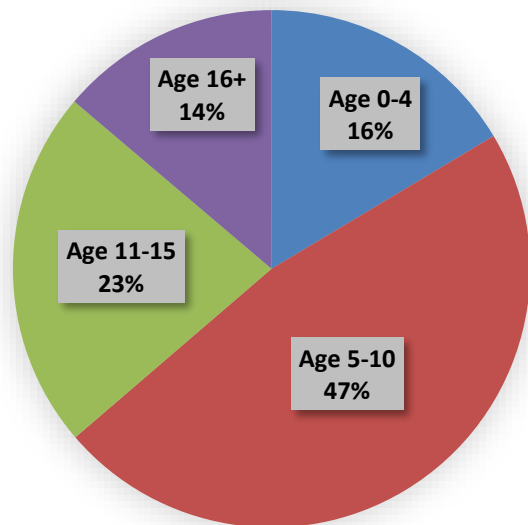
% Children Referred with a Disability



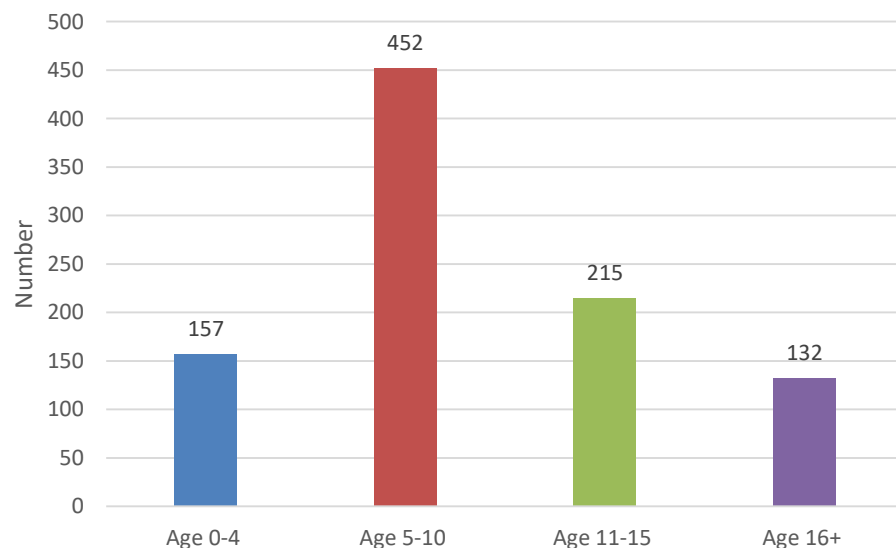
Children with a Disability and Awaiting Assessment



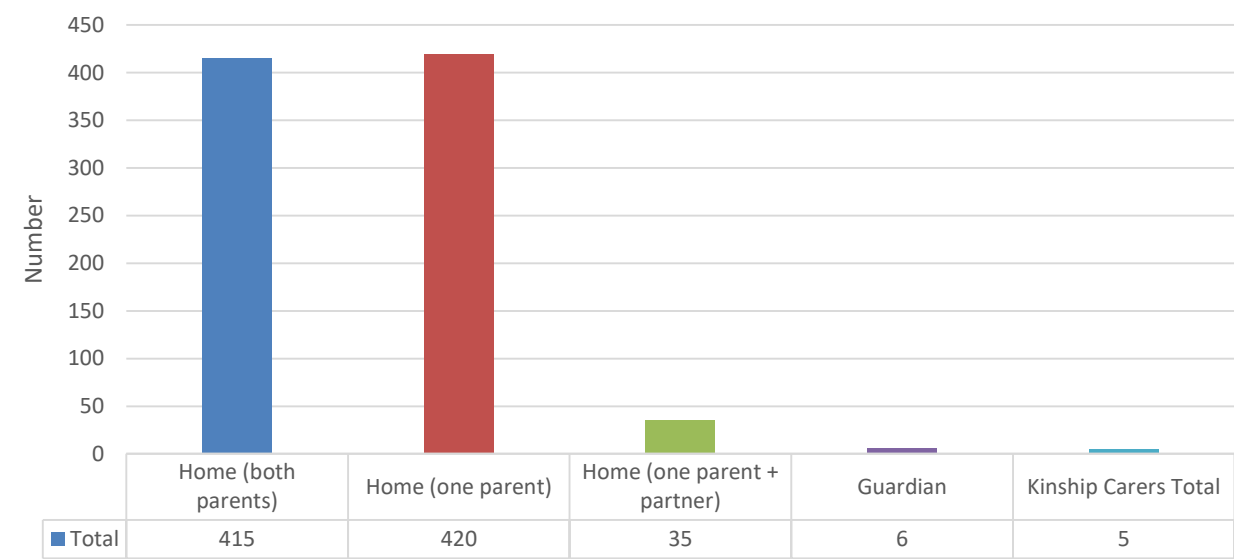
Performance Measure 5: Children Referred by Age Profile 2024/25



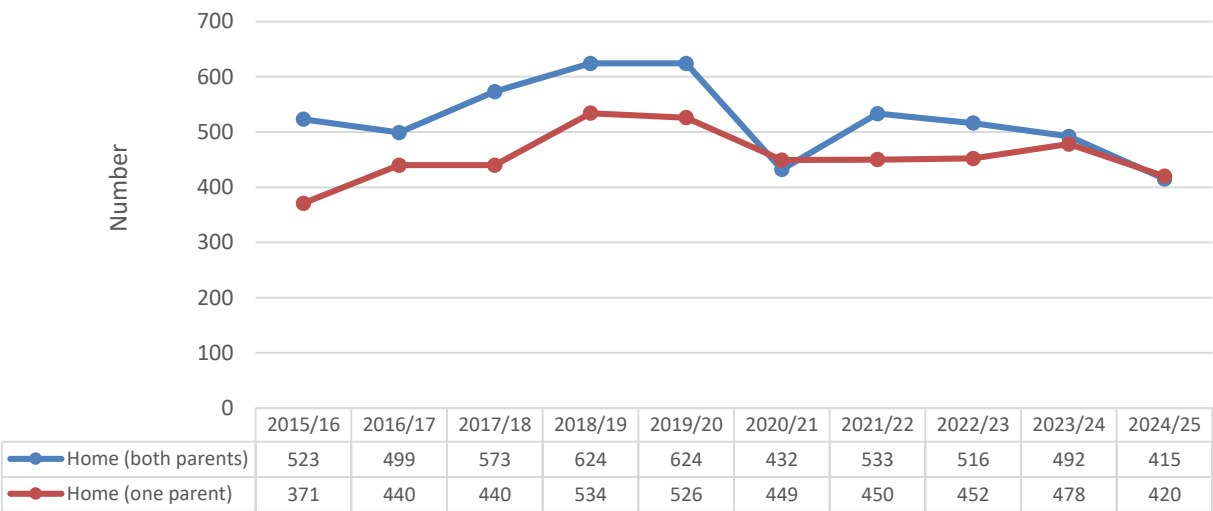
Age **5-10** profile has consistently been the highest age referred with **47%** in 2024/25 within SEHSCT.



Performance Measure 6: Household Composition - 2024/25



Home (both parents v Home (one parent))

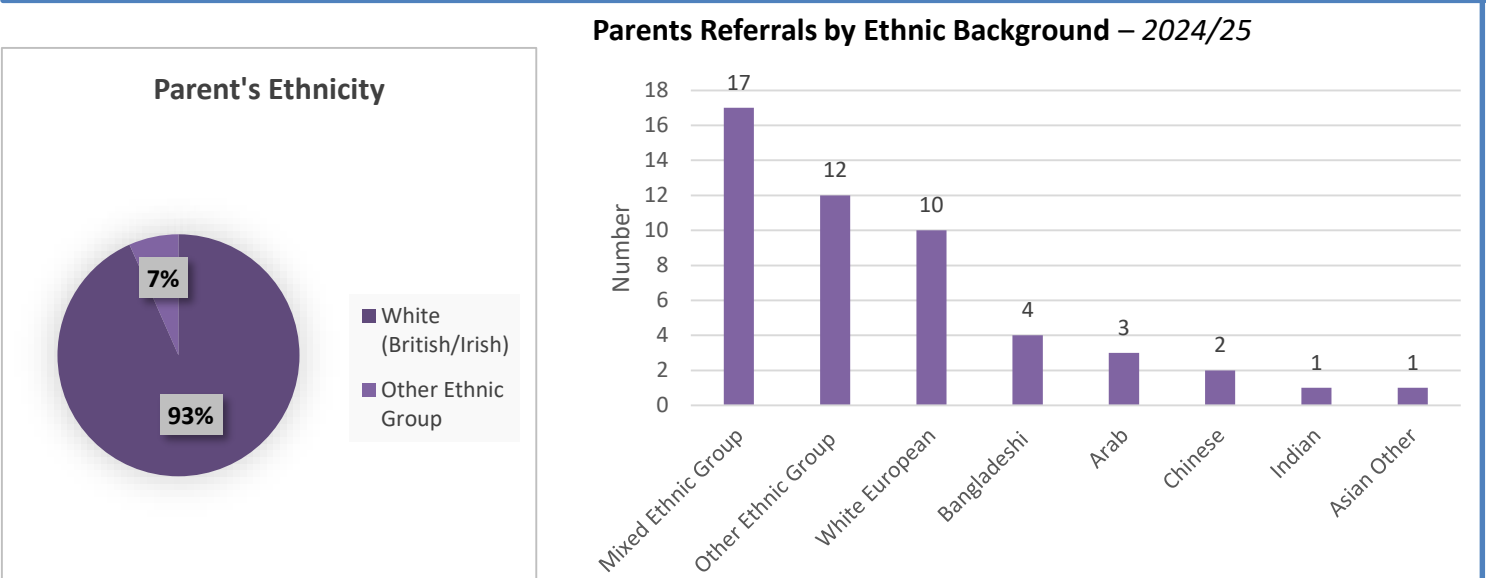
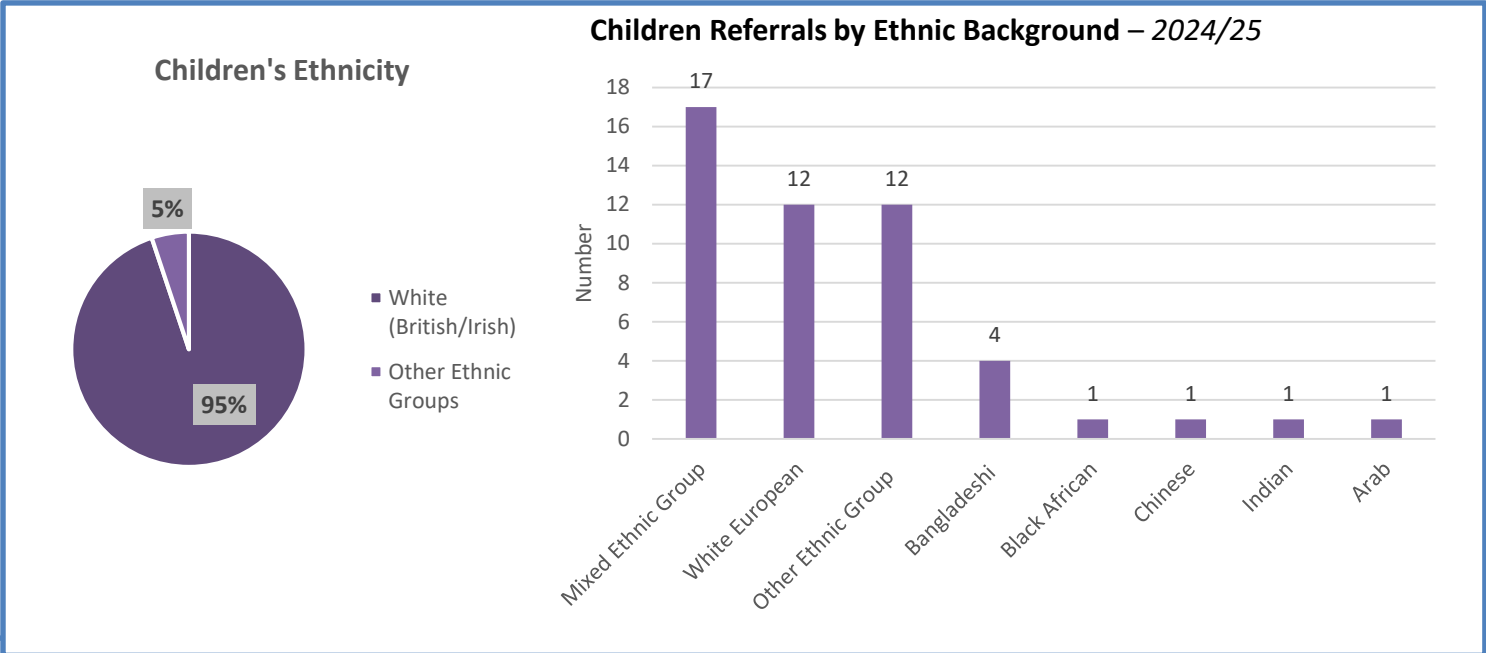


In 2024/25 the largest household composition was Home (one parent) (420) followed closely by Home (both parents) at (415).

**Performance Measure 7:
Referrals by Ethnic
Background for Children
and Parents referred.**

*The percentage of children and parents identifying from **Other Ethnic Groups** other than White (British/Irish) varies year by year with South Eastern reporting a low percentage of **5%** and **7%** regionally.*

*(Note: The breakdown of **Other Ethnic Groups** by both Children and Parents are presented on separate bar charts.)*



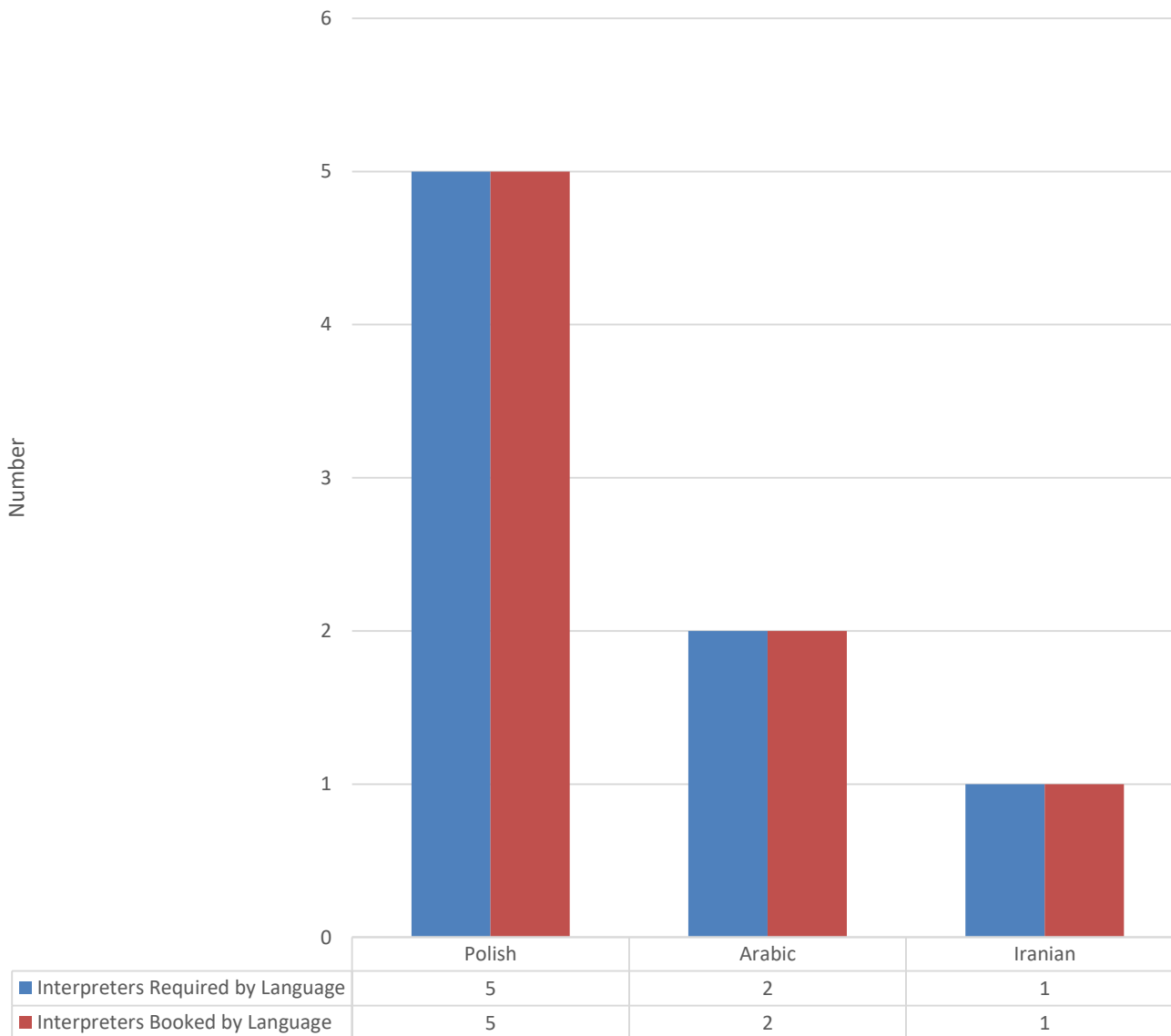
Please note: 1 child ethnic background - Not Stated

Performance Measure 8: Interpreters Required and Booked by Language

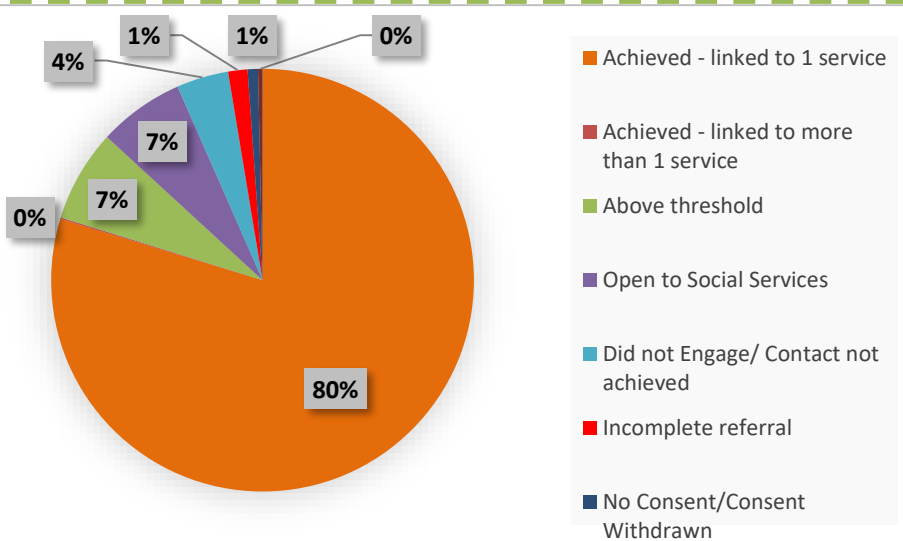
Polish, Arabic and Iranian were the only languages required and booked in 2024/25 with no unmet needs. South Eastern area was the only region able to meet all identified interpreting needs.

Google Translate, Facilitated by Family or Friend and No Interpreting Solution were not required.

Interpreters Required and Booked by Language – 2024/25

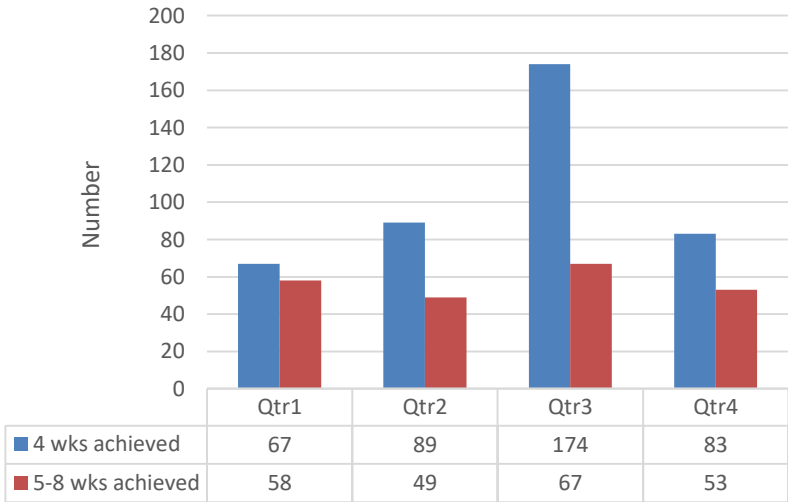


Performance Measure 9: Families Referred that were Linked to a Service, Above Threshold or Other Reasons for Outcome of Referral -2024/25



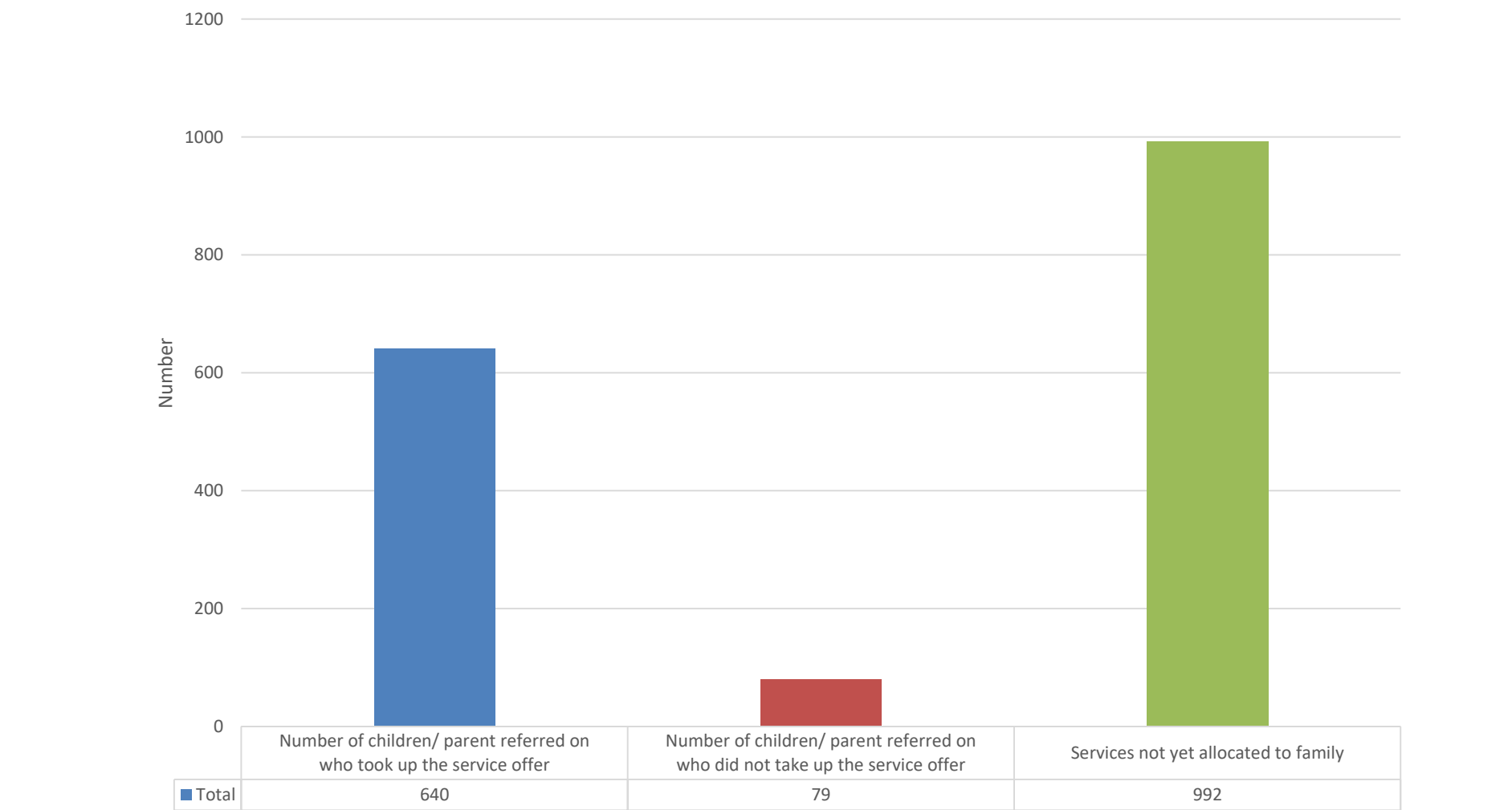
80% of families were signposted to 1 service, with 1 family linked to more than 1 service.

Performance Measure 10: Achieved in 4 weeks & 5-8 weeks – 2024/25



The vast majority of referrals to Hubs were processed within 4 wks or 5-8 wks with the remainder (241) 8+ wks. There was no referrals Not Achieved.

Performance Measure 11: Number of Parents / Children referred who did and who did not take up the service offer
2024/25



Performance Measure 13: 10 Standards Fully Implemented – 2024/25

Standard 1. Working in PARTNERSHIP is an integral part of Family Support.
Partnership includes children, families, professionals and communities

Standard 2. Family Support Interventions are NEEDS LED
(and provide the minimum intervention required)

Standard 3. Family Support requires a clear focus on the WISHES, FEELINGS, SAFETY AND WELL-BEING OF CHILDREN

Standard 4. Family Support services reflect a STRENGTHS BASED perspective, which is mindful of resilience as a characteristic of many children and families lives

Standard 5. Family Support is ACCESSIBLE AND FLEXIBLE in respect of location, timing, setting and changing needs, and can incorporate both child protection and out of home care

Standard 6. Family Support promotes the view that effective interventions are those that STRENGTHEN INFORMAL SUPPORT NETWORKS

Standard 7. Families are encouraged to self-refer and MULTI-AGENCY REFERRAL PATHS are facilitated

Standard 8. INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE PLANNING, DELIVERY AND EVALUATION of family support services in practised on an on-going basis

Standard 9. Services aim to PROMOTE SOCIAL INCLUSION and address issues around ethnicity, disability and urban/rural communities

Standard 10. MEASURES OF SUCCESS are built into services to demonstrate that interventions result in improved outcomes for service users, and facilitate quality assurance and best practice

All Hubs within the SE Trust have implemented the 10 standards and are working on action plans to improve the delivery of Hubs in each of the areas.



Please note: All reports cards are available at
<https://CYPSP.hscni.net/family-support-hubs/>
under Family Support Hub Monitoring

For further information on Family Support Hubs in your area: -
Contact the Children's Services Planning Team,
Email: cypsp@hscni.net